2016 Title III Grant Update

Building Technology and Professional Capacity
To Achieve Harper College’s Student Completion Agenda

- Onboarding
- Intervening
- Technology
Timeline

2015 | 2016 | 2017 | 2018 | 2019

Harper College is...

“exceeding, meeting, and/or making notable and substantial progress for all objectives and their related tasks and performance measures”

- Harper External Evaluators
**Onboarding - #1**

**GOAL**

Holistically Assess students to inform their: Placement, Career Direction, Support Needs

**ACCOMPLISHMENTS**

- Single Source of Academic Placement
  - Student Display (Portal)
  - Advisors Display (Dashboards)
  - Reporting (Warehouse)

- Non Cognitive Assessment Pilot
  - Academic Skills
  - Self-management
  - Commitment
  - Social Support
Onboarding - #2

**GOAL**

Provide students an **electronic, personalized** plan to completion through a **Start Smart** experience.

**ACCOMPLISHMENTS**

**Fall 2015 Participant Persistence**

- **75%**
  - Fall 2015 Start Smart Students Completed an Ed Plan

**Example**

<table>
<thead>
<tr>
<th>Evaluations</th>
<th>Plans</th>
</tr>
</thead>
<tbody>
<tr>
<td>Student Planner for: McLaughlin, Matthew</td>
<td></td>
</tr>
</tbody>
</table>

**2015-2016 Academic Year**

<table>
<thead>
<tr>
<th>Fall 2015, Credit Hours: 13</th>
<th>Spring 2016, Credit Hours: 16</th>
</tr>
</thead>
<tbody>
<tr>
<td>ENG 101 - 3.0</td>
<td>ENG 102 - 3.0</td>
</tr>
<tr>
<td>MTH 101 - 4.0</td>
<td>PSY 101 - 3.0</td>
</tr>
<tr>
<td>SPE 101 - 3.0</td>
<td>BIO 110 - 4.0</td>
</tr>
<tr>
<td>FYS 101 - 3.0</td>
<td>HUM 105 - 3.0</td>
</tr>
</tbody>
</table>

**Fall 2015 Participant Persistence**

- **91%**
  - 81.42% Control Group
  - 47.49% Control Group

- **64%**
  - Fall to Spring
  - Fall to Fall
Intervening- #1

GOAL

Monitor at-risk students in an Early Alert System

ACCOMPLISHMENTS

FA 16 Expansion & Targets

- Developmental Students
  - Five Year Goal: 100%
  - To-Date: 89%

- African American
  - Five Year Goal: 100%
  - To-Date: 86%

89%
FA15 > SP 16 Persistence
Flagged & Saw a Counselor
GOAL

Connect at-risk students to an Academic Success Coach

ACCOMPLISHMENTS

3 Academic Success Coaches Hired

456 Students Assigned to a Coach

- Developmental Students:
  - Five Year Goal: 100%
  - To-Date: 24%

- African American:
  - Five Year Goal: 100%
  - To-Date: 44%
**Technology - #1**

### GOAL

**Student Portal**

- Seamlessly connects students to all the information, resources and systems they need
- Prominently displays their status toward their academic goal
- Contains personalized prompts and messaging to assist students with meeting and celebrating key milestones

### ACCOMPLISHMENTS

**Enhance Current Portal**

- Over 200 rotating Tips
- Personalized Academic Placement
- Personalized Onboarding Checklists
- Degree Works and Educational Planning Workshops
- Staff Training

**Begin Implementation of a New Portal**

- Banner
- Blackboard
- Email
Technology - #2

GOAL

Warehouse & Analytics

ACCOMPLISHMENTS

• Data Warehouse: Created, Built and Continuously Updated

• 100+ Dashboards Created

Recent Partnership with Civitas
• **Identify at risk students** based on their likelihood to persist

• Use predictive analytics for **proactive planning** focused on designing student success rather than reactive strategies

• **Measure the effectiveness** of programs and initiatives

• Quickly identify **individual student’s** likelihood to persist

• Gain insight into the **factors influencing** their likelihood to persist

• Ability to **target** appropriate coursework or interventions
Banner Degree Works

Displays an **Audit** of Courses Required for Graduation

**Student** builds a Semester-by-Semester **Plan** of When to Take Courses

**Schedule Planner**

Creates All Possible Schedule Options from the **Plan**

**Student** selects **Preferred Schedule**

**Banner Registration**

Displays **Preferred Schedule** in Registration Cart

**Student** selects ‘Submit’ and is **Registered for Classes**
A Team Effort

Vicki Atkinson
Holistic Assessment

Brian Knetl
Start Smart

Eric Rosenthal
Educational Planning

Sheryl Otto
Early Alert

Travaris Harris
Coaching

Sue Contarino & Sheryl Otto
Portal

Patrick Bauer
Warehouse / Analytics