

Palatine, Illinois

# College Plan 2021-2022



#### **MISSION**

Harper College enriches its diverse communities by providing quality, affordable, and accessible education. Harper College, in collaboration with its partners, inspires the transformation of individual lives, the workforce, and society.

#### **VISION STATEMENT**

We will be an innovative and inclusive institution, the community's first choice, and a national leader for student success.

#### PHILOSOPHY STATEMENT

We, at Harper College, believe that our charge is to facilitate active learning and foster the knowledge, critical thinking and life/work skills required for participation in our global society. We work with our community partners to enrich the intellectual, cultural and economic fabric of our district. We believe that excellence in education must occur in an ethical climate of integrity and respect. We hold that the strength of our society is rooted in our diversity and that it is through synergy that we achieve excellence.

#### **CORE VALUES**

#### We value Respect, Integrity, Collaboration and Excellence.

We guide our work and support our philosophy, mission and vision by these core values.

#### RESPECT

We demonstrate Respect by interacting with and caring for others in a way that adds dignity to ourselves, our relationships and our organization by:

- valuing and celebrating the uniqueness of individuals and their strengths;
- expressing appreciation for our colleagues' time, efforts and contributions;
- encouraging multiple perspectives.

#### INTEGRITY

We demonstrate Integrity by supporting an honest and ethical environment by:

- respecting confidentiality and acting in a trustworthy manner;
- being accountable for our actions and adhering to policies and procedures;
- making decisions that are fiscally and socially responsible.

#### COLLABORATION

We demonstrate Collaboration by working internally and externally toward shared goals to create a more positive outcome by:

- actively listening, responding to others with empathy;
- practicing open and honest communication and sharing information that is essential for success;
- using positive humor to foster a healthy and enjoyable environment.

#### EXCELLENCE

We demonstrate Excellence by setting and pursuing high standards of professionalism and competency by:

- providing exceptional service to all while demonstrating pride in our work;
- welcoming new challenges and seeking opportunities for growth and development;
- encouraging and empowering each of us to achieve our best.



1200 West Algonquin Road Palatine, Illinois 60067-7398

# College Plan 2021-2022

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#### WILLIAM RAINEY HARPER COLLEGE

Community College District #512

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### Letter of Introduction from the President

As we plan for the coming year, we recognize the impact of COVID-19 as well as the social and economic inequities that continue to be revealed by this pandemic. It remains critically important to embrace what we have learned during these unprecedented times. This year our focus remains on providing the highest quality education, whether online or in person, to meet the educational needs of our community. We also focus our attention on inequities present in our student population and in the community at large. The College stands committed to addressing inequities in both access to and success in higher education.

To accomplish this, in FY 2022 the College will redouble our efforts to eliminate barriers to success for students most impacted by the COVID-19 pandemic. As an open-enrollment institution of higher education, we play a critical role in ensuring the members of our community recover from the economic impact of the pandemic. As such, in FY 2022 the College will not increase tuition and has suspended differential tuition for its health careers programs. We will continue to address students' technology gaps as more students continue their education in a remote environment. Furthermore, this year, the College is able to provide additional supports and services to our students and the community as a result of MacKenzie Scott's generous donation of \$18 million.

The College's FY 2022 budget was prepared with a great deal of uncertainty about the future amid the ongoing COVID-19 pandemic. COVID-19 has negatively impacted enrollment and, despite the emergence of effective vaccines, it remains unclear when the country will emerge from the pandemic. This creates unique challenges in projecting enrollment in FY 2022 and beyond. For this year, the College projected flat enrollment and maintained safeguards in other revenue projections in the event of declining enrollment. The most notable approach is the budget assumption that the College will receive only 25% of the projected allocation from the State of Illinois. This will provide approximately \$6 million of state revenue to absorb declines in tuition revenue.

Despite the uncertainty of these times, we continue to make progress on the FY 2021 - 2024 Strategic Plan, *Forward Together*. The Strategic Plan is centered around four themes - College Culture, Equity, Excellence in Teaching and Learning, and Partnerships and Outreach. While the COVID-19 pandemic has caused us to expand our priorities, these themes and their accompanying goals are as relevant as ever. The College remains committed to increasing student success and reducing equity gaps, utilizing evidence-based equity strategies across the curriculum, implementing targeted efforts to increase adult learner enrollment, and increasing the rate of program completion and graduation. We continually adapt to the impact of the pandemic while implementing initiatives that align with our Strategic Plan and support the College's mission of providing "quality, accessible and affordable education."

The College recently received results of the Community College Survey of Student Engagement (CCSSE). This year, we will focus on critically reviewing these results to better understand students' perception of the Harper experience, identify areas where improvements can be made, and use this information to develop and implement action plans across the College to improve student engagement and success.

In addition to the priorities outlined in the Strategic Plan and Operational Plan, President's Goals will be pursued as follows:

- 1. Support the strategic plan goal teams in achieving established targets focused on student success, equity, and enrollment.
- 2. Establish additional measures that aid in improving the recruitment and retention of diverse faculty and staff.
- 3. Execute strategies and deploy technologies that continue to enhance distance learning and other flexible teaching and learning programs.
- 4. Develop metrics that monitor student progression and completion through the University Center.
- 5. Execute recommendations that increase standards of risk management for the College.
- 6. Facilitate trustee involvement in community engagement activities that support the mission of the college.
- 7. Execute the highest priority master planning projects.
- 8. Begin the planning process for the development of a Strategic Information Technology Plan.

Harper College will continue to implement initiatives that enhance the success of our students as well as the culture and climate of the College. This includes addressing student basic needs, enhancing a sense of belonging in both students and employees, building a campus culture of equity, and removing barriers to student success. The *Forward Together* Strategic Plan continues to provide focus as we strive to be an innovative and inclusive institution, the community's first choice, and a national leader for student success.

Avis Proctor, Ed.D., President August 2021

### Harper College Profile

William Rainey Harper College is a comprehensive community college located in Palatine, Illinois, 30 miles northwest of Chicago, serving High School Districts 211, 214, and Unit District 220. Established in 1966, Harper College serves more than 23,000 credit students each year from 23 suburban communities. Harper is dedicated to student success and is committed to its mission of enriching its diverse communities by providing quality, affordable, and accessible education. Harper College, in collaboration with its partners, inspires the transformation of individual lives, the workforce, and society. Harper College awards seven Associate degrees, provides numerous transfer options, and offers a large number of certificate programs to meet specific needs of the community and area industry.

More than 45% of Harper's students are Hispanic, Asian American, or African American. Nearly 23% of students receive Pell grants. Sixty-eight percent of the student body enrolls on a part-time basis. Roughly 47% of students are between the ages of 19 and 24, and 76% intend to transfer to a four-year college or university. Student success increases each year and the College's current graduation rate is nearly 35%, up from 14% in 2010.

Harper College is regionally accredited by the Higher Learning Commission. The College is governed by a seven-member Board of Trustees, elected by the voters in its district, and one student representative, who has an advisory role and is elected by the student body. Board members include: Pat Stack, Chair; William Kelley, Vice-Chair; Dr. Nancy Robb, Secretary; Greg Dowell; Diane Hill; Herb Johnson; Walt Mundt; and Pahul Mal, Student Trustee

Harper's operating revenue comes from tuition and fees (40%), state subsidy (7%), local taxes (51%), and other sources (2%).

#### <u>History</u>

Named for the originator of the community college concept, William Rainey Harper College is a comprehensive, open door community college – one of 48 in the state that make up the Illinois Community College System. The College's District No. 512 was established by voter referendum in 1965, and Harper offered its first classes in 1967.

Throughout its history, Harper has had a record of monumental growth. The initial 1967 enrollment of 1,725 students jumped to 3,700 in one year, doubling projections. When the doors opened on Harper's newly acquired campus in 1969, 5,350 students were enrolled. Since then, enrollment has grown to more than 23,000 credit students. With a full-time equivalent (FTE) enrollment of approximately 9,100, as well as a full-time faculty and staff of 714 employees, including 198 full-time faculty, Harper is the second largest community college in the state.

During FY2021, Harper strengthened its focus on diversity, equity, and inclusion which is a hallmark of the FY2021-2024 strategic plan. A new equity statement was created through the shared governance process. This statement supports the College's resolve to close equity gaps, remove barriers that impact student persistence and success, and focus efforts on students who have been traditionally marginalized. In addition, an Executive Cabinet position was created to guide diversity, equity, and inclusion efforts at the College, and the individual selected to serve in that role began on July 1, 2021. An overarching goal of this work is to close equity gaps by 20% in 2024.

#### **The Community**

The Harper College District No. 512 includes portions of four counties: Cook (which makes up the majority of the area and population of Harper's district), Lake, Kane, and McHenry. The communities include Arlington Heights, Barrington, Barrington Hills, Elk Grove Village, Hoffman Estates, Inverness, Lake Barrington, Mount Prospect, North Barrington, Palatine, Prospect Heights, Rolling Meadows, Schaumburg, South Barrington, Tower Lakes, Wheeling, and portions of Buffalo Grove, Carpentersville, Deer Park, Des Plaines, Fox River Grove, Hanover Park, and Roselle. The municipalities that are located within Harper's district range in size from Tower Lake's 1,226 residents to Arlington Heights' 75,760 residents. An estimated 534,000 people live within the district. Of these, approximately 23% were age 17 and under, and 30% were age 55 and over. A majority of residents are Caucasian (64%). Of the remaining population, 17% are Hispanic, 15% are Asian, and 3% are African American.

Household incomes in Harper's district communities are striking in both their range and in the changes that have occurred between 2013 and 2018. In 2018, median household income varied from a low of \$62,620 in Carpentersville to a high of \$180,541 in Inverness. Median incomes in 22 of the 23 communities were above the Illinois median of \$63,575. However, incomes in five of the communities decreased between 2013 and 2018, ranging from a decline of 1% to 14%. Though specific reasons are unclear, several factors may have contributed to a decrease in household incomes, including increased unemployment rates, a decrease in two wage-earner families, and lower income families moving into more affluent communities. Regardless of the reason, these trends represent a drop in the amount of household income in the Harper district available for education.

Harper College and its community enjoy a fruitful and successful relationship. The College has achieved a 99% satisfaction rate from its graduates. In fall 2018, Harper College district voters passed a \$180 million capital bond referendum to support the facilities enhancements. In addition, the non-profit Harper College Educational Foundation actively raises funds for the College through individual, foundation, and corporate donors. The large number of manufacturing, financial services, and healthcare institutions in the district are among Harper's supporters.

#### Services Offered

William Rainey Harper College offers associate degrees, certificate programs, and the first two years of a baccalaureate degree.

The College offers seven associate degrees, five of which are designed for students who will transfer to a four-year college or university to complete a bachelor's degree. The five are the Associate in Arts (A.A.), the Associate in Science (A.S.), the Associate in Fine Arts–Art (A.F.A.), the Associate in Fine Arts– Music (A.F.A.), and the Associate in Engineering Science (A.E.S.) degrees, which comprise the first two years of study toward degrees in a broad range of arts-related or science-related disciplines. The sixth, the Associate in General Studies (A.G.S.) degree program, is designed as an individualized program option meeting needs not offered by other degree programs, or as a capstone for occupational certificate programs. The seventh, the Associate in Applied Science (A.A.S.) degree, is awarded upon completion of a two-year career program and is designed to prepare the graduate for immediate entry into a specific career field. Harper also provides certificate programs, typically one year in length, that are designed with prescribed courses to meet specific needs of the community, including area businesses and industries. In addition, the College offers contract training to local industry employees through Harper Business Solutions, provides non-credit learning opportunities for students of all ages through Continuing Education, and supports students who need high school equivalency through its Career and Technical Education Division, and English as a Second Language services through its Liberal Arts Division.

Because Harper is an open door, open enrollment learning institution, it provides an array of services to meet student needs, including access and disability services, multicultural enrichment and support services, summer bridge programming to prepare students for college-level rigor, student clubs and activities, sports and recreation teams, and many other opportunities and resources.

#### **Facilities**

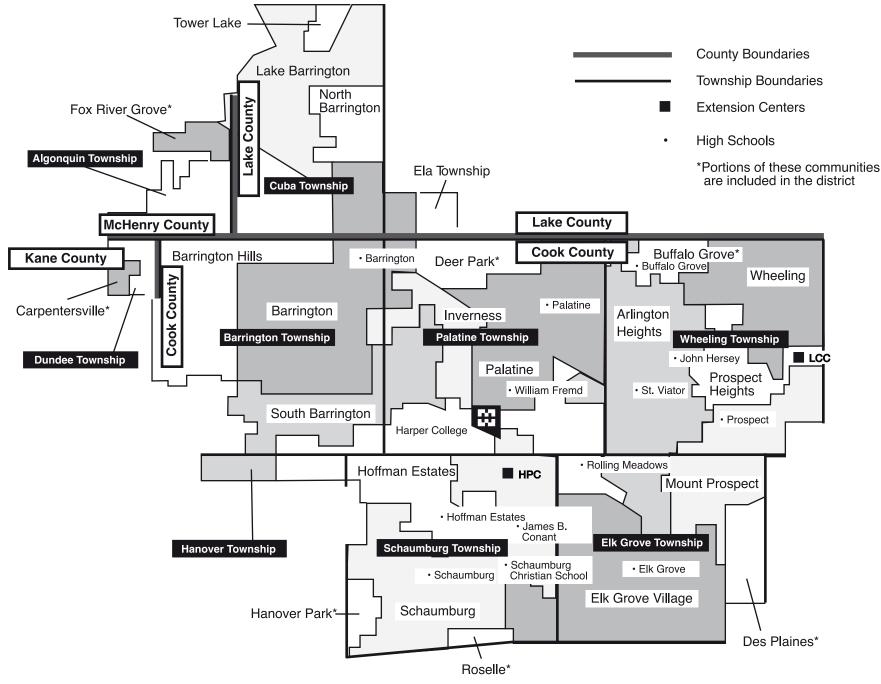
William Rainey Harper College supports a wide range of programs with a 200-acre campus in Palatine and two satellite facilities: the Harper Professional Center in Schaumburg and the Learning and Career Center in Prospect Heights. The main campus is comprised of 23 buildings and offers state-of-the art science and technology laboratories and classrooms, a comprehensive library and learning resources center, computer labs, lecture halls, theaters, a wellness and sports center, and the Wojcik Conference Center.

#### **Conclusion**

Harper College continues to evolve in a changing landscape that includes open access, delivering quality educational experiences in a myriad of modalities, and addressing skills shortages. There is no doubt that the College will serve as a key partner in ensuring the economic stability in the district by providing programs that lead to jobs that our workforce partners need, and careers that provide family sustaining wages. This will be paramount as the community continues to recover from the pandemic. As the demographic cliff looms in the district where a decline in potential first-time freshmen students entering higher education from area high schools is evident, Harper is committed to providing programs to adults that close skills gaps and address inequities. Access to affordable training and credentialing ensures that opportunities for lifelong learning are readily available and aligned with workforce needs. The College will continue its focus on closing achievement gaps for our most vulnerable students. This will be accomplished through financial support, as well as enhanced support services that ensure all students succeed, thrive, and prosper at Harper, and beyond.

# Harper College

### **Community College District 512**



#### **Analysis of Harper College District Environment**

Harper College continues to study its environment and outcomes to identify issues to be responded to. The next section contains an analysis of Harper College and its community, published in spring 2020.

The world, nation, and community continue to evolve their policies and practices in response to the pandemic. Although less impactful than last year, the pandemic continues to prompt a review of data and science to ensure Harper deploys a safe and compelling learning and work environment. Course scheduling and delivery, the hallmark of any institution of higher education, continue to reflect the latest infection rates. Although a predicted prolonged recession did not materialize, other economic factors are being monitored. Challenges include skills and supply chain shortages, as well as ensuring that the most marginalized members of society and the workforce are offered every opportunity to succeed and prosper.

Higher education in Illinois continues to face a challenging environment. Changing demographics, evolving expectations and demands for educational programming and its delivery, as well as fiscal uncertainty must be noted and monitored. In addition, ongoing changes in technology and the skills necessary to program, monitor, repair, and engineer systems are occurring at a pace exponentially faster than experienced in the past. Virtually every occupation requires some level of proficiency with technology. Thus, it is paramount to prepare current workers, along with a new generation of workers for rewarding careers, as well as assisting mid- and late-career workers to remain productive and competitive as new technologies reshape the economy and workforce.

The cost of higher education continues to be questioned by students, lawmakers, and other stakeholders. Although community colleges offer a more cost-effective alternative, students are still challenged with tuition costs and fees, as well as student loan debt. Thus, Harper, along with its peer institutions, will continue to face ongoing challenges in keeping costs reasonable and enrollment sustainable. This, along with changing demographics, a recovering economy that is experiencing labor shortages, and evolving skill expectations, are being monitored. Harper's strategic plan, fiscal planning, and facilities master plan are informed by these challenges.

The competition between institutions for declining numbers of high school graduates and other young adults will increase. In addition, the district's changing racial and ethnic composition will necessitate marketing and programming changes to reach and serve the needs of a more diverse constituency, many of whom will be first generation college students. This coupled with the continued influx of foreign-born populations suggests that support programs, such as intrusive advising and mentoring, and English language learning, will need to expand to attract and retain students.

Harper has the advantage of being part the Chicago metropolitan area, one of the largest and most dynamic labor markets and economic hubs in North America. This region includes health care, information technology, retail, manufacturing, transportation, and financial services. The rapid advance of automation in the workplace presents the district with the challenge of serving the education and training needs of local employers while offering residents, as well as commuting workers, educational opportunities that will help them compete for jobs throughout the region. At the same time, innovations in delivering education and training to students gives Harper numerous options for maintaining, expanding, or creating new programs.

Although there are many factors in favor of Harper's continued success, it is not immune to the many challenges faced by the State of Illinois. Changing demographics, recent economic trends, and global competition combined with Illinois' ongoing fiscal difficulties and declining population, indicate significant challenges for primary and secondary school systems, as well as colleges and universities.

Technology is poised to disrupt education at all levels because it allows students to pursue education at any time, from any institution, regardless of location and proximity to home.

Recent funding provided to institutions of higher education through federal stimulus bills during the pandemic, represent short-term funding that will not be available to address these systemic threats. Alternative sources of funding, new programming, innovation, and operational efficiencies are being targeted to mitigate these challenges. Moving forward the pressure on colleges and universities to deliver relevant, high-quality education and training opportunities while operating cost-effectively and remaining affordable will be essential.

This environmental scan provided a baseline of information for Harper College's FY2021-2024 Strategic Plan. Understanding the current operating environment and future trends at the local, state, national, and global levels assisted Harper's leaders and stakeholders in choosing the best course of action. The environmental scan provides insight on many indicators and trends in the areas of demographics, economics, K-12 sender districts, housing, workforce, apprenticeships, and a program gap analysis.

Primary data sources used for this scan included public agencies such as the Illinois Department of Employment Security, Illinois State Board of Education, U.S. Bureau of Labor Statistics, U.S. Census Bureau, the National Center for Education Statistics, and the Illinois Department of Revenue. Additional resources also came from private institutions providing freely accessible data, such as the Woodstock Institute research on foreclosures. Several subscription-based data resources were from private vendors such as Easy Analytics Software Inc. and Labor Insight's Burning Glass. An additional data source is the Society for College and University Planning used to create thought-provoking discussions on additional topics throughout the scan.

Whenever possible, data are provided for communities within Harper district boundaries. However, some data are not available at the district level, in which case other geographies were used as a proxy, as indicated with the data visualizations. For example, county-level data are used for workforce information.

The most current data are used in the environmental scan, but even the most current data may lag by one or two years, due to the time it takes agencies to process and publish the data. The U.S. Census Bureau data is from the American Community Survey five-year estimates, which is necessary because the populations of the sender districts are too small to have one-year data available to produce annual trends.

### **Key Trends and Considerations**

#### **Demographic Trends**

Trend #1: Birth rates continue to decline, death rates continue to increase, while the net count of Illinois residents moving in and out of the state continues to decline, causing the Illinois population to decline overall since 2013.

#### Likelihood that the trend will continue over the next 3 to 5 years: High

#### Supporting rationale:

- Birth rates have been declining over the last decade.
- Death rates and numbers are increasing as the Baby Boomers reach the end of their life spans; there are more Baby Boomers in comparison to other generations.
- Domestic migration has been negative, and the rate of loss continues to increase throughout the state.
- Harper has large population growth in the Asian population who are replacing the residents who

are moving out of the area, creating a stagnant population change.

#### Sources:

- U.S. Census Bureau, American Community Survey
- U.S. Census Bureau, Population Estimates
- Center for Disease Control, WONDER database

#### Trend #2: The Harper district is becoming more diverse.

#### Likelihood that the trend will continue over the next 3 to 5 years: High

#### Supporting rationale:

- One in twenty White residents are moving out of the Harper district.
- While the Harper district lost 16,421 White residents, they were primarily replaced by new Asian (11,021), Latinx (3,111), and other races or combinations (2,146) creating stagnant population growth.
- Residents are becoming more linguistically diverse: primarily Asian & Pacific Islander languages.

#### Sources:

- U.S. Census Bureau, American Community Survey
- U.S. Census Bureau, Population Estimates

# Trend #3: The proportion of Harper residents obtaining an associate degree or higher is increasing among those over the age of 24.

#### Likelihood that the trend will continue over the next 3 to 5 years: Moderate

#### Supporting rationale:

- Sixty percent of those aged 25 and older have at least an associate degree in the Harper district compared to 42.1% of the Illinois population.
- The Asian population has a tendency towards higher education achievements and employment in high-tech and high-wage positions. Their increasingly growing community is contributing to the higher education attainment.

#### Sources:

- U.S. Census Bureau, American Community Survey
- U.S. Census Bureau, Population Estimates

# Trend #4: Due to the aging population, the median age has increased, on average, by two years in the four-county region.

#### Likelihood that the trend will continue over the next 3 to 5 years: High

#### Supporting rationale:

- The Baby Boomer generation is the largest generation in number, and they are now reaching retirement age skewing the median age towards the upper end.
- The younger generations are not having as many children as prior generations so there are not enough children to offset declines in the older generation.

#### Sources:

- U.S. Census Bureau, American Community Survey
- U.S. Census Bureau, Population Estimates

#### **Economic Trends**

# Trend #5: Median household income nationally has recovered and improved for those in the upper income levels, but mid- and lower levels are struggling to reach pre-recession levels.

#### Likelihood that the trend will continue over the next 3 to 5 years: Moderate

#### **Supporting rationale:**

- From 2007 to 2016, the median household net worth by income for the upper-income levels have increased by \$70,700. The lower-income levels have declined by \$7,700 and the middle-income levels lost \$53,200.
- Cook County wages finally surpassed the December 2000 level in June 2018.

#### Sources:

- U.S. Census Bureau, American Community Survey
- Illinois Department of Employment Security

## Trend #6: The U.S. gross domestic product has been trending over 2.0% on average annually since 2009, while Illinois just climbed to 2.1% in 2018.

#### Likelihood that the trend will continue over the next 3 to 5 years: Low

#### **Supporting rationale:**

- Illinois had the highest GDP growth in the 2017-18 year since 2005-06. Affected greatly by the Great Recession the Illinois economy struggles to regain strong sustained growth.
- While Illinois has had growth since the 2009-10 year, it is unclear if the 2.1% growth in the 2017-18 year is a new, higher trend, or a blip.
- The unknown of Coronavirus impacts could greatly change the GDP trajectory in Illinois, nationally, and globally.

#### Sources:

• Bureau of Economic Analysis

# Trend #7: The pensions continue to weigh down the budget in Illinois as new sources are tapped to shore up the pension fund. The State University Retirement System unfunded liability is \$133.5 billion in 2018, an increase of \$47.9 billion since 2010.

#### Likelihood that the trend will continue over the next 3 to 5 years: High

#### **Supporting rationale:**

- Illinois increased higher education funding by 29.7% from 2008 to 2018, almost twice the amount as the next greatest increase in North Dakota.
- The Baby Boomer generation is reaching retirement age and due to there being more of them in numbers, the pressure on the pension system will continue.
- Further exacerbating the problem is the loss of enrollments in Illinois of 13.3% since the Great Recession, the greatest decline in the country.

#### Sources:

• State Higher Education Executive Officers Association

#### Sender District Trends

Trend #8: The schools continue to diversify as the resident population evolves. The White student population remains a majority in the Harper district, but many Latinx and Asian students are moving into the districts.

#### Likelihood that the trend will continue over the next 3 to 5 years: High

#### **Supporting rationale:**

- Illinois is continuing to diversify, primarily growing the Latinx community.
- The Harper region remains attractive for affordable housing for high tech employment bringing new residents from diverse backgrounds with families.
- The high performance of the sender schools will continue to attract families.
- Many of the new residents are replacing those in the White community that are leaving.

#### Sources:

- Illinois State Board of Education, Report Card
- U.S. Census Bureau

#### Trend #9: Public school enrollments are stagnant since 2017.

#### Likelihood that the trend will continue over the next 3 to 5 years: High

#### **Supporting rationale:**

- Illinois has been losing population overall since 2013, primarily due to the White community moving elsewhere and not having enough other communities to replace them.
- The Harper region has maintained population due to the increase in new residents among the Asian community to replace the declining White community, but not to the point of increasing enrollments.

#### Sources:

- Illinois State Board of Education, Report Card
- U.S. Census Bureau

# Trend #10: The minorities, when combined, make up the majority in Wheeling CCSD 21, CCSD 59, Palatine CCSD 15, Schaumburg CCSD 54, and Township HSD 211.

#### Likelihood that the trend will continue over the next 3 to 5 years: High

#### **Supporting rationale:**

- The trend of minorities becoming the majority is occurring throughout the country but primarily in the younger age groups.
- As the Harper region continues to diversify the minorities will become a greater proportion of the student population.

#### Sources:

- Illinois State Board of Education, Report Card
- U.S. Census Bureau

# Trend #11: Performance indicators dropout rates have increased for all high schools in 2019 but remain below the state average.

Likelihood that the trend will continue over the next 3 to 5 years: Medium

#### **Supporting rationale:**

• The performance of the Harper schools remains above average and the dropout rate, while spiking in the 2019 school year, did not surpass the state average.

#### Sources:

• Illinois State Board of Education, Report Card

## Trend #12: Many high schools experienced a drop in the four-year graduation rates but remain well above the statewide average.

#### Likelihood that the trend will continue over the next 3 to 5 years: High

#### **Supporting rationale:**

- The high schools in the Harper district have historically had high graduation rates in comparison to the state average.
- Many of the high schools experienced a decrease in the graduation rate for the 2019 school year (eight schools), while the remaining four schools reported an increase.

Sources:

• Illinois State Board of Education, Report Card

#### **Housing Trends**

# Trend #13: Foreclosures are down to lower rates than before the recession, lending stability to neighborhoods.

#### Likelihood that the trend will continue over the next 3 to 5 years: Low

#### **Supporting rationale:**

- The Harper district housing has recovered from the Great Recession to lower foreclosure rates.
- The impact of COVID-19 could have a great impact to increasing foreclosure numbers as residents lose their jobs during the shut-down of society.

#### Sources:

- Woodstock Institute
- Illinois Realtor's Association

# Trend #14: There have been 4,388 previously owner-occupied housing units transitioned into rental units since 2012 to meet demand after the recession. The trend reduces homeownership stability and equity for large purchases such as tuition.

#### Likelihood that the trend will continue over the next 3 to 5 years: Low

#### **Supporting rationale:**

- During periods of lost homeownership, mortgage companies will transition homes into rentals due to the decline in demand to purchase.
- Baby Boomer style of large homes are not as attractive to younger generations who are looking for smaller, open concept homes decreasing the larger homes to much lower prices to sell, in some instances to half their value.

#### Sources:

- U.S. Census Bureau
- Illinois Realtor's Association

#### **Workforce Trends**

# Trend #15: Although unemployment remains at record lows, many employers are struggling to find qualified workers.

#### Likelihood that the Trend Will Continue Over the Next 3 to 5 Years: High

#### **Supporting Rationale:**

- Although unemployment rates continue to decline, much of this can be attributed to falling labor force participation. At the same time, many employers are struggling to find qualified workers. The mismatch between the skills and experience required for available jobs and those of job seekers continues to be a barrier.
- Important industry sectors, including manufacturing, are still experiencing job losses. This is due to competitive pressures and business climate issues with the state of Illinois, as well as uncertainty in the global economy.
- The increasing out-migration of youth and working age adults from Illinois in recent years is having a serious impact on employers throughout the state of Illinois and may be a factor in businesses leaving the state or choosing to expand elsewhere.
- Many unemployed workers have skill sets that are not readily transferable to growth industries like healthcare and professional and business services, making it more challenging to get dislocated workers back into gainful employment.
- The quickening pace of automation across all industries is going to impact not only the number of jobs opportunities, but also create a critical demand for new training courses and programs to help current and future workers to remain competitive in the labor market.

#### Sources:

- Economic Modeling Specialists, Inc.
- Illinois Department of Employment Security
- McKinsey Global Institute

#### Meeting the Needs of Business and Industry

## Trend #16: Job growth continues to lag the U.S. average and some industry sectors continue to struggle.

#### Likelihood that the Trend Will Continue Over the Next 3 to 5 Years: High

#### **Supporting Rationale:**

- Many of the service sectors, such as healthcare, transportation and warehousing, and business and professional services have enjoyed substantial job growth over the past decade. However, other important sectors such as construction and manufacturing are continuing to experience slow job growth or job losses.
- Although local factors can play a significant role in job gains and losses, it appears that changes in the global economy, technology, and industry restructuring are having a greater influence.
- State business climate factors and the continuing out-migration of youth and working- aged populations are also a factor.
- Because many of the jobs being created or lost between these industries require vastly different skill sets, the demand for education and training for dislocated workers should be strong.

#### Sources:

- Illinois Department of Employment Security
- Economic Modeling Specialists, Inc.

## Trend #17: Most of the demand for workers over the next decade will stem from the need to fill existing positions rather than from new jobs.

#### Likelihood that the Trend Will Continue Over the Next 3 to 5 Years: High

#### **Supporting Rationale:**

- As the population continues to age and employers face a wave of retirements the demand for workers to replace them will grow. Job openings from existing positions will outpace new job openings by a ratio of 2 to 1 overall.
- With two-thirds of projected jobs requiring only a high school degree or GED, Harper can play a role in helping students plan careers that begin with an entry-level job but grow into careers with expanded earnings potential.
- Manufacturing remains an industry sector of great strategic importance despite its declining share of employment.
- Health care and social assistance, transportation and warehousing, and accommodation and food services also offer significant employment opportunities.
- As Harper continues to partner with area employers and offer quality education and training programs for its students, a major challenge will be to help connect students with local employers and actual job opportunities.

#### Sources:

- Illinois Department of Employment Security
- Economic Modeling Specialists, Inc.

### Harper College Organizational Design

The College's organizational design authorizes the executive officers to lead and manage the daily operations of the College under the direction of the President. The executive staff of the College includes the Chief of Staff; Vice President of Diversity, Equity, and Inclusion; Executive Vice President of Finance and Administration; Vice President and Chief Advancement Officer; Vice President of Planning, Research, and Institutional Effectiveness; Provost; Vice President of Strategic Alliances and Innovation; and Vice President of Workforce Solutions. The organizational alignment combines functions that leverage resources, create operational efficiencies, and support student success. The following pages provide information about each of these areas as well as the budget and priorities/goals for FY 2022. The overall administrative organization chart follows this section.

#### Chief of Staff and Legislative Affairs

#### Function

This area of the College, led by Jeff Julian, is responsible for driving the engagement and implementation of policies and key operational strategies to ensure institutional priorities are met. This role is responsible for the College's legislative affairs and government relations program.

#### Budget

Total FY 2022 Chief of Staff and Legislative Affairs Budget (All Funds) \$277,614

#### **Direct Reports**

None

#### FY 2022 Priorities/Goals

- Support the FY 2022 President's priorities.
- Advance the College's state and federal legislative positions and strengthen relationships with elected officials.
- Develop community impact innovation fund program.
- Conduct review of the President's Office functions to maximize organizational excellence.
- Assess organizational readiness for the future of work.
- Engage with county, state, and federal elected officials to identify new connections and opportunities through policy and practice related to the college's equity agenda on issues such as financial assistance, homelessness, food insecurity, and mental health.

#### Diversity, Equity and Inclusion

#### Function

This area of the College, led by Dr. Tamara Johnson, is dedicated to building and sustaining a diverse, equitable, and inclusive campus environment. The Office of Diversity, Equity, and Inclusion strives to promote a culture that affirms the identities of all people and eliminates barriers that impact the educational attainment of students and the professional opportunities for staff and faculty, particularly those from historically underrepresented backgrounds. Accordingly, the office analyzes data to identify and address systemic inequities and disparities experienced by marginalized populations. By facilitating the integration of greater representation, fairness, belonging and care into our institutional policies, protocols, practices, and learning spaces, the office helps attract and retain students and employees from diverse backgrounds. Additionally, through offering a range of programs, trainings, services, and resources, the office enhances the campus climate for all students, staff, and faculty and helps foster greater connections and community.

#### Budget

Total FY 2022 Diversity, Equity and Inclusion Budget (All Funds) \$529,541

#### Direct Reports

None

#### FY 2022 Priorities/Goals

- Launch the Cultural Center.
- Operationalize the Illinois Equity in Attainment (ILEA) Equity Plan.
- Engage senior leadership in a facilitated workshop on diversity, equity, and inclusion (DEI).
- Establish a cycle of data review related to DEI.
- Integrate DEI expectations into annual performance evaluations.
- Implement awards program to recognize DEI efforts in faculty, staff, and students.
- Assess policies/practices for needed equity adjustments.
- Develop procedures and protocols to ensure use of common inclusive language in all College materials.
- Implement common institutional DEI training program for all employees.

#### Finance and Administrative Services

#### Function

This area of the College, led by Rob Galick, provides services to administration, staff, and faculty that support them in serving students. This area is responsible for Information technology, human resources, facilities management (capital planning and projects, maintenance, and risk management), the Harper police department, and accounting services (retail services, business office, accounting, and purchasing).

#### Budget

Total FY 2022 Finance and Administrative Services Budget (All Funds) \$38,898,203

#### Direct Reports

Sue Contarino, Interim Chief Information Officer Bob Grapenthien, Controller Darryl Knight, Executive Director of Facilities Management John Lawson, Deputy Chief of Police Roger Spayer, Chief Human Resources Officer

#### FY 2022 Priorities/Goals

- Implement a structured professional development process with content that meets the needs of employees and the College.
- Optimize Oracle Fusion.
- Deliver baseline DEI training for all faculty and staff.
- Propose enhanced employee recruiting procedures to improve diversity in hiring.
- Revive 360-degree feedback process.
- Implement procurement card program that employees can use for travel and College purchases.
- Develop programs to support expanded vendor diversity, such as diverse vendor fairs and vendor support to obtain Business Enterprise Program certification.
- Establish internal information technology governance structure.
- Move Banner to the Oracle Cloud Infrastructure environment.
- Provide technical support to reduce technology gaps that create barriers to student success of historically underserved populations.
- Identify a five-year plan to address Campus Master Plan implementation.
- Establish a refined Capital Project planning, approval, and implementation process that identifies priorities, funding sources, and provides definitive guidelines for projects.

- Apply for Illinois Law Enforcement Accreditation Program Tier 1 accreditation status for the Harper police department.
- Establish police department representation in all Employee Resource Groups and at least six student groups.
- Establish membership and representation on Northern Illinois Police Alarm System and Major Case Assistance Team.

### Marketing and Communications. Educational Foundation

#### Function

This area of the College, led by Laura Brown, is responsible for marketing, communications, community relations, and fundraising. The fundraising is performed through the Educational Foundation, which is a separate legal entity with its own governing board and more than \$56 million in assets. The Foundation focuses on securing corporate and private philanthropy. Foundation fundraising efforts support student success by direct scholarships to students and funding programs designed to improve student success. This unit also includes the Harper Alumni Program. Marketing, communications, and community relations functions ensure an integrated approach that creates a seamless experience for engagement of stakeholders, ranging across employees, students, community members, and businesses.

#### Budget

Total FY 2022 College Marketing and Communication, Educational Foundation Budget (All Funds) \$4,897,293

#### **Direct Reports**

Mike Barzacchini, Director of Marketing Services Amie Granger, Community Relations Manager Kim Pohl, Director of Communications Suzette Tolentino, Senior Director of Finance and Operations Heather Zoldak, Associate Executive Director for Major Gifts

### FY 2022 Priorities/Goals

- Implement the Foundation 2021-2024 Strategic Plan.
- Support enrollment goals, focusing on new student enrollment and retention.
- Expand community engagement opportunities.
- Leverage and strengthen collaboration, partnerships and responsiveness to businesses to advocate for real world opportunities for Harper College students through scholarships, fundraising event sponsorships, and volunteer and board engagement.
- Advance the College's reputation by developing communication plans around major College initiatives, Strategic Plan goals, and President's priorities.

### Planning and Institutional Effectiveness

#### Function

This area of the College, led by Darlene Schlenbecker, provides oversight for institutional planning, accountability, and research. Functions include institutional effectiveness, institutional research, outcomes assessment, and strategic planning. The College Plan, Accountability Report, and Fact Book are produced by this area to guide the College's efforts and report outcomes to the community. This area creates and maintains a multitude of dashboards, providing the Harper community with access to data for planning and decision making. Annual general education assessment activities as well as large-scale research projects are managed by this area and include the Employee Climate Survey, Community Scan, Environmental Scan, and the Community College Survey of Student Engagement.

#### Budget

Total FY 2022 Planning and Institutional Effectiveness Budget (All Funds) \$1,229,408

#### Direct Reports

Kathy Coy, Director of Institutional Research Deann Surdo, Director of Outcomes Assessment and Institutional Effectiveness

#### FY 2022 Priorities

- Implement an updated institution-wide integrated planning approach in a cycle aligned with budget development.
- Increase democratization and use of data.
- Continue implementation of the FY2021-2024 Strategic Plan.
- Communicate results of the Community College Survey of Student Engagement, the Community College Faculty Survey of Student Engagement, and the Race/Ethnicity scale conducted in FY 2021.
- Conduct a large-scale assessment of the Diverse Perspectives and Cultures general education learning outcome.
- Offer three cohorts of the Data Literacy badge.
- Recommend new targets for the Institutional Effectiveness Measures.

#### Provost's Area

#### Function

This area of the College, led by Dr. MaryAnn Janosik, is responsible for student success. The area combines the functions of academic affairs, student affairs, and enrollment management. Programs are managed and delivered via academic divisions including Math and Science, Liberal Arts, Business and Social Science, Career and Technical Programs, Health Careers, and Resources for Learning. This area also provides services, programs, and opportunities that enhance the learning environment and the whole person. Supporting departments include: Access and Disability Services, Student Engagement, Academic Advising and Counseling, Testing Center, Student Development, New Student Program, Recruitment and Outreach, Student Financial Assistance, One Stop Center, Women's Program, Athletic Programs, Events Management, and Health and Wellness. Enrollment Services provides outreach to credit students, processes applications and financial aid, completes the enrollment process, and supports new students. This area also supports teaching and learning through the Academy for Teaching Excellence and Interdisciplinary Studies.

#### Budget

Total FY 2022 Provost Budget (All Funds) \$90,328,572

#### **Direct Reports**

Dr. Michael Bates, Dean of Teaching, Learning and Distance Education Dr. Kimberly Chavis, Dean, Health Careers Dr. Travaris Harris, Interim Associate Provost, Academic Affairs Dr. Joanne Ivory, Dean, Career and Technical Programs Dr. Claudia Mercado, Associate Provost, Student Affairs Bob Parzy, Associate Provost, Enrollment Services Kimberley Polly, Dean, Math and Sciences Jaime Riewerts, Dean, Liberal Arts Darice Trout, Interim Dean, Business and Social Sciences

#### FY 2022 Priorities/Goals

- Begin implementation of 2021 distance learning task force recommendations including pedagogy, professional development, use of new software, and development of a strategic plan for delivery, support, and scheduling of distance education.
- Install HyFlex technology in classrooms (one classroom per division to begin) and encourage HyFlex training for faculty.
- Complete and launch new academic programs including Additive Manufacturing, Culinary Hospitality, Recording Technology, and Respiratory Therapy.
- Continue the reorganization of Provost's area, including recommendations for new positions and/or current position revisions.
- Collaborate with Workforce Solutions on credit and non-credit bearing initiatives.
  - Secure new partnerships; expand opportunities with existing partners.
  - Continue to discuss options for creating the micro-credential, targeted at adult learners needing specific professional skill development.
- Increase University Center partnerships/programs including Respiratory Care Initiative with Roosevelt University, Masters of Science in Management with DePaul University and Aviation with Southern Illinois University.
- Develop business and academic plans for the proposed "Hawks Nest" Soul Kitchen.
- Begin development of a dual credit handbook.
- Enhance resources for student success.
  - Develop centralized location for student resources including technology, food insecurities, and mental health initiatives.
  - Expand capacity for basic needs with HawksCare through existing funding.
  - Work with community partners to address COVID-19 and post-COVID-19 needs.
- Explore opportunities to implement e-Sports.
- Continue to build all priorities with an equity focus, removing barriers to student success, and closing equity and program gaps.

