

Hawks Care Resource Center

Program Evolution and Overview

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Basic Needs Project

June 2020



Create a Culture of Kindness



Develop Single Stop, Basic Needs Hub



Increase Communication of Services



Develop Financial Wellness Intake Model



Create a Basic Needs Advisory Team

Hawks Care

2018-2020

Awareness and Outreach

Pantry served 207 students

- Weekly meal bags (21 meals/student/week)
- Day lunches / grab and go foods
- Stop-gap gift cards (Uber, Sodexo, gas, Follett, Jewel)

Prospect Heights Learning & Career Center

- Pilot with Greater Chicago Food Depository (SP'20)
- Shopping Experience pantry
- 164 pantry visits, 52 gas and grocery gift cards provided

Trellis

Student Financial Wellness Survey

Fall 2019

- 66% worry about having enough money to pay for school
- 55% would struggle getting \$500 in cash or credit in an emergency
- 39% signs of housing insecurity
- 20% signs of very low food security

Fall 2021

- 67% worry about having enough money to pay for school
- 55% would struggle getting \$500 in cash or credit in an emergency
- 49% signs of housing insecurity
- 15% signs of very low food security

Financial Overview

Funding Sources

Institutional Surplus

- Emergency funding
- Pantry Stock
- Stop gap gift cards

Educational Foundation

- Emergency Funding
- Campus dining gift cards

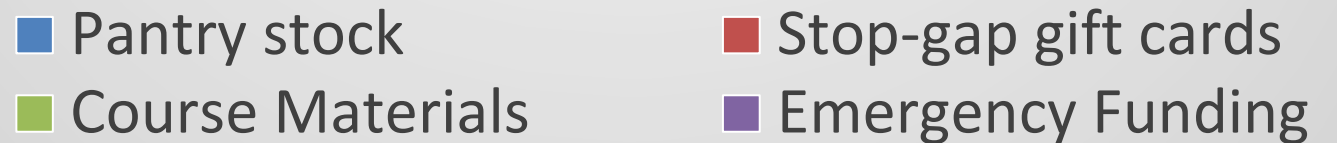
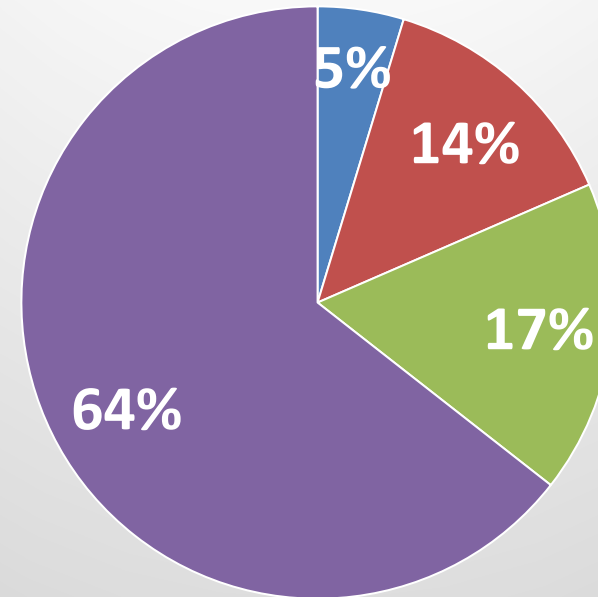
Grants

- Gas and Grocery gift cards

GEER

- Laptops
- Course Materials (Follett GC's)

FY22



Total \$142,785.86

Supports and Service Provision

Direct Service

Short-term support
Campus events
Outreach and education
Consultation and referrals

Tangible Goods

Shoppable pantry
School supplies
Laptop lending
Career closet

Information & Linkage

Guidance navigating
area resources
Strategic collaboration
and partnership

Emergency Funding

Pandemic-related hardship
Housing and
transportation
Stop-gap gift cards

**Total student
contacts 1,117**

Program Staff

Manager
Resource Specialist
Administrative Secretary

Bright Future



Proposed remodel Building D, second floor



Expanded pantry space and services through community partnerships



Co-location of Women's Program, Hawks Care and Counseling Services



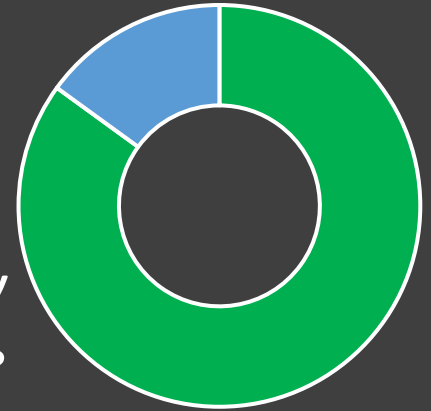
Centralization of non-academic support services

Positively Impacting Student Success

- "Hawks care is great... makes me feel unashamed that I am utilizing resources such as this. Because I feel like it is a safe space I can openly come by if I have other needs."
- "They helped through a tough time in my life, that I am still going through, but they have made it 80% easier to deal with many things. Thanks Hawks Care!"
- "Being an independent young woman, I am truly grateful for the resources and help that has been provided and has improved my chances of being able to stick to my studies regardless of my hardship. Thank you!"

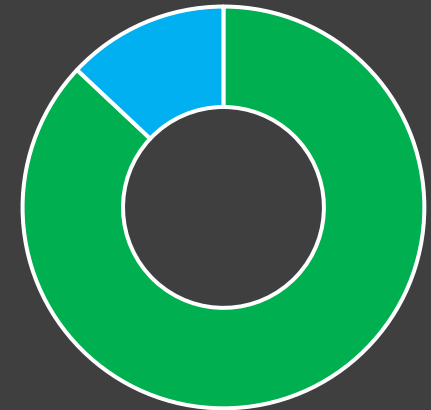
85%

positively improved my academic performance



87%

would return and recommend a friend to use Hawks Care



THANK YOU FOR
SUPPORTING OUR STUDENTS

*Hawks Care is here because...
Hawks care!*