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## COMPUTER NETWORKING

### IT Support Technician Certificate

*This 18 credit-hour certificate program provides students with experience installing, configuring, maintaining and troubleshooting computer hardware, operating systems, and basic network infrastructure, and providing high-quality end-user support. These courses will help students prepare for the CompTIA IT Fundamentals, A+, Network+, HDI Desktop Support Technician, and ITIL Foundation certification exams and qualify for entry-level jobs as computer and network support technicians and service desk representatives.*

**Required:**

Number	Course Title	Credits
CAS 160	Introduction to Business Software Packages .....	3
NET 105	Information Technology Fundamentals .....	3
NET 111	A+ Hardware .....	3
NET 112	A+ Operating Systems Technologies .....	3
NET 121	Computer Networking .....	3
NET 201	Service Desk and Service Management .....	3