#### Strategic Alliances and Innovation

#### Function

This area of the college, led by Dr. Maria Coons, is responsible for connecting the College with strategic partners and innovative programming. This area includes the grants department which researches and pursues grant opportunities and ensures compliance of both public and private grant funds on behalf of the College.

#### Budget

Total FY 2022 Strategic Alliances and Innovation Budget (All Funds) \$618,511

#### Direct Reports

Susanne Brock, Director of Grants

#### FY 2022 Priorities/Goals

- Pursue and execute grants that support the College's mission and/or strategic initiatives.
- Ensure Higher Education Emergency Relief Fund funds are expended in compliance with Department of Education requirements.
- Increase the number of strategic partners locally and nationally that bring new programming, innovation, and opportunities to the College.

### Workforce Solutions

#### Function

This area of the College, led by Dr. Michelé Smith, provides oversight for workforce partnerships and community education classes. The division includes Harper Business Solutions, the Job Placement Resource Center, the Illinois Small Business Development Center, the Illinois Motorcycle Safety Program for the northern region of the state, and oversight for the College's apprenticeship programs. Community Education classes include personal enrichment courses, youth programs, the Lifelong Learning Institute (ages 50+), and the Career Skills Institute, a two-year program for young adults with mild intellectual disabilities. Executive oversight for the operation of the Harper Promise Scholarship Program is also a function of the Workforce Solutions division.

#### Budget

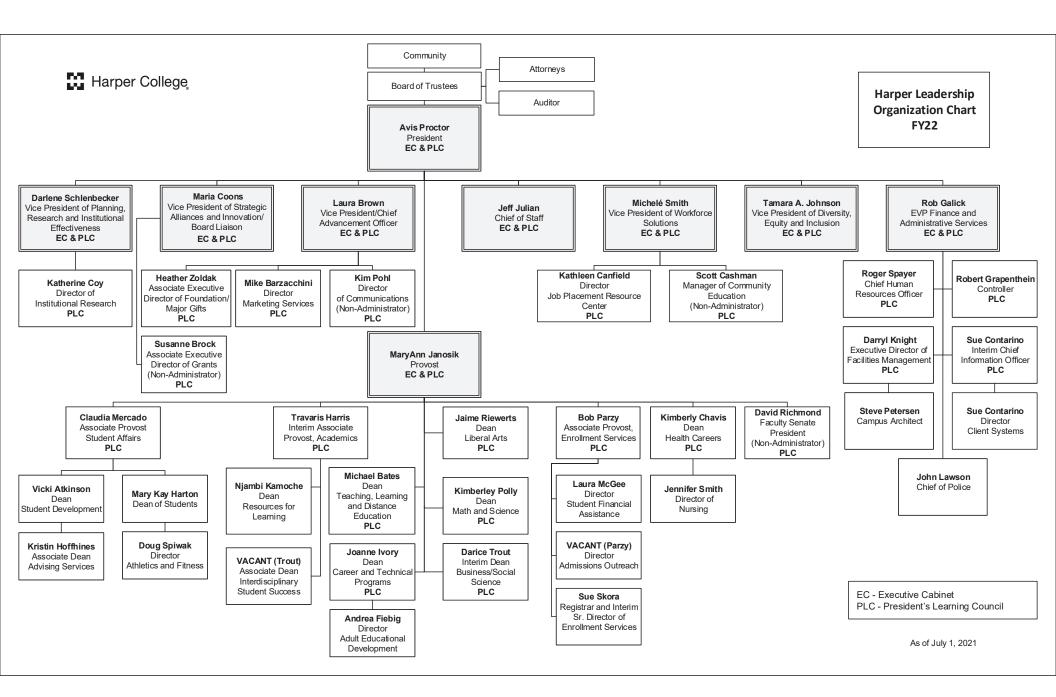
Total FY 2022 Workforce Solutions Budget (All Funds) \$7,967,650

#### Direct Reports

Kathleen Canfield, Director of the Job Placement Resource Center Dr. Scott Cashman, Manager of Community Education and Personal Enrichment Thomas Cassell, Manager of the Small Business Development Center Martha Karavitis, Manager of the Workforce Certification Center Dr. Melissa MacGregor, Manager of Workforce Initiatives Sean Warren-Crouch, Promise Scholarship Program Manager

#### FY 2022 Priorities/Goals

- Leverage the Job Placement Resource Center to place 100 students into jobs, paid internships or other experiential and work-based learning opportunities in high wage and high demand jobs.
- Secure at least three new employer partners and place a minimum of 50 students in apprenticeship opportunities.
- Increase the repeat rate of community education (CE) students by growing the 20% of enrollment which yields 80% of the revenue. This will involve the implementation of course analysis protocols, search engine optimization training for all coordinators, and implementation of a newly created CE marketing plan.
- In collaboration with the Provost and the Dean of Career and Technical programs, establish criteria for differentiating Career Training (1.3 CE courses) from Continuing Professional Education (1.6 CPE courses) resulting in increased certifications aimed at upskilling adults as they return to the workforce.



### Harper College Planning Philosophy

Planning at Harper is an integrated process that focuses on carrying out the College mission and living the core values. The four-year strategic plan is the foundation for planning at the College and serves as the overarching umbrella or guiding plan for the budget, operational plan, and division plans. The Strategic Plan is developed through an inclusive and collaborative process designed to engage all stakeholders to explore perceptions and attitudes while connecting them with data on the changing needs of students, the community, employees, and employers. The purpose of the strategic plan is to effect change. The strategic plan is focused on future success and daily operational decisions are approached with the plan in mind. Additionally, resource allocation is aligned with the strategic plan. The work associated with all planning at the College is aligned with and supports achievement of the College's strategic goals.



Harper's integrated planning structure creates opportunities for collaboration, prevents duplication of efforts and ensures that the College remains focused on activities that support the mission. In addition to the aligned plans, the College has defined Institutional Effectiveness Measures (IEMs) that further focus the College on achievement of the mission and serve as the metrics for plan achievement. The College's integrated planning process includes five key components described in the following table. Progress on each component is reported annually.

### **Integrated Planning Structure**

The College's integrated planning structure is represented by the chart below. This structure represents five key components for planning at Harper College.

	College Strategic Plan	Institutional Effectiveness Measures	College Operational Plan	College Budget and Capital Plan	Division Plans
Cycle	4 year	Ongoing	Annual	Annual	Annual
Contents	Goals Targets Measures	Measures and related indicators	Goal Category Goals Tasks	Budget Analysis Category Project Cost Estimate	Priorities/Goals
Description	will move the College forward. Serves as the planning umbrella and provides focus		0 0	Defines budgeting processes that tie planning to budget and delineates annual Capital Plan (based on Campus Master Plan).	Division planning by executive leadership. Priorities which support the College's strategic plan are developed.

### **Strategic Planning Process Background**

William Rainey Harper College utilizes a broad, collaborative, community-based strategic planning process to ensure the College continues to meet the changing needs of its students and the community. Harper College engages in frequent assessment of the students and the community we serve. The Strategic Plan is the foundation for planning at the College and serves as the overarching umbrella for the budget, the operational plan, and division plans.

In August 2019, Dr. Proctor charged the Strategic Planning and Accountability (SPA) Committee to begin developing the FY2021-2024 Strategic Plan with:

- attending and supporting as many input sessions as possible
- synthesizing the input from the qualitative and quantitative convenings
- developing broad themes that will be available for the Spring 2020 All-Campus Meeting and the Strategic Planning Conference

To meet this charge and ensure broad participation in the strategic planning process, a phase model was developed in early fall 2019. This phase model incorporated feedback from the previous planning process and places a focus on inclusion and communication. The model includes six phases:

- Dialogues
- Data Summits
- Synthesis
- Conference
- Review/Approve
- Launch

As part of the ongoing responsibilities of the SPA Committee, pre-phase work began prior to fall 2019 with the review of the College's foundational statements. The process began with the revision of the College's mission statement in February 2015, the revision of the College's vision statement in June 2018 and the reaffirmation of the College's core values in 2018. Additionally, a SWOT Analysis, included in the appendix, was completed in May 2019. A SWOT Analysis is essential as it serves to focus the institution's attention and inform the planning work of the College. The SWOT Analysis provides a foundation upon which plans can be built. The SWOT Analysis was developed through a critical review of key institutional data as well as external data. As a result of this review the College's internal strengths and weaknesses, as well as external opportunities and threats surfaced.

#### Phase 1: Dialogues

Dialogues were the first phase of the process and included Dialogue sessions in fall 2019, a Board of Trustees session in December 2019, and student focus groups in January 2020. Four Dialogue sessions were held to engage the campus community in exploring perceptions, attitudes and interest, and connect them to the changing needs of the community, students, employees, and employers. More than 300 unique individuals attended the Dialogue sessions, with the majority attending more than one session. The sessions were attended by faculty, staff, students, the Board of Trustees, and community partners. Dialogue session topic included:

- Professional Growth and Service: "How does Harper ensure all employees continue to grow and learn professionally?"
- Education in the 21st Century: "How should the College respond to changes in education and the learners we serve?"
- The Changing Landscape of Work: "How have expectations in the workplace changed?"
- The Changing Landscape of the Community: "How does the College respond to the changing community?"

#### Phase 2: Data Summits

Data Summits were held in fall 2019 to engage the campus community in the examination of data critical to the work of the College and to provide an opportunity to offer insights on current data related to students, employees, and the community. The Data Summits were held in a world café format where participants had the opportunity to discuss questions around 16 given data points and table hosts recorded themes. Four summits were held with a total of 220 unique participants.

Data examined included:

- Student Data: Course success rates, persistence rates, completion rates, engagement, and basic needs
- Community Data: Educational attainment level, district demographics, resident attitudes about higher education, and community assessment of Harper on key attributes
- Employee Data: Employee separation rate, assessment of campus climate, assessment of Harper's cultural values, and engagement in professional development
- Employer Data: Hiring challenges of district employers, district employer's knowledge of Harper offerings, and education needs of employees in Harper's district

#### Phase 3: Synthesis

During synthesis, the SPA committee reviewed the outcomes from the first two phases of the process, including:

- White papers for each of the four Dialogue sessions
- Feedback forms completed for each of the four Dialogue sessions
- Summaries for each data point (16) from each of the four Data Summits
- Feedback forms completed for each of the four Data Summits
- Feedback from the Board of Trustee input session
- Focus group report for the two student focus groups

The review and synthesis of outcomes was accomplished through individual, small group, and full SPA Committee examination and discussion. Outcome documents were reviewed, and draft themes were identified first by individual SPA members, and then in small groups prior to the large group review and discussion. From this work four overarching themes were identified: College Culture, Equity, Excellence in Teaching and Learning, and Partnerships and Outreach. These themes guided the development of the strategic planning conference and the resulting strategic goals.

#### Phase 4: Conference

The Strategic Planning Conference was held on February 27, 2020 and engaged nearly 200 stakeholders in breakout sessions centered around the four themes. All employees were invited to attend the conference and invitations were sent to the Board of Trustees, student representatives, and a variety of business, community, and educational partners. After an introductory presentation by Dr. Proctor on "The Community's College," an overview of the strategic planning work conducted thus far, and an overview of the four themes, attendees participated in breakout sessions on each theme. These sessions gave all attendees the opportunity to engage in meaningful dialogue.

Within each of the breakout rooms, SPA Committee members facilitated small group discussion around several questions. Data and information were available at each table to further engage individuals and support the conversation. Table representatives shared high-level comments with the larger group and a SPA Committee member summarized and consolidated information from all tables and sessions.

On February 28, 2020 and during subsequent committee meetings, the SPA Committee synthesized the outcomes from the Strategic Planning Conference. The synthesis included discussion around the items that conference attendees shared as important for inclusion in goal statements (related to the themes).

Goal statements were drafted by the SPA committee based on identified topic areas. Goal statements were not written under any individual theme, as common topics can be seen across two or more themes. Rather, the four strategic themes serve as the guiding direction for the goals.

#### Phase 5: Review/Approve

A campus-wide survey was distributed in April 2020 to gather feedback on the draft goal statements. Survey respondents were asked to provide feedback on whether the goal statement exemplifies one or more of the themes; if the statement was clearly written; and if the statement could be used to guide future strategies. Survey results indicated 96% agreement with the plan goals. The final strategic goals incorporated the campus feedback and were finalized in May 2020. The FY2021-2024 Strategic Plan Goal recommendation then followed the shared governance process for approval. Through this process both the administrative and faculty leadership supported the recommendation, as did the broader College community and the Shared Governance Policy Councils. The goal statements were approved by the Board of Trustees in June 2020.

# Forward Together

### STRATEGIC PLAN FY2021-2024

#### FY2021-2024 Strategic Plan Goals

- 1. Implement practices that promote Harper's core values of respect, integrity, collaboration, and excellence.
- 2. Implement innovative and inclusive teaching and learning.
- 3. Identify and remove barriers to student success.
- 4. Build institutional capacity to support equity, diversity, and inclusion.
- 5. Advance relationships among education, community, and workforce partners.
- 6. Enhance awareness of and access to Harper College programming, resources, events, and partnerships.



Teaching and Learning Student Success

Equity

Awareness/Outreach

Partnerships

The FY2021-2024 Strategic Plan launched in September 2020 with a week of engagement around the strategic plan goals. The Strategic Plan is the foundation for planning at the College and serves as the overarching umbrella for the budget, the operational plan, and division plans. The purpose of the Strategic Plan is to effect change. The Strategic Plan is focused on future success and daily operational decisions are approached with the plan in mind. Additionally, resource allocation is aligned with the Strategic Plan. The work associated with all planning at the College is aligned with and supports achievement of the College's strategic goals.

The SPA Committee, supported by the Planning Office and in collaboration with Executive Cabinet, is responsible for oversight of the strategic plan. The Planning Office works with college leadership to ensure prioritization of strategic goals throughout the College plans. The SPA Committee, or an appropriate workgroup of the committee, collaborates with goal teams to develop evaluation plans for initiatives/strategies as needed. Initiatives are brought to SPA for review. For those initiatives needing funding, SPA makes recommendations to the Executive Cabinet. The SPA Committee, Executive Cabinet, and Strategic Plan goal leaders meet quarterly as the Strategic Plan Leadership Team to collaborate and review status on Strategic Plan goals

Strategic Plan outcomes are reported periodically to the Board of Trustees and annually in the <u>Institutional Accountability Report</u> available on the Harper College website. A <u>Strategic Plan Dashboard</u> is also available on the website that reports progress towards the goals. The following pages provide the Strategic Plan goals, targets and measures as well as the Strategic Plan priorities for FY 2022.

### FY 2021-2024 Strategic Plan Goals, Targets, and Measures

# **AWARENESS/OUTREACH – Enhance awareness of and access to Harper College programming, resources, events, and partnerships.**

<u>Target:</u> Develop and implement a holistic outreach plan with targeted groups and outreach strategies. Measures:

- 1. Develop a definition of outreach by June 2021.
- 2. Develop a holistic outreach plan, including targeted groups and outreach strategies, by June 2022.
- 3. Implement the holistic outreach plan by June 2023.

<u>Target:</u> Educate internal constituents on Harper programs and services. Measures:

- 1. Identify key programs and services of which all internal constituents should have knowledge by December 2021.
- 2. Develop education materials by June 2022.
- 3. Provide educational activities by June 2023.

<u>Target:</u> Increase enrollment and participation in Harper College programming (credit and non-credit). Measures:

- 1. Implement strategies to increase adult (25+) enrollment in credit and non-credit programming by June 2022.
- 2. Increase enrollment of adults (25+) in credit and non-credit programs above FY2019 levels by June 2024.

<u>Target:</u> Increase usage of college services and resources.

Measures:

- 1. Create a comprehensive list of college services and resources by December 2021.
- 2. Using FY2019 data as a baseline, increase usage of identified College services and resources by 2% by June 2024.

# **CORE VALUES – Implement practices that promote Harper's core values of respect, integrity, collaboration, and excellence.**

<u>Target:</u> Create a culture of professional development. Measures:

- 1. Develop a philosophy of professional development by June 2021.
- 2. Implement a system to track participation in professional development activities by June 2022.
- 3. Increase the percent of employees who use professional development funds by 25%, from 58% in FY2019 to 72.5% in FY2024.
- 4. Increase the percent of employees who are satisfied with opportunities, support, recognition, and value of professional development at Harper College by 3%, as measured by PACE survey items by June 2023.
  - I am encouraged to participate in professional development; I am recognized for my professional development; Harper values professional development; Professional development and training opportunities are available.

<u>Target:</u> Increase student satisfaction and sense of belonging. Measures:

- 1. Increase students' sense of belonging by 4%, as measured on the CCSSE Race and Ethnicity Survey items related to sense of belonging and culture of care by June 2024.
  - During the current academic year, I have felt like I belong at this college; Currently, there is a culture of caring at this college; During the current academic year at this college, I have felt that my instructors care about my success in the courses I am taking; During the current academic year at this college, I have felt that college staff (other than my instructors) care about me.
- 2. Maintain the percent of completers who would recommend Harper at 97.6%, as measured by the Follow-up Survey, by June 2024.

<u>Target</u>: Increase employee satisfaction, recognition, and sense of belonging. Measures:

- 1. Increase employee satisfaction and sense of belonging by 4% as measured by related PACE survey items by June 2023.
  - The Core Values guide the work of the College; I believe the institution cares about my wellbeing; My supervisor/chair expresses confidence in my work; My supervisor/chair seriously considers my ideas.
- 2. Implement additional processes for recognizing and appreciating employees by June 2022.

<u>Target:</u> Increase collaboration/cooperation/communication. Measures:

- 1. Increase cooperation/communication by 3%, as measured by items related to spirit of cooperation and communication on the PACE survey by June 2023.
  - There is a spirit of cooperation at this institution; A spirit of cooperation exists in my department; There is a spirit of cooperation within my work team; Information is shared within the institution; The purpose for any change is effectively communicated to employees; Open and ethical communication is practiced at this institution.
- 2. Achieve a current value of "collaboration" on the CVA by June 2023.

Target: Ensure accountability.

Measures:

- 1. Develop a strategic plan dashboard by June 2021.
- 2. Achieve a current value of "accountability" on the CVA by June 2023.

#### EQUITY – Build capacity to support equity, diversity, and inclusion.

<u>Target:</u> Develop a common language around equity for Harper College. Measures:

- 1. Develop definitions for Equity, Diversity, and Inclusion by June 2021.
- 2. Develop procedures and protocols to ensure use of common inclusive language in all College materials (including classroom materials) by June 2022.

<u>Target:</u> Assess academic and non-academic policies/practices (equity lens) and recommend adjustments. Measures:

- 1. Assess policies/practices for needed equity adjustments by December 2021.
- 2. Recommend equity adjustments to policies/practices by June 2023.
- 3. Support implementation of policy/practice adjustments by June 2024.

<u>Target:</u> Develop and provide education and training on Diversity, Equity, and Inclusion. Measures:

- 1. Develop/identify a common institutional Diversity, Equity, and Inclusion training program for all employees by June 2022.
- 2. Ensure 100% of employees (staff and faculty) participate in the common institutional Diversity, Equity, and Inclusion training by June 2024.

<u>Target:</u> Create a culture of equity, diversity, and inclusion.

- Measures:
  - 1. Maintain overall employee retention rate at 94.0%.
  - 2. Improve student DEI culture by 4%, as measured by related CCSSE and CCSSE Race/Ethnicity Survey items by June 2024.
    - How much does this institution emphasize: Encouraging contact among students from different economic, social and racial or ethnic backgrounds; During the current academic year at this college, how often have your instructors' included topics and perspectives focused on your race/ethnicity.
    - Improve appreciation for diversity on the Follow-Up Survey by 4% by 2024.
  - 3. Improve employee DEI culture by 3% as measured by commitment to workplace diversity items on the PACE survey by June 2023.
    - The institution effectively promotes diversity in the workplace; Harper regularly demonstrates a commitment to racial/ethnic diversity.

<u>Target:</u> Develop/enhance community relationships that support DEI efforts.

Measures:

- 1. Consult with "Partnerships" goal team to identify community partnerships that support campus DEI efforts by December 2021.
- 2. In collaboration with the "Partnerships" goal team, develop/enhance at least two community partnerships focused on DEI efforts by June 2024.

## **PARTNERSHIPS** – Advance relationships among education, community, and workforce partners.

<u>Target:</u> Grow relationships across all sectors (education, community, and workforce). Measures:

- 1. Identify existing Harper relationships (as of June 30, 2020) by June 2021.
- 2. Increase relationships in identified area(s) of focus by 4% by June 2024.
- 3. Identify levels of engagement for all relationships (engagement as defined for each sector) by June 2021.
- 4. Increase engagement levels for relationships in identified area(s) of focus by 10% by June 2024.

<u>Target:</u> Leverage relationships that support student needs. Measures:

- 1. Identify current presence of community organizations on Harper's campus (including extension sites) by June 2021.
- 2. Increase on-campus presence of community organizations by June 2023.
- 3. Connect with at least five existing community organizations to increase resources to help meet student basic needs by June 2022.
- 4. Increase student awareness of community partners that provide basic needs support by 5% by June 2024.

<u>Target:</u> Develop programming that responds to community and workforce needs, including existing skills gaps.

Measures:

- 1. Assess training needs of the workforce/community (including skills gaps) by December 2021.
- 2. Develop at least three community education (1.3) and community professional education (1.6) courses and/or programming that respond to needs/gaps by December 2023.
- 3. Implement courses and/or programming by June 2024.

Target: Improve outcomes for all relationships.

Measures:

- 1. Identify intended outcomes for relationships (by sector) by June 2021.
- 2. Assess relationship outcomes by June 2022.
- 3. Implement strategies to improve relationship outcomes by December 2022.
- 4. Reassess relationship outcomes by June 2024.

## STUDENT SUCCESS – Identify and remove barriers to student success.

Target: Close equity gaps.

Measures:

- 1. Identify existing equity gaps by February 2021.
- 2. Develop strategies to address student equity gaps by June 2021.
- 3. Implement strategies to address student equity gaps by June 2023.
- 4. Decrease equity gaps by 20% by June 2024.
  - Developmental Course Success (4-year average, 2016-2019 baseline data)
    - Dev Math Black student success rate is 44.7 %, White student success rate is 60.2%, a 15.5% gap. (20% decrease = 3.1 percentage points)
    - Dev Math Latinx student success rate is 53.6%, White student success rate is 60.2%, a 6.5% gap. (20% decrease = 1.3 percentage points)
    - Dev Writing Black student success rate is 55.5%, White student success rate is 66.2% a 10.7% gap. (20% decrease = 2.1 percentage points)
  - Gateway Course Success (4-yr average baseline)
    - Black student success in 0-15 courses is 56.3%, White student success rate is 71.4%, a 15.1% gap. (20% decrease = 3.0 percentage points)
    - Latinx student success in 0-15 courses is 62.7%, White student success rate is 71.4%, an 8.7% gap. (20% decrease = 1.7 percentage points)
    - Fall to Fall Persistence (4-yr average, fall15 to fall16-fall18 to fall19 baseline data)
      - Black student persistence rate (full-time) is 56.1%, White student persistence rate (full-time) is 75.2%, a 19.2% gap. (20% decrease = 3.8 percentage points)
      - Black student persistence rate (part-time) is 43.9%, White student persistence rate (part-time) is 54.6%, a 10.7% gap. (20% decrease = 2.1 percentage points)
  - Graduation (4-yr average, 2016-2019 baseline data)
    - Black student graduation rate is 13.1%, White student graduation rate is 34.9%, a 21.9% gap. (20% decrease = 4.4 percentage points)
    - Latinx student graduation rate is 27.8%, White student graduation rate is 34.9%, a 7.1% gap. (20% decrease = 1.4 percentage points)

<u>Target</u>: Increase completion rates for all students. Measures:

- 1. Increase overall graduation rate by 10%, from 33.7% (2019) to 37.1% by June 2024.
- 2. Increase annual credentials conferred by 5%, from 4,317 (2020) to 4,532 by June 2024.

<u>Target</u>: Provide professional development around equitable practices (faculty/student support staff) Measures:

- 1. Identify and/or develop training for faculty and support staff to address equitable practices (addressing student bandwidth demands and basic needs) by December 2021.
- 2. Ensure 75% of faculty/student support staff participate in bandwidth/basic needs professional development by June 2024.

<u>Target</u>: Increase/enhance support services for basic needs/bandwidth demands. Measures:

- 1. Implement new services as well as enhancements to existing services by June 2023.
- 2. Improve student use and satisfaction with support services by 4% by June 2024.
- 3. Improve support for students by 4%, as measured by related CCSSE and CCSSE Students in Need survey items by June 2024.
  - Someone at this college contacts me if I am struggling with my studies to help me get the assistance I need; How much does this college emphasize "Helping you cope with your non-academic responsibilities;" In the last 30 days, did your college ever help you get food when you could not afford to purchase it; In the last twelve months, did your college every help you pay your utility bills?

## **TEACHING AND LEARNING – Implement innovative and inclusive teaching and learning.**

<u>Target:</u> Ensure students leave Harper with essential skills ("soft skills", general education outcomes). Measures:

- 1. Define essential skills by May 2021.
- 2. Assess essential skills, in credential seeking students near completion by June 2024.
- 3. Improve college experience related to essential skills by 4%, as measured by related CCSSE items by June 2024)
  - How much has your experience at this college contributed to your knowledge, skills, and personal development in the following areas:
    - Writing clearly and effectively; Thinking critically and analytically; Working effectively with others; Learning effectively on your own.

<u>Target:</u> Develop new credit programs that are responsive to student, workforce, and community needs. Measures:

- 1. Assess program opportunities through the examination of workforce needs by June 2021.
- 2. Develop at least three high-demand programs that respond to identified needs by June 2024.

<u>Target:</u> Enhance alternative delivery methods/flexible scheduling. Measures:

- 1. Improve student satisfaction with online courses by 4%, as measured by identified item on the student opinionnaire of instruction by June 2024.
- 2. Improve online course success rates by 4%, from 64.3% in 2019 to 66.9% in 2023, by June 2024.
- 3. Ensure 150 faculty earn the Ally Advocate badge by remediating course content to increase the digital accessibility of at least one Blackboard shell by June 2024.
- 4. Develop flexible schedules to meet the identified needs of students, the community, and the workforce by December 2022 to be implemented by fall 2023.

<u>Target:</u> Implement interculturally competent classroom pedagogies. Measures:

- 1. Develop faculty professional development on interculturally competent classroom pedagogies by December 2021.
- 2. Ensure 75% of faculty participate in professional development on interculturally competent pedagogies by June 2024.
- 3. Assess student experience around interculturally competent classroom pedagogies by June 2024.

<u>Target:</u> Improve paths to transfer and career (post-Harper outcomes). Measures:

- 1. Improve student report of college experience related to career/future education preparation by 4%, as measured by related CCSSE items by 2024.
  - How much has your experience at this College contributed to your knowledge, skills, and personal development in the following areas?
    - Develop clearer career goals; Gaining information about career opportunities.
- 2. Improve the percentage of students who are enrolled in further education (transfer completers) or working in a related field (career completers) after Harper by 4%, as measured by the Follow-Up Survey (2019 data versus 2023 data) by June 2024.
  - Career Completers: Current job related to former Harper program.
  - Transfer Completers: Currently enrolled in education.
- 3. Increase the number of value-added articulation agreements with four-year colleges and universities by 2%, from 251 to 256, by June 2024.
- 4. Increase the number of University Center programs connected to Harper associate degree programs by 10%, from 10 to 11, by June 2024.

## Strategic Plan - FY 2022 Priorities

Following are the FY 2022 priorities for each of the six strategic goals.

# **AWARENESS/OUTREACH:** Enhance awareness of and access to Harper College programming, resources, events, and partnerships.

- Identify key programs and services of which all internal constituents should have knowledge by December 2021.
- Create a comprehensive list of college services and resources by December 2021.
- Develop education materials by June 2022.
- Develop and implement strategies to increase adult (25+) enrollment in credit and non-credit programming by June 2022.
- Develop a holistic outreach plan, including targeted groups and outreach strategies, by June 2022.

# **CORE VALUES:** Implement practices that promote Harper's core values of respect, integrity, collaboration, and excellence.

- Identify strategies to increase employee satisfaction, recognition, and sense of belonging, and enhance student sense of belonging by June 2022.
- Identify strategies to increase collaboration, cooperation, and accountability by June 2022.
- Implement a system to track participation in professional development activities by June 2022.
- Implement additional processes for recognizing and appreciating employees by June 2022.

## EQUITY: Build capacity to support equity, diversity, and inclusion.

- Assess policies/practices for needed equity adjustments by December 2021.
- Consult with "Partnerships" goal team to identify community partnerships that support campus Diversity, Equity, and Inclusion (DEI) efforts by December 2021.
- Enhance community relationships that support DEI efforts by June 2022.
- Develop procedures and protocols to ensure use of common inclusive language in all College materials (including classroom materials) by June 2022.
- Identify and implement an institutional DEI training program for all employees by June 2022.
- Develop initiatives that improve DEI culture for employees and students by June 2022.

## PARTNERSHIPS: Advance relationships among education, community, and workforce partners.

- Identify level of engagement of partners by October 2021.
- Identify intended outcomes for each type of partnership by October 2021.
- Assess training needs of the workforce/community (including skills gaps) by December 2021.
- Assess relationship outcomes by June 2022.
- Connect with at least five existing community organizations to increase resources to help meet student basic needs by June 2022.

#### STUDENT SUCCESS: Identify and remove barriers to student success.

- Identify and/or develop training for faculty and support staff to address equitable practices by December 2021.
- Implement initiatives to impact student success and reduce equity gaps by June 2022.
- Increase/enhance support services for basic needs/bandwidth demands by June 2022.

## **TEACHING AND LEARNING: Implement innovative and inclusive teaching and learning.**

- Develop faculty professional development on interculturally competent classroom practices by December 2021.
- Ensure adoption of the defined essential skills by June 2022.
- Implement strategies to improve digital accessibility by June 2022.
- Conduct a gap analysis of supply and demand in the region to further determine program opportunities by June 2022.

## FY 2022 Operational Plan

The Harper College Operational Plan delineates the operational goals to be completed during the identified fiscal year. The Operational Plan is one component of the College's integrated planning approach focused on carrying out the College mission and living the core values. Each of the College's Operational Goals aligns with a Strategic Plan goal. As the foundation for all planning at the College, the four-year Strategic Plan and its six goals serve as the overarching umbrella or guiding plan for the development of the Operational Plan. In the Operational Plan document, the Operational Goals are organized under the strategic goal they support. Identified for each Operational Plan Goal are those responsible for achievement of the goal, the institutional alignment which identifies the Institutional Effectiveness Measure (IEM), Higher Learning Commission (HLC) criterion, and institutional shared governance committee associated with the goal, and the fund in which the goals support activities are budgeted. Tasks are identified for each goal, and performance is tied to the evaluation of the responsible parties. Operational Plan outcomes are reported periodically to the Board of Trustees and annually in the <u>Institutional Accountability Report</u> available on the Harper College website.

# Strategic Goal: Enhance awareness of and access to Harper College programming, resources, events, and partnerships.

	<b>Operational Goal</b>	Responsibility	Institutional Alignment	Budgeted In/ Resources Needed
1.	Rebuild enrollment funnel to increase persistence, retention, and completion rates.	MaryAnn Janosik Bob Parzy	IEM: Persistence, Advancement, Completions HLC Criterion Four: Teaching and Learning: Evaluation & Improvement	Education Fund
<ul> <li>Tasks:</li> <li>Improve communication/hand-off process for student onboarding by December 2021.</li> <li>Review advising model to ensure alignment with enrollment funnel process and aids in increasing persistence, retention completion rates by December 2021.</li> <li>Target orientation experience by Area of Interest by June 2022.</li> </ul>				
		Responsibility	Institutional Alignment	Budgeted In/ Resources Needed
	Operational Goal	Michelé Smith		
2.	Increase the repeat rate of Community Education (CE) students.	Scott Cashman		Education Fund

	<b>Operational Goal</b>	Responsibility	Institutional Alignment	Budgeted In/ Resources Needed
3.	Develop community impact innovation fund program.	Laura Brown Jeff Julian Susanne Brock Amie Granger		Foundation
	<ul> <li>Tasks:</li> <li>Determine parameters for fund by Decembro for completion of projects.</li> <li>Establish committee to review and approv</li> <li>Develop procedure to track awarded funds</li> <li>Promote fund to the Harper district at larg</li> <li>Begin awarding funds by June 2022.</li> </ul>	e funding request June 2 s and measure outcomes	022.	process and timeline

	<b>Operational Goal</b>	Responsibility	Institutional Alignment	Budgeted In/ Resources Needed
4.	Implement a structured professional development process with content that meets the needs of employees and the College.	Rob Galick Tamara Johnson Roger Spayer Beverly Riley Professional Dev. Coordinator	HLC Criterion Three: Teaching and Learning: Quality, Resources & Support	Education Fund
	Tasks:			

## Strategic Goal: Implement practices that promote Harper's core values of respect, integrity, collaboration, and excellence.

- Hire a Professional Development Coordinator by December 2021.
- Conduct a needs assessment of employees and leadership regarding professional development priorities by December 2021.
- Propose a College program for FY2023 professional development by June 2022.
- Ensure all preparations are completed for implementation of professional development program by June 2022.
- Implement a system to track participation in professional development activities by June 2022. (Core Values Strategic Goal measure)

	<b>Operational Goal</b>	Responsibility	Institutional Alignment	Budgeted In/ Resources Needed
5.	Establish Information Technology Governance Structure.	Rob Galick Sue Contarino Regan Myers	IEM: Technology HLC Criterion Three: Teaching and Learning: Quality, Resources & Support Technology Shared Governance Committee	Education Fund
	Tasks:	nhor 2021		

- Hire a Chief Information Officer by December 2021.
- Establish membership of working committees by December 2021.
- Operationalize working committees by December 2021.
- Launch Information Technology Strategic Plan development process by June 2022.

	<b>Operational Goal</b>	Responsibility	Institutional Alignment	Budgeted In/ Resources Needed		
6.	Revise the College's Institutional Effectiveness Measure (IEM) targets.	Darlene Schlenbecker Deann Surdo Kathy Coy	IEM: All HLC Criterion Five: Institutional Effectiveness, Resources & Planning Strategic Planning & Accountability Shared Governance Committee	Education Fund		
	<ul> <li>Tasks:</li> <li>Conduct benchmarking of community college key performance indicators by December 2021.</li> <li>Identify changes in IEMs and/or data sources by December 2021.</li> <li>Review historical, trend, and peer data to determine long-term IEM targets by December 2021.</li> <li>Collect feedback on recommended IEM targets by June 2022.</li> <li>Make recommendation on IEM targets by June 2022.</li> </ul>					
		•••				
		•••	Institutional Alignment	Budgeted In/ Resources Needed		
7.	Make recommendation on IEM targets by	June 2022.				

	<b>Operational Goal</b>	Responsibility	Institutional Alignment	Budgeted In/ Resources Needed		
8.	Ensure requirements of Higher Learning Commission (HLC) accreditation are met.	Travaris Harris Executive Cabinet President's Learning Council	IEM: Persistence, Advancement, Completions HLC Criterion: All	Education Fund		
	<ul> <li>Tasks:</li> <li>Identify Executive Cabinet and President's Learning Council leads for HLC criterion review by December 2021.</li> <li>Review existing Assurance Argument (10-year submission) and identify areas where editing and/or new information is needed by December 2021.</li> <li>Identify needed evidence updates from 10-year submission and gather new evidence by June 2022.</li> <li>Complete update to Assurance Argument and Evidence File by June 2022.</li> <li>Submit Open Pathway Year 4 Assurance Review and Evidence File by June 2022 (due June 6, 2022).</li> </ul>					
	• Submit Open Pathway Year 4 Assurance F	Review and Evidence File	e by June 2022 (due June 6, 2022).			
	Submit Open Pathway Year 4 Assurance F     Operational Goal	Review and Evidence File Responsibility	e by June 2022 (due June 6, 2022). Institutional Alignment	Budgeted In/ Resources Needed		
9.				Budgeted In/ Resources Needed Education Fund		

	<b>Operational Goal</b>	Responsibility	Institutional Alignment	Budgeted In/ Resources Needed
10.	Create a culture of inclusion at Harper College.	Tamara Johnson Roger Spayer Executive Cabinet	IEM: Employee Diversity HLC Criterion One: Mission Diversity, Equity & Inclusion Shared Governance Committee	Education Fund
	<ul> <li>Tasks:</li> <li>Launch Cultural Center by December 2022</li> <li>Include equity goal(s) in all division/depar</li> <li>Operationalize our ILEA Equity Plan by D</li> <li>Assess policies/practices for needed equity</li> <li>Engage senior leadership in a facilitated w</li> <li>Develop procedures and protocols to ensur Strategic Goal measure).</li> <li>Implement common institutional DEI train</li> <li>Establish a cycle of data review related to Revive 360° Evaluations by June 2022.</li> <li>Integrate DEI expectations into annual per Implement awards program to recognize D</li> </ul>	tment level plans by De December 2021. A adjustments by Decem orkshop on DEI by June re use of common inclus ting program for all emp DEI by June 2022. formance evaluations by	ber 2021 (Equity Strategic Goal measure 2022. sive language in all College materials by ployees by June 2022 (Equity Strategic G y June 2022.	June 2022 (Equity
	<b>Operational Goal</b>	Responsibility	Institutional Alignment	Budgeted In/ Resources Needed
11.	Execute communications to build support for diversity, equity, and inclusion at Harper.	Laura Brown Carolynn Muci	IEM: Employee Diversity HLC Criterion One: Mission	Education Fund
	<ul> <li>Tasks:</li> <li>Introduce new Vice President of Diversity channels by December 2021.</li> <li>Assist in the opening of the Cultural Center</li> </ul>		DEI) and communicate initial goals throu	gh a multitude of

# Strategic Goal: Build institutional capacity to support equity, diversity, and inclusion.

• Socialize new equity statement among employees by December 2021.

	<b>Operational Goal</b>	Responsibility	Institutional Alignment	Budgeted In/ Resources Needed
12.	Enhance democratization and use of data.	Darlene Schlenbecker Kathy Coy Deann Surdo Executive Cabinet President's Learning Council Operations Council	IEM: All HLC Criterion Five: Institutional Effectiveness, Resources & Support	Education Fund
	<ul> <li>Tasks:</li> <li>Use data to inform decision making in Exe June 2022.</li> <li>Run at least three cohorts of the Data Liter</li> <li>Develop at least one specialized Data Liter</li> </ul>	acy Basics badge by Jun	e 2022.	uncil meetings by

• Enhance available data visualizations by June 2022.

# Strategic Goal: Advance relationships among education, community, and workforce partners.

	<b>Operational Goal</b>	Responsibility	Institutional Alignment	Budgeted In/ Resources Needed
13.	Increase Continuing Professional Education (CPE) and Career Training opportunities (Workforce Solutions Division) aimed at upskilling adults to return to the workforce.	Michelé Smith Joanne Ivory		Education Fund
	<ul> <li>Tasks:</li> <li>Utilize business customer relationship mar training opportunities by June 2022.</li> <li>Develop criteria for differentiating 1.3 Car demand jobs by June 2022.</li> <li>Fast forward 1.6 programs in career areas a</li> </ul>	eer training (CE) from 1	.6 Short Term training (CPE) to ensure u	
	<b>Operational Goal</b>	Responsibility	Institutional Alignment	Budgeted In/ Resources Needed
14.	Pursue and execute grants that support the College's mission and/or strategic initiatives.	Maria Coons MaryAnn Janosik Michelé Smith Susanne Brock	HLC Criterion: All	Education Fund
	<ul> <li>Tasks:</li> <li>Identify grants that align with the College'</li> <li>Affirm support of the grants from the appr</li> <li>Pursue at least five grants that bring resour</li> </ul>	opriate groups by June 2	2022.	
	<b>Operational Goal</b>	Responsibility	Institutional Alignment	Budgeted In/ Resources Needed
15.	Advance the College's state and federal legislative positions and strengthen relationships with elected officials.	Jeff Julian		Education Fund
	<ul> <li>Tasks:</li> <li>Develop and implement legislative engage through meetings, tours, and through other</li> <li>Advocate for key college legislative position</li> <li>The community college bachelor's degree</li> <li>Federal funding opportunities such as the A</li> </ul>	activities to educate leg ons by June 2022, incluc in early childhood educa	islators and advance College positions by ling: ation (state)	y June 2022.

