
COMPUTER NETWORKING

IT Support Technician Certificate

This 18 credit-hour certificate program provides students with experience installing, configuring, maintaining and troubleshooting computer hardware, operating systems, and basic network infrastructure, and providing high-quality end-user support. These courses will help students prepare for the CompTIA IT Fundamentals, A+, Network+, HDI Desktop Support Technician, and ITIL Foundation certification exams and qualify for entry-level jobs as computer and network support technicians and service desk representatives.

Required:

	Number	Course Title	Credits
	CAS 160	Introduction to Business Software Packages	3
	NET 105	Information Technology Fundamentals	3
	NET 111	A+ Hardware	3
	NET 112	A+ Operating Systems Technologies	3
	NET 121	Computer Networking	3
	NET 201	Service Desk and Service Management	3