

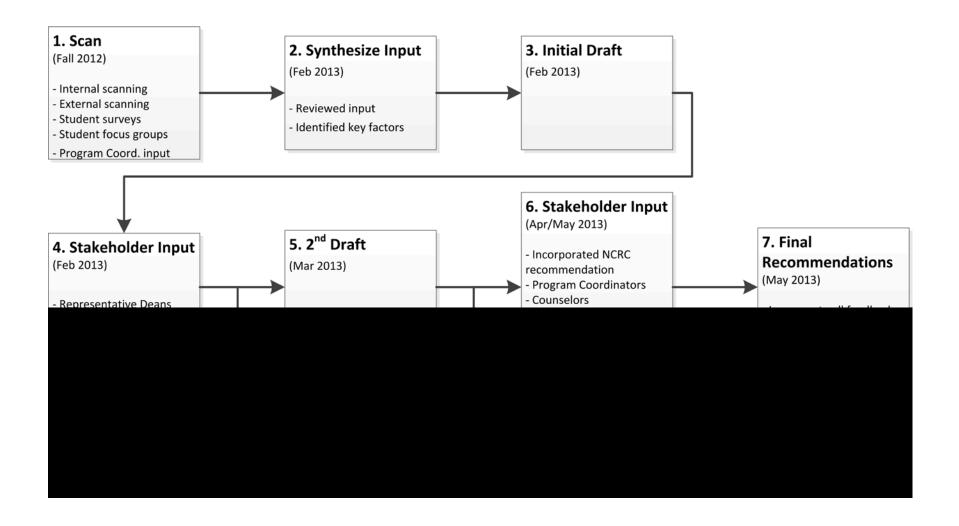
## Final Report and Recommendations of the Job Placement Task Force

Patty Bruner & Mark Mrozinski, Co-chairs Joan Kindle, Associate Provost

## Charge

To recommend to the President a plan that creates a structure for assisting Harper graduates in securing employment in their areas of study, and develop a supporting infrastructure for conferring the National Career Readiness Certificate (NCRC) as certification of 21st century workplace skills.

#### **Process**



#### Success Factors

- Career Alignment. Launch students on the right path by providing opportunities to explore and adjust career aspirations.
- ▶ Coordination/communication. Establish a team approach to student progress and program adjustment/changes, which increases communication and information flow between teaching faculty and counselors.
- **Work Experience**. Create more work experiences (e.g., internships, clinicals, student employment) that strengthen the student's job preparation.
- Outreach to Employers. Intentionally engage employers with the goals of documenting job openings, placing students in jobs, and job and career fairs.
- **Job Placement.** Develop robust functions to match students to jobs at program completion.
- ▶ Coordinated Structure. Create an organizational structure, which unifies and/or coordinates these functions.

# Education to Career: Helping students see how it all fits together.

Prior to

admission

#### Career Alignment.

Launch students on the right path by providing opportunities to explore and adjust career aspirations.

#### Coordination/ communication.

Establish a team approach to student progress. Increase information flow between teachers and counselors.

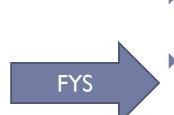
Admissions Outreach and the Center for New Students provide resources and support for undecided students as they prepare for entry.

Support from the Career Center and Women's Program is available.

# Education to Career: Helping students see how it all fits together.

#### Career Alignment.

Launch students on the right path by providing opportunities to explore and adjust career aspirations.



- Early identification of major/career interests.
  - Create a personal development plan.
- Develop a 4-semester educational plan.

#### Coordination/ communication.

Establish a team approach to student progress. Increase information flow between teachers and counselors.



- Team of instructor, counselor, and librarian—connecting the classroom with the services.
  - Mentor relationships

## Recommendation 1: Launch students toward job placement.

- Embed counseling and career support services in the pathway for students entering the College undecided as to a career focus.
  - **Define pathways** to careers.
  - **Embed counseling and advising** in pre-admission/pre-registration practices for undecided students, which includes career interest inventories and other formative and diagnostic assessments.

## Recommendation 2: Create a clear path toward job placement.

- Create support teams around career clusters composed of: (a) program coordinators, (b) counselors, and (c) workforce specialists.
  - **Establish career cluster-based support teams** (counselors, coordinators, and workforce specialists) to support the career alignment, progression, and job placement of students through their time at Harper.
  - Increase communication and collaboration between teaching faculty and counselors through regular meetings to better support students in their career selection and program focus, and generally in academic progression leading to job placement.
  - Identify a software system that will connect teaching faculty, counselors, workforce specialists, students, and employers, thereby creating a true team approach in supporting the student in their career pathway.

## Job Placement Support Team



## Recommendation 3: Connect students to jobs.

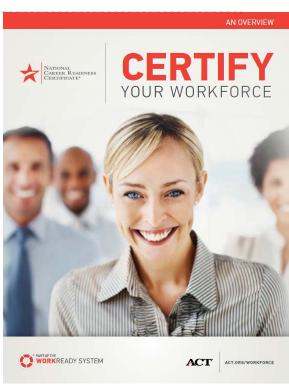
- Transform the current Career Services by combining counseling functions and increasing the focus on careers and job placement functions throughout the student lifecycle.
  - Increase outreach to employers.
  - Strengthen work experiences for students.
  - ▶ Provide robust job coaching and career search support.
  - Establish milestones for students in their job search.
  - Support alumni in their job searches.
  - Create a virtualized web environment that supports these services.

### Recommendation 4: National Career Readiness Certificate

- Create a pilot program that embeds ACT's National Career Readiness Certificate (NCRC) into one to three career certificates.
  - Create a workgroup of faculty and staff to support and promote the embedding of the NCRC into appropriate career programs. The workgroup will create a pilot program that will involve 1-3 career certificates.
  - Develop and implement a comprehensive marketing plan to promote the adoption of the NCRC among employers, faculty and staff, and students.

## National Career Readiness Certificate (NCRC)

- ACT's workforce readiness system
- ▶ Three primary assessments:
  - Reading for Information
  - Locating Information
  - Applied Mathematics
- When used as a hiring credential:
  - Improves quality of new hires
  - Reduces training time
  - Reduces turnover
  - Increases productivity
- Beginning this fall, all Illinois high school juniors will take NCRC as part of the PSAE.



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### Job Placement Task Force

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