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## insider

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UPI White House Bureau Chief Helen Thomas spoke to an overflow audience to open the eleventh annual Women's History Week on March 5. More than 400 people attended the reception and dinner, which was followed by the keynote speech, "Women, Politics and the Press."

During the talk, Thomas pointed out that the women's movement is at a plateau and that the many advances women have made in the past are now at a standstill. She added that women have become complacent, and stressed that the movement still has a long way to go.

**Helen Thomas**

Reflecting on her White House tenure—which spans the terms of seven presidents—Thomas stated that she never refused to stick her foot in a door, indicating that this action has opened the door for other women.

History Professor Sharon Alter said that the feedback from participants in this year's program was very positive and that attendance was the highest ever.

The committee meets this month to evaluate the program and to begin brainstorming for the March, 1991, observance. To participate on the committee or to suggest topics, call Sharon Alter at extension 2231.



*"Improving quality, cost effectiveness and accountability are the key directives we in higher education are being given."*

## The President's Message

*This begins a two-part article on the increasing public awareness and expectations for improving quality, cost effectiveness and accountability in higher education. Whether we react to public sentiment and government intrusion or consciously develop our own quality improvement efforts, external pressures will affect how we at Harper teach, work and serve our students.*

After a year of study, the Illinois Board of Higher Education (IBHE) *Committee on Scope, Structure and Productivity* has presented its report that has been adopted by the IBHE.

One purpose of the study was to examine the appropriateness of the current governance structure for the various public university systems. This arose from criticisms that there are too many university governing boards for the state. However, the committee found "no compelling reasons to change the existing organizational structure" and concluded that it should be retained. Having put that issue aside, the committee focused on *scope and productivity*. The IBHE has, at the committee's recommendation, committed Illinois higher education to the pursuit of the following goals:

- \*Extending educational opportunities to all who qualify and assisting with the educational development of Illinois citizens of all ages to the limits of their capacities;

- \*Maintaining a diversity of public and non-public institutions in order to provide Illinois citizens with choice among a wide range of educational opportunities to meet various individual and societal

needs;

- \*Providing necessary services to help students learn and achieve personal growth;

- \*Contributing to public understanding of society's needs and problems and responding to such needs and problems when appropriate; and

- \*Assuring excellence by increasing the quality and cost effectiveness of all programs and services commensurate with the purposes and educational opportunities of diverse institutions.

James Furman, former executive director of IBHE and chairman of the study committee, commented, "With respect to quality and productivity, the public gives higher education mixed reviews. On the one hand, the quality of higher education generally is highly regarded, and over a long period Illinois colleges and universities have quietly achieved significant productivity gains by absorbing new enrollments and inflationary cost increases. On the other hand, resources are limited, higher education is expensive, and its quality can be improved. In the face of fierce international competition, every sector of society, including higher education, needs to find ways to improve quality and become more productive."

Improving quality, cost effectiveness and accountability are the key directives we in higher education are being given. Interestingly, the committee's findings parallel what we are hearing from the general public. We are living in a time of intense public scrutiny. The information age has caught on and more data detailing proof of our cost effectiveness and accountability are being demanded. Taxpayers, legislators, members of Congress, the U.S. Department of Education and members of our own profession are saying we can and must do a better job.

*Paul Thompson*

*(Next month President Thompson will detail some of the steps IBHE is asking those in higher education to take in response to the challenge...)*

## FOCUS ON Learning Resources Center

The LRC staff began planning the automation process during the summer of 1984. With input from faculty and staff and the assistance of a professional consultant, Dean Al Dunikoski and Automation Project Coordinator Linda Glover assessed available systems over the next few years. "We did a lot of homework before making our decision," says Glover. "We needed to determine what was most important to us—serving our patrons—and we based our decision on that." Other considerations, Glover adds, included sophisticated research and on-line capabilities. The search for the 52-terminal system, which cost \$440,000, was completed in the spring of 1988.

Glover says the goal of Harper's librarians is to teach students how to use the equipment efficiently and to provide faculty members with the information they need. "Our profession as a whole has changed as we move toward an electronic atmosphere," says Glover. "Students are more accustomed to having access to information—and the quality of that information is vastly improved." She adds that the LRC can obtain books from virtually any library and has access to billions of records throughout the United States.