	<b>Operational Goal</b>	Responsibility	Institutional Alignment	Budgeted In/ Resources Needed
16.	Implement strategies that decrease equity gaps and increase retention/completion rates.	MaryAnn Janosik Laura Brown Tamara Johnson Claudia Mercado Vicki Atkinson Mike Bates Kim Chavis Mary Kay Harton Joanne Ivory Njambi Kamoche Bob Parzy Kimberley Polly Jaime Riewerts Darice Trout	IEM: 0-15 Course Success HLC Criterion Four: Teaching and Learning: Evaluation & Improvement	Education Fund

## Strategic Goal: Identify and remove barriers to student success.

• Offer targeted full-tuition scholarships for students of color, adult learners, first generation students, veterans, and English language learners by December 2021.

- Review current advising model with a focus on degree completion and student success, make recommendations for an enhanced model by December 2021.
- Expand Supplemental Instruction for courses with high failure rates by June 2022.
- Implement a CRM system by June 2022.
- Revamp orientation and onboarding process for students by December 2021.
- Utilize technology to facilitate better student service (re: kiosks, chatbot) by June 2022.
- Expand equitable access/ADA compliance in all areas of student services by June 2022.
- Continue tuition relief and Hawks Care resources for students by June 2022.
- Develop a Credit for Prior Learning (CPL) assessment that recognizes life experience/knowledge of the adult learner and contributes to student success/degree completion by June 2022.

	<b>Operational Goal</b>	Responsibility	Institutional Alignment	Budgeted In/ Resources Needed
17.	<ul> <li>Ensure Higher Education Emergency Relief Fund (HEERF) funds are expended in compliance with Department of Education (DoE) requirements.</li> <li>Tasks: <ul> <li>Award grants to students in accordance with</li> <li>Provide quarterly updates on the amount at</li> <li>Complete required HEERF reporting to the</li> <li>Identify institutional costs that can be alloced</li> </ul> </li> </ul>	warded and number of s e DoE by June 2022.	tudents who benefited from the funding by	
	<b>Operational Goal</b>	Responsibility	Institutional Alignment	Budgeted In/ Resources Needed
18.	Increase work-based learning and job placement opportunities for students. <b>Tasks:</b> • Place 100 students and alumni in high dem • Place 50 students in apprenticeships by Jun • Implement and integrate career exposure in	ne 2022.		Education Fund

# Strategic Goal: Implement innovative and inclusive teaching and learning.

	<b>Operational Goal</b>	Responsibility	Institutional Alignment	Budgeted In/ Resources Needed	
19.	Establish processes that facilitate both new program development and program sun setting.	MaryAnn Janosik Mike Bates Kim Chavis Joanne Ivory Kimberley Polly Jaime Riewerts Darice Trout	HLC Criterion Three: Teaching and Learning: Quality, Resources & Support	HEERF Education Fund	
	<ul> <li>Tasks:</li> <li>Increase utilization of data including but ne committees by December 2021.</li> <li>Establish a regular review cycle and key pe December 2021.</li> <li>Establish procedures for program sun settin</li> <li>Prepare for the launch of a new Respirator in fall 2022, including feasibility study, de June 2022. (HEERF)</li> <li>Re-imagine and expand Culinary Arts and academic programming with community or programming with community or</li></ul>	erformance indicators to ng by June 2022. y Care Therapy program velopment of a respirato Entrepreneurship program	ensure programs receive resources and su (partnership with Roosevelt University) ory therapy lab, and engagement of a curric ams to include a working community kitch	on Harper's campus	
	<b>Operational Goal</b>	Responsibility	Institutional Alignment	Budgeted In/ Resources Needed	
20.	Expand Distance Education enhancement initiatives.	MaryAnn Janosik Travaris Harris Mike Bates	IEM: Technology HLC Criterion Three: Teaching and Learning: Quality, Resources & Support	Education Fund HEERF	
	Support         Tasks:         • Implement/install improved video recording/streaming software by retrofitting five classrooms and installing 15 Swivel cameras in classrooms to support recording and streaming by June 2022.         • Implement Ally for all Blackboard courses by June 2022.         • Launch digital remediation service for course content by June 2022.         • Ensure a minimum of 40 faculty achieve Ally Advocate distinction by June 2022. (Teaching & Learning Strategic Goal measure)				

<b>Operational Goal</b>		Responsibility	Institutional Alignment	Budgeted In/ Resources Needed		
21.	Develop learning modalities that support student success.	MaryAnn Janosik Mike Bates Kim Chavis Joanne Ivory Kimberley Polly Jaime Riewerts Darice Trout	HLC Criterion Three: Teaching and Learning: Quality, Resources & Support	Education Fund HEERF		
	<ul> <li>Tasks:</li> <li>Launch Health Information Technology fu</li> <li>Identify current programs that can be offer</li> <li>Implement flexible learning modalities, in</li> <li>Identify two new online degree/certificate</li> <li>Examine options for dual high school/Harj</li> <li>Expand weekend/evening cohorts: Dental</li> <li>Provide incentives for a minimum of 50 fa</li> </ul>	red as fully online option cluding HyFlex options programs for developme per College degree comp Hygiene and Practical N	as by December 2021. by June 2022. ent by June 2022. detion by June 2022. fursing programs by June 2022.			

## **Institutional Effectiveness Measures**

Institutional effectiveness is a process that involves the entire institution in the assessment of the College's performance on key indicators, referred to as Institutional Effectiveness Measures (IEMs). These measures align with the mission and vision of Harper College as well as the needs and expectations of the College's internal and external stakeholders.

The IEMs are organized into two categories student success that detail the academic achievement of Harper students and institutional success that detail the College's progress in non-academic areas. Long-term targets are established for each of the indicators and progress is measured and communicated on an annual basis.

Student Success:	Institutional Success
Measure: Developmental Education Success	Measure: Employee Diversity
Indicator 1: Developmental Math Success	Indicator 1: Diverse New Hires
Indicator 2: Developmental Writing Success	Indicator 2: Underrepresented Employee
Measure: Success in Gateway Courses	Separations
Indicator 1: Gateway Math Success	Measure 2: High School Market Penetration
Indicator 2: Gateway English Success	Indicator 1: Dual/Concurrent Credit Penetration
Indicator 3: Success in 0 to 15 Courses	Rate
Measure: Advancement Rate	Indicator 2: Post-High School Penetration Rate
Indicator 1: Graduation Rate	Indicator 3: New in College Penetration Rate
Indicator 2: Transfer Out Rate	Measure 3: Facilities
Indicator 3: Still Enrolled	Indicator 1: Major Capital Expenditures
Indicator 4: Student Advancement Rate	Indicator 2: Major Preventative Maintenance
Measure: Student Persistence	Expenditures
Indicator 1: Persistence Rate: Fall to Fall (pt)	Indicator 3: Energy Consumption
Indicator 2: Persistence Rate: Fall to Fall (ft)	Measure 4: Instructional Cost
Measure 5: Annual Completions	Indicator 1: Cost Per Credit Hour
Indicator 1: Credentials Conferred	Measure 5: Information Technology
Indicator 2: Completers	Indicator 1: Student Success Technologies
	Indicator 2: E-learning Technologies
	Indicator 3: Classroom Technologies

Final status of the 2020 targets was reported in the FY 2021 <u>Institutional Accountability Report</u> available on the Harper College website and on the <u>Institutional Effectiveness Dashboard</u> both sources include five years of data for each indicator.

## Institutional Effectiveness Measures - FY 2022 Priorities

The Strategic Planning and Accountability (SPA) Shared Governance Committee, as part of its role, is responsible for recommending the College's Institutional Effectiveness Measures (IEM) and corresponding long-term targets. During FY 2021 the established long-term IEM targets came due (December 2020) and final status was reported (spring 2021). For FY 2022, the priority is to establish new long-term targets for the IEMs. To accomplish this task, the SPA Committee appoints an IEM work group, comprised of members of the SPA committee as well as additional stakeholders from across the College, to facilitate the process of developing a shared governance recommendation for the IEM targets. The process to develop a recommendation involves several activities. First, a benchmarking activity occurs in which the key performance indicators of peer colleges and high performing institutions are examined. Attention is then given to the review of Harper College historical and trend data as well as institutional priorities and initiatives to identify draft IEMs and targets. The framework to develop targets includes three categories: expected, improvement, and stretch.

- Expected If we continue on our current path, this target represents the expected outcome.
- Improvement A challenging, yet attainable target that can be achieved through increased effort.
- Stretch A target achieved only if the measure is prioritized and institutional focus is placed on dramatic improvement.

Once an initial draft is developed, the IEM work group engages the campus community in information sessions where the purpose and function of IEMs as well as detailed information on individual measures and targets are shared. This information will also be made available on the Harper Intranet Portal (HIP). An all-campus survey will be administered to collect feedback on the IEMs and targets. The work group thoroughly examines and discusses the collected feedback, Harper trend data, institutional priorities, and Strategic Plan goals to finalize a shared governance recommendation that is brought forward by the SPA Committee, supported by the campus community, and ultimately approved by the President and the Board of Trustee.

## FY 2022 Division Priorities/Goals

Annually divisions develop goals that align with the College's Strategic Plan, and support the achievement of the President's Priorities, Operational Plan, and Institutional Effectiveness Measures.

## **Division: Chief of Staff and Legislative Affairs**

FY 2022 Priorities/Goals:

- Support the FY 2022 President's priorities.
- Advance the College's state and federal legislative positions and strengthen relationships with elected officials.
- Develop community impact innovation fund program.
- Conduct review of the President's Office functions to maximize organizational excellence.
- Assess organizational readiness for the future of work.
- Engage with county, state, and federal elected officials to identify new connections and opportunities through policy and practice related to the college's equity agenda on issues such as financial assistance, homelessness, food insecurity, and mental health.

## Division: Diversity, Equity and Inclusion

FY 2022 Priorities/Goals:

- Launch the Cultural Center.
- Operationalize the Illinois Equity in Attainment (ILEA) Equity Plan.
- Engage senior leadership in a facilitated workshop on diversity, equity, and inclusion (DEI).
- Establish a cycle of data review related to DEI.
- Integrate DEI expectations into annual performance evaluations.
- Implement awards program to recognize DEI efforts in faculty, staff, and students.
- Assess policies/practices for needed equity adjustments.
- Develop procedures and protocols to ensure use of common inclusive language in all College materials.
- Implement common institutional DEI training program for all employees.

### **Division: Finance and Administrative Services**

FY 2022 Priorities/Goals:

- Implement a structured professional development process with content that meets the needs of employees and the College.
- Optimize Oracle Fusion.
- Deliver baseline DEI training for all faculty and staff.
- Propose enhanced employee recruiting procedures to improve diversity in hiring.
- Revive 360-degree feedback process.
- Implement procurement card program that employees can use for travel and College purchases.
- Develop programs to support expanded vendor diversity, such as diverse vendor fairs and vendor support to obtain Business Enterprise Program certification.
- Establish internal information technology governance structure.
- Move Banner to the Oracle Cloud Infrastructure environment.
- Provide technical support to reduce technology gaps that create barriers to student success of historically underserved populations.

- Identify a five-year plan to address Campus Master Plan implementation.
- Establish a refined Capital Project planning, approval, and implementation process that identifies priorities, funding sources, and provides definitive guidelines for projects.
- Apply for Illinois Law Enforcement Accreditation Program Tier 1 accreditation status for the Harper police department.
- Establish police department representation in all Employee Resource Groups and at least six student groups.
- Establish membership and representation on Northern Illinois Police Alarm System and Major Case Assistance Team.

## **Division: Marketing and Communications, Educational Foundation**

FY 2022 Priorities/Goals:

- Implement the Foundation 2021-2024 Strategic Plan.
- Support enrollment goals, focusing on new student enrollment and retention.
- Expand community engagement opportunities.
- Leverage and strengthen collaboration, partnerships and responsiveness to businesses to advocate for real world opportunities for Harper College students through scholarships, fundraising event sponsorships, and volunteer and board engagement.
- Advance the College's reputation by developing communication plans around major College initiatives, Strategic Plan goals, and President's priorities.

## **Division: Planning and Institutional Effectiveness**

FY 2022 Priorities/Goals:

- Implement an updated institution-wide integrated planning approach in a cycle aligned with budget development.
- Increase democratization and use of data.
- Continue implementation of the FY2021-2024 Strategic Plan.
- Communicate results of the Community College Survey of Student Engagement, the Community College Faculty Survey of Student Engagement, and the Race/Ethnicity scale conducted in FY 2021.
- Conduct a large-scale assessment of the Diverse Perspectives and Cultures general education learning outcome.
- Offer three cohorts of the Data Literacy badge.
- Recommend new targets for the Institutional Effectiveness Measures.

### **Division:** Provost

FY 2022 Priorities/Goals:

- Begin implementation of 2021 distance learning task force recommendations including pedagogy, professional development, use of new software, and development of a strategic plan for delivery, support, and scheduling of distance education.
- Install HyFlex technology in classrooms (one classroom per division to begin) and encourage HyFlex training for faculty.
- Complete and launch new academic programs including Additive Manufacturing, Culinary Hospitality, Recording Technology, and Respiratory Therapy.
- Continue the reorganization of Provost's area, including recommendations for new positions and/or

current position revisions.

- Collaborate with Workforce Solutions on credit and non-credit bearing initiatives.
  - Secure new partnerships; expand opportunities with existing partners.
  - Continue to discuss options for creating the micro-credential, targeted at adult learners needing specific professional skill development.
- Increase University Center partnerships/programs including Respiratory Care Initiative with Roosevelt University, Masters of Science in Management with DePaul University and Aviation with Southern Illinois University.
- Develop business and academic plans for the proposed "Hawks Nest" Soul Kitchen.
- Begin development of a dual credit handbook.
- Enhance resources for student success.
  - Develop centralized location for student resources including technology, food insecurities, and mental health initiatives.
  - Expand capacity for basic needs with HawksCare through existing funding.
  - Work with community partners to address COVID-19 and post-COVID-19 needs.
- Explore opportunities to implement e-Sports.
- Continue to build all priorities with an equity focus, removing barriers to student success, and closing equity and program gaps.

## **Division: Strategic Alliances and Innovation**

FY 2022 Priorities/Goals:

- Pursue and execute grants that support the College's mission and/or strategic initiatives.
- Ensure Higher Education Emergency Relief Fund funds are expended in compliance with Department of Education requirements.
- Increase the number of strategic partners locally and nationally that bring new programming, innovation, and opportunities to the College.

## **Division: Workforce Solutions**

FY 2022 Priorities/Goals:

- Leverage the Job Placement Resource Center to place 100 students into jobs, paid internships or other experiential and work-based learning opportunities in high wage and high demand jobs.
- Secure at least three new employer partners and place a minimum of 50 students in apprenticeship opportunities.
- Increase the repeat rate of community education (CE) students by growing the 20% of enrollment which yields 80% of the revenue. This will involve the implementation of course analysis protocols, search engine optimization training for all coordinators, and implementation of a newly created CE marketing plan.
- In collaboration with the Provost and the Dean of Career and Technical programs, establish criteria for differentiating Career Training (1.3 CE courses) from Continuing Professional Education (1.6 CPE courses) resulting in increased certifications aimed at upskilling adults as they return to the workforce.

## Basis of Accounting and Budgeting, and Fund Descriptions

The accounting policies of William Rainey Harper College – Community District No. 512 (the College) conform to generally accepted accounting principles applicable to Government units and Illinois Community Colleges. The Governmental Accounting Standards Board (GASB) is the accepted standard setting body for establishing accounting and financial reporting principles. Financial statements are prepared on an accrual basis of accounting, which means that revenues are recorded when earned and expenditures when a liability is created, regardless of the accounting period in which cash payment is actually made.

The College budgets on the same basis as its financial reporting with the exception of depreciation. All capital asset purchases are budgeted as expenses, instead of budgeting for annual depreciation on those assets.

The College records budgets and corresponding transactions in the following funds:

- The Education, Operations and Maintenance Audit and Liability, Protection and Settlement Funds are considered the general operating funds of the College. These are funds that are tax-capped, for which local property taxes can be levied but are subject to the Property Tax Extension Limitation Law. By law, taxes in the Audit Fund are restricted only for the payment of auditing expenditures, and the Liability, Protections and Settlement Fund is restricted only for the payment of tort liability, unemployment insurance, and workers' compensation insurance and claims.
- The Auxiliary Enterprises Fund is an enterprise fund, used to account for operations that are financed and operated in a manner similar to private business enterprise. Examples recorded under this fund would be the Harper Store, Dining and Conference Services, and Continuing Education.
- The Restricted Purposes Fund is a special revenue fund, used to account for the proceeds of specific revenue sources that are restricted to expenditures for specific purposes. The majority of this fund accounts for grants and financial aid.
- The Bond and Interest Fund is a debt service fund, restricted to account for the accumulation of resources for and the payment of principal, interest and related costs.
- The Operations and Maintenance (Restricted) Fund is a capital projects fund, used to account for financial resources to be used for the acquisition or construction of major capital facilities.
- The Working Cash Fund is a permanent fund, of which only the accumulated earned interest may be transferred to other funds to meet one-time needs.

## **BUDGET PREPARATION PROCESS**

## **Board Financial Guidelines**

### **Balanced Budget**

The Board shall strive to maintain a balanced budget in the Tax-Capped Funds, which consist of the Education Fund, Operations and Maintenance Fund, Audit Fund, and Liability, Protection and Settlement Fund. The term *balanced budget* shall apply only to the Tax-Capped Funds in the aggregate.

The other funds often support projects where funding is generated (i.e. bond sales) in one year and spent in succeeding years. Accumulated fund balances can be designated, when the need arises, for special one-time uses such as construction expenses, projects or special equipment purchases. This is considered good planning and the budget shall still be considered balanced.

Unbalanced shall mean that the revenue coming into the fund is insufficient to pay all of the *operational or ongoing* expense of that year.

### **Revenue Diversification**

The Board shall continue to manage its three major sources of revenue: local government, tuition and fees, and state appropriations. The Board's most direct control is over tuition and fee revenue. The College shall continue to develop other revenue streams from bookstore, food service, continuing education, grants and other creative sources within the mission of the College to support the basic mission of the College.

### Fees

The College charges other fees to support a variety of services and activities including student activities, registration fees, application fees, and distance learning fees. Course fees may be assessed as needed to offset the cost of specialized course materials or experiences that are consumed during the semester.

### Use of One Time Revenue

The Board shall not use one time revenues for ongoing expenditures, but rather target these funds for one time expenditures.

### Use of Unpredictable Revenue

The College shall use the Auxiliary Enterprises Fund to record revenue and expense from activities that are expected to break even or better and/or have unpredictable sources of revenue.

Expenses should be of a flexible nature and designed to rise and fall with the revenues. Programs or services that no longer break even must be restructured or discontinued.

#### Debt

The College will not exceed the debt limits set by state statute (2.875% of EAV) nor exceed bonding authority within the limits of the tax cap. See the other funds section of this document for more detail on debt and its limits in Illinois.

#### **Asset Inventory and Appraisal**

The assets of the College are inventoried and/or appraised on a 5 year cycle. This includes the condition and value of the buildings and contents. The result of this work, in conjunction with the Campus Master Plan, provides the basis for approval by the Board and submission to the State for funding through the Resource Allocation Management Program (RAMP) process.

## **Board Financial Policies**

### **Tuition and Per Credit Hour Fees**

Tuition is set by the Board. In December, 2015 the Board policy was amended to limit the annual tuition and per credit hour fee increases to 5% of total tuition and fees or the Illinois statute limitation using the Higher Education Cost Adjustment (HECA) rate change as a guideline, as appropriate, to promote a balanced budget for Harper College and financial consistency for Harper students.

Board policy 07.01.04 Revised 12/16/15

### Fund Balance Definition and Target

Fund balance will be defined as the dollars left in a fund at the end of a fiscal year. The College will support quality teaching and learning through sound financial practices consistent with maintaining a Aaa bond rating. This includes maintaining a fund balance in the Tax-Capped Funds between 40% and 60% of the budgeted annual expenditures.

Board policy 07.01.04 Revised 6/20/12

### Accountability

The Board of Trustees shall receive a monthly report of the actual expenditures compared to the budget for each Tax-Capped Fund. The Board of Trustees shall also receive a monthly report of investments. The Board of Trustees shall maintain state required levels of Treasurer's Bonds.

Board policy 07.01.05

## **Budget Planning Calendar & Process**

One of the first steps in the development of the budget is for the Budget Office, under the direction of the Executive Vice President of Finance and Administrative Services, to develop a planning calendar. The Executive Vice President is responsible for directing the budget process through the adoption of the legal budget. Target dates are established for the completion of major tasks that will result in the adoption of the legal budget document. Each member of the Executive Council is asked for their input in setting these target dates and commitment from their respective areas to meet these deadlines.

In November, before the calendar has even been finalized, a preliminary five-year financial plan, with updated revenue and expenditure assumptions, is evaluated at executive meetings. In addition, priorities are set for spending in the areas of capital, technology, and personnel.

In February, decisions regarding the major revenue sources of property taxes and tuition and fees are made. Enrollment projections using the model from the Office of Institutional Research are discussed. The budget intranet portal page is updated with the calendar, instructions, and any related forms for requesting funds in the areas of facilities, furniture, computer needs, personnel, and other needs of a permanent or temporary nature.

The process of building the salary and benefits budget for permanent full and part-time positions begins in late February. An extract of current personnel is used as a starting point and placeholders are entered for any vacant positions. By the end of March estimated changes for salary and benefits are entered, pending board approval. A target expenditure budget is then established for each area, and is closely monitored by the Budget Office throughout the budget development process. Within each area, decisions are made as to how to allocate the available resources in their respective target budget. Any deviations from the target budget must be explained and approved.

Because the individual departments are allowed access to the budget module at certain levels, it is necessary to provide instructions as to which areas are pre-determined (such as full-time and permanent part-time salaries and benefits) and which they have the flexibility to change. Budget information sessions are held in February to review the budget instructions, the processes for new requests, and to discuss changes for the new budget year. Starting in April, the Budget Office conducts new-user and refresher training sessions on inputting the budget into the accounting system.

The budget module is opened the first week of April for input by the departments for a period of approximately four weeks. After this time it is closed for further input except by the Budget Office. By the first week of May, any additional approved changes are completed and the Budget Office prepares the preliminary legal budget to go to the June Board.

Following is a summary of the key budget process activities by month.

November	<ul> <li>Budget process begins with the development of the Five-Year Financial Plan</li> <li>Course fee changes are reviewed</li> <li>Facility remodeling and furniture requests are submitted</li> </ul>
December	<ul> <li>Five-Year Financial Plan presented to Board</li> <li>Final course fee requests submitted to Provost</li> <li>Facility remodeling and furniture requests closed for submission</li> </ul>
January	<ul> <li>Final CPI-U rate for estimated property taxes is published</li> <li>HECA rate is determined as guidance for tuition increases</li> </ul>
February	Tuition and fee rates approved by Board
March	Budget requests due to Executive Council members
April	<ul> <li>Oracle Budget opened for department input</li> <li>Executive Council reviews all budget requests, facility and furniture requests</li> </ul>
May	<ul> <li>Oracle Budget closed for input and all approved requests entered</li> <li>All funds summary of preliminary budgeted created</li> </ul>
June	Preliminary budget adopted at June Board meeting
August	<ul><li>Budget adopted at August Board meeting</li><li>College Plan finalized</li></ul>
September	Budget is submitted to Illinois Community College Board (ICCB), counties and Government Finance Officers Association (GFOA)

## Adopting the Budget

The preliminary legal budget is approved at the June Board meeting, after which it is posted for public view. In August, a public hearing takes place where the Board adopts the legal budget, which is then submitted to the Illinois Community College Board (ICCB).

## Budget Amendment

An amendment to the budget is required when transfers between programs or object groups within a fund exceed 10% of the fund's total budget. For example, if the Education Fund's budgeted expenditures are \$95 million, the limit for transfers is \$9.5 million for that fund. Transfers between funds after the budget is approved are also subject to this 10% limit.

A two-thirds vote of all the members of the Board is required to amend the budget. A process similar to adopting the original budget must be followed to pass an amendment to the annual budget. It begins with the Board adopting an additional or supplemental preliminary budget. This supplemental budget is then posted for public view for at least thirty days. After a two-thirds vote by the Board, the amendment is passed. The last step is to submit the amended budget to ICCB and the counties.

		WILLIAM RAINEY HARPER COLLEGE	
		PLANNING CALENDAR FOR FISCAL YEAR 2022 BUDGET	
	DUE DATE	ACTIVITY/TASK DESCRIPTION	RESPONSIBILITY
1	10/23/20 Fri	Begin developing Five Year Financial Plan	EVP
2	10/30/20 Fri	Begin submitting facility remodeling and furniture requests to Facilities Management	Departments
3	11/18/20 Wed	Board designates persons to prepare budget and adopts resolution for estimated tax levy	Board of Trustees
4	11/20/20 Fri	Review of course fees for increases/decreases needed in Provost area	Deans
5	12/07/20 Mon	Executive Vice President (EVP) presents preliminary Five Year Financial Plan to Executive Cabinet	EVP
6	12/09/20 Wed	EVP presents Five Year Financial Plan to Board	EVP
7	12/14/20 Mon	Finance Committee reviews Five Year Financial Plan assumptions	Finance Committee
8	12/17/20 Thu	Final day to submit facility remodeling/furniture requests for estimates to Facilities Management	Departments
9	01/04/21 Mon	Controller brings proposed budget planning calendar to President's Learning Council for review	Controller
10	01/08/21 Fri	Proposed course fee changes to Provost	Deans
11	01/22/21 Fri	Compiled lists of furniture and facility requests sent to Executive Cabinet member for preliminary review and prioritization	Facilities Management
	01/25/21 Mon	Finance Committee reviews tuition and fees recommendation from EVP	Finance Committee
	01/29/21 Fri	EVP informs Executive Cabinet of tuition and fees based on Board Policy	EVP
	02/01/21 Mon	Budget instructions, calendar, and budget request forms available on portal	Budget Manager
	02/01/21 Mon	Final day for adding departments/divisions to budget hierarchy	Deans/Directors
	02/01/21 Mon	Preliminary reviewed and prioritized list of furniture and facility requests to Facilities Management for estimating	Executive Cabinet member
17	02/05/21 Fri	Final day date for entering Technology Requests (TR) to be considered during budget cycle	Departments
	02/10/21 Wed	EVP provides initial budget parameters to Executive Cabinet	EVP
	02/10/21 Wed	EVP presents recommendation for tuition and fees to Committee of the Whole	EVP
	02/15/21 Mon	Budget information session	Budget Manager
		Board of Trustees vote on tuition and fees	0 0
	02/17/21 Wed 02/17/21 Wed	Budget information session	Board of Trustees Budget Manager
	02/18/21 Thu	Database of Projects/Technology Requests (TR) completed; Feedback Summary Report sent to Provost	IT/CS
24	02/19/21 Fri	EVP determines feasibility of mid-year exceptions for FY 2021 Career and Technical Education grant requests submitted to the Perkins Administrator (Dean of Career	EVP
25	03/01/21 Mon	and Technical Programs)	Deans/Directors
26	03/01/21 Mon	Projects/Technology Requests (TR) prioritized by area & resubmitted to IT/CS	Provost Divisions
27	03/05/21 Fri	Resources for Excellence Grant requests submitted to Foundation	Deans/Directors
28	03/05/21 Fri	Initial budget set-up completed in preparation for training	Budget Manager
20	05/05/21 111	Completed estimates for facility remodeling/furniture requests returned for Executive Council member	Buuger Mulluger
29	03/08/21 Mon	approval	Facilities Management
30	03/08/21 Mon	Approved Projects/Technology Requests (TR) list submitted to Provost	IT/CS
31	03/08/21 Mon	Budget exceptions, instructional capital, technology and vehicle requests due to Executive Council member	Deans/Directors
	03/15/21 Mon	Finance Committee reviews initial budget parameters from EVP	Finance Committee
	03/17/21 Wed	Executive Cabinet member reviews budget requests and prioritizes for their area	Executive Cabinet member
	03/26/21 Fri	Budget training begins	Budget Office
		Budget files opened for input by departments and divisions	
35	04/01/21 Thu	Executive Cabinet member submits budget exceptions, instructional capital, technology, vehicle, furniture, and facility remodeling requests for their area to Budget Manager	Budget Manager

		All budget requests blended and submitted to Executive Vice President for Executive Cabinet budget	
37	04/07/21 Wed	meeting	Budget Manager
38	04/14/21 Wed	Executive Cabinet preliminary review of all blended budget requests	Executive Cabinet
39	04/15/21 Thu	Open budgeted position report submitted to Executive Vice President for Executive Cabinet budget meeting	Budget Manager
40	04/21/21 Wed	Controller presents budget parameters to Committee of the Whole	Controller
41	04/21/21 Wed	Executive Cabinet final review of all funds and requests	Executive Cabinet
42	05/03/21 Mon	Budget closed for input for all funds	Budget Manager
43	05/05/21 Wed	Any approved budget exceptions entered	Budget Manager
44	05/05/21 Wed	Resources for Excellence Grant awards communicated to recipients	Foundation
45	05/17/21 Mon	Board exhibit due to EVP for preliminary legal budget	Budget Manager
46	06/01/21 Tue	Deans/Directors receive feedback regarding all budget requests	Executive Cabinet member
47	06/03/21 Thu	Approved facility remodeling and furniture requests submitted to Facilities Management for scheduling	Budget Manager
48	06/09/21 Wed	Preliminary budget presentation to Board at Committee of the Whole meeting	Controller
49	06/16/21 Wed	Board of Trustees adopts preliminary budget	Board of Trustees
50	06/17/21 Thu	Legal budget posted for public view	Budget Manager
51	08/11/21 Wed	Public hearing and Board adoption of the legal budget (minimum 30 days after posting)	Board of Trustees
52	08/25/21 Wed	All materials for College Plan document in final form	IE/Budget Manager
53	08/27/21 Fri	College Plan to print shop for proof copies	IE/Budget Manager
54	08/30/21 Mon	Finance Committee reviews preliminary budget	Finance Committee
55	09/01/21 Wed	Electronic draft of College Plan submitted for Board review	Board Liaison
56	09/08/21 Wed	Final bound version of College Plan distributed to Board	Board Liaison
57	10/15/21 Fri	Submit budget to ICCB and counties	EVP
58	11/19/21 Fri	Submit College Plan to GFOA for budget awards program	Budget Manager

#### Fiscal Year 2022 Budget Summary

Each year the budget is guided by the Five-Year Financial Plan, which was presented to the Board of Trustees for fiscal years 2022-2026 in January 2021. Preliminary estimates are used in the financial plan for revenue and expenditure lines, based on various assumptions over that five-year period. To develop the current year's budget, the College uses historical trend analysis, known external factors, conservative estimates, and assumptions based on current economic conditions.

Enrollment declines, exacerbated by the pandemic, and the uncertainty around State of Illinois funding have continued to challenge the College's finances. The College continues to reduce its reliance on State funding by budgeting in FY 2022 only 25% of the FY 2021 appropriation. The lack of stability in the State's finances has placed pressure on the other revenue sources of property taxes and tuition and fees, however caps on property taxes limit the ability to raise additional funds from that source, and Board policy and state statute limit tuition and per credit hour fee rate increases. The College continues to look for ways to contain costs to maintain a balanced budget. This year, the ability to claim lost revenue on the CARES act grants to offset further enrollment declines will help to ensure a balanced budget at year end.

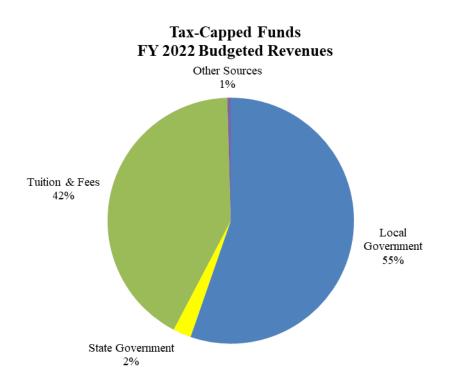
The following comments refer to the combined Tax-Capped Funds budgets, which are the main operating funds for the College. This includes the Education, Operations & Maintenance, Audit and Liability, Protection and Settlement Funds.

#### Revenues

The Tax-Capped Funds have three major sources of revenue: local government, tuition and fees, and state government. Budgeted revenues for FY 2022 are \$117,738,566 compared to a budget of \$117,514,306 for FY 2021. This represents an increase of \$224,260, or 0.2%. The increase is primarily due to local government, offset by decreases in investment revenue.

#### **Expenditures**

Building the expenditure side of a budget is a coordinated process across all College departments. The Tax-Capped Funds have budgeted expenditures of \$115,478,885, and \$2,259,681 of planned transfers, for a balanced budget in FY 2022. Compared to the expenditure budget of \$115,147,001 for FY 2021, this represents an increase of \$331,884, or 0.3%, driven primarily by increases in annual salaries and benefits.

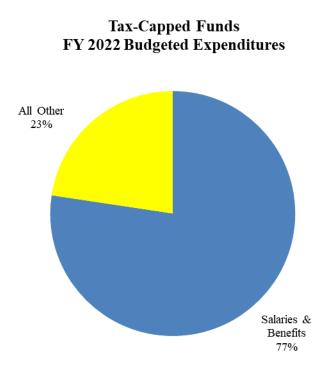


**Local government** represents 55% of the total budgeted revenues for the Tax-Capped Funds. The majority of this is property tax revenue, which is capped at 5% of the prior year tax extension, or the Consumer Price Index-Urban (CPI-U), whichever is less, plus any new property coming onto the tax rolls. Overall local revenues will increase from \$63,633,193 in FY 2021 to \$65,105,011 in FY 2022, or 2.3%.

**Tuition and fees** make up 42% of total budgeted revenues. There was no increase in the tuition rate and per credit hour fees for FY 2022. Enrollment is budgeted to be flat in FY 2022, though early indications are that due to the pandemic and the move to remote learning there will be a further decline for the fall semester. Budgeted tuition and fees for the Tax-Capped Funds will decrease from \$49,419,477 in FY 2021 to \$49,287,449 in FY 2022, or 0.3%.

**State funding** represents only 2% of total budgeted revenues. Due to the uncertainty of State funding, the College has reduced its reliance on State funding to provide a balanced or better budget, with only 25% of the current year's appropriation budgeted in FY 2022, with an increase from \$2,765,636 budgeted in FY 2021 to \$2,805,636 in FY 2022, or 1.5%.

**Other sources** make up 1.0% of total revenues. This category includes investment revenue which, with yields sharply declining over the last year, accounts for the decrease from \$1,696,000 budgeted in FY 2021 to \$306,000 in FY 2022, or 82%.



**Salaries and benefits** represent 77% of the College's expenditures. Approximately 66% of the College's salary and benefit expenditures are covered by collective bargaining agreements. The College has estimated the calendar year 2022 medical insurance rates to increase 6%. Combined salaries and benefits budgets have increased from \$87,459,592 in FY 2021 to \$89,355,758 in FY 2022, or about 2.2%.

All other expenditures, which include contractual services, materials and supplies, travel and meeting, fixed charges, utilities, capital outlay, contingency and other, combined for a decrease from \$27,687,409 in FY 2021 to \$26,123,127 in FY 2022, or 5.6%. These expenditures represent 23% of the budget.

#### All Funds Overview Fiscal Year 2022 Budget

	Tax Capped											
	Education	Operations and Maintenance	Audit	Liability Protection and Settlement	Total Tax- Capped Funds	Auxilia Enterpri		Restricted Purposes	Working Cash	Bond and Interest	Operations and Maintenance (Restricted)	Total All Funds
REVENUES	Databation		Tudit		11	1		1	6			
Local Government ICCB Grants	\$ 53,020,333 2,805,636	\$ 12,048,370	\$ 18,154	\$ 18,154	\$ 65,105,011 2,805,636			\$ 650,765		\$ 22,677,416		\$ 87,827,427 3,456,401
All Other State Government <sup>1</sup>					-			56,268,051			21,862,589	78,130,640
Federal Government Tuition and Fees	20,000 47,330,001	1,957,448			20,000 49,287,449	\$ 3,000	015	47,459,664 5,000			502,128	47,479,664 52,801,492
Sales and Services	144,500	1,957,448			144,500	2,070	·	5,000			502,128	2,220,860
Facilities Rental	111,500	29,970			29,970	,	,265					595,235
Other Sources	280,000	66,000			346,000		,000	350,000	\$ 20,000	10,000	28,350	1,017,350
Total Revenues	103,600,470	14,101,788	18,154	18,154	117,738,566	5,91	,540	104,733,480	20,000	22,687,416	22,438,067	273,529,069
EXPENDITURES												
Instruction Academic Support	41,571,562 10,897,885				41,571,562 10,897,885		9,951 9,185	1,665,902 1,235,586				43,897,415 12,303,656
Student Services	14,366,409				14,366,409		,428	168,835				15,355,672
Public Service Auxiliary Services	112,336				112,336	2,673 2,423		3,362,708				6,148,867 2,425,643
Operations and Maintenance		15,123,051			15,123,051		2,500					15,135,551
Institutional Support <sup>1</sup>	23,731,199	2,743,755	18,154	18,154	26,511,262		.988	80,336,619		24,530,414	56,320,597	188,046,880
Scholarships, Student Grants, and	20,701,177	2,7 10,700	10,10	10,101	20,011,202	5.	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	00,000,019		21,000,111	00,020,000	100,010,000
Waivers	6,896,380				6,896,380	10	,000	32,936,706				39,843,086
Total Expenditures	97,575,771	17,866,806	18,154	18,154	115,478,885	7,120	,518	119,706,356	-	24,530,414	56,320,597	323,156,770
Excess (Deficiency) of Revenue over Expenditures	6,024,699	(3,765,018)	-	-	2,259,681	(1,208	(,978)	(14,972,876)	20,000	(1,842,998)	(33,882,530)	(49,627,701)
Other financing sources(uses)												
Proceeds from bond issue Transfers(to) from other funds	(2,259,681)				(2,259,681)	412	2,233	1,847,448			-	-
Total other financing sources	(2,259,681)	-	-	-	(2,259,681)	412	2,233	1,847,448	-	-	-	
Excess (Deficiency) of Revenue over												
Expenditures and other Financing Sources	3,765,018	(3,765,018)	-	-		(790	,745)	(13,125,428)	20,000	(1,842,998)	(33,882,530)	(49,627,701)
Projected Fund Balance July 1, 2020	37,836,722	19,292,959	-	-	57,129,681	7,974	,199	29,858,551	16,755,900	7,856,523	221,015,696	340,590,550
Projected Fund Balance June 30, 2021	\$ 41,601,740	\$ 15,527,941	\$ -	\$ -	\$ 57,129,681	\$ 7,17	,454	\$ 16,733,123	\$ 16,775,900	\$ 6,013,525	\$ 187,133,166	\$ 290,962,849
<sup>1</sup> Includes SURS on behalf payments								\$ 50,000,000				

#### Note:

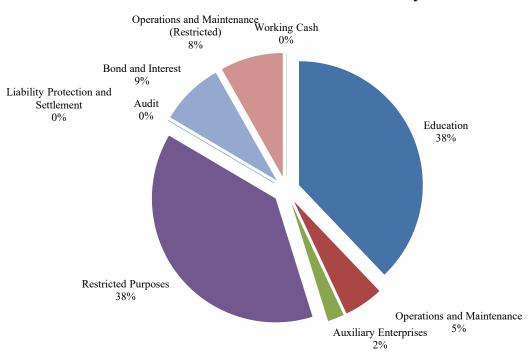
All decreases in fund balance were planned and the money was reserved in prior years. The following footnotes indicate the use of the money in the current year.

