**SAMPLE STUDENT**

Palatine, IL 60067

847.555.1212

samplestudent@gmail.com

[www.linkedin.com/in/samplestudent](file:///D%3A/Resuumes%202019/www.linkedin.com/in/samplestudent)

**DISPATCHER**

Strong commitment to public safety and passion for serving others. Excellent communication and problem-solving skills with ability to work under pressure and adapt to changing situations. Fluent in Spanish and English. Additional competencies include:

* Operate equipment utilized by telecommunicators in public safety field
* Strong active listening, speaking and problem-solving abilities
* Knowledge of policies, procedures, and strategies to maintain public safety and security
* Microsoft Office: Word, Excel, and PowerPoint

**CERTIFICATIONS**

Law Enforcement Agencies Data Systems (LEADS) Practitioner Certification July 20xx

CPR Certification- American Heart Association May 20xx

**EDUCATION**

Harper College, Palatine, IL

**Public Safety Dispatcher Certificate** June 20xx

**WORK EXPERIENCE**

Macy’s, Schaumburg, IL

**Sales Assistant**  May 20xx to Present

* Greet and provide top-notch customer service by offering sales and fashion knowledge of stock and current trends.
* Open and close registers including counting money and tallying checks, credit sales and cash with accuracy and efficiency.
* Cross-sell items that coordinate together to provide fashion ideas to customers and build strong customer base and referral sources.
* Organize department to make sure merchandise is properly displayed and accessible to customers to increase attractiveness of sales floor.
* Assist co-workers with ringing up sales and packaging purchases to promote teamwork and collaborative spirit.

**VOLUNTEER EXPERIENCE**

Boys and Girls Club of America, Elgin, IL March 20xx to Present

* Mentor young adults to inspire and enable them to realize their full potential as productive, responsible, and caring citizens.
* Participated in community and outreach events to raise awareness and support.

**ACTIVITIES**

Harper College, Palatine, IL

Student Activities Board- Member August 20xx to May 20xx