Included in the automation of the LRC are a circulation system and on-line public-access catalog; automated acquisition procedures for ordering and budgeting; and four WILSONDISC CD-ROM stations offering the most current research available in humanities, social sciences and business.

The LRC is very pleased with the project and Dunikoski says, "With the automation system, we in the LRC are able to provide even greater service to students, faculty and the entire Harper community."



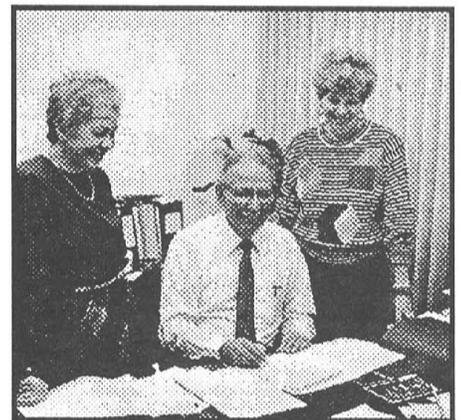
**Full-time faculty members work on reference terminals. Pictured are Linda Glover and Roy Steffens, seated, and Mary Severs, Bob Thieda, Fran Dionisio and Marshall Fisher, standing.**



**Circulation Supervisor Dee Morning (at the terminal) and the library assistants check data listings. Standing left to right are Joanne Cameron, June Steffen, Rita Brunett, Nancy Wahl and Ann Sophie.**

*"Our profession as a whole  
has changed..."*

*Linda Glover*



**Secretaries Diane Kinn (left) and Jean Hoffman discuss the daily schedule with LRC Dean Al Dunikoski.**



**Technical processors working behind the scenes in the LRC include (from left) Michelle Ukleja, Kitty Lomatch, Marcie Landeros, Gwen Brown, Karen Evans and seated, Delores Kowalczyk.**

## INSIDER'S VIEW of Pat Bourke

Pat Bourke's interest in health care goes beyond her involvement in Harper's programs. Beginning as an involved parent at the schools and athletic activities of her children, she has now expanded her interest toward community services.

Pat served on the board of trustees at Alexian Brothers Medical Center for eight years and continues to work on its planning and marketing committee as well as its medical relations committee.

She has also been a member of the Elk Grove Village Board of Health for the past 16 years and has recently become involved in the "Access to Care" program, which offers primary health care services to suburban residents who are medically indigent. "This program is a grass roots community effort that provides assistance to the working poor," she explains. "This includes individuals and families who do not qualify for government programs and cannot afford to pay for primary health care services or private insurance." The pilot program has received a substantial grant from the Chicago Community Trust to help pay these medical costs and has also sought corporate, township and municipal funding.

Pat has served as the dean of the Life Science and Human Services Division for the past 15 years and says that it is her role to provide an environment that is conducive to the teaching/learning process. "I feel very fortunate to have the dedicated faculty and staff to implement that philosophy," she says.



**Pat Bourke**

**Born:** Milwaukee, Wisconsin

**Education:** B.S. Nursing - Marquette University  
M.S. Community Nursing - Northern Illinois University

**Family:** Husband, Jack; daughter, Cathie, 26; sons, John, 25, Jim, 23, and David 22. (All of Pat's children have attended Harper, with David beginning in the preschool!)

**Interests:** Community services and shopping

**Best advice my parents gave me:** Always be honest with yourself.

**If time and money were not a problem:** I would like to travel around the country visiting old friends and to own a home on the water with a boat.

**I would like to learn:** More about other cultures.

**I can't stand:** People who don't carry their own weight and inconsiderate motorists.

**One thing I've learned in life:** To be thankful for good health, family and friends.

**Favorite food:** Cheese - I'm a good Wisconsin girl!

**Last good movie seen:** *No Way Out*

## Annual Campaign Nets \$9,990

It's a sure bet that Dave Williams' contribution to this year's annual campaign is some of the best money he's ever spent. During the February 14 contributors' drawing, Dave won a trip for two on United Airlines to anywhere in the United States. He says that he and his wife, Martha, are planning to use the flight for a trip to Hawaii in December.

This year 127 employees contributed \$9,990 to the campaign. The money will be used to fund an endowed scholarship for a son or daughter of a Harper employee who is graduating from Harper and transferring to a four-year university.

Director of Development Ray Devery says that the receipts from the annual campaign will be used to fund scholarships for the next three years. \$1000 will be available this spring, and interested students may pick up applications from the Financial Aid Office, A364, or may call extension 2248 for more information.