Operations and Maintenance: Planned use of fund balance

Auxiliary Enterprises: Planned use of fund balance

Restricted Purposes: Planned use of fund balance for strategic and student initiatives, technology projects, and projects budgeted in prior year but not expended Bond and Interest: Planned use for debt service

Operations and Maintenance (Restricted): Planned use for capital projects



## Fiscal Year 2022 Revenues by Fund

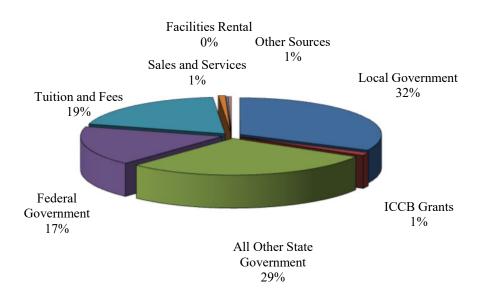
#### All Funds Expenditures by Object Fiscal Year 2022 Budget

			Tax Capped								
	Education	Operations and Maintenance	Audit	Liability Protection and Settlement	Total Tax- Capped Funds	Auxiliary Enterprises		Restricted Purposes	Bond and Interest	Operations and Maintenance (Restricted)	Total All Funds
EXPENDITURES											
Salaries	\$ 66,516,488	\$ 7,111,697			\$ 73,628,185	\$	2,745,562	\$ 3,570,915			\$ 79,944,662
Employee Benefits <sup>1</sup>	13,508,029	2,201,390		18,154	15,727,573		508,540	51,431,851			67,667,964
Contractual Services	4,599,408	2,751,363	18,154		7,368,925		1,953,449	3,516,192		\$ 6,225,582	19,064,148
General Materials/Supplies	4,869,959	1,096,277			5,966,236		945,258	1,409,180		1,000	8,321,674
Travel and Meeting	1,435,398	24,634			1,460,032		151,702	610,204			2,221,938
Fixed Charges	439,547	365,793			805,340		52,665	410,700	\$ 24,524,914		25,793,619
Utilities		3,140,800			3,140,800		130,000	53,334			3,324,134
Capital Outlay	468,124	1,074,852			1,542,976		275,959	4,826,720		49,094,015	55,739,670
Other	5,488,818				5,488,818		327,383	53,877,260	5,500	-	59,698,961
Contingency	250,000	100,000			350,000		30,000	-		1,000,000	1,380,000
Total Expenditures	\$ 97,575,771	\$ 17,866,806 \$	18,154	\$ 18,154	\$ 115,478,885	\$	7,120,518	\$ 119,706,356	\$ 24,530,414	\$ 56,320,597	\$ 323,156,770

<sup>1</sup> Includes SURS on behalf payments

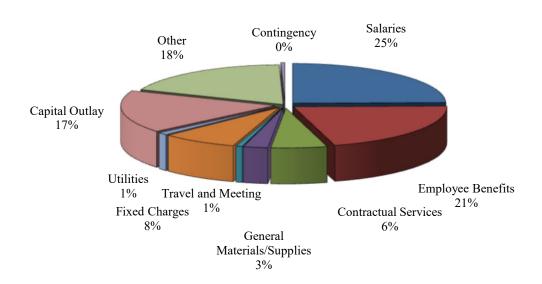
\$ 50,000,000

## REVENUE SOURCES AND EXPENDITURE USES All Funds Fiscal Year 2022 Budget



## **Revenues by Source**

## **Expenditure Uses by Object**

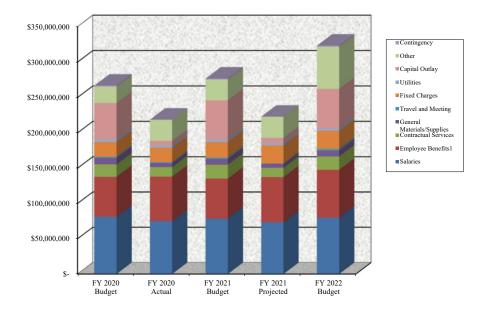


#### All Funds Revenues and Expenditures

	FY 2020 Budget	FY 2020 Actual	FY 2021 Budget	FY 2021 Projected	FY 2022 Budget	FY 2022 Percent to Total	Budget % Change FY 2021 to FY 2022
REVENUES							
Local Government ICCB Grants	\$ 82,476,629 3,003,674	\$ 84,000,426 9,607,128	\$ 86,062,943 3,302,481	\$ 87,259,939 9,741,195	\$ 87,827,427 3,456,401	32.11% 1.26%	2.1% 4.7%
All Other State Government <sup>1</sup> Federal Government	67,156,351 17,045,293	52,624,153 19,109,750	67,533,182 18,118,691	53,311,198 21,865,169	78,130,640 47,479,664	28.56% 17.36%	15.7% 162.0%
Tuition and Fees Sales and Services Facilities Rental	54,122,855 2,641,339	52,030,792 2,249,143	52,765,559 2,250,543	47,483,916 1,569,421 228,472	52,801,492 2,220,860	19.30% 0.81% 0.22%	0.1% -1.3% 0.4%
Other Sources	909,044 4,577,791	498,242 3,642,685	592,883 2,984,850	228,473 1,017,812	595,235 1,017,350	0.22%	-65.9%
Total Revenues	231,932,976	223,762,319	233,611,132	222,477,123	273,529,069	100.00%	17.1%
EXPENDITURES							
Instruction Academic Support	42,107,137 11,043,344	39,886,283 10,640,038	43,379,634 11,407,327	39,837,644 9,808,579	43,897,415 12,303,656	13.58% 3.81%	1.2% 7.9%
Student Services Public Service	14,506,526 8,113,079	12,920,865 4,436,356	14,805,583 6,331,574	12,742,101 3,308,509	15,355,672 6,148,867	4.75% 1.90%	3.7% -2.9%
Auxiliary Services Operations and Maintenance	2,767,784 14,702,145	1,693,097 12,499,384	2,470,902 14,882,425	1,194,586 11,768,105	2,425,643 15,135,551	0.75% 4.68%	-1.8% 1.7%
Institutional Support <sup>1</sup> Scholarships, Student Grants,	150,135,683	109,248,170	158,106,209	116,359,721	188,046,880	58.19%	18.9%
and Waivers	23,358,270	27,304,277	25,309,127	27,892,067	39,843,086	12.33%	57.4%
Total Expenditures	266,733,968	218,628,470	276,692,781	222,911,312	323,156,770	100.00%	16.8%
Excess (Deficiency) of Revenue over Expenditures	(34,800,992)	5,133,849	(43,081,649)	(434,189)	(49,627,701)		-15.2%
Other financing sources(uses) Proceeds from bond issue	-	-	185,000,000	185,868,398	-		
Total Other Financing Sources	-	-	185,000,000	185,868,398			
Excess (Deficiency) of Revenue over Expenditures and other							
Financing Sources	(34,800,992)	5,133,849	141,918,351	185,434,209	(49,627,701)		135.0%
BEGINNING FUND BALANCE	150,022,492	150,022,492	155,156,341	155,156,341	340,590,550		119.5%
ENDING FUND BALANCE	\$ 115,221,500	\$ 155,156,341	\$ 297,074,692	\$ 340,590,550	\$ 290,962,849		-2.1%
<sup>1.</sup> Includes SURS on behalf payments	\$ 40,000,000	\$ 47,870,293	\$ 40,000,000	\$ 49,000,000	\$ 50,000,000		

#### All Funds Expenditures by Object

	 FY 2020 Budget	FY 2020 Actual	FY 2021 Budget	FY 2021 Projected	FY 2022 Budget	FY 2022 Percent to Total	Budget % Change FY 2021 to FY 2022
Salaries	\$ 81,212,293	\$ 75,031,535	\$ 78,577,765	\$ 73,333,642	\$ 79,944,662	24.74%	1.7%
Employee Benefits <sup>1</sup>	56,546,668	62,940,374	56,595,127	64,013,019	67,667,964	20.94%	19.6%
Contractual Services	17,590,363	13,539,524	19,813,309	13,158,236	19,064,148	5.90%	-3.8%
General Materials/Supplies	9,160,775	5,799,183	8,101,050	5,786,689	8,321,674	2.58%	2.7%
Travel and Meeting	1,718,261	1,142,069	1,765,142	313,882	2,221,938	0.69%	25.9%
Fixed Charges	20,823,028	20,634,030	22,342,135	25,869,030	25,793,619	7.98%	15.4%
Utilities	3,499,299	2,870,255	3,479,065	2,944,041	3,324,134	1.03%	-4.5%
Capital Outlay	51,479,038	6,716,890	55,327,493	7,637,517	55,739,670	17.25%	0.7%
Other	23,294,243	29,954,610	29,311,695	29,855,260	59,698,961	18.47%	103.7%
Contingency	 1,410,000	-	1,380,000	-	1,380,000	0.43%	0.0%
Total Expenditures	\$ 266,733,968	\$ 218,628,470	\$ 276,692,781	\$ 222,911,316	\$ 323,156,770	100.00%	16.8%
<sup>1</sup> Includes SURS on behalf payments	\$ 40,000,000	\$ 47,870,293	\$ 40,000,000	\$ 49,000,000	\$ 50,000,000		



#### **Tax-Capped Funds Descriptions**

Funds for which local property taxes can be levied, subject to the Illinois Property Tax Extension Limitation Law

## **Education Fund (0001)**

The Education Fund is established by Section 103-1 of the Illinois Public Community College Act. The statutory maximum tax rate for the Education Fund is 75 cents per \$100 of equalized assessed valuation for community college districts in cities with less than 500,000 inhabitants.

The Education Fund is used to account for the revenues and expenditures of the academic and service programs of the College. It includes the cost of instructional, administrative and professional salaries; supplies and equipment; library books and materials; maintenance of instructional and administrative equipment; and other costs pertaining to the educational program of the College. (See Sections 103-20.3 and 107-18 of the Illinois Public Community College Act.)

The local Board of Trustees may make a determination within the budget for the distribution of unrestricted revenues other than local property taxes among the operating funds, i.e., the Education Fund, the Operations and Maintenance Fund, and the Public building Commission Operation and Maintenance Fund.

#### **Operations and Maintenance Fund (0002)**

The Operations and Maintenance Fund is established by Section 103-1 and Section 103-20.3 of the Illinois Public Community College Act. The statutory maximum tax rate is set at 10 cents per \$100 equalized assessed valuation for community college districts in cities with less than 500,000 inhabitants.

This fund is used to account for expenditures for the improvement, maintenance, repair, or benefit of buildings and property, including the cost of interior decorating and the installation, improvement, or repair, replacement, and maintenance of building fixtures; rental of buildings and property for community college purposes; payment of all premiums for insurance upon buildings and building fixtures; salaries of janitors, engineers, or other custodial employees; all costs of fuel, lights, gas, water, telephone service, custodial supplies, and equipment; and professional surveys of the condition of College buildings. (See Section 103-20.3 of the Illinois Public Community College Act.) The local Board of Trustees of any district may make a determination within the budget for the distribution of unrestricted revenues other than local property taxes among the operating funds, i.e., the Education Fund or the Operations and Maintenance Fund.

#### Audit Fund (0011)

The Audit Fund is established by Chapter 85, Section 709 of the Illinois revised Statutes for recording the payment or auditing expenses. The audit tax levy should be used only for the payment of auditing expenses.

#### Liability, Protection and Settlement Fund (0012)

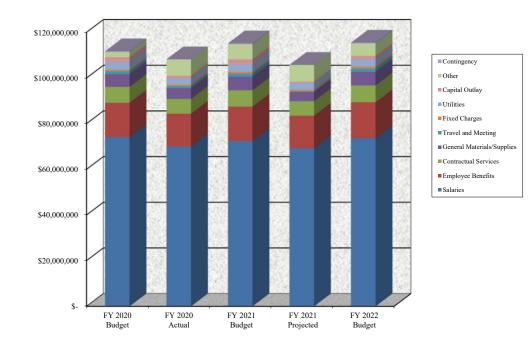
This fund is established by Chapter 85, Section 9-107 of Illinois Revised Statutes. The tort liability, unemployment insurance and worker's compensation levy should be recorded in this fund. The monies in this fund, including interest earned on the assets of this fund, should be used only for the purposes authorized under Section 9-107, i.e., the payment of tort liability, unemployment or workers' compensation insurance or claims.

# Tax-Capped Funds Revenues and Expenditures

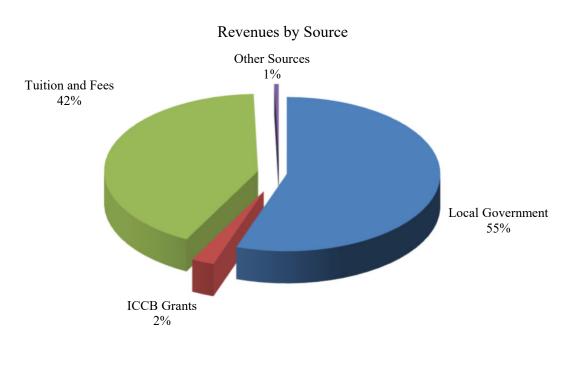
REVENUES	FY 2020 Budget	FY 2020 Actual	FY 2021 Budget	FY 2021 Projected	FY 2022 Budget	FY 2022 Percent to Total	Budget % Change FY 2021 to FY 2022
Local Government	\$ 61,132,815	\$ 62,613,751	\$ 63,633,193	\$ 64,785,506	\$ 65,105,011	55.30%	2.3%
ICCB Grants	2,490,000	8,981,135	2,765,636	9,197,968	2,805,636	2.38%	1.4%
Federal Government	20,000	19,470	20,000	1,041,773	20,000	0.02%	0.0%
Tuition and Fees	49,385,355	49,142,827	49,419,477	46,233,132	49,287,449	41.86%	-0.3%
Sales and Services	196,150	204,897	164,500	125,573	144,500	0.12%	-13.8%
Facilities Rental	32,162	31,495	31,500	30,430	29,970	0.03%	-5.1%
Other Sources	2,770,000	2,137,139	1,480,000	406,947	346,000	0.29%	-327.7%
Total Revenues	116,026,482	123,130,714	117,514,306	121,821,329	117,738,566	100.00%	0.2%
EXPENDITURES							
Instruction	39,970,663	38,236,458	41,229,999	38,085,536	41,571,562	36.00%	0.8%
Academic Support	9,914,195	9,599,670	10,388,667	8,687,547	10,897,885	9.44%	4.9%
Student Services	13,653,384	12,220,012	13,903,936	11,778,586	14,366,409	12.44%	3.3%
Public Service	818,951	106,473	109,735	107,369	112,336	0.10%	2.4%
Operations and Maintenance	14,689,645	12,492,784	14,869,925	11,758,777	15,123,051	13.10%	1.7%
Institutional Support Scholarships, Student Grants, and	26,469,810	28,967,630	27,597,738	28,915,535	26,511,262	22.96%	-3.9%
Waivers	6,182,691	6,559,453	7,047,001	6,399,352	6,896,380	5.97%	-2.1%
Total Expenditures	111,699,339	108,182,480	115,147,001	105,732,702	115,478,885	100.00%	0.3%
Excess (Deficiency) of Revenue over Expenditures	4,327,143	14,948,234	2,367,305	16,088,627	2,259,681		-4.5%
Other financing sources(uses) Transfers(to) from other funds	(4,327,143)	(13,345,595)	(2,367,305)	(16,088,627)	(2,259,681)		4.5%
Total Other Financing Sources	(4,327,143)	(13,345,595)	(2,367,305)	(16,088,627)	(2,259,681)		4.5%
Excess (Deficiency) of Revenue over Expenditures and other Financing Sources		1,602,639					
BEGINNING FUND BALANCE	55,527,042	55,527,042	57,129,681	57,129,681	57,129,681		0.0%
ENDING FUND BALANCE	\$ 55,527,042	\$ 57,129,681	\$ 57,129,681	\$ 57,129,681	\$ 57,129,681		0.0%

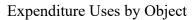
#### Tax-Capped Funds Expenditures by Object

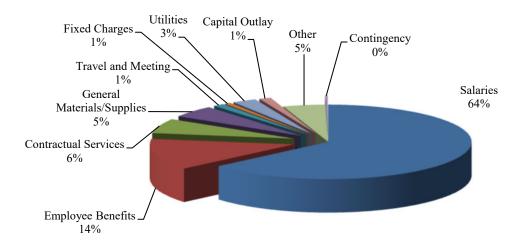
	 FY 2020 Budget	FY 2020 Actual	FY 2021 Budget	FY 2021 Projected	FY 2022 Budget	FY 2022 Percent to Total	Budget % Change FY 2021 to FY 2022
Salaries	\$ 74,137,430	\$ 70,012,501	\$ 72,368,848	\$ 69,219,270	\$ 73,628,185	63.76%	1.7%
Employee Benefits	15,017,883	14,362,470	15,090,744	14,279,447	15,727,573	13.62%	4.2%
Contractual Services	6,938,831	6,486,967	7,142,652	6,368,908	7,368,925	6.38%	3.2%
General Materials/Supplies	5,564,251	4,666,488	5,944,366	4,064,863	5,966,236	5.17%	0.4%
Travel and Meeting	1,280,910	929,041	1,417,927	218,707	1,460,032	1.26%	3.0%
Fixed Charges	660,379	578,579	685,395	688,219	805,340	0.70%	17.5%
Utilities	3,320,800	2,832,313	3,295,800	2,902,089	3,140,800	2.72%	-4.7%
Capital Outlay	2,211,301	1,141,939	2,208,801	612,294	1,542,976	1.34%	-30.1%
Other	2,217,554	7,172,182	6,642,468	7,378,909	5,488,818	4.75%	-17.4%
Contingency	 350,000	-	350,000	-	350,000	0.30%	0.0%
Total Expenditures	\$ 111,699,339	\$ 108,182,480	\$ 115,147,001	\$ 105,732,706	\$ 115,478,885	100.00%	0.3%



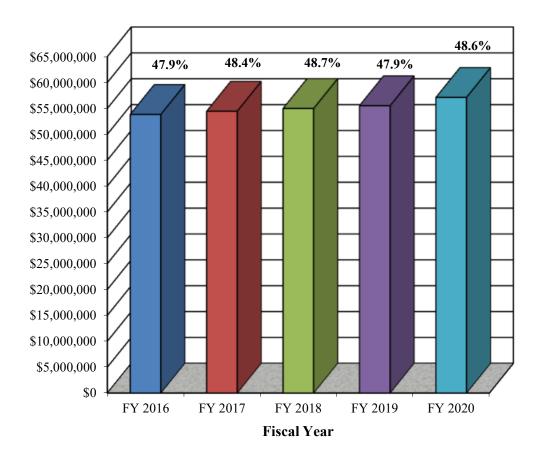
# **REVENUE SOURCES AND EXPENDITURE USES Tax-Capped Funds** Fiscal Year 2022 Budget







# **Tax-Capped Funds** Fund Balance History



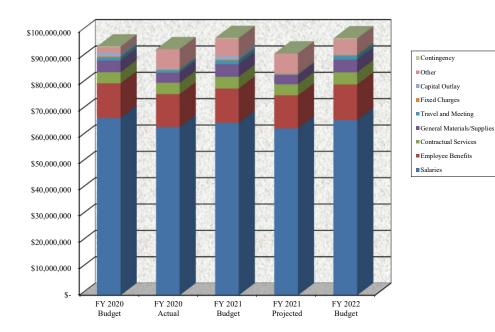
Note: Percentages represent fund balance as a percentage of budgeted expenditures

#### Education Fund Revenues and Expenditures

	FY 2020 Budget	FY 2020 Actual	FY 2021 Budget	FY 2021 Projected	FY 2022 Budget	FY 2022 Percent to Total	Budget % Change FY 2021 to FY 2022
REVENUES			<u>_</u>				
Local Government ICCB Grants Federal Government Tuition and Fees	\$ 49,044,103 2,490,000 20,000	\$ 50,718,406 8,981,135 19,470	\$ 51,197,003 2,765,636 20,000	\$ 52,739,583 9,197,968 1,041,773	\$ 53,020,333 2,805,636 20,000	51.18% 2.71% 0.02%	3.6% 1.4% 0.0%
Sales and Services Other Sources	47,375,841 196,150 2,220,000	47,113,449 204,897 1,741,851	47,378,967 164,500 1,215,000	44,319,995 125,573 320,317	47,330,001 144,500 280,000	45.69% 0.14% 0.27%	-0.1% -12.2% -77.0%
Total Revenues	101,346,094	108,779,208	102,741,106	107,745,209	103,600,470	100.00%	0.8%
EXPENDITURES							
Instruction Academic Support	39,970,663 9,914,195	38,236,458 9,599,670	41,229,999 10,388,667	38,085,536 8,687,547	41,571,562 10,897,885	42.60% 11.17%	0.8% 4.9%
Student Services Public Service Institutional Support	13,653,384 818,951 23,938,987	12,220,012 106,473 26,709,306	13,903,936 109,735 25,016,401	11,778,586 107,369 26,732,684	14,366,409 112,336 23,731,199	14.72% 0.12% 24.32%	3.3% 2.4% -5.1%
Scholarships, Student Grants, and Waivers	6,182,691	6,559,453	7,047,001	6,399,352	6,896,380	7.07%	-2.1%
Total Expenditures	94,478,871	93,431,372	97,695,739	91,791,074	97,575,771	100.00%	-0.1%
Excess (Deficiency) of Revenue over Expenditures	6,867,223	15,347,836	5,045,367	15,954,135	6,024,699		19.4%
Other financing sources(uses) Transfers(to) from other funds	(4,327,143)	(13,345,595)	(2,367,305)	(15,954,135)	(2,259,681)		4.5%
Total Other Financing Sources	(4,327,143)	(13,345,595)	(2,367,305)	(15,954,135)	(2,259,681)		4.5%
Excess (Deficiency) of Revenue over Expenditures and other Financing Sources	2,540,080	2,002,241	2,678,062		3,765,018		40.6%
r manenig sources	2,340,000	2,002,241	2,070,002		3,703,018		40.070
BEGINNING FUND BALANCE	35,834,481	35,834,481	37,836,722	37,836,722	37,836,722		0.0%
ENDING FUND BALANCE	\$ 38,374,561	\$ 37,836,722	\$ 40,514,784	\$ 37,836,722	\$ 41,601,740		2.7%

#### Education Fund Expenditures by Object

	 FY 2020 Budget	FY 2020 Actual	FY 2021 Budget	FY 2021 Projected	FY 2022 Budget	FY 2022 Percent to Total	Budget % Change FY 2021 to FY 2022
Salaries	\$ 67,354,273	\$ 63,807,538	\$ 65,467,621	\$ 63,327,795	\$ 66,516,488	68.17%	1.6%
Employee Benefits	13,079,579	12,565,792	13,037,329	12,579,948	13,508,029	13.84%	3.6%
Contractual Services	4,258,946	4,266,927	4,444,555	4,190,257	4,599,408	4.71%	3.5%
General Materials/Supplies	4,421,720	3,876,401	4,817,835	3,483,675	4,869,959	4.99%	1.1%
Travel and Meeting	1,256,276	916,779	1,393,293	217,381	1,435,398	1.47%	3.0%
Fixed Charges	388,722	322,422	393,337	363,638	439,547	0.45%	11.7%
Capital Outlay	1,251,801	503,331	1,249,301	249,475	468,124	0.48%	-62.5%
Other	2,217,554	7,172,182	6,642,468	7,378,909	5,488,818	5.63%	-17.4%
Contingency	 250,000	-	250,000	-	250,000	0.26%	0.0%
Total Expenditures	\$ 94,478,871	\$ 93,431,372	\$ 97,695,739	\$ 91,791,078	\$ 97,575,771	100.00%	-0.1%

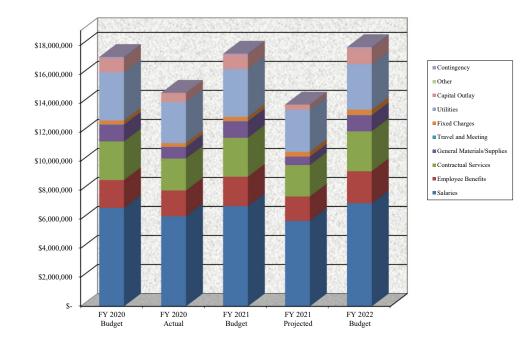


# Operations and Maintenance Fund Revenues and Expenditures

REVENUES	FY 2020 Budget	FY 2020 Actual	FY 2021 Budget	FY 2021 Projected	FY 2022 Budget	FY 2022 Percent to Total	Budget % Change FY 2021 to FY 2022
Local Government Tuition and Fees Facilities Rental Other Sources	\$ 12,054,840 2,009,514 32,162 550,000	\$ 11,861,835 2,029,378 31,495 395,288	\$ 12,399,894 2,040,510 31,500 265,000	\$ 12,012,073 1,913,137 30,430 86,630	\$ 12,048,370 1,957,448 29,970 66,000	85.44% 13.88% 0.21% 0.47%	-2.8% -4.1% -4.9% -75.1%
Total Revenues	14,646,516	14,317,996	14,736,904	14,042,270	14,101,788	100.00%	-4.3%
EXPENDITURES							
Operations and Maintenance Institutional Support	14,689,645 2,496,951	12,492,784 2,224,814	14,869,925 2,545,041	11,758,777 2,149,001	15,123,051 2,743,755	84.64% 15.36%	1.7% 7.8%
Total Expenditures	17,186,596	14,717,598	17,414,966	13,907,778	17,866,806	100.00%	2.6%
Excess (Deficiency) of Revenue over Expenditures	(2,540,080)	(399,602)	(2,678,062)	134,492	(3,765,018)		40.6%
Other financing sources(uses) Transfers(to) from other funds				(134,492)	<u>-</u>		
Total Other Financing Sources				(134,492)			
Excess (Deficiency) of Revenue over Expenditures and other							
Financing Sources	(2,540,080)	(399,602)	(2,678,062)		(3,765,018)		40.6%
BEGINNING FUND BALANCE	19,692,561	19,692,561	19,292,959	19,292,959	19,292,959		0.0%
ENDING FUND BALANCE	\$ 17,152,481	\$ 19,292,959	\$ 16,614,897	\$ 19,292,959	\$ 15,527,941		-6.5%

#### **Operations and Maintenance Fund** Expenditures by Object

	 FY 2020 Budget	FY 2020 Actual	FY 2021 Budget	FY 2021 Projected	FY 2022 Budget	FY 2022 Percent to Total	Budget % Change FY 2021 to FY 2022
Salaries	\$ 6,783,157	\$ 6,204,963	\$ 6,901,227	\$ 5,891,475	\$ 7,111,697	39.80%	3.0%
Employee Benefits	1,921,368	1,779,923	2,035,267	1,682,574	2,201,390	12.32%	8.2%
Contractual Services	2,662,949	2,203,285	2,679,949	2,161,726	2,751,363	15.40%	2.7%
General Materials/Supplies	1,142,531	790,087	1,126,531	581,188	1,096,277	6.14%	-2.7%
Travel and Meeting	24,634	12,262	24,634	1,326	24,634	0.14%	0.0%
Fixed Charges	271,657	256,157	292,058	324,581	365,793	2.05%	25.2%
Utilities	3,320,800	2,832,313	3,295,800	2,902,089	3,140,800	17.58%	-4.7%
Capital Outlay	959,500	638,608	959,500	362,819	1,074,852	6.02%	12.0%
Other	-	-	-	-	-	0.00%	
Contingency	 100,000	-	100,000	-	100,000	0.56%	0.0%
Total Expenditures	\$ 17,186,596	\$ 14,717,598	\$ 17,414,966	\$ 13,907,778	\$ 17,866,806	100.00%	2.6%



# Audit Fund Revenues and Expenditures

	Y 2020 Budget	Y 2020 Actual	TY 2021 Budget	Y 2021 rojected	-	Y 2022 Budget	FY 2022 Percent to Total	Budget % Change FY 2021 to FY 2022
REVENUES	 	 	 	 				
Local Government	\$ 16,936	\$ 16,755	\$ 18,148	\$ 16,925	\$	18,154	100.00%	0.0%
Total Revenues	 16,936	 16,755	 18,148	 16,925		18,154	100.00%	0.0%
EXPENDITURES								
Institutional Support Contractual Services Total Institutional Support	 16,936 16,936	 16,755 16,755	 18,148 18,148	 16,925 16,925		18,154 18,154	100.00%	0.0% 0.0%
Total Expenditures	 16,936	 16,755	 18,148	 16,925		18,154	100.00%	0.0%
Excess (Deficiency) of Revenue over Expenditures	 	 	 	 				
BEGINNING FUND BALANCE	 -	 	 	 		-		
ENDING FUND BALANCE	\$ -	\$ -	\$ -	\$ -	\$	-		

# Liability Protection and Settlement Fund Revenues and Expenditures

	Y 2020 3udget	Y 2020 Actual	FY 2021 Budget	Y 2021 rojected		FY 2022 Budget	FY 2022 Percent to Total	Budget % Change FY 2021 to FY 2022
REVENUES	 							
Local Government	\$ 16,936	\$ 16,755	\$ 18,148	\$ 16,925	\$	18,154	100.00%	0.0%
Total Revenues	 16,936	 16,755	 18,148	 16,925	. <u> </u>	18,154	100.00%	0.0%
EXPENDITURES								
Institutional Support								
Employee Benefits*	 16,936	 16,755	 18,148	 16,925		18,154	100.00%	0.0%
Total Institutional Support	16,936	16,755	18,148	16,925		18,154	100.00%	0.0%
Total Expenditures	 16,936	 16,755	 18,148	 16,925		18,154	100.0%	0.0%
Excess (Deficiency) of Revenue over Expenditures	 -	 	 	 				
BEGINNING FUND BALANCE	 -	 -	 	 -		-		
ENDING FUND BALANCE	\$ -	\$ -	\$ -	\$ -	\$	-		

\* Benefits consist of workers compensation which is primarily reported in the Education Fund

## **Other Funds**

#### Auxiliary Enterprises Fund (0005)

The Auxiliary Enterprises Fund is established by Section 103-31.1 of the Illinois Public Community College Act and accounts for College services where a fee is charged to students or staff. Each enterprise/service should be accounted for separately using a group of self-balancing accounts within the fund. Examples of accounts in this fund include food services, student stores, and Corporate Services.

Only monies over which the institution has complete control should be included in this fund. Subsidies for auxiliary services by the Education Fund should be shown as transfers to the appropriate account.

#### **Restricted Purposes Fund (0006)**

The Restricted Purposes Fund, established by ICCB Rules 1501.508 and 1501.509, is for the purpose of accounting for monies that have restrictions regarding their use. Each specific project should be accounted for separately using a complete group of self-balancing accounts within the Restricted Purposes Fund. Care should be taken in establishing each group of self-balancing accounts so that the accounting and reporting requirements of the grantor are met. If the grantor provides an accounting manual, it should be followed for the group of self-balancing accounts.

#### Working Cash Fund (0007)

The Working Cash Fund is established by Chapter 110, Act 805, Section 3-33.1 of the Illinois Compiled Statutes. This fund is first established without voter approval by resolution of the local Board of Trustees for the purpose of enabling the district to have on hand at all times sufficient cash to meet the demands for ordinary and necessary expenditures. Additional bonds may not be issued without voter approval.

This fund is used to account for the proceeds of working cash bonds. By making temporary transfers, the fund is used as a source of working capital by other funds. Such temporary transfers assist operating funds in meeting the demands for ordinary and necessary expenditures during periods of temporary low cash balances.

Payments for the principal or interest of Working Cash Bonds should be made from within the Bond and Interest Fund.

#### Bond and Interest Fund (0004)

The Bond and Interest Fund is established by Section 103A-1 of the Illinois Public Community College Act. This fund is used to account for payment of principal, interest, and related charges on any outstanding bonds. Debt service for each bond must be accounted for separately using a group of self-balancing accounts within the fund.

#### **Operations and Maintenance Fund (Restricted) (0003)**

Sections 103-14 of the Illinois Public Community College Act allows the local board of trustees to establish this fund by permitting an accumulation of funds for building purposes and the site acquisition not to exceed an amount equal to five percent of the district's equalized assessed valuation. Monies in this fund cannot be permanently transferred or loaned to any other fund or used for any other purpose.

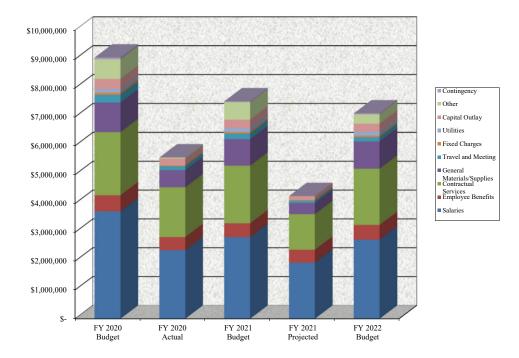
It is suggested that Protection, Health, and Safety levies, Building Bond Proceeds, Repair and Renovation Grants, and accumulation monies restricted from the Operations and Maintenance levy for building purposes be accounted for in a series of self-balancing accounts in this fund.

#### Auxiliary Enterprises Fund Revenues and Expenditures

	FY 2020 Budget	FY 2020 Actual	FY 2021 Budget	FY 2021 Projected	FY 2022 Budget	FY 2022 Percent to Total	Budget % Change FY 2021 to FY 2022
REVENUES							
Tuition and Fees Sales and Services Facilities Rental Other Sources	\$ 4,205,500 2,444,689 876,882 507,303	\$ 2,361,456 2,044,246 466,747 496,437	\$ 2,814,674 2,085,543 561,383 368,000	\$ 759,168 1,443,848 198,043 189,067	\$ 3,006,915 2,076,360 565,265 263,000	50.87% 35.12% 9.56% 4.45%	6.8% -0.4% 0.7% -28.5%
Total Revenues	8,034,374	5,368,886	5,829,600	2,590,126	5,911,540	100.00%	1.4%
EXPENDITURES							
Instruction Academic Support Student Services Public Service Auxiliary Services Operations and Maintenance Institutional Support Scholarships, Student Grants,	770,000 26,000 817,654 4,053,227 2,767,784 12,500 501,500	298,742 627,970 2,474,082 1,693,097 6,600 494,513	573,855 151,145 818,099 2,887,476 2,470,902 12,500 615,000	245,672 143,298 570,706 1,692,167 1,194,586 9,328 401,642	659,951 170,185 820,428 2,673,823 2,425,643 12,500 347,988	9.27% 2.39% 11.52% 37.55% 34.07% 0.18% 4.89%	15.0% 12.6% 0.3% -7.4% -1.8% 0.0% -43.4%
and Waivers	105,000	-	10,000	-	10,000	0.14%	0.0%
Total Expenditures	9,053,665	5,595,004	7,538,977	4,257,399	7,120,518	100.00%	-5.6%
Excess (Deficiency) of Revenue over Expenditures	(1,019,291)	(226,118)	(1,709,377)	(1,667,273)	(1,208,978)		29.3%
Other financing sources(uses) Transfers(to) from other funds	427,629	439,642	436,795	406,651	412,233		-5.6%
Total Other Financing Sources	427,629	439,642	436,795	406,651	412,233		-5.6%
Excess (Deficiency) of Revenue over Expenditures and other Financing Sources	(591,662)	213,524	(1,272,582)	(1,260,622)	(796,745)		-37.4%
BEGINNING FUND BALANCE	9,021,297	9,021,297	9,234,821	9,234,821	7,974,199		-13.7%
ENDING FUND BALANCE	\$ 8,429,635	\$ 9,234,821	\$ 7,962,239	\$ 7,974,199	\$ 7,177,454		-9.9%

#### Auxiliary Enterprises Fund Expenditures by Object

	 FY 2020 Budget	FY 2020 Actual	FY 2021 Budget	FY 2021 Projected	FY 2022 Budget	FY 2022 Percent to Total	Budget % Change FY 2021 to FY 2022
Salaries	\$ 3,728,184	\$ 2,381,951	\$ 2,836,377	\$ 1,944,802 \$	2,745,562	38.56%	-3.2%
Employee Benefits	558,595	453,861	476,921	450,138	508,540	7.14%	6.6%
Contractual Services	2,185,696	1,728,093	1,999,087	1,234,926	1,953,449	27.43%	-2.3%
General Materials/Supplies	1,023,124	595,146	917,556	389,182	945,258	13.28%	3.0%
Travel and Meeting	273,585	140,035	197,102	80,690	151,702	2.13%	-23.0%
Fixed Charges	70,850	21,453	52,665	20,386	52,665	0.74%	0.0%
Utilities	125,000	-	130,000	441	130,000	1.83%	0.0%
Capital Outlay	351,234	241,487	295,059	136,834	275,959	3.88%	-6.5%
Other	677,397	32,978	604,210	-	327,383	4.60%	-45.8%
Contingency	 60,000	-	30,000	-	30,000	0.42%	0.0%
Total Expenditures	\$ 9,053,665	\$ 5,595,004	\$ 7,538,977	\$ 4,257,399 \$	7,120,518	100.00%	-5.6%



# Auxiliary Enterprises Fund By Division and Department

Fiscal Year 2022 Budget

	<u>Re</u>	evenue	Expenditures		Sur	olus/Deficit
Provost						
Business & Social Science - Child Care	\$	370,000	\$	370,000		-
Resources for Learning - Library, Community Tutoring		6,500		6,500		-
Student Engagement - Athletic Facilities Rental, Event						
Management, Health & Recreation Center	1	1,101,230		1,757,724		(656,494) <sup>1</sup>
Enrollment Services - University Center		275,000		125,564		149,436
Student Involvement - Student Activities		428,233		428,233		-
Student Development		-		17,195		(17,195) <sup>2</sup>
Total Provost	2	2,180,963		2,705,216		(524,253)
Workforce Solutions						
Continuing Education	2	2,494,200		2,465,323		28,877
Workforce & Economic Development - Apprenticeship Program		827,000		830,136		(3,136) 4
Harper Business Solutions		217,000		217,000		-
Total Workforce Solutions	2	3,538,200		3,512,459		25,741
EVP Finance & Administrative Services						
Harper Store		52,600		36,466		16,134
Dining Services		162,000		132,992		29,008
Conference & Event Management Rentals		376,010		415,397		(39,387) <sup>3</sup>
Institutional		44,000		347,988		(303,988) 4
Police		12,500		12,500		-
Total EVP Finance & Administrative Services		647,110		945,343		(298,233)
FUND TOTALS	\$ 6	5,366,273	\$	7,163,018	\$	(796,745)

Notes:

<sup>1</sup> Approved use of fund balance for capital reinvestment and institutional initiatives

<sup>2</sup> Approved use of fund balance from programs moved to operating budgets

<sup>3</sup> Approved use of fund balance for capital reinvestment

<sup>4</sup> Approved use of fund balance for institutional initiatives

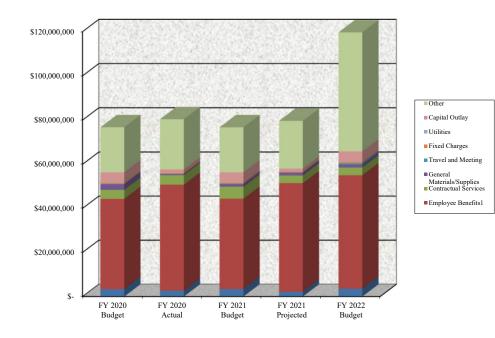
#### **Restricted Purposes Fund Revenues and Expenditures**

REVENUES	FY 2020 Budget	FY 2020 Actual	FY 2021 Budget	FY 2021 Projected	FY 2022 Budget	FY 2022 Percent to Total	Budget % Change FY 2021 to FY 2022
ICCB Grants All Other State Government <sup>1</sup> Federal Government Tuition and Fees Sales and Services Other Sources	\$ 513,674 46,100,181 17,025,293 15,000 500 525,488	\$ 625,993 52,624,153 19,090,280 4,494 - 180,919	\$ 536,845 46,191,362 18,098,691 5,000 500 291,850	\$ 543,227 53,311,198 20,823,396 1,729 	\$ 650,765 56,268,051 47,459,664 5,000 350,000	0.62% 53.72% 45.31% 0.00% 0.00% 0.33%	21.2% 21.8% 162.2% 0.0% -100.0% 19.9%
Total Revenues	64,180,136	72,525,839	65,124,248	74,921,531	104,733,480	100.00%	60.8%
EXPENDITURES							
Instruction Academic Support Student Services Public Service Institutional Support <sup>1</sup> Scholarships, Student Grants, and Waivers	1,366,474 1,103,149 35,488 3,240,901 53,957,238 17,070,579	1,351,083 1,040,368 72,883 1,855,801 55,348,908 20,744,824	1,575,780 867,515 83,548 3,334,363 52,648,900 18,252,126	1,506,436 977,734 392,809 1,508,973 53,776,019 21,492,715	1,665,902 1,235,586 168,835 3,362,708 80,336,619 32,936,706	1.39% 1.03% 0.14% 2.81% 67.11% 27.51%	5.7% 42.4% 102.1% 0.9% 52.6% 80.5%
Total Expenditures	76,773,829	80,413,867	76,762,232	79,654,686	119,706,356	100.00%	55.9%
Excess (Deficiency) of Revenue over Expenditures	(12,593,693)	(7,888,028)	(11,637,984)	(4,733,155)	(14,972,876)		-28.7%
Other financing sources(uses) Transfers(to) from other funds	1,899,514	8,905,833	1,930,510	15,681,976	1,847,448		-4.3%
Total Other Financing Sources	1,899,514	8,905,833	1,930,510	15,681,976	1,847,448		-4.3%
Excess (Deficiency) of Revenue over Expenditures and other Financing Sources	(10,694,179)	1,017,805	(9,707,474)	10,948,821	(13,125,428)		-35.2%
BEGINNING FUND BALANCE	17,891,925	17,891,925	18,909,730	18,909,730	29,858,551		57.9%
ENDING FUND BALANCE	\$ 7,197,746	\$ 18,909,730	\$ 9,202,256	\$ 29,858,551	\$ 16,733,123		81.8%
<sup>1</sup> Includes SURS on behalf payments	40,000,000	47,870,293	40,000,000	49,000,000	50,000,000		

#### Restricted Purposes Fund Expenditures by Object

	 FY 2020 Budget	FY 2020 Actual	FY 2021 Budget	FY 2021 Projected	FY 2022 Budget	FY 2022 Percent to Total	Budget % Change FY 2021 to FY 2022
Salaries	\$ 3,346,679	\$ 2,637,083	\$ 3,372,540	\$ 2,169,570	\$ 3,570,915	2.98%	5.9%
Employee Benefits <sup>1</sup>	40,970,190	48,124,043	41,027,462	49,283,434	51,431,851	42.97%	25.4%
Contractual Services	4,071,561	4,335,716	5,414,328	3,487,802	3,516,192	2.94%	-35.1%
General Materials/Supplies	2,573,400	537,549	1,239,128	1,331,770	1,409,180	1.18%	13.7%
Travel and Meeting	163,766	72,993	150,113	14,485	610,204	0.51%	306.5%
Fixed Charges	409,000	305,214	410,700	290,578	410,700	0.34%	0.0%
Utilities	53,499	37,942	53,265	25,118	53,334	0.04%	0.1%
Capital Outlay	4,791,942	1,616,252	4,635,179	1,425,217	4,826,720	4.03%	4.1%
Other	20,393,792	22,747,075	20,459,517	21,626,712	53,877,260	45.01%	163.3%
Contingency	 -	-	-	-	-	0.00%	#DIV/0!
Total Expenditures	\$ 76,773,829	\$ 80,413,867	\$ 76,762,232	\$ 79,654,686	\$ 119,706,356	100.00%	55.9%
<sup>1</sup> Includes SURS on behalf							

payments \$ 40,000,000 \$ 47,870,293 \$ 40,000,000 \$ 49,000,000 \$ 50,000,000



# Working Cash Fund Revenues and Expenditures

	FY 2020 Budget	FY 2020 Actual	FY 2021 Budget	FY 2021 Projected	FY 2022 Budget	Budget % FY 2022 Change Percent to FY 2021 to Total FY 2022
REVENUES						
Other Sources	\$ 335,000	\$ 297,974	\$ 140,000	\$ 66,630	\$ 20,000	100% -85.7%
Total Revenues	335,000	297,974	140,000	66,630	20,000	-85.7%
EXPENDITURES						
Total Expenditures						
Excess (Deficiency) of Revenue over Expenditures	335,000	297,974	140,000	66,630	20,000	-85.7%
BEGINNING FUND BALANCE	16,391,296	16,391,296	16,689,270	16,689,270	16,755,900	0.4%
ENDING FUND BALANCE	\$ 16,726,296	\$ 16,689,270	\$ 16,829,270	\$ 16,755,900	\$ 16,775,900	-0.3%

# **Debt Obligations**

In the tax-capped portions of Illinois, the only bonded debt that can be incurred without voter approval are alternative revenue bonds and the bonding authority available within the debt service extension base. The tax cap laws limit debt to1994 levels (when tax caps were applied) unless a referendum is approved by the voters. Starting in 2009, the law was amended to allow a CPI factor to be applied to the debt service extension base. For tax levy year 2020 the College's debt service extension base is \$2,594,287, based on the December 2019 CPI of 2.3%. The College has a long-term financial plan which includes utilizing these funds for necessary expenditures. Limited bonds of approximately \$4.3 million were sold in FY 2021 under the debt service extension base to help fund capital projects identified in the campus master plan.

