

EMERGENCY AND DISASTER MANAGEMENT

Public Safety Dispatcher Certificate

This 6 credit-hour certificate program is intended to meet the needs of men and women in public safety dispatching roles at the local, state and federal levels and to prepare others to enter the public safety dispatcher career field. This certificate program meets the requirements of the Illinois Law Enforcement Training and Standards Board (ILETSB) Public Safety Dispatcher minimum standards, Association of Public Safety Communications Officers (APCO) Project 25 Public Safety Dispatcher minimum standards, and the National Fire Protection Association of NFPA 1061 Public Safety Dispatcher job requirements.

Required:

A grade of C or better in all EMG courses is required for all students.

Number	Course Title	Credits
EMG 131	Public Safety Dispatcher I	3
EMG 231	Public Safety Dispatcher II	3