Other winners of the contributors' drawing are Jay Singelmann, Hamilton Hotel overnight for two; Bill Neumann, Marriott Schaumburg overnight for two; Tom McCabe, Hyatt Woodfield overnight for two; Carol Schweitzer, Compril Hotel overnight for two; Lisa Kaufman-Lindahl, Embassy Suites overnight for two; Jesse Macro, tickets for six to the Arlington International Racecourse; Sharon Ann Martin, Atrium dinner for two; Betty Marscin, Artie G's dinner for two; Nimi Jonadoss, El Meson dinner for two; Sharrie Hildebrandt, Palmer's dinner for two; Mary Ann Gasparaitis, Free Wheeler Moto Tool; Dominic Magno, garden sprayer; Guido Norini, sheetcake; and Jack Lucas, sheetcake.

It's not too late to contribute to the fund! Call Ray at extension 2490 for details.

# Board Welcomes Visiting Professor from Inner Mongolia, China <sup>5</sup>

## FROM THE CHAIR

### Administrative Steering Committee

"Marketing efforts at Harper College are not the responsibility of one person, but rather are defined as the joint responsibility of the faculty, staff and administration," says Bonnie Henry, chairman of the Administrative Steering Committee. As a result of this definition, the committee was formed to monitor the marketing activities at Harper in accordance with the College's enrollment planning guidelines.

After its formation four years ago, the committee recommended that a second committee—the Institutional Marketing Committee (IMC)—be formed to assist in defining the marketing activities of the College. To accomplish this, the IMC has solicited and reviewed suggestions from the entire Harper community, and made recommendations to the Administrative Steering Committee, which oversees the implementation of various measures to meet the enrollment planning guidelines.

In addition to her chairmanship of the Administrative Steering Committee, Henry is also designated as the administrator with overall responsibility for the College's marketing efforts. Other members of the committee are the deans of Admissions/Registrar, Life Sciences/Human Services, Continuing Education, Instruction, Student Development, and Business Services/Finance; and the directors of College Relations and Planning and Research. The chairman of the IMC and the manager of publications and communication services have also been meeting with the committee during this year's discussions of marketing strategies.

Dr. Xu Bingxun is on campus this spring as a visiting professor from China, where he is a professor of English in the Foreign Languages Department of Inner Mongolia University. While at Harper, his goal is to promote international understanding with an emphasis on Chinese/Mongolian culture and education. "We are most pleased to welcome Dr. Xu to the College for the spring semester and hope everyone will have an opportunity to meet him," says Board President Barbara Barton.

Xu spent the fall semester at Indiana University and will return there in June to complete his exchange program in the Uralic and Altaic Studies program. While at Harper, Xu is available on an "on-call" basis for consultation and to present lectures to academic classes and student and community groups on modern Chinese culture, geography, history and economy; Chinese minorities; and on the development of foreign trade, culture and education in Inner Mongolia.



**Dr. Xu Bingxun**

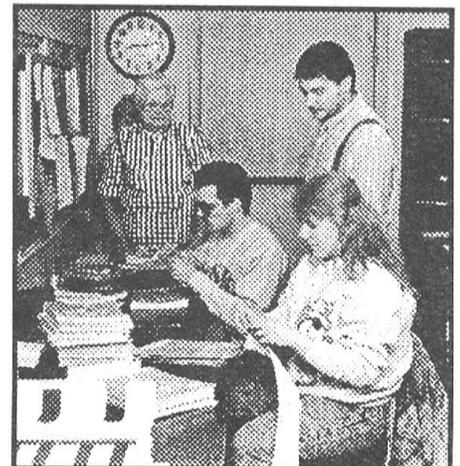
He is also studying the history and culture of North America, including Indian culture; the history and culture of Australia, including Aboriginal culture; and the comparative study of languages and literature in major English-speaking countries. Xu is fluent in English and Standard Mandarin Chinese and has a working knowledge of Japanese and Russian.

"The Board of Trustees welcomes this opportunity as a chance to meet one of our objectives—to bring more international exposure (particularly exposure to the Pacific Rim) to our students and the community," says Barton.