Two successful referendums, a \$153.6 million in November 2008 and a \$180 million in November 2018 account for 97% of the outstanding debt. The 2008 series was refunded in 2017 resulting in millions in interest savings. In November 2018 a new \$180 million referendum was passed, with bonds sold in October 2020. These referendums are providing a funding stream for building, and the repair and replacement of physical plant assets.

The College's debt is modest compared to limits set by the state statute. The debt limit set by law is \$624.6 million based on 2.875% of the 2020 equalized assessed valuation of \$21.7 billion. The College's outstanding principal is \$254.8 million, well below the statutory limitation. A schedule of debt maturities follows on the next page.

Principal and interest payments on debt are paid from the Bond and Interest Fund. A financial summary of that fund follows the debt maturities schedule.

The College continues to have an outstanding financial reputation as evidenced by its Aaa bond rating issued by Moody's, which is the highest rating it awards. At the time the rating was originally issued in 2001, the College was one of only three community colleges in the United States, and the only one in Illinois, to be granted the Aaa rating. This rating has been maintained and was most recently reaffirmed by Moody's in February 2021. Moody's has issued credit ratings for approximately 140 community colleges nationwide.

The College's credit rating should result in lower interest rates on the College's future bond issuances. The Aaa credit rating is especially important to the taxpayers of the district at this time of financial uncertainty. Districts that have lower ratings will not only pay more interest, but it inhibits their ability to attract buyers for their bonds, because the insurance used to provide coverage for poorer ratings is either no longer available or is considered suspect by bond buyers.

Moody's is a credit-rating service that renders opinions on the ability of a bond-issuer to repay its debt obligations. The criterion that go into analyzing a community college's debt focus on the college's role in providing educational services to its market, the level of financial stability provided by its reserves, its relative debt burden, and its ability to generate consistent operating results.

#### WILLIAM RAINEY HARPER COLLEGE COMMUNITY COLLEGE DISTRICT NO. 512

Schedule of Debt Maturities (Unaudited) For the year ended June 30, 2021

	Gene	General Obligation Refunding Bonds - Series 2017B							
	Interest	Amo due duri							
	Rate	Principal	Interest	Total					
2021-2022	5.000	8,385,000	4,034,875	12,419,875					
2022-2023	5.000	9,000,000	3,600,250	12,600,250					
2023-2024	5.000	9,635,000	3,134,375	12,769,375					
2024-2025	5.000	10,145,000	2,639,875	12,784,875					
2025-2026	5.000	10,775,000	2,116,875	12,891,875					
2026-2027	5.000	11,500,000	1,560,000	13,060,000					
2027-2028	5.000	12,310,000	964,750	13,274,750					
2028-2029	5.000	13,140,000	328,500	13,468,500					
Total		\$ 84,890,000	\$18,379,500	\$ 103,269,500					

	Limited Tax Bonds – Series 2019									
		Amounts								
	Interest	Interest due during year								
	Rate	Principal	Interest	Total						
2021-2022	5.000	2,265,000	56,625	2,321,625						
Total		\$ 2,265,000	\$ 56,625	\$ 2,321,625						

		Limited Tax Bonds – Series 2021								
	T / /	Amounts								
	Interest Rate	due durii Principal	Interest	Total						
2021-2022	5.000	55,000	267,756	322,756						
2022-2023	5.000	2,415,000	153,625	2,568,625						
2023-2024	5.000	1,865,000	46,625	1,911,625						
Total		\$ 4,335,000	\$ 468,006	\$ 4,803,006						

#### WILLIAM RAINEY HARPER COLLEGE COMMUNITY COLLEGE DISTRICT NO. 512

Schedule of Debt Maturities (Unaudited) For the year ended June 30, 2021

	General Obligation Bonds - Series 2020							
		Amounts						
	Interest	due duri	ng year					
	Rate Principal Interes		Interest	Total				
2021-2022	4.000	535,000	8,925,658	9,460,658				
2022-2023	4.000	1,350,000	5,441,513	6,791,513				
2023-2024	4.000	1,515,000	5,384,213	6,899,213				
2024-2025	4.000	1,845,000	5,317,013	7,162,013				
2025-2026	4.000	2,100,000	5,238,113	7,338,113				
2026-2027	4.000	2,305,000	5,150,013	7,455,013				
2027-2028	4.000	2,475,000	5,054,413	7,529,413				
2028-2029	4.000	2,680,000	4,951,313	7,631,313				
2029-2030	4.000	16,905,000	4,559,613	21,464,613				
2030-2031	4.000	17,905,000	3,863,413	21,768,413				
2031-2032	4.000	13,005,000	3,245,213	16,250,213				
2032-2033	3.000	13,860,000	2,777,213	16,637,213				
2033-2034	3.000	14,620,000	2,350,013	16,970,013				
2034-2035	3.000	15,405,000	1,899,638	17,304,638				
2035-2036	3.000	16,220,000	1,425,263	17,645,263				
2036-2037	3.000	17,065,000	925,988	17,990,988				
2037-2038	3.000	17,940,000	400,913	18,340,913				
2038-2039	2.375	5,550,000	65,906	5,615,906				
Total		\$ 163,280,000	\$66,975,414	\$ 230,255,414				

Total Change in Bond Principal		
Balance at July 1, 2020	\$	103,580,000
Bonds issued during the year		167,615,000
Bonds retired during the year	_	(16,425,000)
Balance at June 30, 2021	\$	254,770,000

#### **Bond and Interest Fund** Revenues and Expenditures

	FY 2020 Budget	FY 2020 Actual	FY 2021 Budget	FY 2021 Projected	FY 2022 Budget	FY 2022 Percent to Total	Budget % Change FY 2021 to FY 2022
REVENUES							
Local Government Other Sources	\$ 21,298,814 130,000	\$ 21,341,675 194,643	\$ 22,384,750 40,000	\$ 22,429,433 44,942	\$ 22,677,416 10,000	99.96% 0.04%	1.3% -75.0%
Total Revenues	21,428,814	21,536,318	22,424,750	22,474,375	22,687,416	100.00%	1.2%
EXPENDITURES							
Institutional Support Fixed Charges Other Total Institutional Support	19,682,799 5,500 19,688,299	19,728,784 2,375 19,731,159	21,193,375 5,500 21,198,875	24,864,793 1,979 24,866,772	24,524,914 	99.98% 0.02% 100.00%	15.7% 0.0% 15.7%
Total Expenditures	19,688,299	19,731,159	21,198,875	24,866,772	24,530,414	100.00%	15.7%
Excess (Deficiency) of Revenue over Expenditures	1,740,515	1,805,159	1,225,875	(2,392,397)	(1,842,998)		-250.3%
Other financing sources(uses) Proceeds from bond issue Transfers(to) from other funds Payment to escrow agent for refunded bonds	- - -	- - -	- - -	- - -	- - -		
Total Other Financing Sources							
Excess (Deficiency) of Revenue over Expenditures and other Financing Sources	1,740,515	1,805,159	1,225,875	(2,392,397)	(1,842,998)		-250.3%
BEGINNING FUND BALANCE	8,443,761	8,443,761	10,248,920	10,248,920	7,856,523		-23.3%
ENDING FUND BALANCE	\$ 10,184,276	\$ 10,248,920	\$ 11,474,795	\$ 7,856,523	\$ 6,013,525		-47.6%

#### **Master Planning and Capital Projects**

In the fall of 2018, Harper College's district passed a \$180 million capital bond referendum. This will fund major building and renovation projects as well as maintain and improve campus infrastructure identified in the updated Campus Master Plan, finalized in June 2021. Every five years the Master Plan is updated, this latest plan creating a vision for the campus through 2031. The FY 2022 budget includes previously identified master plan projects for the state-run projects of Canning Center, now being redesigned to be combined with the University Center, and hospitality program facilities.

Other sources of funding for capital projects include non-referendum limited obligation bonds issued every two years yielding around \$5 million, operating surpluses, and an annual small project operating budget of \$250,000 used for projects under \$25,000.

The capital projects budget is provided for in the Operations and Maintenance (Restricted) Fund. The budget for FY 2022 includes planned infrastructure projects of \$23.7 million.

		FY 2022
	Project	Budget
	Estimated Cost	Request
Building Integrity	\$ 1,521,478	\$ 1,497,978
Sustainability	623,000	607,993
Renewal	1,527,000	1,014,783
Safety and Statutory	8,486,726	7,142,415
System Reliability	14,020,952	13,447,900
Minor Renovations	8,186,395	6,613,665
Master Plan	1,946,293	1,411,063
Canning Center	89,769,800	23,539,800
Contingency		1,000,000
Total Capital Projects	\$ 126,081,644	\$ 56,275,597

The FY 22 budget includes several projects which are state-run (Capital Development Board) projects that require the College to contribute matching funds. Two of those projects, which are described below, are part of the State's Resource Allocation Management Program (RAMP). The Canning Center project was included in the FY 21 Rebuild Illinois Capital Plan.

- Construction of the new Canning Center On hold for many years and part of the previous master plan, the project is now moving forward and is being redesigned to include the University Center. The total estimated project cost is \$83 million, which includes a state contribution of \$42 million.
- Funds to address the Hospitality program facilities. The total estimated project cost is \$4.4 million.

The College has set aside the required matching funds for these projects. These projects will position the College to better serve our students with excellent facilities and accommodate new programs.

Other state funding for capital renewal totaling \$1.4 million is budgeted for reconstruction of the parking lot at the Harper Professional Center in Schaumburg. This project is waiting on further notice from the State.

Other projects budgeted in FY 2022 include \$1.1 million for building envelope maintenance for the Learning and Career Center, \$1.9 million for air handling improvements across campus, and \$2.4 million for a pedestrian bridge connecting Building M and A to be completed with the Canning Center project.

Many of the projects scheduled to be completed in FY 2022 are remodeling projects that do not impact the operating budget.

Maintenance projects, such as maintenance of HVAC systems, parking lot and concrete repairs, and utility tunnel repairs do not have an immediate savings but prevent costlier repairs and replacements due to shortened useful life and system failures.

Replacement projects for windows, doors, and roofs and installation of lighting controls and building automation systems serve to reduce energy costs.

Other projects that will impact operating costs are those that will add square footage to the campus. The College currently has one project budgeted that will impact future expenditures. The State-run Canning Center project is expected to add additional costs for utilities, contractual services, and materials. The earliest operating budget impact would likely be FY 2027.

The impact on the operating budget will be monitored and adjusted on an annual basis.

A financial summary of the Operations and Maintenance (Restricted) Fund and detailed list of all budgeted capital projects follows.

#### Operations and Maintenance (Restricted) Fund Revenues and Expenditures

REVENUES	FY 2020 Budget	FY 2020 Actual	FY 2021 Budget	FY 2021 Projected	FY 2022 Budget	FY 2022 Percent to Total	Budget % Change FY 2021 to FY 2022
Local Government	\$ 45,000	\$ 45,000	\$ 45,000	\$ 45,000	\$ 45,000	0.20%	0.0%
All Other State Government	21,056,170	\$ 45,000	21,341,820	\$ 45,000	21,862,589	97.44%	2.4%
Tuition and Fees	517,000	522,015	526,408	489,887	502,128	2.24%	-4.6%
Other Sources	310,000	335,573	665,000	68,245	28,350	0.13%	-95.7%
Total Revenues	21,928,170	902,588	22,578,228	603,132	22,438,067	100.00%	-0.6%
EXPENDITURES							
Institutional Support	4 20 4 255	000 540	5 0 5 5 0 10	2 0 4 4 4 9 9	6 22 5 502	11.050/	10.40/
Contractual Services Materials and Supplies	4,394,275	988,748	5,257,242	2,066,600 874	6,225,582 1,000	11.05% 0.00%	18.4%
Fixed Charges	-	-	-	5,054	1,000	0.00%	
Capital Outlay	44,124,561	3,717,212	48,188,454	5,463,172	49,094,015	87.17%	1.9%
Other	-	-	1,600,000	847,660	-	0.00%	-100.0%
Provision for Contingency	1,000,000	-	1,000,000	-	1,000,000	1.78%	0.0%
Total Institutional Support	49,518,836	4,705,960	56,045,696	8,399,753	56,320,597	100.00%	0.5%
Total Expenditures	49,518,836	4,705,960	56,045,696	8,399,753	56,320,597	100.00%	0.5%
Excess (Deficiency) of Revenue							
over Expenditures	(27,590,666)	(3,803,372)	(33,467,468)	(7,796,621)	(33,882,530)		-1.2%
Other financing sources(uses)							
Proceeds from bond issue	-	-	185,000,000	185,868,398	-		
Transfers(to) from other funds	2,000,000	4,000,120	-	-	-		
Total Other Financing Sources	2,000,000	4,000,120	185,000,000	185,868,398	-		
Excess (Deficiency) of Revenue							
over Expenditures and other	00 000 000	106 840	151 500 505	170 071 777	(22.002.520)		100 10/
Financing Sources	(25,590,666)	196,748	151,532,532	178,071,777	(33,882,530)		122.4%
BEGINNING FUND BALANCE	42,747,171	42,747,171	42,943,919	42,943,919	221,015,696		414.7%
ENDING FUND BALANCE	\$ 17,156,505	\$ 42,943,919	\$ 194,476,451	\$ 221,015,696	\$ 187,133,166		-3.8%

		Project Description					
				Proj	ect Estimated Cost	FY 20	22 Preliminary Budget
Buildin	ig Integrity						
New	Bldg R Select Roof Replacement North of Fly Tower	Building R Select Roof Replacement: Replace/repair areas north of fly tower and at mechanical loft.		\$	114,000	\$	114,000
New	Bldg O Roof Replacement	Bldg O Roof Replacement			64,000		64,000
Annual	Roof Survey and Repairs	Annual roof survey followed by repairs to maintain the manufacturer's warranty where applicable and maintain water-tight roofs. Includes sealant at counter flashings for Buildings A, B, E, G, H, L, R, V, W, X, Y, Z and LCC			254,000		254,000
	LCC Building Envelope	Maintenance of LCC building envelope to include tuckpointing and replacement of any damaged interior drywall			1,089,478		1,065,978
			TOTAL	\$	1,521,478	\$	1,497,978
<u>Sustair</u>	nability						
New	Solar Energy Project Phase I Bldg D	Solar Energy Project Phase I: Installation of Photovoltaic (PV) panels on Building D to offset approximately 10% of the electrical usage for Building D. Building D was identified as the optimum location to evaluate the benefits and performance of the PV		\$	418,000	\$	418,000
Annual	Indoor Lighting Level Control Installations	system. Lighting upgrades to LED and annual maintenance for controls throughout the college			75,000		75,000
	Energy Optimization Measures	Implement projects in identified from the monitoring based commissioning program			100,000		100,000
	Irrigation Controllers	Replace failing irrigation controllers to meet institutional effectiveness measure for water consumption reduction			30,000		14,993
			TOTAL	\$	623,000	\$	607,993
Renew	al						
New	Bldg M Gym Floor Recoating and Striping Repair	Building M Gymnasium Wood Flooring and Synthetic Flooring Maintenance. Includes recoating wood flooring and correcting damaged striping		\$	26,000	\$	26,000
Increase	LCC Carpet Replacement	Learning and Career Center's primary carpeting dates from a building remodel in approximately 2001 Added Phase II: Second floor classrooms abatement and carpet replacement			390,000		388,780
Annual	Exterior Signage Maintenance	Annual refurbishing of vehicular and external directional signage across campus Amount increased this year to include the replacement of the Building R tower signs			160,000		160,000
Annual	Exterior Gathering Areas	Improvements to exterior gathering areas to include tables, benches, trash and recycling containers			70,000		70,000
	Avante Floor Covering Replacement	Replace carpet in heavy traffic area of Avante main concourse with rubber flooring			381,000		270,003
Hold	Canning Center (Bldg A) Landscaping	Landscaping around the Canning Center (does not include north side)			500,000		100,000
			TOTAL	\$	1,527,000	\$	1,014,783

		Project Description		
			Project Estimated Cost	FY 2022 Preliminary Budget
Safety	and Statutory			
New	Parking Lot Maintenance 2022	Annual maintenance of the parking lots and roadways for safety and to extend the life of the surfaces	\$ 480,821	\$ 480,821
New	Sidewalk Maintenance 2022	Annual maintenance and replacement of sidewalks that were damaged over the winter	425,829	425,829
New	Bldg A West Plaza Concrete Replacement	Building A, West Plaza Concrete Replacement: The existing concrete paving at the west plaza of Building A is deteriorating and requires replacement. Includes feasibility study to verify budget.	388,000	388,000
New	Parking Garage Maintenance 2022	Annual Parking Garage Maintenance: Inspection and maintenance of the parking garage for safety and to extend the life of the structure.	200,000	200,000
New	Exterior Stair and Retaining Wall Repairs 2022	Annual Exterior Stair and Retaining Wall Repairs	150,000	150,000
New	Bldg A IT Area Carpeting	Building A IT Area Flooring: Carpeting is ripped and buckled in multiple locations. Will evaluate for replacement.	110,000	110,000
New	Bldg J Exposed Structural Concrete Beam Repair	Building J Exposed Structural Concrete Beam Repairs. Includes feasibility study to confirm scope of work and cost.	104,000	104,000
New	Bldg F Water Infiltration Repairs	Building F Water Infiltration Repairs: Correct water infiltration along the east and west sides of the lower level of Building F. Includes feasibility study to confirm scope of work and cost.	97,500	97,500
New	Salt Storage Shed	Salt Storage Shed	82,800	82,800
Increase	OSHA Roof Compliance	Multi-year project to install guards and anchors on roofs to comply with OSHA requirements Additional funds needed to complete Buildings A, E, F, G, L, P, S, T, U and V.	1,525,893	553,958
Annual	Accessibility Upgrades	Accessible upgrades to comply with 2010 Americans with Disabilities Act (ADA) Standards for Accessible Design Annual project plus funds for old openers upgrade and replacement	50,000	50,000
Annual	Track Maintenance	Annual repairs to running track	30,000	30,000
	Campus Infrastructure: IT closet upgrades	Upgrade IT closet HVAC and power throughout campus.	1,051,100	1,007,691
	Sidewalk Maintenance 2021	Annual maintenance and replacement of sidewalks that were damaged over the winter	505,450	485,950
	Parking Lot Maintenance 2021	Annual maintenance of the parking lots and roadways for safety and to extend the life of the surfaces	462,328	440,828
	Chiller Plant Refrigeration Leak Detection	Leak detection system for chiller plant Increase for Phase III for Bldg X	334,105	142,247
	Security Cameras Upgrade	Security Camera transition from a failing video platform (Video Viewer) to updated video platform Avigilon, 205 current cameras	261,800	218,015
	Parking Garage Maintenance 2021	Annual inspection and maintenance of the parking garage for safety and to extend the life of the structure	200,000	197,300
	Parking Garage Stairway and Elevator Vestibules Heat	Add heat to stairway and vestibules at elevator Includes feasibility study to verify budget	160,000	160,000
	Exterior Stair and Retaining Wall Repairs 2021	Exterior stair and retaining wall repairs	150,000	141,500
	Bldg Z Acid Neutralization Tank Ventilation System	Acid Neutralization tank ventilation system.	62,000	55,600

		Project Description		_			
				Proje	ect Estimated Cost	FY 20	22 Preliminary Budget
Hold	Parking Lot Reconstruction: HPC (CDB)	Parking Lot Reconstruction - HPC Capital Development Board (CDB) project, capital renewal funds			1,370,100		1,370,100
Hold	HPC Washroom Renovations	Renovate and refresh restrooms at HPC (125 & 126) to meet current accessibility requirements.			285,000		250,276
		-	TOTAL	\$	8,486,726	\$	7,142,415
<u>System</u>	n Reliability						
New	Campus HVAC Improvements (CDB)	Campus Wide Steam System Condensate Improvements: Replace condensate stations and flash tanks in Buildings A, B, H, I, M and V, reroute Building I condensate to Building H and the replace condensate pumps in Buildings I, L, P, R, W, and Z. The existing equipment is undersized or has exceeded its life expectancy and requires replacement. CDB Project (Harper's share \$705,888)		\$	1,725,902	\$	1,725,902
New	BAS Improvements Bldgs R, W, X, Y, Z	Buildings R, W, X, Y and Z Building Automation System Improvements: Replace original (now obsolete) controllers. Includes a feasibility study to verify cost, shut down requirements and timeline			689,500		689,500
New	Bldg B Water Service Improvements	Building B Water Service Improvements: Provide redundant boiler feed water service. Includes feasibility study to verify scope of work and budget.			360,000		360,000
New	Bldg E and Z Domestic Water Heater Replacements	Buildings E and Z Domestic Water Heater Replacements			298,000		298,000
New	Bldg E HVAC Replacement	Building E HVAC Replacement Project: Replace AHU1 and AHU2, associated controls and components. Includes feasibility study to verify budget			294,000		294,000
New	Bldg B Boiler Controller Upgrade	Building B Boiler Controller Upgrade: Replace obsolete boiler house controller with new controller. Includes a feasibility study to verify cost			152,000		152,000
New	Bldg B Natural Gas Service Line Replacement	Building B Natural Gas Service Replacement: Replace gas line serving boilers			71,300		71,300
New	ComEd Transformer Access Improvements	ComEd Transformer Access Improvements at Building H: Required by ComEd for future transformer replacement			63,000		63,000
New	Bldg A Data Center Relocation Feasibility Study	Building A Data Center Relocation: Feasibility study to identify options and costs for the relocation of the Data Center in Building A.			48,000		48,000
New	LCC Restroom Sink Replacements	Restroom Sink Replacements at LCC			46,000		46,000
New	BAS Improvements Feasibility Study for Bldgs D, E, H, M, S and HPC	Buildings D, E, H, M, S, and HPC Building Automation System Improvements: Feasibility study to replace proprietary controls in rooftop equipment no longer			36,000		36,000
New	Bldg P Electrical Branch Circuit Panel Board Replacement	supported locally. Building P Electrical Branch Circuit Panel Board Replacement			26,000		26,000
Increase	Air Handling Unit Improvements	Multi-year project to replace failing variable speed drives for HVAC units in Buildings R, X, Y & Z: Phase II and III Buildings R, Z and Y AHU-3			2,202,600		1,869,275
Increase	Bldg B Motor Control Center Replacement	Building B - Motor Control Center Replacement (MCC-1): The MCC-1 in Building B is 46 years old and at the end of its useful life Includes feasibility study to verify budget			514,900		511,500
Annual	Lennel System Maintenance	Annual maintenance of the card access system including hardware components and software upgrades to maintain the reliability of the system to maintain safety and			120,000		120,000
Annual	Building Automation Systems Maintenance	security Recuring BAS hardware/software updating and maintenance			115,000		115,000

New

		Project Description					
				Proj	ject Estimated Cost	FY 2	022 Preliminary Budget
Annual	Campus Steam Line, Piping, and Valve Maintenance	Campus Infrastructure - Steam line and piping maintenance, insulation, and steam and boiler valves			184,000		184,000
	Utility Tunnel Repairs Phase III (CDB)	Utility tunnels repairs Phase III: replacement of expansion joints, condensate piping, gate valves, pipe supports, and demolition of abandoned components Capital Development Board (CDB) project (Harper's share \$135,825)			543,300		499,061
	Bldg B Steam System Upgrades	Building B Steam System Upgrades: Replace four condensate stations, associated piping and valves Includes feasibility study to verify budget			140,050		130,300
	Bldg V Greenhouse HVAC System Upgrades	Building V - Greenhouse HVAC system upgrades Feasibility study completed.			242,000		233,800
	Bldg D HVAC control enhancements	Install HVAC control enhancements throughout building			234,600		201,226
	Boiler 1 Tubes	Boiler 1 Tubes: Replace select tubes per boiler inspection requirements.			120,000		112,050
	Bldg M Pool Equipment Room and Mechnical Loft Improvements	Building M Pool Equipment Room and Mechanical Loft Improvements: Add roof access for routine maintenance, install hoist for loft, chemical system for pool Includes feasibility study to verify budget			87,000		87,000
	Lennel System Upgrades	Upgrade and integrate access systems (keys and proximity cards) and equipment with Lennel			82,028		69,164
Hold	West Campus Infrastructure	Projects identified from the 2013 Campus Infrastructure Master Plan include upgrades to building P chiller plant for chilled water to serve Buildings A, C, and W, installation of a standby generator which will serve Buildings A, C, E, and W, Building A loading dock improvements, and the resulting utility relocation that is required to allow for the construction of these items and to accommodate the Canning Center Project.			5,505,822		5,505,822
			TOTAL	\$	13,901,002	\$	13,447,900
Minor	Renovation						
New	Theatre Motorized Linesets	Motorized Linesets - enable safer and more accessible operation of the shell ceiling and fire curtain linesets- allow fire curtain to be deployed and tested more frequently in line with modern best practices.		\$	265,000	\$	265,000
New	Gym Storage Alcove Doors	Install new doors on 3 gym storage alcoves (various sizes) for code compliance.			152,000		152,000
New	Theatre Rigging Repairs	Rigging Repairs - straighten 'T' track, address sagging lines, fire curtain dashpot, rust. Aging equipment is beginning to be a safety issue.			126,000		126,000
New	Gym Curtain and Hoop Main Control Panel and Motor Replacements	Replace existing curtain and hoop main control panel and 10 hoop motors.			106,000		106,000
New	HCPD Remodel B110	HCPD Improvements: Remodel B110, B110A & B110C to provide a conference room, an interview room, and a secure weapons and equipment storage room. Includes feasibility study to verify budget.			98,000		98,000
New	Architectural Lighting Controller Replacement	Architectural Lighting Controller Replacement - replace aging system before failure; enable more flexibility and energy-efficient options.			98,000		98,000
New	Bldg C and L Common Area Furniture Refresh	Buildings C and L Furniture Refresh: Recover chairs/couches due to wear and fading. Install UV film to prevent replacement/repair prior to the end of its life cycle.			64,000		64,000

 Bidg B Security Improvements
 Building B Security Improvements: Relocate door from HCPD lobby to provide public access to restrooms and prevent unauthorized access to facilities management.

47,000

47,000

			Project Estimated Cost	FY 2022 Preliminary Budget
New	Orchestra Pit Safety Net	Orchestra Pit Safety Net - fall protection netting to cover orchestra pit opening when pit is in use.	32,000	32,000
New	Respiratory Therapy Lab Feasibility Study	Respiratory Therapy Lab: Feasibility study to identify potential locations in Building X	32,000	32,000
New	Bldg X 134C Lead Line Feasibility Study	Lead line X-134C using same specification as X-134B. Facilities work order is pending once approval to lead line X-134B. Feasibility study to identify budget and timeline.	26,000	26,000
Increase	Hospitality Program Kitchen Upgrades	Upgrades to address failing equipment and minor upgrades to spaces	660,000	634,812
Increase	J Theatre Lighting Upgrades	Replace theatrical lighting pigtails in J Theatre catwalks and lighting board Includes feasibility study to verify budget	185,000	185,000
	Bldg X DHY Lab	Convert existing classroom space (X-143) to an 18 unit simulation lab with dental simulators, computers, broadcast system, etc. Additional budget needed based on feasibility study completed in FY 20 (FY20 budget 769,000) Total funding required = \$1,821,000	1,821,000	1,735,063
	Bldg M Gym Floor	Replacement of gym floor	1,445,000	468,383
	Bldg B Police Operations Center	Update police operations center to include new computer station and hardware and additional furniture and bring toilet rooms up to code FY 21 increase adds relocation of locker rooms, an office, evidence room and kitchen	651,895	309,955
	HawksCare 2.0 Space	Develop a space to service student needs	500,000	494,123
	Center for Multicultural Learning	Space for Center for Multicultural Learning to include offices, meeting rooms, lounge area, computer stations, and kitchen Includes feasibility study to verify budget	400,000	366,160
	Cannabis Laboratory Build-Out	Identify a location for a Cannabis Laboratory-build out space to yet to be determined specifications Includes feasibility study to identify space and verify budget	400,000	388,031
	Box Office Relocation to PAC	Box Office Services relocation from Bldg J to the Performing Arts Center (PAC) to consolidate with Box Office operations there Feasibility study completed in FY 20	156,000	142,175
	Bldg D Artwork	Post-occupancy artwork	144,000	144,000
	Bldg M Athletics Display Cases	Athletics hallway - custom display cases, trophy cases, graphics, touch-screen video display	132,000	98,351
	Bldg B Police Simplex Console Upgrades	Upgrade outdated Simplex console and program (Record Managements System & Computer Aided Dispatch) to integrate with a digital radio system to ensure effective and reliant communications in cases of emergency	110,000	83,643
	Bldg W Third Floor Work Room Upgrades	W343 Work room upgrades to include island with storage, two work stations, work surface for general use	98,500	98,500
	Kiln Room Ventilation	Ventilation of kiln room-current airflow insufficient/ triggers carbon monoxide detector Includes feasibility study to verify budget and determine airflow requirements	86,000	81,380
	Bldg R Sound System Replacement	Existing sound system is past its life expectancy and requires replacement Additional funding requested to supplement project funding from Auxiliary fund balance	75,000	75,000
	Parking Structure Artwork	Post-occupancy work for artwork	63,000	63,000
	Bldg H Manufacturing Program Project Room Power	Add power for large equipment in project room H149	58,000	53,500
	ESL/World Languages Classroom	Convert old Developmental Math space into ESL/World Language Classroom	48,000	47,322
	Building Design Program Lockers	Install locker doors on cubbyholes in H231 currently used as open storage	36,000	34,567

		Project Description		Pro	ject Estimated	FY 20	22 Preliminary
					Cost		Budget
	Bldg E Lecture Film Screening Rooms Feasibility Study	Feasibility study for Building E lecture film screening rooms			36,000		36,000
	Massage Therapy Program Feasibility Study	Feasibility study for massage therapy program			35,000		28,700
			TOTAL	\$	8,186,395	\$	6,613,665
Maste	r Plan						
	Campus Master Plan	Develop the 2021 Campus Master Plan to comply with Illinois Community College Board. The principal goal of the Master Plan is to guide the future development of the College campus in a planned and orderly manner to achieve the objectives of the Strategic Plan, the college mission statement, and vision statement while expressing the core values.			935,000		401,748
Hold	Department Temporary Relocation Services	Professional services for temporary departmental relocations to accommodate renovation projects			1,011,293		1,009,315
			TOTAL	\$	1,946,293	\$	1,411,063
<u>Canni</u>	ng Center						
	Canning Center (CDB)	The current Master Plan proposes the Canning Center as a combination of additions and renovations of Buildings A and K The Center shall group all student services and related functions into one location on campus Capital Development Board (CDB) project (Harper share \$41,000,000)			83,000,000		19,375,000
	Hospitality Programming (CDB)	Replacement or renovation of program facility in Building A due to age and space limitations Capital Development Board (CDB) project			4,370,000		1,765,000
Hold	Bridge Bldg M and A	Construct pedestrian bridge between Buildings M and A to be completed with the Canning Center project			2,399,800		2,399,800
			TOTAL	\$	89,769,800	\$	23,539,800
	Building Integrity			\$	1,521,478	\$	1,497,978
	Sustainability			Ŷ	623,000	Ŷ	607,993
	Renewal				1,527,000		1,014,783
	Safety and Statutory				8,486,726		7,142,415
	System Reliability				13,901,002		13,447,900
	Minor Renovations				8,186,395		6,613,665
	Master Plan				1,946,293		1,411,063
	Canning Center				89,769,800		23,539,800
	Grand Total			\$	125,961,694	\$	55,275,597
	Contingency					\$	1,000,000
	Total Budget Request					\$	56,275,597

# Financial Forecasting and Long Range Financial Planning

The College devotes considerable time and resources to long range strategic and operational planning as described in the planning section of this document. The College is equally committed to long range financial planning. Each fall the Five-Year Financial Plan is updated, forecasting financial trends into the future.

The Five-Year Financial Plan contains the following:

- Executive Summary and Financial Policies and Guidelines
- Historical Information
- Five-Year Projections by Fund and Fund Groupings
- Financial Plan Alternatives

The purpose of the Five-Year Financial Plan is to create a framework which allows the College and the Board of Trustees to examine the long range financial implications of the many major financial decisions that are made. The Five-Year Financial Plan is not intended to be a detailed line item budget for five years, but rather, it is intended to provide a "broad brush" overview of the financial position and the resulting impact of the financial decisions that must be made. The Five-Year Financial Plan is also intended to look prospectively at expenditures, the means of financing those expenditures, and the financial position over a longer period of time than the traditional one-year budget. Excerpts from the January 2021 financial plan follow.

# **Financial Guidelines**

- Continue the current practice of maintaining a balanced budget across the tax-capped funds, which include the Education, Operations and Maintenance, Audit, and Liability, Protection, and Settlement Funds.
- Limit annual tuition and per credit hour fee increases to 5% of total tuition and fees or the Illinois statute limitation using the Higher Education Cost Adjustment (HECA) rate change as a guideline, as appropriate, to promote a balanced budget for Harper College and financial consistency for Harper students. (*Board Policy 07.01.04 Revised 12/16/15*)
- Maintain current practice of increasing and/or adding fees to make up for shortfalls in other revenue sources including state funding and property tax reductions due to successful Property Tax Appeal Board appeals.
- Continue the board policy of maintaining a fund balance in the combined Tax Capped Funds (Education, Operations and Maintenance, Audit, and Liability, Protection, and Settlement Funds) between 40% and 60% of the budgeted annual expenditures. (*Board Policy* 07.01.04 Revised 6/20/12)
- Support quality teaching and learning through sound financial practices consistent with maintaining a Aaa bond rating. (*Board Policy* 07.01.04)

	Williar	n Rainey Harpe All Funds *	conege			
	E	ive Year Proje	ation			
	I`	ive rearrioje	ction			
	Base Year					
	FY 2021	EX 2022	EV 2022	EN 2024	EN 2025	EN 2026
Revenues	Budget	FY 2022	FY 2023	FY 2024	FY 2025	FY 2026
Local Tax Revenue	\$ 85,017,943	\$ 86,720,835	\$ 88,008,817	\$ 89,664,456	\$ 91,703,467	\$ 93,897,06
All other local revenue						\$ 93,897,00 1,000,00
ICCB grants	1,000,000	1,000,000 3,025,917	1,000,000 3,075,698	1,000,000 3,126,475	1,000,000	
All other state revenue <sup>1</sup>	3,302,481 27,533,182	19,791,362	13,191,362	6,191,362	3,178,268 6,191,362	3,231,09
Federal revenue						6,191,36
Student tuition and fees	18,118,691 52,760,559	18,281,579 50,551,312	18,500,718	18,851,852 51,470,199	19,266,153 52,139,000	19,689,56
All other revenue			50,872,609			52,904,52
	5,278,276	5,398,086	5,438,191	5,502,453	5,578,275	5,655,76
Unanticipated revenue	600,000	-	-	-	-	
Total Revenues	193,611,132	184,769,091	180,087,395	175,806,797	179,056,525	182,569,37
Expenditures						
Salaries	78,577,765	80,846,445	82,107,141	83,724,176	85,632,106	87,582,012
Benefits <sup>1</sup>	16,595,127	17,060,839	18,084,242	19,168,482	20,317,861	21,536,218
Contractual Services	19,813,309	15,957,160	14,283,322	12,784,416	13,021,724	13,264,280
General Materials & Supplies	8,101,050	7,401,050	7,489,863	7,632,170	7,800,078	7,971,680
Conference & Meeting	1,765,142	1,765,142	1,786,324	1,820,264	1,860,311	1,901,23
Fixed Charges	22,342,135	25,565,252	23,148,594	23,470,857	23,806,632	24,166,700
Utilities	3,425,800	3,425,800	3,466,910	3,532,782	3,610,503	3,689,934
Capital Outlay	54,727,493	49,889,039	40,429,708	23,494,872	23,571,758	23,650,330
Other Expenditures	27,764,960	26,964,960	27,288,474	27,806,850	28,418,480	29,043,565
Contingency	2,980,000	1,380,000	1,380,360	1,380,937	1,381,618	1,382,314
Offset for Unanticipated Revenue	600,000	-	-	-	-	1,502,51
Total Expenditures	236,692,781	230,255,687	219,464,938	204,815,806	209,421,071	214,188,283
Excess (Deficiency) of						
Revenue over Expenditures	(43,081,649)	(45,486,596)	(39,377,543)	(29,009,009)	(30,364,546)	(31,618,907
Other financing sources (uses):						
Duran da faran han dianas	185 000 000		4 700 000		4 700 000	
Proceeds from bond issue Total other financing sources	185,000,000	-	4,700,000	-	4,700,000	
(uses)	185.000.000	_	4,700,000	_	4,700,000	
Excess (Deficiency) of			,,		,,	
Revenue over Expenditures	141,918,351	(45,486,596)	(34,677,543)	(29,009,009)	(25,664,546)	(31,618,907
Beginning Fund Balance	155,156,341	297,074,692	251,588,096	216,910,553	187,901,544	162,236,998
Ending Fund Balance	\$ 297,074,692	\$251,588,096	\$ 216,910,553	\$ 187,901,544	\$ 162,236,998	\$ 130,618,09
<sup>1</sup> Excludes SURS on behalf payments						

\* This includes all funds of the College. This is not an additional budget but merely a convenient way of looking at the budget.

