Student Development
New Academic Advising Model
Board of Trustees Meeting
06/21/17
The Goal
(Institutional Priorities)

* Ensure that all students pursuing a credential complete a first year class/experience that results in the development of an education and career plan that will guide them to completion.

* Develop a system where all credential-seeking students are assigned to a student advocate that will assist them in navigating their experience at Harper.
Building the Case Management Model

**Steps**
- Academic Success Coaching Pilot via Title III
- Learning from One Million Degrees & Other Colleges
- Fall 2016 Retreat & Subsequent Task Force
- Creation of Academic Advisor Position & Restructuring

**Operational Goal for FY18**
- Provide assigned advisors/counselors for 3,000 credential-seeking students by February 1, 2018.
Case Assignments

* Academic Advisors
  * Some carrying caseloads already
  * New students during Orientation

* Counselors
  * Some carrying caseloads already
  * Undecided students
  * SOAP students (probation+)
  * Referrals and handoffs

ADS Specialists & Counselors – Critical Support Partners
Areas of Interest Design

- Business, Entrepreneurship & Information Technology
- Manufacturing & Construction
- Health Sciences
- Physical & Life Sciences
- Education
- Art, Design & Performing Arts

May change AoI / major

Start Smart

Developmental, Veterans, Adults, Athletes
Students with Disabilities, First Generation, Underrepresented
SOAP, SAP

Counselor & Advisor Team
Academic planning
Career information
Transfer advising
ADS Team Member
“Ideal” Student Flow

Orientation/Initial Onboarding
- Application Confirmation – Admissions Outreach
- Confirming Area of Interest
- Initial Educational Plans in Degree Works
- Start Smart

Case Management
- Checkpoint – On/Off Plan
- Proactive Monitoring and Outreach
- Noticed You’re Gone... How Can I Help...
Setting the Stage

- Revised training and on-going professional development
- Creation of case management guidelines
- Increased use of Starfish for outreach, notes, sorting caseloads, etc.
- Development and teaching of “Focus on Your Future” sections of FYS
  - 14 sections for fall