## Inside Harper



**Dr. Thompson looks on as Lee Rohr, president of the Wheeling Rotary Club, prepares a \$1,000 check for the Harper Educational Foundation. The check is presented annually to fund the International Scholarships to London or Salzburg.**



**Annetta Werneske and Alan Gann supervise the Wellness Week 3,000-piece bulk mailing, inaugurating the new service in the Mail Center. Labeling and sorting are Scott Petrocelli, seated left, and Deanna Collins.**

# Departmental Developments

**Patty Roberts** is back on campus. She's been hired as a business-based specialist for AE/LS. Welcome back! We also welcome **Barbara Norcross**, CAD/CAM, who will be working as a clerk typist; **Steven Lollino**, Media Services, who has been hired as an AV technician; **Marian Sylvester**, BUS SER/FIN, who will serve as a cashier; **Adrienne Smith**, CE, who has been hired as a secretary; and **Nancy Curran**, Bookstore, who will work as an accounting clerk.

Congratulations to **Rebecca McClure**, PUB, and her husband, Sam, on the birth of their son, Nicholas Alexander. Nicholas was born on March 24 and weighed six pounds, 12 ounces.

In other campus news, **Dr. Thompson** participated in a panel discussion on education which was sponsored by the Northwest Suburban Association of Commerce and Industry. The panel addressed the issues of the rising costs of education and proposed tax revenues. The Harper College Speech Team, under the able coaching of **Marcia Litrenta**, placed first in the novice tournament and is now headed for national competition.

Congratulations to **Patricia Best** and **Linda Nelson**, AED, and **Jean-Louise Gustafson**, IAC, on their promotion to assistant professor; to **Virginia Bender**, data processing, and **Sally Koziar**, interpreter training, on their promotion to associate professor; and to **William Andresen**, biology, **Carole Burnett**, mathematics, **Michael Brown**, art, **Pauline Buss**, English, **Jean Longhurst**, data processing, **Jane Thomas**, child care, and **Phil Troyer**, counseling, on their promotion to professor.

The results of the Faculty Senate election are in! **Roger Mussell** will serve as president, **Raymond Moehrlein** as vice president, **Diane Callin** as secretary, and **Gerald Mellenthin** as treasurer. **George Evans** has been elected to head the grievance committee.

We send our condolences to **Bruce McConnell**, PUB SAF, to **Jim Arnesen**, biology chairman, and to **Peg Burbach**, nursing, on the deaths of their fathers.

## In Case You're Asked...

Tanushree Sarkar will present a program of classical Indian music at 12:15 pm on April 26 in P205. There is no charge for admission. Other musical events coming up include the Harper Community/Palatine Concert Band at 3:30 pm on April 29 in Cutting Hall, Palatine; the Harper Concert Choir and Camerata Singers in Building A at 3:00 pm on April 29; the Harper Festival Chorus on May 6 at 3:00 pm in Building M; the Harper Jazz Band on May 9 at 8:00 pm in J143; the Harper Steel Drum Band on May 10 at 8:00 pm in J143 and the Harper Symphony Orchestra on May 13 at 3:00 pm in J143. Call the Box Office at extension 2547 for information.

The Diviners, a play exploring the relationship between an emotionally disturbed young man and a disillusioned ex-preacher, will be held in J143 on April 27 and 28 and May 4 and 5 at 8:00 pm, and on April 29 at 2:30 pm. Tickets are \$3 for Harper students and \$5 for the general public. A dinner/theatre package will precede the April 28 performance. Dinner will be served from 6:00 - 7:15 pm in the Building A Dining Room. The cost of this package is \$15.95 for Harper students and \$17.95 for the public.

An exhibit of student art will be displayed from May 1-18 in the exhibit area of Buildings C and P.

The annual Honors Convocation will be held Tuesday, May 8 at 7:30 pm in the Building J Theatre. This year's guest speaker will be Professor Sharon Alter.

Harper's Bizarre Fashion Show will be held on May 11 at 2:00 and 8:00 pm. Tickets are \$5.50 for students and \$8.50 for the general public. Call the Box Office for tickets. After attending the ice cream social on May 2 at 12:00 noon on the Building A Patio, you may want to consider checking into the activities of National Employee Fitness Day slated for May 16.

Final exams are scheduled for the week of May 14.

*The Harper Insider* is the monthly Harper College newsletter produced by Publications and Communication Services. We cordially invite all employees to contribute stories and information before the first of the month for the issue published at midmonth. Please contact Anne Frost, A302, extension 2512.