All Ten Conned Funds (Education		am Rainey Harp	U	:1:4 D44:		
All Tax Capped Funds (Education				ollity, Protection	n, and Settleme	nt Funds)
		Five Year Proje	ection			
	Base Year FY 2021 Budget	FY 2022	FY 2023	FY 2024	FY 2025	FY 2026
Revenues						
Local Tax Revenue	\$ 62,633,193	\$ 64,017,780	\$ 64,971,323		\$ 67,939,770	\$ 69,750,404
All other local revenue	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000	1,000,00
ICCB grants	2,765,636	2,489,072	2,538,853	2,589,630	2,641,423	2,694,25
Federal revenue	20,000	20,000	20,000	20,000	20,000	20,00
Student tuition and fees	49,419,477	46,940,472	47,230,347	47,773,440	48,376,912	49,075,01
All other revenue	1,076,000	1,076,000	1,076,000	1,076,000	1,076,000	1,076,000
Unanticipated revenue	600,000	-	-	-	-	
Total Revenues	117,514,306	115,543,324	116,836,523	118,732,337	121,054,105	123,615,660
Expenditures						
Salaries	72,368,848	74,566,244	75,736,844	77,232,844	78,997,966	80,801,92
Benefits	15,090,744	15,996,193	16,955,717	17,972,246	19,049,851	20,192,12
Contractual Services	7,142,652	7,143,745	7,230,146	7,367,530	7,529,667	7,695,404
General Materials & Supplies	5,944,366	5,944,366	6,015,698	6,129,996	6,264,856	6,402,683
Conference & Meeting	1,417,927	1,417,927	1,434,943	1,462,207	1,494,376	1,527,252
Fixed Charges	685,395	685,395	693,620	706,799	722,349	738,24
Utilities	3,295,800	3,295,800	3,335,350	3,398,722	3,473,494	3,549,91
Capital Outlay	1,608,801	1,608,801	1,628,107	1,659,041	1,695,539	1,732,840
Other Expenditures	6,642,468	6,642,468	6,722,178	6,849,899	7,000,597	7,154,610
Contingency	350,000	350,000	350,000	350,000	350,000	350,000
Offset for Unanticipated Revenue	600,000	-	-	-	-	
Total Expenditures	115,147,001	117,650,939	120,102,603	123,129,284	126,578,695	130,144,98
Excess (Deficiency) of						
Revenue over Expenditures	2,367,305	(2,107,615)	(3,266,080)	(4,396,947)	(5,524,590)	(6,529,323
Other financing sources (uses):						
Transfers (to) from other						
funds	(2,367,305)	(2,232,643)	(2,205,642)	(2,181,189)	(2,156,999)	(2,135,258
Excess (Deficiency) of Revenue over Expenditures and other Financing Sources (uses)	_	(4,340,258)	(5,471,722)	(6,578,136)	(7,681,589)	(8,664,581
Beginning Fund Balance	57,129,681	57,129,681	52,789,423	47,317,701	40,739,565	33,057,970
Ending Fund Balance	\$ 57,129,681	\$ 52,789,423	\$ 47,317,701	\$ 40,739,565	\$ 33,057,976	\$ 24,393,393
Y 1.D (m. 1.2)						
Local Revenue/Total Revenue	54.1%	56.3%	56.5%	56.7%	56.9%	57.2%
ICCB Grants/Total Revenue	2.4%	2.2%	2.2%	2.2%	2.2%	2.2%
Student tuition and fees/Total Revenue	42.1%	40.6%	40.4%	40.2%	40.0%	39.7%
Salaries and Benefits/Total Expenditures	76.0%	77.0%	77.2%	77.3%	77.5%	77.6%
Fund Balance/Budgeted Expenditures	47.7%	43.2%	37.8%	31.6%	25.0%	18.4%

	William Rainey					
	Five-Year Fi					
	All Tax Ca	pped Funds				
	Revenue Majo	r Assumptions				
	iterenae maje					
	Local Tax Reve	nue - Levy Year				
	2020	2021	<u>2022</u>	2023	<u>2023</u>	<u>2023</u>
CPI-U Change New Construction	2.3%	0.9%	1.2% 0.4%	1.9%	2.2%	2.2% 0.4%
	0.470	0.470	0.470	0.470	0.470	0.470
	Other R	evenues				
	ouer R	e venues				
		FY 2022	<u>FY 2023</u>	<u>FY 2024</u>	<u>FY 2025</u>	<u>FY 2026</u>
ICCB Grants		-10.0%	2.0%	2.0%	2.0%	2.0%
Credit Hour Enrollment		0.0%	-1.2%	-1.1%	-1.1%	-1.0%
(see next page for detailed enrollment projection	ons)					
Credit Hour Based Tuition and Fees	FY 2021 Base	Increase	Increase	Increase	Increase	Increase
Percentage Increase		0.0%	1.8%	2.2%	2.4%	2.4%
Tuition	\$133.50	\$0.00	\$2.75	\$3.50	\$3.75	\$4.00
Universal Fee	19.00	-	-	-	-	-
Total Credit Hour Based Tuition and Fees	\$152.50	\$152.50	\$155.25	\$158.75	\$162.50	\$166.50
	Expenditure Ma	or Assumptions				
		<u>FY 2022</u>	<u>FY 2023</u>	<u>FY 2024</u>	<u>FY 2025</u>	<u>FY 2026</u>
Salaries - Full-Time Faculty <sup>1</sup>		3.60%	1.20%	1.90%	2.20%	2.20%
Salaries - Adjunct Faculty		0.90%	1.20%	1.90%	2.20%	2.20%
Salaries - Professional/Technical <sup>2</sup>		3.00%	3.15%	1.90%	2.20%	2.20%
Salaries - IEA/NEA Service Staff		0.90%	1.20%	1.90%	2.20%	2.20%
Salaries - ICOPS Service Staff		0.90%	1.20%	1.90%	2.20%	2.20%
Salaries - All other employee groups		0.90%	1.20%	1.90%	2.20%	2.20%
Benefits - Education and Operations & Mainte	enance Funds	6.00%	6.00%	6.00%	6.00%	6.00%
Benefits - Liability, Protection and Settlement	Fund	0.00%	1.20%	1.90%	2.20%	2.20%
Contractual Services		0.00%	1.20%	1.90%	2.20%	2.20%
General Materials and Supplies		0.00%	1.20%	1.90%	2.20%	2.20%
Conference and Meeting		0.00%	1.20%	1.90%	2.20%	2.20%
Fixed Charges		0.00%	1.20%	1.90%	2.20%	2.20%
Utilities		0.00%	1.20%	1.90%	2.20%	2.20%
Capital Outlay		0.00%	1.20%	1.90%	2.20%	2.20%
Other Expenditures		0.00%	1.20%	1.90%	2.20%	2.20%
<sup>1</sup> Based on contract through FY 2022						
<sup>2</sup> Based on contract through FY 2023						

# Enrollment Projections FY 2022 - 2026

**Fiscal Year FTE Totals** 

	<u>FY10</u>	<u>FY11</u>	FY12	FY13	FY14	FY15	FY16	<u>FY17</u>	FY18	FY19	FY20	FY21	FY22	FY23	FY24	FY25	FY26
Summer FTE	3,110	3,195	3,161	2,838	2,779	2,652	2,565	2,341	2,248	2,204	2,113	2,427	2,181	2,141	2,101	2,065	2,029
Summer % Chng		2.7%	-1.1%	-10.2%	-2.1%	-4.6%	-3.3%	-8.7%	-4.0%	-1.9%	-4.1%	14.8%	-10.1%	-1.9%	-1.8%	-1.8%	-1.7%
Fall FTE	10,351	10,543	10,168	9,546	9,443	9,089	8,746	8,474	8,243	8,008	7,986	7,483	7,664	7,594	7,529	7,469	7,413
Fall % Change		1.9%	-3.6%	-6.1%	-1.1%	-3.7%	-3.8%	-3.1%	-2.7%	-2.9%	-0.3%	-6.3%	2.4%	-0.9%	-0.9%	-0.8%	-0.7%
Spring FTE	10,027	9,976	9,388	9,232	8,894	8,714	8,609	8,535	8,261	8,104	8,201	7,905	7,979	7,872	7,787	7,689	7,611
Spring % Chng		-0.5%	-5.9%	-1.7%	-3.7%	-2.0%	-1.2%	-0.9%	-3.2%	-1.9%	1.2%	-3.6%	0.9%	-1.3%	-1.1%	-1.3%	-1.0%
-																	
Annualized FTE	11,743	11,857	11,358	10,808	10,558	10,228	9,960	9,675	9,376	9,158	9,150	8,908	8,912	8,803	8,709	8,611	8,527
FY Total % Chng		1.0%	-4.2%	-4.8%	-2.3%	-3.1%	-2.6%	-2.9%	-3.1%	-2.3%	-0.1%	-2.7%	0.0%	-1.2%	-1.1%	-1.1%	-1.0%

	Annualized FTE																
	FY10	FY11	<u>FY12</u>	FY13	FY14	<u>FY15</u>	<u>FY16</u>	FY17	FY18	FY19	<u>FY20</u>	FY21	FY22	FY23	<u>FY24</u>	FY25	FY26
New HS Grad	2,154	2,067	1,976	1,880	1,933	1,840	1,822	1,732	1,768	1,702	1,777	1,757	1,781	1,781	1,781	1,781	1,781
New 20-	524	533	497	480	470	452	426	426	372	362	370	337	386	393	401	409	417
Cont 20-	2,971	2,915	2,696	2,569	2,514	2,507	2,488	2,394	2,360	2,287	2,328	2,366	2,291	2,292	2,294	2,296	2,299
21+ / < 6 Hours	1,044	1,073	1,065	1,001	958	916	905	861	802	771	750	709	696	668	649	622	605
21+ / 6-11 Hours	2,107	2,370	2,345	2,154	2,082	2,019	1,949	1,927	1,861	1,859	1,786	1,777	1,722	1,693	1,665	1,637	1,610
21+ / 12+ Hours	1,939	1,992	1,832	1,630	1,525	1,383	1,236	1,167	1,158	1,049	949	916	870	826	785	746	709
CE Reimb	119	99	116	124	142	118	119	101	83	64	68	66	74	74	74	74	74
Concurrent	24	27	31	21	21	21	16	17	21	20	18	24	19	19	19	19	19
Dual (on campus)	50	55	49	45	42	32	39	37	36	36	42	31	42	42	42	42	42
AED	760	689	650	688	640	627	551	445	427	442	390	238	359	343	327	312	298
Dual (off campus)	50	39	103	215	231	312	411	569	487	565	673	685	673	673	673	673	673
Total	11,743	11,857	11,358	10,808	10,558	10,228	9,960	9,675	9,376	9,158	9,150	8,908	8,912	8,803	8,709	8,611	8,527

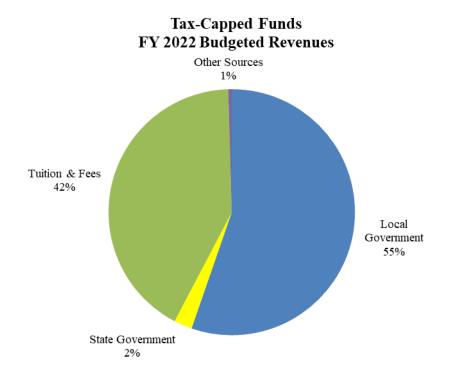
### Overview of Revenues and Expenditures – Budget Assumptions and Historical Trends

The Five-Year Financial Plan lays the groundwork for the many financial decisions to be made, as the initial step in building the next year's budget. Preliminary estimates are used in the financial plan for revenue and expenditure lines, and assumptions could change for the next budget year, as more information becomes available in areas such as property taxes, enrollment, and state funding.

The following narrative refers to the combined Tax Capped Funds, which include the Education, Operations and Maintenance, Audit, and Liability, Protection and Settlement Funds, and are considered the main operating funds of the College. These are the funds for which local property taxes can be levied, and that are subject to the Property Tax Extension Limitation Law. The discussion includes historical information, as well as assumptions for Fiscal Year 2022's budget.

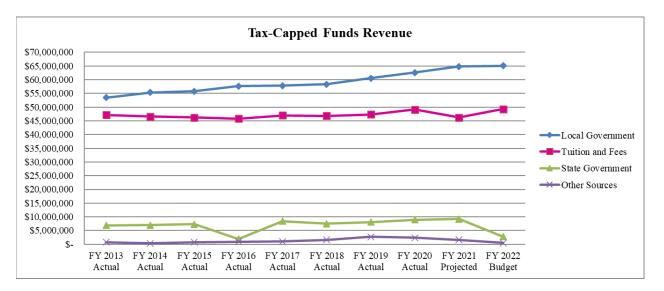
### Revenue

The Tax Capped Funds have three major sources of revenue: local government, tuition and fees, and state government. Budgeted revenues for FY 2022 are \$117,738,566 compared to a budget of \$117,514,306 for FY 2021. This represents an increase of \$224,260, or 0.2%, The increase is primarily due to local government, offset by decreases in investment revenues.



The following table and graph show revenues for the previous nine years, as well as the budgeted revenues for FY 2022. The graph below shows the dependence on local government revenues in the last several years as the other sources of revenue decline or remain relatively flat.

Tax-Capped Funds Revenues- History and FY 2022 Budget												
	FY 2013 Actual	FY 2014 Actual	FY 2015 Actual	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	FY 2021 Projected	FY 2022 Budget		
Local Government	\$ 53,464,061	\$ 55,317,505	\$ 55,813,661	\$ 57,675,831	\$ 57,862,117	\$ 58,331,093	\$ 60,529,923	\$ 62,613,751	\$ 64,785,506	\$ 65,105,011		
Tuition and Fees	47,127,296	46,577,180	46,203,422	45,802,519	46,990,717	46,839,619	47,304,600	49,142,827	46,233,132	49,287,449		
State Government	6,938,432	7,035,549	7,359,309	1,992,338	8,418,809	7,538,647	8,097,810	8,981,135	9,197,968	2,805,636		
Other Sources	749,459	365,421	818,947	957,857	1,051,078	1,637,767	2,707,538	2,393,001	1,604,723	540,470		
Total Revenues	\$ 108,279,248	\$ 109,295,655	\$ 110,195,339	\$ 106,428,545	\$ 114,322,721	\$ 114,347,126	\$ 118,639,871	\$ 123,130,714	\$ 121,821,329	\$ 117,738,566		



### Local Government

Local government represents 55% of the total budgeted revenues for the Tax Capped Funds. The majority of this is property tax revenue. Overall budgeted local revenues will increase from \$63,633,193 in FY 2021 to \$65,105,011 in FY 2022, or 2.3%.

### Property Taxes

The Consumer Price Index for All Urban Consumers (CPI-U), which is the primary driver of property tax revenue increases, is released in mid-January, for the previous calendar year. The CPI-U for 2020 was 1.4%, which will affect the 2020 tax levy and approximately half of the tax revenues budgeted for FY 2022.

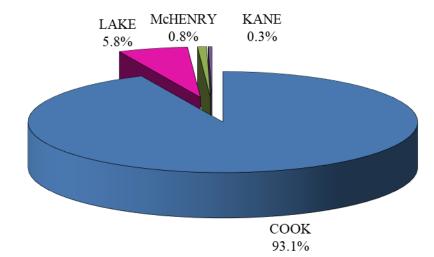
Public Act 89-1 made Cook County taxing districts subject to the Property Tax Extension Limitation Law (PTELL), beginning with the 1994 levy year (taxes payable in calendar year 1995). That legislation limits the increase in tax extensions to the lesser of 5% or the change in the consumer price index for all urban consumers (CPI-U). The table below shows the percentage increase limit for each tax year, which is set at the CPI-U level. In addition, the law provides for increases in tax extensions due to new property growth. Excluded are existing resolutions on file for debt retirement, and any subsequent bond sales or tax rate referenda that require taxpayer approval.

Tax Year	2013	2014	2015	2016	2017	2018	2019	2020	2021
CPI	1.7%	1.5%	0.8%	0.7%	2.1%	2.1%	1.9%	2.3%	1.4%

The 2020 CPI-U increase of 1.4% will provide a modest increase in property tax revenue, however, there remains downward pressure on this major revenue source due to property tax refunds from successful assessment appeals. Refunds paid in FY 2021, which are deducted from current year tax distributions, totaled \$2.1 million.

Real estate property values, as determined by the County Assessors' offices, are the basis upon which local taxing bodies obtain their annual tax revenues. Under state law, the College may levy an annual tax upon the taxable real estate within its jurisdiction. The amount of the levy is divided by the equalized assessed value (EAV) of the real estate to determine the tax rate. The rate as calculated may not exceed the district's maximum legal rate. Further restrictions may apply based upon the tax cap legislation. Harper assesses its levy upon real estate within four counties as follows:

2020 TAX YEAR VALU	ATIONS				
	<u>COOK</u>	LAKE	<u>McHENRY</u>	<u>KANE</u>	TOTAL
EAV for 2020 levy	\$ 20,237,470,021	1,257,006,329	164,782,628	66,606,767	\$ 21,725,865,745
EAV for 2019 levy	\$ 19,956,247,914	1,276,615,965	175,707,828	63,153,602	\$ 21,471,725,309
Change from prior year	1.4%	-1.5%	-6.2%	5.5%	1.2%
Percentage of total 2020 EAV by county	93.1%	5.8%	0.8%	0.3%	100.00%

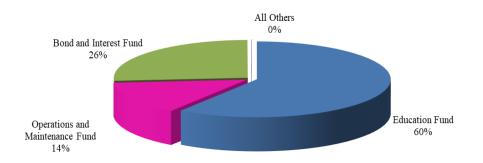


Tax rates and extensions are determined by each individual county. Cook County uses prior year EAV for determining the maximum allowable levy, whereas the other district counties use the current year EAV for both levy and rate determination. This process causes rates to vary by county.

Below are the blended extensions and rates by fund for all counties in the district, of which Cook County represents 93.1%.

	2020 TAX RATES BY FUND												
	2020	% of	2020	2019	% of	2019	Max Legal	% Change					
	Extensions	Total	Tax Rates	Extensions	Total	Tax Rates	Rates	2020/2019					
Education	\$ 53,254,853	60.1%	0.2451	\$ 51,378,877	59.6%	0.2393	0.7500	3.65%					
Operation and Maintenance	12,316,525	13.9%	0.0567	12,195,060	14.1%	0.0568	0.1000	1.00%					
Liability Protection and													
Settlement	18,843	0.0%	0.0001	18,838	0.0%	0.0001	none	0.03%					
Audit	18,843	0.0%	0.0001	18,838	0.0%	0.0001	0.0050	0.03%					
Subtotal Tax-Capped Funds	\$ 65,609,064	74.1%	0.3020	\$ 63,611,613	73.8%	0.2963		3.14%					
Bond and Interest	22,984,943	25.9%	0.1058	22,623,573	26.2%	0.1054	none	1.60%					
Total	\$ 88,594,007	100.0%	0.4078	\$ 86,235,186	100.0%	0.4016		2.74%					

### **Distribution of each 2020 Tax Dollar**



#### 2020 Levy as Extended by Fund

Illinois community colleges are on a June 30 fiscal year, with fiscal year 2022 covering the period between July 1, 2021 and June 30, 2022. County assessments and tax levies are based on a calendar year. Because of this, tax levies and related collections affect two budget years. For fiscal year 2022, approximately ½ of the property tax revenue is from the calendar year 2020 levy, and ½ from the 2021 estimated levy.

The 2021 real estate levy must be filed with the County Clerk's office during December 2021 and applies to the property values as of December 31, 2021. Those property values will be determined during calendar year 2021, with first installment tax bills mailed by the counties during spring 2022. Each county allows installment payments, with 50% due in the spring, and 50% due in late summer. Only Cook County follows the practice of issuing estimated tax bills for the first installment, based on 55% of the previous year's tax bill. The final and actual tax bill is sent out by Cook County between July and August.

Recognition of real estate taxes in local government revenue are determined and affected by collections during the fiscal and year-end audit adjustments, based upon the information released by the counties prior to the audit cut-off. It is not unusual for actual real estate tax revenues to deviate from the budget due to the annual fluctuation in Cook County's issuance of tax rates, variances between budgeted collection rates and actual collections, and volume of property tax refunds.

Below is the anticipated tax revenue to be received in fiscal year 2022, net of projected refunds.

	2020 Adopted Levy	2020 Final Extension	FY 22 Anticipated Revenue from 2020 Levy	FY 22 Anticipated Revenue from 2021 Levy
Education	\$ 53,400,000	\$ 53,254,853	\$ 25,149,550	\$ 26,970,783
Operation and Maintenance	\$ 33,400,000	\$ 33,234,833 12,316,525	5,803,640	\$ 20,970,783 6,244,730
Liability Protection and Settlement	20,000	12,510,525	8,747	9,407
Audit	20,000	18,843	8,747	9,407
Subtotal Tax-Capped Funds	65,790,000	65,609,064	30,970,684	33,234,327
Bond and Interest	21,949,907	22,984,943	11,012,608	11,664,808
Total	\$ 87,739,907	\$ 88,594,007	\$ 41,983,292	\$ 44,899,135

### 2020 Calendar Year Levy by Fund and Amounts Anticipated for Fiscal Year 2022

Following is a nine-year history and the FY 2022 budget of property tax revenues in the tax-capped funds and percentage changes.

	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
	Actual	Projected	Budget							
	\$ 52,250,963	\$ 54,184,718	\$ 54,669,281	\$ 56,622,586	\$ 56,765,994	\$ 57,477,710	\$ 59,580,279	\$ 61,586,915	\$ 63,354,821	\$ 64,205,011
% Change		3.7%	0.9%	3.6%	0.3%	1.3%	3.7%	3.4%	2.9%	1.3%

### **Enrollment and Tuition and Fees**

Tuition and fees account for 42% of total budgeted revenues. The tuition board policy limits the annual tuition and per credit hour fee increases to 5% of total tuition and fees or the Illinois statute limitation using the Higher Education Cost Adjustment (HECA) rate change as a guideline, as appropriate, to promote a balanced budget for Harper College and financial consistency for Harper students. HECA is an inflationary index developed by the State Higher Education Executive Officers Association. The index is used to estimate inflation in the costs paid by colleges and universities, which are primarily personnel. It is constructed from two federally maintained price indices, the Employment Costs Index (ECI) which makes up 75% of the HECA rate, and the Gross Domestic Product Implicit Price Deflator (GDP-IPD) which makes up 25% of the rate. These percentages mirror the breakdown of college and university costs, 75% for salaries and benefits, and 25% for all other. The ECI tracks employer compensation costs including salaries and benefits, while the GDP IPD tracks general price inflation in the U.S. economy.

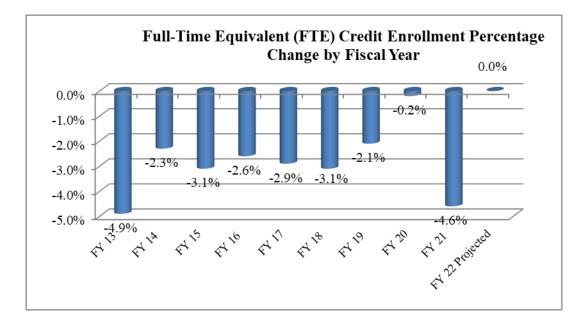
Decisions are made each February regarding tuition and fee rates for the following fiscal year. For FY 2022 there was no increase in the tuition and fee rates. The combined tuition and per credit hour fees of \$152.50 (tuition rate of \$133.50 plus per credit hour fees of \$19.00) remains the same as FY 2021.

Enrollment projections begin with a model maintained by the Institutional Research department, which looks at trends and projects future enrollments.

The College utilizes this model as a guide for beginning the process of estimating fulltime equivalent (FTE) credit enrollment for budgeting purposes. Other external factors within the first time in college, young adult, and adult market segments are then considered when estimating enrollment, as well as the impact of any program changes. The tables below provide a history of FTE counts and percentage changes by year. Enrollments continue to decline with FY 2022 budgeted to remain flat, though early indications are that due to the pandemic and the move to online learning

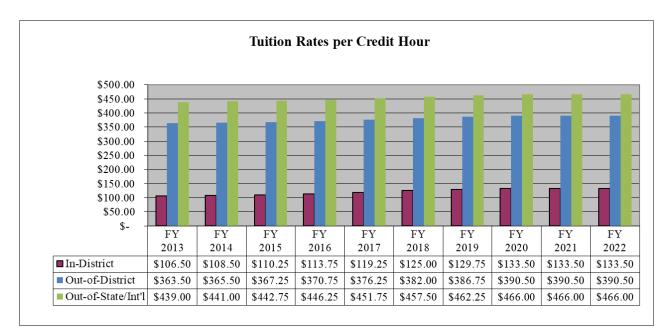
Budgeted tuition and fees for the Tax Capped Funds will decrease from \$49,419,477 in FY 2021 to \$49,287,449 in FY 2022, or 0.3%.

there will be a further decline for the fall semester.



	FTE History												
	FY 2022												
FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	Budget			
11,361	10,808	10,560	10,229	9,961	9,676	9,376	9,174	9,146	8,665	8,665			

The following charts show the tuition rates per credit hour, changes of in-district rates, and history and FY 2022 budget for tuition and fee revenues.



	In-District Rate Dollar and Percentage Change											
FY 2013	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022			
\$4.00	\$2.00	\$1.75	\$3.50	\$5.50	\$5.75	\$4.75	\$3.75	\$0.00	\$0.00			
3.9%	1.9%	1.6%	3.2%	4.8%	4.8%	3.8%	2.9%	0.0%	0.0%			

	Tuition and Fees Revenue												
	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022			
	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Projected	Budget			
	\$ 47,127,296	\$ 46,577,180	\$ 46,203,422	\$ 45,802,519	\$ 46,990,717	\$ 46,839,619	\$ 47,304,600	\$ 49,142,827	\$ 46,233,132	\$ 49,287,449			
Percentage change	-0.4%	-1.2%	-0.8%	-0.9%	2.6%	-0.3%	1.0%	3.9%	-5.9%	6.6%			

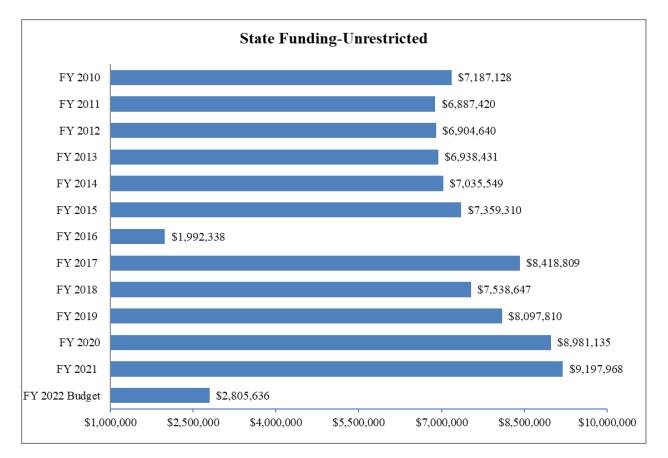
### **State Funding**

State funding as a percentage of per capita costs is estimated in FY 2021 to be 5%. As a percentage of total Tax-Capped funds revenue, it is estimated to be 7.6% for FY 2021. The original concept of state funding for community colleges was that the State would fund one-third of the costs, with tuition and local sources funding the other two-thirds. That balance has not been achieved since 1981.

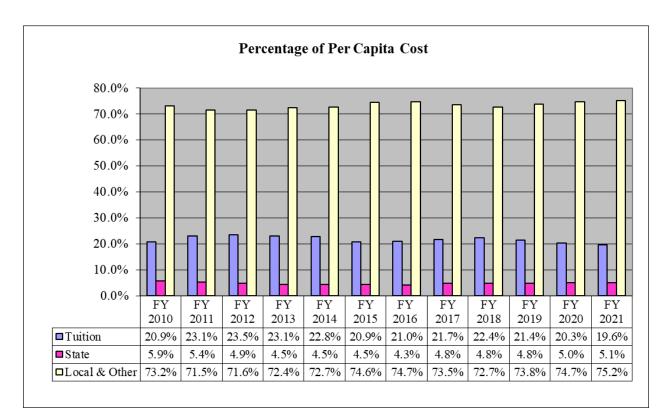
The unrestricted funding from the State, of which the base operating grant is the primary source, is budgeted at 25% of the current year's appropriation. The College has reduced its reliance on State funding because of the uncertainties surrounding the finances of the State of Illinois. The budget will increase from \$2,765,636 in FY 2021 to \$2,805,636 in FY 2021.

In addition to uncertainty in funding for the base operating grant, the College will be expected to absorb any unfunded Illinois Veterans' grants, which are estimated to be approximately \$200,000.

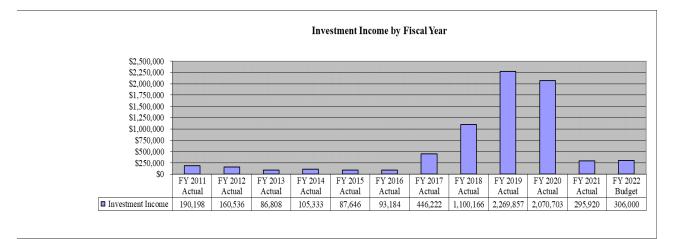
The tables below show the history and budget of the unrestricted State funding, percentage of total revenues and change, and percentage of per capita cost for each source of revenues.



	State Funding Percentage of Revenues and Change												
													FY 22
	FY 10	FY 11	FY 12	FY 13	FY 14	FY 15	FY 16	FY 17	FY 18	FY 19	FY 20	FY 21	Budget
Percentage of Total Revenues	7.0%	6.4%	6.4%	6.4%	6.4%	6.7%	1.9%	7.4%	6.6%	7.2%	7.3%	7.6%	2.4%
Percentage change	-0.4%	-4.2%	0.3%	0.5%	1.4%	4.6%	-72.9%	322.6%	-10.5%	7.4%	10.9%	2.4%	-69.5%

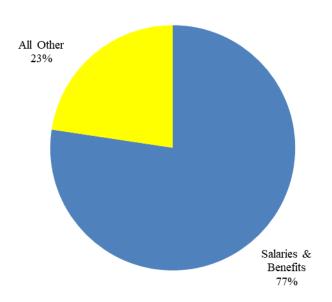


All other revenue sources make up 1.0% of total revenues. Yields on typical quality investments have declined sharply over the past year. Investment income in the past year was \$295,920 and is budgeted to be \$306,000 in FY 2022.



### **Expenditures**

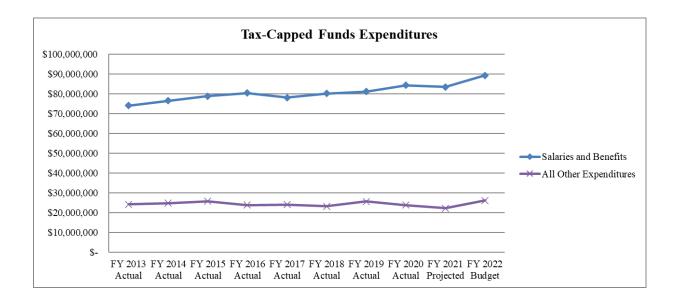
Building the expenditure side of the budget is a coordinated process across all College departments. Reallocation of existing budgets is always considered before funding any new budget requests. The Tax Capped Funds budgeted expenditures for FY 2022 are \$115,478,885 compared to \$115,147,001 for FY 2021. This represents an increase of \$331,884, or 0.3%, driven primarily by increases in annual salaries and benefits.



Tax-Capped Funds FY 2022 Budgeted Expenditures

The following table and graph show historical expenditures, exclusive of fund transfers, for the previous nine years, as well as the budgeted expenditures for FY 2022.

	Tax-Capped Funds Expenditures- History and FY 2022 Budget												
									FY 2021	FY 2022			
	FY 2013 Actual	FY 2014 Actual	FY 2015 Actual	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual	Projected	Budget			
Salaries and Benefits	\$ 74,161,710	\$ 76,569,300	\$ 78,919,149	\$ 80,481,863	\$ 78,189,574	\$ 80,217,826	\$ 81,235,641	\$ 84,374,972	\$ 83,498,717	\$ 89,355,758			
All Other Expenditures	24,224,513	24,821,933	25,788,327	23,846,403	24,060,263	23,226,437	25,604,724	23,807,508	22,233,983	26,123,127			
Total Expenditures	\$ 98,386,223	\$ 101,391,233	\$ 104,707,476	\$ 104,328,266	\$ 102,249,837	\$ 103,444,263	\$ 106,840,365	\$ 108,182,480	\$ 105,732,700	\$ 115,478,885			



### **Salaries and Benefits**

Salaries and benefits represent 77% of the College's expenditures. Approximately 66% of the College's salaries and benefits are driven by collective bargaining agreements making the budget process relatively straightforward in most years. Of the College's six unionized groups three are currently under negotiations. Vacant positions are budgeted at the expected annual salary needed to fill the position.

Health insurance benefits for employees are budgeted based on current benefit elections and any expected change in the benefit rates. The College has estimated the calendar year 2022 medical insurance rates to increase 6%.

Combined salaries and benefits budgets have increased from \$87,459,592 in FY 2021 to \$89,355,758 in FY 2022, or about 2.2%. This is due to annual salary and benefit increases.

The following table is a summary of the detailed personnel headcount schedule located in the Appendix section. Reorganization of the Police department resulted in a decrease of 10 part-time security positions and increase in 3 full-time security positions. One classified staff was added to support the Vice President of Diversity, Equity, and Inclusion. One supervisory/management staff was added for risk management. A number of new professional technical positions were added to support some of the College's initiatives in the areas of professional development, student services, dual credit, and continuing professional education.

Personnel	Headcount Sun	nmary		
	FY 2019	FY 2020	FY 2021	FY 2022
Employee Group	Actual	Actual	Actual	Budget
Faculty - Full-Time	223	222	222	222
Administrators - Full-Time	38	39	39	39
Professional/Technical - Full-Time	167	175	179	188
Professional/Technical - Part-Time	28	30	31	30
Supervisory/Management - Full-Time	111	113	114	115
Supervisory/Management - Part-Time	2	2	2	2
Classified - Full-Time	122	124	125	126
Classified - Part-Time	72	60	58	58
Security - Full-Time	17	17	17	20
Security - Part-Time	15	15	15	5
Custodial/Maintenance - Full-Time	84	86	86	86
Custodial/Maintenance - Part-Time	4	4	4	4
Totals - Permanent Employees	883	887	892	895
Instructional Adjunct Faculty	644	600	585	623
Non-Instructional Adjunct Faculty	39	31	17	16
Continuing Education Instructors	398	424	358	411
Totals - Adjunct employees	1,081	1,055	960	1,050
Grand Totals	1,964	1,942	1,852	1,945

All other expenditures, which include contractual services, materials and supplies, travel and meeting, fixed charges, utilities, capital outlay, contingency, and other combined for a decrease from \$27,687,409 in FY 2021 to \$26,123,127 in FY 2022, or 5.6%. This decrease is due to budget reductions from these categories to achieve a balanced budget. These expenditures represent 23% of the budget.

# **2019 SWOT ANALYSIS OVERVIEW**

In preparation for future planning, Harper College invested significant time and effort to conduct a thorough assessment of internal strengths and weaknesses as well as an external review of opportunities and threats – a SWOT Analysis. The SWOT analysis provides an evaluation that can focus institutional attention and inform planning processes. The analysis began with the identification and critical review of key institutional data. These key data sources included:

- Accountability Report
- Campus Master Plan
- College Plan
- Community College Survey of Student Engagement (CCSSE) results
- Community Scan
- Cultural Values Assessment results
- Environmental Scan
- Fact Book
- Follow-up Survey results
- National Community College Benchmark Project (NCCBP) results
- Personal Assessment of the College Environment (PACE) results
- Post-Harper Employment and Wage Outcomes
- Recent task force reports

As a result of the review of these documents the College's strengths, weaknesses, opportunities, and threats began to surface. The analysis identified the current state of affairs, while highlighting areas in which Harper is strong as well as those that need focused attention. Further research was conducted to gather additional data on external factors influencing Harper as opportunities or threats. Items that surfaced were evaluated using three criteria:

- Institutional The item is at the institutional level, not one relating solely to a particular division, department or program.
- Data Driven Once the institutional criterion is met, the item is reviewed to determine if its data are documentable and measurable.
- Peer Comparison If applicable, Harper can be compared to similar institutions.

An initial draft document was created and reviewed by the Strategic Planning and Accountability Shared Governance Committee. The draft was then presented to the campus community via the portal and during the March 14, 2019 Dialogue Session. Faculty and staff were able to provide feedback on the draft at the session and in an online survey. This final document incorporates the campus feedback.

# **STRENGTHS**

A strength is a positive internal institutional attribute.

### Strength 1: Increasing Levels of Student Success – Persistence and Completion

Item Description:

Persistence rates have increased for both full-time and part-time students since 2012-13. Efforts to retain students, both inside and outside of the classroom, appear to be producing the desired effect. Additionally, completion rates continue to show improvement with graduation rates at their highest in recorded history. While room for improvement in both persistence and completion still exist, the growth in both of these areas, ultimately representing an increase in the success of Harper students, is a reflection of the academic excellence of the College.

#### **Supporting Information:**

Harper College has experienced an increase in persistence rates for both full-time and part-time students. Since 2012-13, persistence rates are more than five percent higher for full-time students and five percent higher for part-time students.<sup>1</sup>

Persistence Rate (fall to fall)*									
Year         2012-13         2013-14         2014-15         2015-16         2016-17									
Harper full-time	68.4%	68.4%	69.7%	72.9%	73.9%				
Harper part-time	44.6%	47.4%	45.8%	47.5%	49.6%				

\*IPEDS fall to fall persistence rate measures first-time, full-time, degree/certificate-seeking students who first enroll at Harper in the given fall semester and return the following fall.

When compared to Harper's peer group, persistence of first-time, full-time credential seeking students from first fall term to second fall term is higher for Harper students (74%) than the peer group (70%).<sup>2</sup> Additionally, both full-time and part-time students persist to the next term and the following fall at rates higher than peers (fall 2016 cohort).<sup>3</sup>

The College's graduation rate has also improved over time, more than doubling since 2010, and is currently at its highest rate in recorded history. Harper's graduation rate has also remained above the Illinois peer group average since 2011.

	Graduation Rate*										
Year	2010	2011	2012	2013	2014	2015	2016	2017	2018		
Harper	13.9%	19.0%	20.4%	24.1%	21.4%	26.3%	28.4%	28.8%	32.7%		
Peer Average	15.4%	15.8%	16.9%	18.3%	18.5%	20.5%	24.2%	24.4%	Not Yet Available		

\*IPEDS Graduation Rate measures first-time, full-time, degree/certificate-seeking students who completed a credential within three years of enrolling at Harper.

In addition, when compared with more than 200 community colleges nationwide, Harper's full-time completion rates at two-years, three-years, and six-years are at or above the 72<sup>nd</sup> percentile.<sup>4</sup>

<sup>&</sup>lt;sup>1</sup> Harper College Institutional Accountability Report 2017-2018, p. i.

<sup>&</sup>lt;sup>2</sup> National Center for Education Statistics. 2018. *IPEDS Data Feedback Report 2018*, p. 5.

<sup>&</sup>lt;sup>3</sup> 2018 National Community College Benchmark Report, p. 2.

<sup>&</sup>lt;sup>4</sup> Ibid.

Harper College continues to respond to former President Obama's 2010 American Graduation Initiative, which challenged the nation to produce an additional five million credentials by 2020. Harper College calculated its share of this five million at 10,604 additional credentials. The College surpassed this goal in FY2017, and by the end of FY2018 conferred an additional 12,218 credentials.<sup>5</sup> Harper confers more degree and certificates than the peer group – 3,607 for Harper as compared to the peer group average of 2,466.<sup>6</sup>

Improved persistence and completion have been the result of the College's focus on academic excellence as well as the implementation of a multitude of campus efforts:

- Expanded the Early Alert system (Starfish) to include all new degree-seeking students. Starfish is a system used by faculty and advisors to identify students at-risk and intervene with needed supports or resources.
- Redesigned the MyHarper Student Portal to provide essential information in a user-friendly manner. Increased the ease with which students can register for classes, pay tuition, and find services.
- Ensured completion of an Educational Plan for all new degree-seeking students.
- Implemented a Case Management Advising Model that assigns all new degree-seeking students with a point person.
- Stackable credentials are offered in a variety of career programs and provide opportunities for students to earn additional certificates.
- Students who have earned a degree/certificate and those who are close to meeting degree/certificate requirements are identified and notified of this status. Additionally, certificates are auto awarded to students who earn A.A.S. degrees in a stackable career program, once program requirements are met.
- Ongoing work with sender high schools continues to result in increased college readiness thereby increasing the likelihood of persisting and reducing the time to completion.

<sup>&</sup>lt;sup>5</sup> Harper College Institutional Accountability Report 2017-2018, p. i.

<sup>&</sup>lt;sup>6</sup> National Center for Education Statistics. 2018. *IPEDS Data Feedback Report 2018*, p. 3.

### **Strength 2: Institutional Focus on Diversity and Inclusion**

### Item Description:

Institutional priority has been given to matters of diversity and inclusion since 2012 when a presidential task force was appointed to examine employee attitudes and beliefs, review best practices, and recommend a goal for the College's Institutional Effectiveness Measure (IEM) on diversity. Many initiatives have been implemented and Harper has since been recognized for its diversity and inclusion work.

### Supporting Information:

Harper has taken many steps in support of diversity and inclusion, including creation of a Diversity and Inclusion Officer position to further Harper's diversity, equity, and inclusion initiatives.<sup>7</sup>

Implemented supports for diverse employees including:

- Established and implemented a protocol for bias incident reporting.<sup>8</sup>
- Employee Resource Groups: DREAM serving employees of color; LAND serving those with disabilities/accommodations; and SAFE @ Harper serving LGBTQIA+ employees.<sup>9</sup>

Diversity and inclusion remains an institutional focus as indicated by:

- Two IEMs, Diverse New Hires and Underrepresented Employee Separations.<sup>10</sup> Progress on these metrics is reported annually on the College's public website.
- A Diversity Scorecard, serving as an accountability tool, measuring recruitment/ advancement, retention, service/professional development, and student opinion/satisfaction.<sup>11</sup>
- Goals that support recruitment/retention of Hispanic/Latino students, recommended by the Hispanic Strategic Enrollment Task Force and included in the FY2019 Operational Plan.<sup>12</sup>
- Administration of the Cultural Values Assessment (CVA) every three years. After the most recent administration in 2016, 16 small group sessions were conducted with 270 employees to review and discuss the results of the CVA.<sup>13</sup>

Updated hiring and feedback practices that support diversity and inclusion including<sup>14</sup>:

- A diverse employee recruitment plan focused on increasing applicant diversity, increasing the percent of diverse applicants interviewed from 11% in FY2015 to 14.7% in FY2016.
- Use of an outside vendor to conduct all exit interviews.
- Implementation of a 360-feedback process for managers and administrators.
- The Diverse Faculty Fellows program, beginning in January 2015 with nine Faculty Fellows participating in the program to date. Three fellows have continued as full-time faculty and one as adjunct faculty. Fellows have taught 1,451 students with 95 of those students taking more than one course with a fellow.

<sup>&</sup>lt;sup>7</sup> Harper College A Way Forward: Report of the President's Task Force on Diversity and Inclusion 2013, p. 31.

<sup>&</sup>lt;sup>8</sup> "Bias Incident Reporting," https://hip.harpercollege.edu/ourcollege/diversity-inclusion/Pages/Bias-Incident-Reporting.aspx, accessed January 11, 2019.

<sup>&</sup>lt;sup>9</sup> "Office of Diversity & Inclusion November 2014 Pardon Our Dust," last modified November 2014, accessed January 11, 2019, https://hipexternal.harpercollege.edu/news/Pages/DiversityandInclusionNovember2014.aspx.
<sup>10</sup> Ibid.

<sup>&</sup>lt;sup>11</sup> "Diversity Scorecard," last modified August 16,2018, accessed January 11, 2019

https://hip.harpercollege.edu/ourcollege/AssessingOurCollege/Pages/Diversity-Scorecard.aspx.

<sup>&</sup>lt;sup>12</sup> Harper College *College Plan 2018-2019*, p. 58-59.

<sup>&</sup>lt;sup>13</sup> Harper College Institutional Accountability Report 2016-2017, p.48.

<sup>&</sup>lt;sup>14</sup> "Office of Diversity & Inclusion November 2014 Pardon Our Dust," last modified November 2014, accessed January 11, 2019, https://hipexternal.harpercollege.edu/news/Pages/DiversityandInclusionNovember2014.aspx.

• Since 2007, 393 employees have attended the Cultural Competency Workshop and 413 employees have attended the Search Process Workshop, both required to be eligible to serve on a supervisory, faculty, or administrator search committee.<sup>15</sup>

Professional development opportunities provided for all employees:

- Diversity and Inclusion Dialogue Workshops provide occasion to engage and connect with diversity and inclusion issues. In FY2018, 149 employees participated in these workshops.<sup>16</sup>
- A Social Justice Leadership Certificate Program pilot in FY2019, focusing on building employee skills and capacities to lead and support diversity and inclusion initiatives.<sup>17</sup>
- Since 2014, six Diversity Symposiums have been held with more than 1,400 employees attending.

Recognition for the College's work on Diversity and Inclusion:

- 2017 Equity and Diversity Award Illinois Community College Trustees Association
- 2017 Central Region Equity Award American Community College Trustees Association
- 2017 and 2018 INSIGHT Into Diversity Higher Education Excellence in Diversity Award.<sup>18</sup>
- 2018 Senator Paul Simon Spotlight Award for Campus Internationalization

Student satisfaction, learning, and outcomes related to diversity are also part of Harper's focus:

- Graduate surveys indicate an environment that values diversity and inclusion:
  - FY2017 Follow-Up Survey<sup>19</sup> 88.3% responded "definitely yes/yes" when asked if their experiences at Harper resulted in "a better appreciation for diversity and different cultures and values." In addition, 81.6% responded that their education at Harper College helped them examine diverse perspectives and cultures.
- Student learning outcomes and degree requirements include diversity and inclusion:
  - The Diverse Perspectives and Cultures general education outcome states that degree completers will be able to "examine diverse perspectives and cultures as they relate to the individual, the community, and the global society."<sup>20</sup>
  - The World Cultures and Diversity Graduation Requirement ensures students complete a World Cultures and Diversity course prior to degree completion.<sup>21</sup>
- Hispanic Strategic Enrollment Task Force created to address recruitment/retention declines.<sup>22</sup>
- Participation in the Achieving the Dream network has enhanced Harper's use of data by creating a practice of examining disaggregated data to determine where student achievement gaps exist. This practice has resulted in the College focusing efforts on increasing success for specific student populations.<sup>23 24</sup>

<sup>&</sup>lt;sup>15</sup> Workshop Attendees, accessed April 16, 2018, https://hip.harpercollege.edu/careerbenefits/recruitmenthiring/ Documents/Workshop%20Attendees.pdf

<sup>&</sup>lt;sup>16</sup> Harper College Diversity and Inclusion Scorecard FY2018, p. 1.

<sup>&</sup>lt;sup>17</sup> "The Social Justice Leadership Certificate," last modified November 6, 2018, accessed January 14, 2019,

https://hip.harpercollege.edu/ourcollege/diversity-inclusion/Pages/The-Social-Justice-Leadership-Certificate.aspx.

<sup>&</sup>lt;sup>18</sup> "Harper College receives second Higher Education Excellence in Diversity Award," last modified October 10, 2018, accessed January 14, 2019, https://www.harpercollege.edu/about/news/archives/2018/posts/101118.php.

<sup>&</sup>lt;sup>19</sup> "Harper College 2017 Follow Up Survey Dashboard," last modified August 22, 2018, accessed January 14, 2019,

https://hip.harpercollege.edu/ourcollege/IR/Documents/Follow%20Up%20Survey%20Dashboard%202017.xlsm.

<sup>&</sup>lt;sup>20</sup> "General Education Learning Outcomes," last updated October, 16, 2018, accessed January 4, 2019,

https://www.harpercollege.edu/about/leadership/accountability/genedoutcomes.php.

<sup>&</sup>lt;sup>21</sup> "World Cultures and Diversity Requirement," last updated November 2, 2018, accessed January 14, 2019,

https://www.harpercollege.edu/catalog/current/zz\_requirements/diversity.php.

<sup>&</sup>lt;sup>22</sup> Harper College Latinx Success: A Vision for Harper College, May 2018.

<sup>&</sup>lt;sup>23</sup> Harper College Institutional Accountability Report 2014-2015, p.37.

<sup>&</sup>lt;sup>24</sup> Harper College Institutional Accountability Report 2017-2018, p.29.

### **Strength 3: Institutional Transparency and Fiscal Stewardship**

#### Item Description:

Harper College demonstrates, to our external constituents, a commitment of transparency and fiscal responsibility in a variety of ways including: transparent budgeting, an exceptional bond rating, accountability metrics, and clean audit reports.

### Supporting Information:

Harper presents itself clearly and completely. This is evidenced through engagement in a transparent and public budget process, which demonstrates both fiscal responsibility and accountability to its diverse community. Harper consistently develops a balanced or better than balanced budget for tax capped funds. The College received an unmodified opinion from the independent audit of its Comprehensive Annual Financial Report (CAFR).<sup>25</sup> The unmodified opinion states that the financial statements present fairly, in all material respects, the respective financial position of the College.

Harper has been awarded the Certificate of Achievement for Excellence in Financial Reporting, by the Government Finance Officers Association for seven consecutive years.<sup>26</sup> To receive this award, a government organization must publish an easily readable and efficiently organized comprehensive annual financial report that satisfies both generally accepted accounting principles and applicable legal requirements.

The College's financial stewardship is also reflected in its bond rating and Composite Financial Index (CFI). Despite recent state budget concerns, the College has maintained a Moody's Aaa bond rating for more than 15 years, the highest rating awarded. Harper has consistently maintained this Aaa rating because of its healthy operating reserves, low dependence on state appropriations, and an annual budget process that ensures appropriate allocation of funds, maintenance of a balanced budget, and collaboration with the Board of Trustees.<sup>27</sup> Additionally, Harper has maintained a CFI ranging between 2.35 and 3.80 over the past seven fiscal years. This score is reported to the Higher Learning Commission and combines four principal ratios: primary reserve ratio, net operating revenue ratio, return on net assets, and viability ratio. Harper's number demonstrates adequate financial resources.<sup>28</sup>

Harper's proactive response to fiscal challenges demonstrates its ability to maintain a balanced budget without sacrificing the educational experience of its students. The College manages resources appropriately to support the advancement of its physical and technological infrastructures, which has resulted in the expansion and enhancement of instructional support, learning, and study spaces for students. The community recognizes these efforts and overwhelmingly supports the work of the College as demonstrated through passing a 2018 referendum to sell capital bonds in the amount of \$180 million to support the Campus Master Plan.<sup>29</sup>

Major capital projects demonstrate the College's commitment to maintaining an excellent physical

<sup>&</sup>lt;sup>25</sup> Harper College *Comprehensive Annual Financial Report for the Fiscal Year Ended June 30, 2018*, p. 120.

<sup>&</sup>lt;sup>26</sup> Ibid, p. 10.

<sup>&</sup>lt;sup>27</sup> "Moody's Rating Action," last modified November 10, 2017, accessed January 11, 2019,

https://www.moodys.com/research/Moodys-Assigns-Aaa-rating-to-CCD-512-William-Rainey-Harper--PR\_904284125. <sup>28</sup> Higher Learning Commission Assurance Argument, February 5, 2018, p.86,

https://hip.harpercollege.edu/ourcollege/Documents/Harper College Assurance Argument February 2018.pdf.

<sup>&</sup>lt;sup>29</sup> Harper College Minutes of Board Meeting of Wednesday, November 14, 2018, p. 8.

infrastructure in a fiscally responsible manner. Large projects that provide innovative spaces for educational programs, student support, and learning resources are consistently completed on-time and at or under budget. Projects include:

- Building H: Career and Technical Education Center \$38 million renovation providing new classrooms and labs for Harper career programs. Additionally, with support from a \$500,000 grant from the Fabricators and Manufacturers Association, a \$1.78 million state-of-the art Metal Fabrication Lab for the Advanced Manufacturing Program was constructed.<sup>30</sup>
- Duchossois Family Educational Center Renovations to create updated, appropriately-sized classrooms that offer faculty and students more opportunities for teaching and learning.<sup>31</sup>
- David K. Hill Family Library Renovations to update and expand this building providing numerous spaces for students to study, convene, and engage in the learning experience. This building also houses student academic support services and the Academy for Teaching Excellence.<sup>32</sup>
- Foglia Foundation Health & Recreation Center Renovations to transform the building into an engaging educational facility that encourages a culture of health and wellness.<sup>33</sup>

The College also demonstrates its commitment to fiscal responsibility, transparency, and accountability through its effectiveness, planning, and assessment activities. Harper's Institutional Effectiveness Measures (IEMs) are key performance indicators for which the College sets goals and publicly reports progress.<sup>34</sup> Included in the IEMs are metrics on both student success and institutional success, such as Persistence, Completion, Employee Diversity, and Instructional Cost.

Harper uses a broad, collaborative, community-based strategic planning process that includes the review of internal and external data, on-campus dialogue sessions, a strategic planning conference for internal and external stakeholders, and shared governance revision and review. The process leads to the adoption of a comprehensive Strategic Plan. Progress toward achieving Strategic Plan goals is made available to the public on the Strategic Plan Dashboard.<sup>35</sup>

Outcomes assessment at Harper is the process of using data about student learning to focus institutional efforts on improving student learning and achievement. General education assessment results and improvement plans are publically available through the Evidence of Student Learning Dashboard. This dashboard was developed with transparency in mind. As a result of the College's commitment to student learning and transparency, Harper was named as a 2018 Excellence in Assessment designee.<sup>36</sup>

<sup>&</sup>lt;sup>30</sup> Perkins Eastman. 2017. *Harper College Campus Master Plan 2016 Update*, p. 2.

<sup>&</sup>lt;sup>31</sup> Perkins Eastman. 2017. Harper College Campus Master Plan 2016 Update, p. 2.

<sup>&</sup>lt;sup>32</sup> Harper College Institutional Accountability Report 2017-2018, p. iv.

<sup>&</sup>lt;sup>33</sup> Ibid.

<sup>&</sup>lt;sup>34</sup> "Institutional Effectiveness Measure Dashboard," last modified October 16, 2018, accessed January 18, 2019,

https://www.harpercollege.edu/about/leadership/accountability/iem/index.php.

<sup>&</sup>lt;sup>35</sup> "Strategic Plan Dashboard – 2016-2019," last modified October 16, 2018, accessed January 18, 2019,

 $https://www.harpercollege.edu/about/leadership/planning/college\_plan/iea-2016-2019/index.php.$ 

<sup>&</sup>lt;sup>36</sup> "National Institute for Learning Outcomes Assessment," accessed January 18, 2019,

 $http://www.learningoutcomes assessment.org/eiade signation\_2018.html.$ 

### Strength 4: Meeting Community Needs through Innovative and Affordable Education

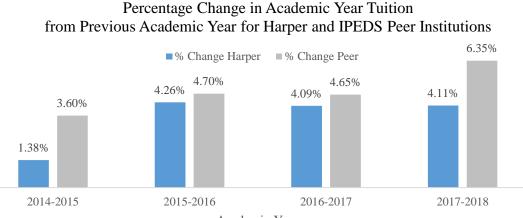
### Item Description:

Harper continues to meet the education needs of its community in innovative and affordable ways. Harper maintains low tuition and fees and awards grants and scholarships to aid in keeping the cost of education affordable. New scholarships, such as the Promise Program, continue this commitment to affordability. Additionally, newly-completed renovations have expanded both the community outreach at Harper as well as the programs that can be offered. Finally, strong evidence exists that Harper credentials are valuable in the marketplace.

### Supporting Information:

As stated in the College mission, Harper is committed to providing affordable education. To maintain this affordability, the College is conservative in tuition increases and generous with institutional grant and scholarship opportunities.

- The net price of attending Harper continues to decline for full-time students awarded grant or scholarship aid, from \$7,659 in FY2015 to \$6,616 in FY2017.<sup>37</sup>
- Harper students received more grant aid in 2016-17 per student than the peer group average. This includes federal, Pell, state/local, and institutional grants.<sup>38</sup>
- Harper made a commitment to cover Illinois Monetary Awards Program (MAP) grants for students when state funding was uncertain.
- In the 2013 and 2016 Community Scans, when asked "What is Harper College best known for?" the community's consistent response was affordability.<sup>39</sup>
- Harper's annual tuition is increasing at a slower pace than its peer institutions as shown below.<sup>40</sup>



Academic Year

Harper also has expanded the number of ways a credential can be earned. Through its Registered Apprenticeship Programs, students complete Harper coursework while employed and mentored by a local employer. Additionally, the employer covers the education costs of the program, allowing the student to complete the apprenticeship debt-free. The College's Fast Track program allows motivated students to complete select credentials with classes offered in 5- or 8-week formats. The Fast Track program offerings include an Associate of Applied Science Degree in Business Administration and

<sup>&</sup>lt;sup>37</sup> National Center for Education Statistics. 2018. *IPEDS Data Feedback Report 2018*, p. 4.

<sup>&</sup>lt;sup>38</sup> Ibid.

<sup>&</sup>lt;sup>39</sup> Clarus Corporation. 2016. Harper College Community Survey, April 2016, p. 17.

<sup>&</sup>lt;sup>40</sup> Ibid and National Center for Education Statistics. 2017. IPEDS Data Feedback Report 2017, p. 4.

certificates in Entrepreneurship, Health Information Technology Medical Coding, Human Resource Management, and Supply Chain Management.

Campus renovations also allow the College to expand innovative program offerings in state-of-the art facilities.

- The renovated Building H contains the College's Advanced Manufacturing Lab. Harper's manufacturing program has partnered with about 170 area companies that offer apprenticeships, paid internships, financial support, and expertise. The program has received approximately \$2 million in funding and donated equipment from its partner companies including a laser cutter, robotic welding cell, and computer numerical control (CNC) machines. Harper also was selected as home of the Fabricators and Manufacturers Association Metal Fabrication Lab, a state-of-the-art training facility for metal fabrication and welding.
- The University Center was created in response to demand from the community to make bachelor's degrees accessible on the Harper campus.<sup>41</sup> Students can now earn select bachelor's degrees from DePaul University, Northern Illinois University, and Roosevelt University on Harper's campus. DePaul University discounts tuition by 25% and Roosevelt University by 35%.
- The newly renovated Foglia Foundation Health and Recreation Center represents an innovative partnership with the Palatine Park District and Northwest Community Healthcare. The new fitness center enabled the creation of a Personal Trainer certificate, as well as community-focused health and fitness courses and access to professional medical care on campus.

Harper continues to meet community education needs as indicated by the labor market value of a Harper credential. As compared to students who leave Harper prior to earning a credential, students who leave with a credential are employed at higher rates and have higher average wages over a five-year period. For example, five years post departure, students leaving Harper with a credential had an average monthly wage of nearly \$800 more than those never earning a credential.<sup>42</sup> Additionally, 72.1%<sup>43</sup> of career graduates report being employed in a field related to their Harper area of study, further evidence of the College's commitment to providing education that meets community needs.

<sup>&</sup>lt;sup>41</sup> Clarus Corporation. 2016. Harper College Community Survey, April 2016, p. 24.

<sup>&</sup>lt;sup>42</sup> Harper College Employment and Wage Outcomes for Harper College Students Fiscal Year 2012 Cohort, p. 7.

<sup>&</sup>lt;sup>43</sup> 2018 National Community College Benchmark Report, p. 4.

### **Strength 5: Student Satisfaction with Education and Services**

Item Description:

Harper is committed to providing high quality education and student services. This commitment is demonstrated in the wide range of student support services available and the positive feedback from students regarding these services and their impact on educational growth.

### Supporting Information:

Harper College measures student satisfaction in various ways. Instruments that have been used to gauge satisfaction with support services and the institution include the Follow-Up Survey, the Community College Survey of Student Engagement (CCSSE), and Student Opinionaire of Instruction (SOI).

The Follow-Up Survey is an annual survey administered to Harper degree and certificate completers to measure student views on Harper and the services provided toward their educational advancement. Follow-up surveys are conducted for students who complete career and transfer programs. Survey results indicate:

• Both career and transfer completers would recommend Harper, with at least 97% of transfer <sup>44</sup> and career completers<sup>45</sup> stating "definitely yes/yes" in 2015, 2016, and 2017.

	2015	2016	2017
Would recommend Harper			
Transfer Completers	97%	98%	97%
Career Completers	99%	97%	99%

• Career and transfer completers rate library services and availability of computers high, when measured on a four-point scale. <sup>46 47</sup>

	2015	2016	2017			
Satisfaction rating of library/audio visual	services					
Transfer Completers	3.63	3.73	3.70			
Career Completers	3.69	3.69	3.70			
Satisfaction rating for the availability of computers for out-of class use						
Transfer Completers	3.59	3.74	3.80			

• Both career and transfer completers would return to Harper for education or personal enrichment courses, with 86%-92% of transfer<sup>48</sup> and career completers<sup>49</sup> stating "definitely yes/yes."

	2015	2016	2017				
Would return to Harper for education or personal enrichment courses							
Transfer Completers	86%	88%	90%				
Career Completers	91%	89%	92%				

<sup>&</sup>lt;sup>44</sup> Harper College Follow Up Survey Transfer Credential Earners Fiscal Year 2017, p. 27.

<sup>&</sup>lt;sup>45</sup> Harper College Follow Up Survey Career Credential Earners Fiscal Year 2017, p. 26.

<sup>&</sup>lt;sup>46</sup> Harper College Follow Up Survey Transfer Credential Earners Fiscal Year 2017, p. 9; FY2016, p. 9; FY2015, p. 10.

<sup>&</sup>lt;sup>47</sup> Harper College Follow Up Survey Career Credential Earners Fiscal Year 2017, p. 19; FY2016, p. 20; FY2015, p. 20.

<sup>&</sup>lt;sup>48</sup> Harper College Follow Up Survey Transfer Credential Earners Fiscal Year 2017, p. 28.

<sup>&</sup>lt;sup>49</sup> Harper College Follow Up Survey Career Credential Earners Fiscal Year 2017, p. 27.

CCSSE is administered to a randomly-selected cross-section of students every three years, in order to gauge student engagement with academic and support services, as well as the overall educational environment. The CCSSE results indicate:

• As compared to peers, Harper's benchmark score for Academic Challenge has been above the peer average for the 2015 and 2018 administrations of the survey, at 51.8 and 52.0 respectively. With CCSSE benchmark scores, 50.0 is a normalized score among all colleges conducting CCSSE that year, with scores higher than 50 considered positive.

Students also report high levels of satisfaction with courses and instruction through the Student Opinionaires of Instruction (SOI) that are conducted for credit courses. Results indicate general satisfaction with organization of courses and performance of the instructors:

SOI Results									
Responding "mostly agree" to	Fall 2016	Spring 2017	Fall 2017	Spring 2018					
Satisfaction with the general	88.5%	85.0%	85.9%	87.0%					
organization of the course	(5,321/6,015)	(4,716/5,546)	(9,151/10,654)	(7,706/8,854)					
Satisfaction with the overall	90.0%	87.4%	89.3%	86.4%					
performance of the instruction	(5,362/5,961)	(4,784/5,476)	(9,319/10,436)	(7,869/9,105)					

Employees perceive the campus environment as positively focused on student success. The Personal Assessment of the College Environment (PACE) is a survey administered to employees to assess the climate of the institution from the perspective of different education-based categories. Within PACE, the Student Focus category "considers the centrality of students to the actions of the institution as well as the extent to which students are prepared for post-institution endeavors."<sup>50</sup> Harper employee ratings have identified Student Focus as collaborative for the past three administrations of the survey.<sup>51</sup> According to PACE, collaborative is the most positive rating, followed by to consultative, competitive, and coercive.

 <sup>&</sup>lt;sup>50</sup> "Survey Instruments," accessed January 23, 2019, https://nilie.ncsu.edu/nilie/pace-survey/survey-instrument/.
 <sup>51</sup> King, G., and Garland, L. The National Initiative for Leadership & Institutional Effectiveness. 2016, Harper College: Personal Assessment of the College Environment (PACE) Quantitative Analysis, p. 15.

## WEAKNESSES

A weakness is an internal attribute requiring improvement.

### Weakness 1: Achievement Gaps

#### Item Description:

While persistence and completion rates have increased for most demographic groups, many of the achievement gaps identified in the 2014 SWOT still exist. Efforts supporting student success include improved placement methods, strengthened partnerships with high schools, and assigned advisors for credential-seeking students. Despite these efforts, gaps have only reduced for Hispanic students in some cases, but other groups continue to underperform when compared to their peers. Continued efforts to decrease gaps based on race/ethnicity, gender, and age are a priority of the College and essential to providing equitable opportunities for all students.

#### **Supporting Information:**

Student achievement gaps exist in the areas of persistence, developmental course success, college-level course success, and completion.

Persistence: Black/African American students and students age 20 and over persist at rates below the College's overall persistence rates.

- The fall 2016 to fall 2017 full-time persistence rate for Black/African American students is 51.6% as compared to the overall rate of 73.9%.<sup>52</sup>
- The fall 2016 to fall 2017 full-time persistence rate for students age 20 and over is 7.2%-21.6% lower than the overall rate of 73.9%.<sup>53</sup>
- Student engagement, both inside and outside of the classroom is related to retention. Ratings on the Community College Survey of Student Engagement continue to be low for the Active and Collaborative Learning benchmark.<sup>54</sup> While overall ratings are low at 46.2<sup>55</sup> (mean = 50.0), ratings for Black/African American students are even lower at 43.4,<sup>56</sup> having a potential negative impact on retention.

Developmental course success: Black/African American students and male students do not perform as well as their peers in developmental math. Success is defined as earning a C or higher in the given developmental math course.

- The developmental math course success rate for Black/African American students in fall 2017 was 46.9% versus the overall at 60.1%.<sup>57</sup>
- In fall 2017, male student developmental math course success rate was 55.7%, 4.4% below the overall rate of 60.1%.<sup>58</sup>

<sup>&</sup>lt;sup>52</sup> IEM Dashboard, accessed January 4, 2019, https://edmsp.harpercollege.edu/Institutional/Dashboards/StudentSuccess /Persistence/StudentSuccess\_PersistenceRate\_FalltoFallFullTime\_Demographics.aspx.

<sup>&</sup>lt;sup>53</sup> Ibid.

<sup>&</sup>lt;sup>54</sup> Understanding Survey Results, Benchmark, accessed January 22, 2019, http://www.ccsse.org/survey/reports/2017/ understanding.cfm#benchmark.

<sup>&</sup>lt;sup>55</sup> Community College Survey of Student Engagement (CCSSE) 2018 Benchmark, p. 1.

<sup>&</sup>lt;sup>56</sup> Community College Survey of Student Engagement (CCSSE) 2018 Custom Breakout Report by race/ethnicity, p. 1.

<sup>&</sup>lt;sup>57</sup> IEM Dashboard, accessed January 4, 2019, https://edmsp.harpercollege.edu/Institutional/Dashboards/StudentSuccess /Developmental/StudentSuccess\_Developmental\_Math\_Demographics.aspx.

<sup>58</sup> Ibid.

0-15 course success: Black/African American, Hispanic/Latino, and male students underperform in comparison to their peers in 0-15 courses. The 0-15 courses are typically 100-level, high-enrollment courses with success rates below the college-level course average. Success is defined as earning a C or higher in a 0-15 course.

- Male students consistently perform below female students in 0-15 courses. In 2017, male student success rates were 65.2% versus 72.1% for female students.<sup>59</sup>
- 0-15 course success rates for Black/African American (52.6%) and Hispanic/Latino (62.1%) students are below the overall success rate of 68.5%.<sup>60</sup>

Completion: Completion, graduation, and advancement rates are consistently lower for male students than female students. Additionally, graduation rates for Black/African American students are consistently lower than their peers, and student advancement rates for both Black/African American and Hispanic/Latino students are lower than their peers.

- Male students earn credentials at consistently lower rates than female students. In 2017, the completion rate for male students was 36.3% versus 62.6% for females, a 26.3% difference.<sup>61</sup>
- The graduation rate gap between males (24.0%) and females (34.5%) was 10.5% in 2017.<sup>62</sup>
- Although the overall College graduation rate was 28.8% in 2017, the graduation rate for Black/African American students remained much lower at 16.7%.<sup>63</sup>
- Advancement rate is the percent of students who graduate, transfer or are still enrolled at three years. In 2017, advancement rates were lower for Black/African American (60.6%) and Hispanic/Latino (61.0%) students compared to the overall rate of 67.7%.<sup>64</sup>
- The gap in advancement rate between male (62.7%) and female (74.3%) students was 11.6% in 2017.<sup>65</sup>

60 Ibid.

<sup>&</sup>lt;sup>59</sup> IEM Dashboard, accessed January 4, 2019, https://edmsp.harpercollege.edu/Institutional/Dashboards/StudentSuccess /Gateway/StudentSuccess\_Gateway\_015Courses\_Demographics.aspx.

<sup>&</sup>lt;sup>61</sup> IEM Dashboard, accessed January 4, 2019, https://edmsp.harpercollege.edu/Institutional/Dashboards/StudentSuccess/AnnualCompletions/StudentSuccess\_AnnualCompletions\_Completers\_Demographics.aspx.

<sup>&</sup>lt;sup>62</sup> IEM Dashboard, accessed January 4, 2019, https://edmsp.harpercollege.edu/Institutional/Dashboards/StudentSuccess /Advancement/StudentSuccess\_Advancement\_GraduationRate\_Demographics.aspx.

<sup>63</sup> Ibid.

<sup>&</sup>lt;sup>64</sup> IEM Dashboard, accessed January 4, 2019, https://edmsp.harpercollege.edu/Institutional/Dashboards/

 $Student Success/Advancement/Student Success\_Advancement\_Advancement Rate\_Demographics.aspx.$ 

### Weakness 2: Employee Climate Concerns

#### Item Description:

Although Harper College has taken steps to improve employee climate, data suggest employees may not be fully invested in the College. Results of the Personal Assessment of the College Environment (PACE) call attention to issues in institutional structure, climate, communication, and feelings of efficacy.<sup>66</sup> Similar issues were identified in the 2016 administration of the Cultural Values Assessment (CVA).

### Supporting Information:

Although Harper College has consistently demonstrated a consultative management style as measured by the PACE survey, employee perceptions have shown a steady decline and are moving towards the competitive management style. A decline in this area may have a negative impact on employee engagement.<sup>67</sup> The four items on the PACE survey that have ranked the lowest over the past three administrations of the survey are included in the table below.<sup>68</sup> The scores for each of these items have decreased over time, and the 2016 Harper rating is below that of the large two-year college peer group.

Item	2016	2013	2011	2016 (Large 2yr colleges)
The extent to which:				
I am able to appropriately influence the direction of this institution.	2.89	2.99	3.14	3.13
I have the opportunity for advancement within this institution.	3.02	3.04	3.13	3.14
decisions are made at the appropriate level at this institution.	3.07	3.22	3.29	3.31
information is shared within the institution.	3.08	3.24	3.27	3.29

The degree of cultural entropy at Harper, as measured by the CVA, has increased from 37% in 2013 to 44% in 2016.<sup>69</sup> According to the Barrett Values Center, high levels of cultural entropy indicate a decrease in the level of trust and internal cohesion which may lead to a lack of employee investment in the organization, often demonstrated by employees not using their full skills and talents at work. This cultural entropy suggests that Harper employees may be experiencing a crisis situation in the workplace.<sup>70</sup> Further data from the 2016 CVA has identified newly emerging cultural values including:<sup>71</sup>

- Territorial behavior
- Silo mentality
- Favoritism
- Job insecurity
- Micro-management

<sup>&</sup>lt;sup>66</sup> King, G., and Garland, L. The National Initiative for Leadership & Institutional Effectiveness. 2016, Harper College: Personal Assessment of the College Environment (PACE) Qualitative Analysis, p. 37.

<sup>&</sup>lt;sup>67</sup> King, G., and Garland, L. The National Initiative for Leadership & Institutional Effectiveness. 2016, Harper College: Personal Assessment of the College Environment (PACE) Quantitative Analysis, p. 33.

<sup>&</sup>lt;sup>68</sup> Ibid, p. 17.

<sup>&</sup>lt;sup>69</sup> Barrett Values Centre. 2016, Harper College Group Results Cultural Evolution Report, p 4.

<sup>&</sup>lt;sup>70</sup> Ibid, p. 8.

<sup>&</sup>lt;sup>71</sup> Ibid, p. 6.

Open-ended results of the 2016 CVA suggest:<sup>72</sup>

- Distrust of communication and information hoarding
- Feeling a lack of value and respect
- Silo mentality and an interest in collaboration

Separations from the College can also result from concerns regarding employee climate. Data from the National Community College Benchmarking Project (NCCBP) suggest that full-time employees at Harper are departing at rates higher than peer institutions. In FY2018, 11.5% of regular full-time employees departed from the College. This percentage puts Harper at the 85<sup>th</sup> percentile as compared to the 174 community colleges reporting.<sup>73</sup>

<sup>&</sup>lt;sup>72</sup> Harper College *Cultural Values Assessment Qualitative Results*. 2016.

<sup>&</sup>lt;sup>73</sup> 2018 National Community College Benchmark Report, p. 5.

### Weakness 3: Employee Diversity

#### Item Description:

The racial/ethnic diversity of Harper College faculty and staff is not representative of the community it serves. While attention has been placed on increasing employee diversity, Harper is challenged to achieve a representative workforce within the College, and failure to do so could negatively impact student success and College climate.

#### **Supporting Information:**

A similar weakness was identified in the 2014 SWOT. As described then, research indicates that having a racially and culturally diverse faculty and staff greatly benefits students and the College as a whole. Through this diversity, minority students gain mentors and role models, while all students benefit from the diverse backgrounds and perspectives of faculty and staff.<sup>74</sup>

Although a strength of the College is its commitment to efforts around diversity and inclusion, Harper employees do not racially/ethnically represent the community. In referencing the recent National Community College Benchmark Project data on the ratio of minority employees to constituent population, Harper's ratio is 0.39 – the closer to 1.0 the more representative of the community population. This places Harper in the 15<sup>th</sup> percentile as compared to 200 community colleges.<sup>75</sup>

While diverse new hires have increased over time from 21.8% in 2013 to 30.8% in 2018,<sup>76</sup> the percentage of diverse employees  $(23.3\%)^{77}$  is not yet representative of the community  $(34.8\%)^{78}$  or student  $(46\%)^{79}$  diversity. Additionally, certain employee groups are less diverse than others, as shown below.<sup>80</sup>

Employee Group	Diverse		W	hite	Unk	nown	Total
	Ν	%	Ν	%	Ν	%	
Academic Support	6	13.64%	35	79.50%	3	6.80%	44
Administrative	8	19.51%	31	75.60%	2	4.90%	41
Classified	38	20.32%	148	79.10%	1	0.50%	187
Custodial - Maintenance	35	36.08%	59	60.80%	3	3.10%	97
Professional Technical	45	26.01%	127	73.40%	1	0.60%	173
Supervisory	13	13.68%	76	80.00%	6	6.30%	95
Teaching Faculty	80	11.92%	532	79.30%	59	8.80%	671
Other	17	9.83%	67	38.70%	89	51.40%	173

Adapted from 2017-2018 Fact Book, Exhibit 7.7

Further, the Institutional Effectiveness Measure (IEM) related to underrepresented employee separations *needs attention*. The College's target for this IEM is to achieve a separation rate for

<sup>&</sup>lt;sup>74</sup> Harper College SWOT, p. 11.

<sup>&</sup>lt;sup>75</sup> 2018 National Community College Benchmark Report, p. 5.

<sup>&</sup>lt;sup>76</sup> Harper College Institutional Accountability Report 2017-2018, p. 17.

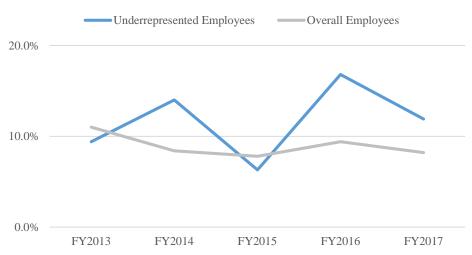
<sup>&</sup>lt;sup>77</sup> Harper College Diversity and Inclusion Scorecard FY2018, p. 1.

<sup>&</sup>lt;sup>78</sup> Harper College *Fact Book 2018-2019*, p. 7.

<sup>&</sup>lt;sup>79</sup> Harper College *Diversity and Inclusion Scorecard FY2018*, p. 1.

<sup>&</sup>lt;sup>80</sup> Harper College Fact Book 2018-2019, p. 64.

underrepresented employees that is equal to or lower than the overall employee separation rate. Trend data indicate this target was met in FY2013 and FY2015, but achievement has not been sustained.<sup>81</sup>



Underrepresented Employee Separation

### Weakness 4: Enrollment

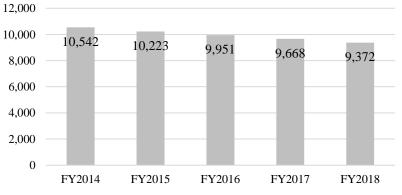
### Item Description:

Harper's credit student enrollment has steadily declined in recent years, and the decline is projected to continue. Declining enrollment, along with uncertain state funding, places substantial strain on the College's financial resources.

### Supporting Information:

Harper's enrollment has decreased over the past several years and continues to fall below budget.<sup>82</sup> While Harper has experienced enrollment increases in many individual market segments, such as the Hispanic student population, Apprenticeship programs, and Fast Track, overall College enrollment continues to decline. FY2018 data indicates:

- Full-time equivalent (FTE) enrollment is down 3.1 percentage points, while Harper College budgeted for a 1.8 percentage point decrease.
- Enrollment shows a -6.2% change in unduplicated headcount from FY2017.<sup>83</sup>
- Enrollment of new students with prior college decreased by 28.2 annualized FTEs, while the College planned for its efforts to result in a 40 annualized FTE increase in enrollment for this group.



Full-Time Equivalent Enrollment

Application and enrollment numbers indicate that while applications have increased, the enrollment conversion rate has decreased slightly.<sup>84</sup>



Harper Enrollment Conversion

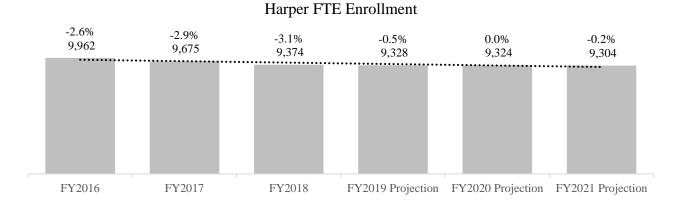
<sup>82</sup> Harper College Institutional Accountability Report 2017-2018, p. 54.

<sup>83</sup> Fiscal Year 2018 Official Final Enrollment Report, accessed January 15, 2019,

https://hip.harpercollege.edu/ourstudents/enrollment/Documents/FY%202018%20Official%20Enrollment.pdf.

<sup>84</sup> Harper College Admissions Snapshot report: Enrollment Conversion Fall 2018.

Research indicates that enrollment will continue decreasing for community colleges. While students from underserved communities are enrolling at higher rates, overall community college enrollment is at a decline and expected to remain low, then drop dramatically by 2025.<sup>85</sup> Harper's annualized FTE enrollment trend data and projections<sup>86</sup> also suggest enrollment will continue to decline slightly from previous fiscal years.



<sup>85</sup> Ashley A. Smith, "Community college enrollment rates expected to keep falling," Inside Higher Ed, June 21, 2018. Retrieved from https://www.insidehighered.com/news/2018/06/21/community-college-enrollment-rates-expected-keep-falling?width=775&height=500&iframe=true.

<sup>86</sup> Harper College College Plan 2018-2019, p. 125.

# **OPPORTUNITIES**

An opportunity is an external trend or situation that, if acted upon, may have a positive impact on the institution.

### **Opportunity 1: Alternative Means of Earning Credit and Alternative Delivery Methods**

#### Item Description:

In many accredited public and private universities across the United States, credit may be given for adequately documented and validated experiential equivalent learning of a postsecondary nature. Providing alternative means for students to earn college credit decreases both the cost and time for obtaining a credential or reaching other educational goals. Key drivers to the expansion of alternative credentials are low unemployment rates and concerns about rising student debt levels.<sup>87</sup>

#### Supporting Information:

#### **Alternative Means for Earning College Credit**

Competency-based education (CBE) has become an increasingly common means of earning college credit and has caught the attention of federal and state policymakers, foundations, and higher education institutions.<sup>88</sup> Broadly defined, CBE is a form of education in which credit is provided based on student learning rather than credit or clock hours. CBE programs are often a far more affordable route to college credit and credentials than traditional programs.<sup>89</sup> CBE takes two primary forms:<sup>90</sup>

- Prior learning assessments, granting credit for content previously mastered; and
- Competency-based coursework, where mastery of academic content is demonstrated.

An opportunity exists for higher education providers to broaden the availability of CBE, for example by engaging employers as partners in these programs. Specifically, employers working more directly with educational institutions can provide the inputs needed to effectively create, clarify, and assess competencies, providing connections to careers that deliver a beneficial return on investment to students who complete CBE programs.<sup>91</sup> Additionally, employer enthusiasm for CBE programming positively correlates with awareness. As employers learn more about CBE and its advantages to students and business, they become more eager to hire CBE graduates.<sup>92</sup>

In addition to recognizing and offering competency-based education, institutions of higher education are beginning to credential various forms of "informal" learning. New versions of academic transcripts are emerging with credit given for achievement of learning outcomes related to co-curricular activities and well as identification of areas of mastery and competency.<sup>93</sup> These transcripts are referred to as "comprehensive student records" and communicate what students know and are able to do in ways that traditional academic transcripts do not.

Industry recognized credentials aligned to postsecondary programs are another means of awarding

<sup>&</sup>lt;sup>87</sup> Paul Fain, "On-Ramps and Off-Ramps: Alternative Credentials and Emerging Pathways Between Education and Work," Inside Higher Ed, 2018, p. 8.

<sup>&</sup>lt;sup>88</sup> Robert Kelchen, "The Landscape of Competency-Based Education," Center on Higher Education Reform American Enterprise Institute, January 2015, p. 1.

<sup>&</sup>lt;sup>89</sup> Ibid, p. 8.

<sup>&</sup>lt;sup>90</sup> Ibid, p. 2.

<sup>&</sup>lt;sup>91</sup> Chip Franklin and Robert Lytle, "Employer Perspectives on Competency-Based Education," Center on Higher Education Reform American Enterprise Institute, April 2015, p. 1-2.

<sup>&</sup>lt;sup>92</sup> Ibid, p. 3.

<sup>&</sup>lt;sup>93</sup> Work Group Report, "Connecting Credentials Building Learning-Based Credentialing Systems," November 2017, p. 7.

credit. Often, these credentials are required by employers to affirm competency in the knowledge, skills and abilities required in jobs within specific areas such as finance, manufacturing, information technology and healthcare. Alignment of credentials creates educational pathways from high school to community colleges and ultimately to four-year institutions that connect to employment. <sup>94</sup>

### **Alternative Delivery Methods**

Alternative methods for delivering higher education represent additional opportunities. Accelerated delivery options and online programming are the leading alternative delivery methods. When adults in Harper's district were asked about preferred formats for earning a certificate or degree, 58% were interested in attending accelerated or online programs, 54% were interested in programs with a class offered the same night each week for a year, 46% were interested in programs meeting once a month with online work, and 36% were interested in attending weekend programs.<sup>95</sup>

In 2016, 71% of district employers used online training, citing its convenience, efficiency, topic specificity, and timeliness as reasons for choosing this modality.<sup>96</sup> Employers believe that alternative degree formats would make their employees more likely to enroll in degree programs.

- Accelerated degree programs: 55% of smaller employers (100 or less than employees) and 64% of larger employers (more than 100 employees) reported they believe their employees would be more likely to seek a degree if an accelerated degree program was available.
- Online degree programs: 59% of smaller employers and 74% of larger employees indicated they believe their employees would be more likely to seek a degree if an online degree was offered. Additionally, 53% of smaller employers and 73% percent of the larger employers also agreed that their employees would be more likely to enroll in a degree program if it met locally once a month and had online work associated with it.<sup>97</sup>

Online programs can offer decreased cost and time to completion for students.<sup>98</sup> Examples include programs at Arizona State University and the University of Arkansas:

- Arizona State University (ASU) offers students free, ASU-designed courses on edX. Upon successful completion of online, synchronous courses and a proctored exam, students can choose to pay \$600 per course for ASU course credit. These credits can be applied to a degree after enrolling at the University or another institution.<sup>99</sup>
- The University of Arkansas System created a fully online eVersity to remove barriers for adult students who commonly enroll with large numbers of credits from other institutions.<sup>100</sup>

Higher education has the opportunity to increase online offerings as new forms of credentialing are introduced. If experts are correct, the online education field will continue to expand, with early adopters, from community colleges to research universities, separating themselves from the rest.<sup>101</sup>

<sup>&</sup>lt;sup>94</sup> New Skills for Youth. 2018. Credential Currency: How States can Identify and Promote Credentials of Value, pp 2-3.

<sup>&</sup>lt;sup>95</sup> Clarus Corporation. 2016. Harper College Community Survey, April 2016, p. 38.

<sup>&</sup>lt;sup>96</sup> Ibid, p. 70.

<sup>&</sup>lt;sup>97</sup> Ibid, p. 84.

<sup>&</sup>lt;sup>98</sup> Paul Fain, "On-Ramps and Off-Ramps: Alternative Credentials and Emerging Pathways Between Education and Work," Inside Higher Ed, 2018, p. 29.

<sup>&</sup>lt;sup>99</sup> Ibid, p. 32.

<sup>&</sup>lt;sup>100</sup> Ibid, p. 34.

<sup>&</sup>lt;sup>101</sup> Ibid, p. 6.

# **Opportunity 2: Changing District and Student Demographics**

### Item Description:

Harper's changing district demographics present an opportunity to assess and address the needs of the changing community. Diversity in the Harper community is increasing, bringing with it additional changes, such as decreases in household income and increases in foreign born residents. As a result of district changes, Harper's student population is changing. As an emerging Hispanic Serving Institution, Harper has an opportunity to increase the completion and retention rates of Hispanic students, the majority of whom enroll at community colleges.

### Supporting Information:

The Harper College district population continues to become more diverse in numerous ways:

- Harper's district population is 33.8% non-white, an increase of 3.7% from 2010 to 2015.<sup>102</sup>
- Asian and Hispanic populations have seen large increases from 2010-2015, while the White non-Hispanic population has experienced a large decrease.<sup>103</sup>
- District families reporting annual income of less than \$30,000 increased from 2.5% in 2013 to 9.3% in 2016.<sup>104</sup>
- Residents reporting a primary language other than English spoken in the home increased from 5.5% in 2013 to 11.2% in 2016.<sup>105</sup>
- Harper's district has seen large increases in foreign-born students arriving from Mexico, India and Poland.<sup>106</sup>
- Residents who have lived in the district for less than five years has increased from 6.5% in 2013 to 12.8% in 2016.<sup>107</sup>

These district changes have contributed to changes in the Harper student population:

- Enrollment of Hispanic students has increased from 25.9% in fall 2015 to 28.3% in fall 2018, during the same time, enrollment of White students decreased from 53.8%% to 49.5%.<sup>108</sup>
- Enrollment shifts bring more first-generation students to Harper as 82% of Hispanic students are first-generation, compared to 47% of non-Hispanic students.<sup>109</sup>
- Many Harper students are experiencing basic needs insecurity. In FY2017, 405 students completed a survey with results indicating 45% of respondents identifying as food insecure and 44% responding as housing insecure.<sup>110</sup>

Given these changing demographics, colleges and universities need to adjust and discover alternative ways to support the students, inside and outside of the classroom. Students with "nontraditional" backgrounds will become more prevalent and traditional methods for meeting their needs will no longer prove effective.

<sup>&</sup>lt;sup>102</sup> Northern Illinois University, Center for Governmental Studies. 2017, *Harper College Environmental Scan*, February 2017, p. 26. <sup>103</sup> Ibid, p. 27.

<sup>&</sup>lt;sup>104</sup> Clarus Corporation. 2016. Harper College Community Survey, April 2016, p. 33.

<sup>105</sup> Ibid.

<sup>&</sup>lt;sup>106</sup> Northern Illinois University, Center for Governmental Studies. 2017, Harper College Environmental Scan, February 2017, p. 31.

<sup>&</sup>lt;sup>107</sup> Clarus Corporation. 2016. Harper College Community Survey, April 2016, p. 32.

<sup>&</sup>lt;sup>108</sup> Harper College Fact Book 2018-2019, p. 23.

<sup>&</sup>lt;sup>109</sup> Harper College Latinx Success, A vision for Harper College, May 2018, p. 5.

<sup>&</sup>lt;sup>110</sup> Wisconsin Hope Lab. Report for Fall 2016 Survey of Student Basic Needs, p. 2.

## **Opportunity 3: Partnerships with Educational Institutions, Business and Industry**

### Item Description:

Partnerships with educational institutions, as well as businesses and industry, are vital to providing relevant educational opportunities to students, meeting workforce needs of the district, and ensuring the College's role as a leader in community college education. Partnerships across all levels are critical for designing coherent education and career systems.<sup>111</sup>

### Supporting Information:

Harper has developed partnerships with a variety of external organizations. Partnerships with K-12 educational institutions include elementary and middle school participation in campus tours, the ambassador school program, efforts to increase college-readiness for district high school graduates, development of the Promise Scholarship Program, and increased dual credit offerings. Partnerships with other higher education providers can be seen in the development of the University Center and the Education and Work Center. Additionally, partnerships with business and industry include apprenticeship programs, clinical sites for students, and program advisory committees.

While Harper and the community have benefited from strong existing partnerships, maintaining, enhancing, and growing partnerships is essential to advancing the community college mission.

- College-Readiness/Remediation: Partnerships with K-12 educational institutions can help students by increasing college-readiness, decreasing the need for remediation, and ensuring alignment of curricula.<sup>112</sup>
- Quality/Accessibility/Affordability: Partnerships with other community colleges can lead to shared curricula,<sup>113</sup> resource pooling and collaborative supports for students,<sup>114</sup> and cost reduction through cost-sharing initiatives.<sup>115</sup> Partnerships between community colleges and four-year institutions can benefit students by decreasing costs, reducing the number of credits lost, and improving retention and completion rates.<sup>116</sup>
- Workforce Needs/Skill Development: Partnerships with business and industry can help meet the needs of the workforce. District employers identified the availability of qualified employees as their most significant barrier to growth,<sup>117</sup> followed by current employee skill level.<sup>118</sup> These needs are echoed by national research.<sup>119</sup> <sup>120</sup> Partnerships with business and industry should focus on matching education and training with jobs, reviewing labor market

<sup>&</sup>lt;sup>111</sup> "Empowering Community Colleges To Build the Nation's Future, an Implementation Guide," American Association of Community Colleges, 2014, p. 43.

<sup>&</sup>lt;sup>112</sup> Ibid, p. 15.

<sup>&</sup>lt;sup>113</sup> Ibid, p. 24.

<sup>&</sup>lt;sup>114</sup> Ibid, p. 28.

<sup>&</sup>lt;sup>115</sup> Douglas J. Guth, "Coming Out of the Dark," America Association of Community Colleges, Community College Journal, October/November 2018.

<sup>&</sup>lt;sup>116</sup> "These 2-Year and 4-Year College Partnerships Keep Students From Falling Through the Cracks," last modified April 30, 2018, accessed January 28, 2019, https://www.chronicle.com/article/These-2-Year4-Year/243283.

<sup>&</sup>lt;sup>117</sup> Clarus Corporation. 2016. Harper College Community Survey, April 2016, p. 50.

<sup>&</sup>lt;sup>118</sup> Ibid.

<sup>&</sup>lt;sup>119</sup> "Empowering Community Colleges To Build the Nation's Future, an Implementation Guide," American Association of Community Colleges, 2014.

<sup>&</sup>lt;sup>120</sup> Dennis Pierce, "Use What You've Got Community Colleges are Finding Creative Ways to Grow Revenues," American Association of Community College, October/November 2018.

trends and employers' needs, and closing the skills gap.<sup>121</sup> <sup>122</sup> For example, the College might create customized programming for local employers in high-demand skills<sup>123</sup> or work with local businesses to ensure employees can take advantage of tuition assistance benefits.<sup>124</sup> The College might also offer customized information sessions, financial aid planning, on-site enrollment, and academic advising at job sites.<sup>125</sup> Furthermore, partnering with industry provides faculty with the opportunity to better embed industry standards into the curriculum and provides students the opportunity to have real-world experiences with actual industry clients.<sup>126</sup> Finally, the industries benefit from the students' work in areas of innovation and client relations.

<sup>123</sup> Ibid, p. 25.

<sup>124</sup> Ibid, p. 26.

<sup>125</sup> Ibid.

<sup>126</sup> "The NMC Horizon Report: 2018 Higher Education Edition," New Media Consortium and the EDUCAUSE Learning Initiative, 2018, p. 11.

<sup>&</sup>lt;sup>121</sup> "Empowering Community Colleges To Build the Nation's Future, an Implementation Guide," American Association of Community Colleges, 2014, p. 20-21.

<sup>&</sup>lt;sup>122</sup> Dennis Pierce, "Use What You've Got Community Colleges are Finding Creative Ways to Grow Revenues," American Association of Community College, October/November 2018.

## **Opportunity 4: Strategies to Attract and Retain Students**

Item Description:

Community colleges continue to experience declines in enrollment and low completion rates. With the traditional-aged college-going population decreasing, the opportunity exists to attract students from different demographic populations. Additionally, once students are enrolled it is essential to implement programs that will positively impact persistence and completion.

### Supporting Information:

National enrollment projections continue to show a decrease in traditional-aged students.<sup>127</sup> In Harper's district and elsewhere, birthrates and K-12 enrollments are declining, negatively impacting enrollment. To increase enrollment, community colleges need to attract non-traditional students. This includes baby boomers, dual-credit, veterans, and reverse transfers.<sup>128</sup> A large potential growth market is adults as 37 million Americans have some college credit but no degree.<sup>129</sup>

Community colleges are a quality, affordable sector of higher education. Marketing their affordably, especially to non-traditional student populations, may increase enrollments. Community colleges have lower tuition rates and smaller annual increases in tuition than four-year colleges and universities. Recent data indicate that the average in-district tuition/fees at a community college is less than half of the average in-state tuition/fees at a public, four-year university, \$3,570 and \$9,970, respectively.<sup>130</sup>Additionally, community college students have lower debt than their four-year counterparts, with 59% being debt free.

Colleges can implement strategies that increase affordability, thereby attracting students. Such strategies include:

- Promise programs which provide low or no-cost education for the first two-years of college.<sup>131</sup>
- Adoption of Open Educational Resources (OER) in the classroom dramatically decreases the cost of textbooks for students.<sup>132</sup>
- Z-Degree programs, those with zero textbook costs for students, build on the use of OER. In addition to saving students money, Z-Degree programs reduce the number of dropped courses and increase course success rates.<sup>133</sup>
- Acceleration of developmental course sequencing.<sup>134</sup>

Colleges can implement strategies that increase retention and completion of those enrolled. Pathways is an example of a strategy that can positively address enrollment and completion, as well as

<sup>&</sup>lt;sup>127</sup> Paul Fain, "On-Ramps and Off-Ramps: Alternative Credentials and Emerging Pathways Between Education and Work," Inside Higher Ed, 2018, p. 8.

<sup>&</sup>lt;sup>128</sup> Grace Chen, "7 Trends in Community Colleges, Community College Review," August 17, 2017. Retrieved from https://www.communitycollegereview.com/blog/7-trends-in-community-colleges.

<sup>&</sup>lt;sup>129</sup> Paul Fain, "On-Ramps and Off-Ramps: Alternative Credentials and Emerging Pathways Between Education and Work," Inside Higher Ed, 2018, p. 9.

<sup>&</sup>lt;sup>130</sup> "Fast Facts 2018," American Association of Community Colleges, accessed January 22, 2019, https://www.aacc.nche.edu/research-trends/fast-facts/.

<sup>&</sup>lt;sup>131</sup> "About the College Promise Movement," accessed January 22, 2019, http://collegepromise.org/the-promise/.

<sup>&</sup>lt;sup>132</sup> "Open Educational Resources (OER) Degree Initiative," accessed January 22, 2019,

https://www.achievingthedream.org/resources/initiatives/open-educational-resources-oer-degree-initiative.

<sup>&</sup>lt;sup>133</sup> "Proliferation of Open Educational Resources." NMC Horizon Report 2018 Higher Education Edition, p. 15.

<sup>&</sup>lt;sup>134</sup> "California's new effort to fix remedial education," The Hechinger Report, accessed May 9, 2019,

https://hechingerreport.org/californias-new-effort-fix-remedial-education/.

workforce skills gaps.<sup>135</sup> Pathways provide a framework for the College's interaction with the student and are a partnership between student and institution, with expectations for both parties. Critical to their success is the construction of coherent, structured pathways to certificate and degree completion, and ensuring that students enter a pathway soon after beginning.<sup>136</sup> When students develop clearly articulated education plans and enter pathways, they make informed decisions about coursework, future employment and potential earnings.<sup>137</sup> Early research regarding the impact of pathways on retention and completion is positive. For example, since implementation of guided pathways, completion rates at Georgia State University have increased almost 20% for white students and more than 30% for African American and Hispanic students.<sup>138</sup> The City University of New York has experienced similar increases for students in their Accelerate Study program.<sup>139</sup>

Colleges can increase student persistence and completion rates by focusing on careers and job placement.<sup>140</sup> Community colleges need to ensure alignment of program offerings with workforce needs and projected job growth. Education in preparation for employment is receiving bipartisan support as it is clear the nation needs skilled workers and education is the vehicle to develop these workers.<sup>141</sup> Community colleges play a critical role in developing a skilled workforce. Job opportunities for graduates are improving in fields where community colleges have robust programs: manufacturing, professional and technical services, finance and industry, and health care. Community colleges must develop, sustain, and market programs in areas with job growth and strong wages.

https://www.communitycollegereview.com/blog/7-trends-in-community-colleges.

<sup>141</sup> John Colbert and Leander J. Folley III, "Emerging trends to watch in Washington," American Association of Community College, October/November 201, p. 5.

<sup>&</sup>lt;sup>135</sup> "Empowering Community Colleges, To Build the Nation's Future, an Implementation Guide," American Association of Community Colleges, 2014, p. 6.

<sup>&</sup>lt;sup>136</sup> Ibid, p. 8.

<sup>&</sup>lt;sup>137</sup> Ibid, p. 11.

<sup>&</sup>lt;sup>138</sup> Rob Johnstone, "Guided Pathways Demystified: Exploring Ten Commonly Asked Questions about Implementing Pathways," National Center for Inquiry & Improvement, November 2017, p. 6.

<sup>&</sup>lt;sup>139</sup> Ibid.

<sup>&</sup>lt;sup>140</sup> Grace Chen, "7 Trends in Community Colleges, Community College Review," August 17, 2017. Retrieved from

# **THREATS**

A threat is an external trend or situation that, if not acted upon, may have a negative impact on the institution.

## **Threat 1: Funding and Financing Higher Education**

### Item Description:

The reduction in state funding of higher education coupled with changes in federal regulations, places financial burdens on educational institutions and students. With two of the three community college revenue sources, state appropriations and property taxes, decreasing or projected to decrease, colleges are forced to find alternative revenue sources or rely on the remaining source of revenue, which is student tuition and fees. This comes at a time when those who have the most need for higher education are least likely to be able to pay.

## Supporting Information:

Funding for higher education has been negatively impacted by a reduction in state appropriations and an increase in pension liability.

- Despite steadily growing student demand for higher education since the mid-1970s, state fiscal investment in higher education has been declining since 1980. Based on funding trends since 1980, average state fiscal support for higher education will reach zero by 2059.<sup>142</sup>
- Of the 49 states analyzed, 44 states spent less per student in 2017 than in 2008, with Illinois experiencing a -36.9% change.<sup>143</sup> The only states spending more in 2017 were Indiana, Montana, Nebraska, North Dakota, and Wyoming.<sup>144</sup>
- Although Illinois increased support for higher education between 2010 and 2015, over one third of the increase was to shore up pension funds rather than to provide educational services.<sup>145</sup>
- Threats to shift state pension obligations back to the employee could result in significant annual costs to the College.<sup>146</sup>

Individual ability to finance higher education has decreased as a result of cuts to state and federal aid, high state taxes, and declining household incomes.

- Higher education federal policy appears to be heading towards deregulation, student aid cuts, and the gutting of programs that help the neediest students, including PELL grants.<sup>147</sup>
- The gap between those who are eligible for funds from the Illinois Monetary Awards Program (MAP), but did not receive an award, continues to widen. Among those who are eligible, only 36% were awarded, leaving more than 219,000 Illinois students without MAP assistance.<sup>148</sup>

Retrieved from https://www.bettergov.org/news/examining-another-plan-to-shift-pension-costs-back-to-schools.

<sup>&</sup>lt;sup>142</sup> Thomas G. Mortenson, "State Funding: A Race to the Bottom," American Council on Education, Winter 2012. Retrieved from https://www.acenet.edu/the-presidency/columns-and-features/Pages/state-funding-a-race-to-the-bottom.aspx.

<sup>&</sup>lt;sup>143</sup> Michael Mitchell, Michael Leachman, and Kathleen Masterson, "A Lost Decade in Higher Education Funding," Center on Budget and Policy Priorities, August 23, 2017, p. 5.

<sup>&</sup>lt;sup>144</sup> Ibid, p. 2.

 <sup>&</sup>lt;sup>145</sup> Northern Illinois University, Center for Governmental Studies. 2017, *Harper College Environmental Scan*, February 2017, p. 18.
 <sup>146</sup> Jose Sanchez, "Examining Another Plan to Shift Pension Cost Back to Schools," Better Government Association, March 27, 2018,

<sup>&</sup>lt;sup>147</sup> Karen A. Stout, "Top 15 Trends in Community College Student Success and Philanthropy," Achieving the Dream, September 1, 2017, p. 1 item #3.

<sup>&</sup>lt;sup>148</sup> Northern Illinois University, Center for Governmental Studies. 2017, *Harper College Environmental Scan*, February 2017, p. 57.

- The state income tax increase resulted in a large increase in the overall tax burden. The State's tax burden is currently the 5<sup>th</sup> highest in the nation. Illinois ranks as one of the highest in property tax rankings, putting an additional financial burden on taxpayers.<sup>149</sup>
- Median household income declined in 16 of the 23 communities in the Harper district between 2010 and 2015. Incomes in these communities experienced decreases as large as 24.6%. Ten communities experienced a greater rate of decline than the State average 5.2%.<sup>150</sup>

<sup>&</sup>lt;sup>149</sup> Northern Illinois University, Center for Governmental Studies. 2017, *Harper College Environmental Scan*, February 2017, p. 19. <sup>150</sup> Ibid, p. 12 and 27.

## **Threat 2: Higher Education in a Competitive Market**

#### Item Description:

In today's interconnected world, education is an increasingly competitive commodity.<sup>151</sup> <sup>152</sup> <sup>153</sup> To remain relevant in an environment where alternative credentials and education providers are growing, colleges and universities must offer quality education in ways that meet the needs and demands of students and employers.

### Supporting Information:

Population decreases coupled with large numbers of education providers have created an increasingly competitive market. Illinois' population, for example, has decreased by over 27,000 residents since the 2010 census.<sup>154</sup> Additionally, the *Chronicle of Higher Education* projects a 13.0% decrease in high school graduates in Illinois from 2018-19 to 2028-29.<sup>155</sup> Further, the College's recent Environmental Scan points to more than 70 education providers within 25 miles of Harper's main campus, offering approximately 600 degree, certificate, or other training programs.<sup>156</sup> Competition for students also exists outside of this radius. Public and private institutions in nearby states are enrolling large numbers of Illinois freshman. In fall 2017, nearly 17,000 Illinois first-time students enrolled at a public or private institution in Iowa, Indiana, Michigan, Missouri, or Wisconsin.<sup>157</sup> In addition to the competition from both in-state and out-of-state traditional brick and mortar education providers, the growth of online and non-traditional education providers further complicate the higher education landscape. As such, colleges need to adapt and innovate in order to remain relevant.

According to recent research, a third wave of postsecondary education, termed demand-driven education, is occurring. In this setting, postsecondary education must adapt to the needs of workers over the course of their lifetimes.<sup>158</sup> This convergence between education and employment must be met by higher education institutions in order to remain viable in the global economy. Other organizations, both inside and outside of higher education, are already expanding their work with a variety of students in order to meet these demands. For example, Southern New Hampshire University has partnered with a non-profit that serves disadvantaged populations in order to create new learning and workforce strategies such as micro-credentials, badges, and playlists.<sup>159</sup> Additionally, IBM has issued more than 500,000 badges or micro-credentials to both employees and external learners who want to build skills and develop competency-based portfolios.<sup>160</sup>

<sup>151</sup> "Universities must prepare for a technology-enabled future," last modified January 9, 2018, accessed January 28, 2019,

 $https://the conversation.com/universities-must-prepare-for-a-technology-enabled-future-89354?xid=PS\_smithsonian.$ 

<sup>152</sup> Gary W. Matkin, "Alternative Digital Credentials: An Imperative for Higher Education," February 2018, accessed January 28, 2019 https://cshe.berkeley.edu/sites/default/files/publications/rops.cshe.2.2018.matkin.altdigitalcredential.1.30.2018.pdf.

<sup>153</sup> "Universities Must Expand Reach to Stay Competitive," last modified February 12, 2018, accessed January 28, 2019,

https://scs.georgetown.edu/news-and-events/article/7116/universities-must-expand-reach-stay-competitive.

<sup>154</sup> "United States Census Bureau," accessed May 20, 2019, https://www.census.gov/.

<sup>156</sup> Northern Illinois University, Center for Governmental Studies, Harper College Environmental Scan, February 2017, p. 110-126.

<sup>157</sup> "National Center for Education Statistics," Fall 2017 enrollment data retrieved May 2019, https://nces.ed.gov/ipeds/use-the-data. <sup>158</sup> Joe Deegan and Nathan Martin, "Merging work & learning to develop the human skills that matter," Pearson, p. 6.

<sup>159</sup> "#2: SNHU's new program reimagines the concept of college," Robert Lerose, last modified December 28, 2018, accessed, January 28, 2019, https://www.ecampusnews.com/2018/12/28/2-snhus-new-program-reimagines-the-concept-of-college/.

<sup>160</sup> Work Group Report, "Connecting Credentials Building Learning-Based Credentialing Systems," November 2017, p. 4.

<sup>&</sup>lt;sup>155</sup> "Compare the States," last modified August 19, 2018, accessed January 28, 2019, https://www.chronicle.com/interactives/almanac-2018?cid=cp218.

The number of providers of alternative credentials, both accredited and non-accredited, has grown with large numbers of students engaging in non-traditional approaches to higher education.<sup>161</sup> Many corporations, professional organizations, and labor unions are working to address the educational needs of their employees by offering industry-specific competency-based offerings, either with or without a higher education partner.<sup>162</sup> Additionally, certificates are being issued by employers and other non-college education providers. These credentials often take less than two years to complete and feature assessments that are based on job-relevant skills.<sup>163</sup>

Institutions of higher education need to be adaptive and work with employers to develop employee skills, or they will be left behind.<sup>164</sup> To remain competitive in the education market, colleges and universities need to acknowledge that not all students want or need a traditional degree. Student needs vary and require alternative paths to success, and employers require skills over degrees.<sup>165</sup> As employers move towards competencies required for job roles and career paths, higher education must align itself with these needs. In a recent survey of colleges and universities, 94% of institutions reported awarding some form of alternative credential, with 70% offering noncredit training, 20% awarding digital badges, and 13% offering a form of micro-credential.<sup>166</sup>

Nationwide, online enrollments are increasing while overall postsecondary enrollments are falling.<sup>167</sup> In recent years, the growth rate of online credit course enrollments has been approximately ten times the overall growth rate of higher education enrollments.<sup>168</sup> The percent of all students enrolled in postsecondary education who take at least one online course has grown from 24.8% in 2012 to 33.1% in 2017.<sup>169 170</sup> This 33.1% equates to approximately 7 million students nationwide, the majority of whom are community college students.<sup>171</sup> Additionally, the largest growth in online education is occurring in public and private nonprofit institutions, rather than for-profit institutions. At public institutions, from 2016 to 2017, the percent of students enrolled exclusively in online courses increased 7.2%, as did the percent of students enrolled exclusively in online courses and those enrolled in some online courses increased by 6.6%.<sup>172</sup> With decreasing enrollments overall, colleges need to expand opportunities for students to learn via an online platform in order to remain competitive in the digital era.

<sup>164</sup> Michelle R. Weise, "Alternative Credentials and the Pathway to an Unbundled Higher Ed Environment," last modified September 2016, accessed January 28, 2019, https://evolllution.com/managing-institution/higher\_ed\_business/alternative-credentials-and-the-pathway-to-an-unbundled-higher-ed-environment/.

<sup>165</sup> Ibid.

<sup>166</sup> Paul Fain, "On-Ramps and Off-Ramps: Alternative Credentials and Emerging Pathways Between Education and Work," Inside Higher Ed, 2018, p. 8.

<sup>167</sup> Doug Lederman, "Online Education Ascends," last modified November 2018, accessed January 28, 2019,

https://www.insidehighered.com/digital-learning/article/2018/11/07/new-data-online-enrollments-grow-and-share-overall-enrollment. <sup>168</sup> Peter Shea and Temi Bidjerano "Does online learning impede degree completion?" last modified 2014, accessed January 29, 2019, http://www.sunyresearch.net/hplo/wp-content/uploads/2014/03/c-e-paper-2014.pdf, p. 103.

<sup>169</sup> Doug Lederman, "Online Education Ascends," last modified November 2018, accessed January 28, 2019,

<sup>172</sup> Doug Lederman, "Online Education Ascends," last modified November 2018, accessed January 28, 2019,

https://www.insidehighered.com/digital-learning/article/2018/11/07/new-data-online-enrollments-grow-and-share-overall-enrollment.

<sup>&</sup>lt;sup>161</sup> Michelle R. Weise, "Alternative Credentials and the Pathway to an Unbundled Higher Ed Environment," last modified September 2016, accessed January 28, 2019, https://evolllution.com/managing-institution/higher\_ed\_business/alternative-credentials-and-the-pathway-to-an-unbundled-higher-ed-environment/.

<sup>&</sup>lt;sup>162</sup> Paul Fain, "On-Ramps and Off-Ramps: Alternative Credentials and Emerging Pathways Between Education and Work," Inside Higher Ed, 2018, p. 5.

<sup>&</sup>lt;sup>163</sup> Ibid, p. ii.

https://www.insidehighered.com/digital-learning/article/2018/11/07/new-data-online-enrollments-grow-and-share-overall-enrollment. <sup>170</sup> Doug Lederman, "Who is Studying Online (and where)," last modified January 5, accessed January 29, 2019,

https://www.insidehighered.com/digital-learning/article/2018/01/05/new-us-data-show-continued-growth-college-students-studying. <sup>171</sup> Peter Shea and Temi Bidjerano "Does online learning impede degree completion?" last modified 2014, accessed January 29, 2019, http://www.sunyresearch.net/hplo/wp-content/uploads/2014/03/c-e-paper-2014.pdf, p. 103.

## **Threat 3: Uncertain State of Higher Education**

### Item Description:

The state of higher education at the national level continues to be uncertain. The future of higher education is uncertain and will be impacted by actions and decisions on policies related to the Deferred Action for Childhood Arrivals (DACA) and the DREAM Act, and review and/or removal of previously enacted Department of Education rules. Additionally, changing perspectives on the value of higher education have the potential to negatively impact the College.

### **Supporting Information**:

### Value of Higher Education

Anxiety around higher education is growing in America. Historically, a degree has been the key to a good job. But rising fees and increasing student debt, combined with shrinking financial and educational returns, are undermining the perception that earning a degree is a good investment. Today, nearly half of all students who begin college do not graduate within six years. Additionally, students who borrow for college but never graduate are three times more likely to default on loans.<sup>173</sup>

With the Higher Education Act overdue for reauthorization, it is inevitable that policymakers rewrite federal higher education policy in the next few years. However, the development of new policies based on the same assumptions about the individual and economic benefits of debt-financed education will only continue to deepen our country's student debt crisis.<sup>174</sup>

Some question if a college degree still has value. The consensus is a resounding yes. Researchers estimate college graduates earn about \$1 million more over their lifetime than those without a degree.<sup>175</sup> Additionally the college wage "premium" – the difference in average earnings between college graduates and those with just a high school diploma – has averaged approximately 56% over the last three decades. When digging deeper into the data it becomes clear that, although the premium has remained stable, the value of a degree is eroding. While there is evidence that a higher education provides a gateway to a better paying job, the return on a college degree can vary widely. Thus, pursuing a postsecondary education remains a risky and expensive investment for families – and one whose value diminishes if costs increase faster than wages.<sup>176</sup>

### Immigration and Deferred Action for Childhood Arrivals (DACA)

The DACA policy was implemented in 2012 to protect individuals who entered the United States from foreign countries as children.<sup>177</sup> This protection includes work authorization and deferred removal action. Many of those protected by DACA are enrolled in institutions of higher education. In 2017, the President of the United States declared an end to DACA with no new applications accepted.<sup>178</sup> While in the appeal process, DACA holders can apply to renew DACA status. This is a

<sup>&</sup>lt;sup>173</sup> Office of Federal Student Aid (FSA) analysis.

<sup>&</sup>lt;sup>174</sup> Julie Margetta Morgan and Marshall Steinbaum, "The Student Debt Crisis, Labor Market Credentialization, and Racial Inequality," Roosevelt Institute, October 2018, p. 34.

<sup>&</sup>lt;sup>175</sup> Jaison R. Abel and Richard Deitz, "Do the Benefits of College Still Outweigh the Costs?" Federal Reserve Bank of New York, Volume 20, Number 3, 2014 p. 4.

<sup>176</sup> Ibid.

<sup>&</sup>lt;sup>177</sup> "Secretary Napolitano Announces Deferred Action Process for Young People Who are Low Enforcement Priorities," last modified June 15, 2012, last accessed January 30, 2019, https://www.dhs.gov/news/2012/06/15/secretary-napolitano-announces-deferred-action-process-young-people-who-are-low.

<sup>&</sup>lt;sup>178</sup> "Trump Ends DACA Program, No New Applications Accepted," last modified September 5, 2017, last accessed January 30, 2019, https://www.nbcnews.com/politics/immigration/trump-dreamers-daca-immigration-announcement-n798686.

positive step for immigrant families, but not a permanent solution. Until there is a clean DREAM Act that provides Dreamers with resolution, the future of DACA, and those impacted by it, is uncertain.

### **Deregulation of Education**

The Department of Education is reviewing rules and considering deregulation as a method to bolster the development of alternative credential pathways. This deregulation includes adjustments to rules that govern accreditation, the faculty role in online programs, the outsourcing of programs to non-accredited education providers, and the definition of the credit hour.<sup>179</sup>

The Department of Education is aiming to reimagine higher education and promote innovation by changing the rules for accreditors and the providers of competency-based and online programs.<sup>180</sup> These changes would include adjustments to rules regarding access to federal financial aid. Current regulations state that in order to access federal aid, academic programs must be offered by accredited colleges or universities with no more than 50% of a program contracted out to a non-accredited provider.

While deregulation has seen modest bipartisan support as a means to grow funding options for online and nontraditional credentials, concerns exist about the lack of oversight. Deregulation could lead to abuse, by both for-profit and nonprofit education providers, especially if additional federal funds are directed towards these programs.<sup>181</sup>

<sup>179</sup> Paul Fain, "On-Ramps and Off-Ramps: Alternative Credentials and Emerging Pathways Between Education and Work," Inside Higher Ed, 2018, p. 51.
<sup>180</sup> Ibid, p. 53.
<sup>181</sup> Ibid, p. 11.

New Business Exhibit XI-A August 18, 2021

#### ADOPTION OF BUDGET RESOLUTION

Member Mund+ moved, seconded by Member <u>kelleg</u> WHEREAS, the Board of Trustees of William Rainey Harper College, Community College District No. 512, Counties of Cook, Kane, Lake and McHenry, State of Illinois, caused to be prepared in tentative form a budget for the fiscal year July 1, 2021 to June 30, 2022, and the Secretary of this Board has made the same conveniently available for public inspection for at least thirty (30) days prior to final action thereon:

AND WHEREAS, a public hearing was held as to such budget on the **18th day of August, 2021**, notice of said hearing being published in the Arlington Heights Herald, Barrington Herald, Buffalo Grove Herald, Daily Courier News, Des Plaines Herald, Elk Grove Herald, Hanover Park Herald, Hoffman Estates Herald, Mount Prospect Herald, Palatine Herald, Rolling Meadows Herald, Schaumburg Herald, Streamwood Herald, and Wheeling Herald, newspapers published or distributed in this College district, at least thirty (30) days prior thereto as required by law, and all other legal requirements having been complied with:

NOW THEREFORE, BE IT RESOLVED by the Board of Trustees of Community College District No. 512, Counties of Cook, Kane, Lake and McHenry, State of Illinois, as follows:

Section 1. That the fiscal year of the College district be and the same is hereby fixed and declared to begin on the 1st day of July, 2021 and end on the 30th day of June, 2022.

New Business Exhibit XI-A August 18, 2021

Section 2. That the following budget containing an estimate of amounts available in the Education; Operations and Maintenance; Restricted Purposes; Audit; Liability, Protection and Settlement; Bond and Interest; Operations and Maintenance Restricted; Auxiliary Enterprises; and Working Cash Funds, each separately, and of expenditures from each of the aforementioned funds, be and the same is hereby adopted as the budget of this community college district for the said fiscal year.

August 18, 2021

Pat Stack Chair, Board of Trustees

Dr. Nancy Robb Secretary, Board of Trustees

New Business <u>Exhibit XI-A</u> August 18, 2021

#### CERTIFICATION

THE UNDERSIGNED DO HEREBY CERTIFY that they are respectively, the Secretary of the Board of Trustees of Community College District No. 512, Counties of Cook, Kane, Lake, and McHenry, State of Illinois, and the Chief Fiscal Officer thereof.

IT IS HEREBY CERTIFIED that attached hereto is a true, correct, complete and certified copy of the budget resolution as adopted on August 18, 2021 by the Board of Trustees of said Community College District for the fiscal year beginning July 1, 2021 and ending June 30, 2022, and an estimate of revenues, by source, anticipated to be received by the College in the 2021-22 fiscal year, which estimate of revenue is hereby certified as being true and correct by the Chief Fiscal Officer of said College District.

IN WITNESS WHEREOF, we have affixed our official signatures to this Certification as of August 18, 2021.

Dr. Nancy Røbb Secretary, Board of Trustees

Rob Galick Chief Fiscal Officer

New Business <u>Exhibit XI-A</u> August 18, 2021

Illinois Community College Board

### **FISCAL YEAR 2022 RESOLUTION**

The Board of Trustees of Harper College formally adopted the Fiscal Year 2022 Budget with the following resolution:

### See Attached

A copy of the adopted budget is enclosed.

ATTEST:

Dr. Nancy Robb Secretary, Board of Trustees

Pat Stack Chair, Board of Trustees

New Business <u>Exhibit XI-A</u> August 18, 2021

# STATE OF ILLINOIS

## **COMMUNITY COLLEGE DISTRICT #512**

Annual Budget for Fiscal Year 2022

William Rainey Harper College 1200 W. Algonquin Road Palatine, IL 60067

#### William Rainey Harper College SUMMARY OF FISCAL YEAR 2022 BUDGET BY FUND

	G	eneral		Special Revenue	
	Education Fund	Operations & Maintenance Fund	Restricted Purposes Fund	Audit Fund	Liabilitity, Protection & Settlement Fund
Beginning Balance	\$ 39,000,000	\$ 19,000,000	\$ 17,900,000	<u>\$</u> *	\$
Budgeted Revenues	103,600,470	14,101,788	104,733,480	18,154	18,154
Budgeted Expenditures	97,575,771	17,866,806	119,706,356	18,154	18,154
Budgeted Net Transfers from (to) Other Funds	(2,259,681)		1,847,448		
Budgeted Ending Balance	\$ 42,765,018	\$ 15,234,982	\$ 4,774,572	\$ -	<u>s -</u>
Net Change: Increase/(Decrease)	\$ 3,765,018	<u>\$ (3,765,018)</u> 1	<u>\$ (13,125,428)</u> , <sup>2</sup>	\$	\$
	Debt Service Bond and Interest Fund	Capital Projects Operations & Maintenance Fund (Restricted)	Proprietary Auxiliary Enterprises Fund	Permanent Working Cash Fund	
Beginning Balance	\$ 11,000,000	\$ 222,000,000	\$ 8,500,000	\$ 16,750,000	
Budgeted Revenues	22,687,416	22,438,067	5,911,540	20,000	
Budgeted Expenditures	24,530,414	56,320,597	7,120,518		
Budgeted Net Transfers from (to) Other Funds	·		412,233		
Budgeted Ending Balance	\$ 9,157,002	\$ 188,117,470	\$ 7,703,255	\$ 16,770,000	-
Net Change: Increase/(Decrease)	\$ (1,842,998)	<u>\$</u> (33,882,530)	\$ (796,745) 3	\$ 20,000	

The Official Budget which is accurately summarized this focument was approved by the Board of Trustees on August 19, 2021

ATTEST Secretary, Board of rustees

NOTE:

All decreases in fund balance were planned and the money reserved in prior years. The following footnotes indicate the planned use of the money in the current year.

1: Planned use of fund balance

2: Planned use of fund balance for strategic and student initiatives, technology projects, and projects budgeted in prior year but not expended

3: Planned use of fund balance

#### William Rainey Harper College SUMMARY OF FISCAL YEAR 2022 OPERATING BUDGETED REVENUES

	Education Fund	Operations & Maintenance Fund	Total Operating Funds
OPERATING REVENUE BY SOURCE	-		
Local Government Current Taxes Corporate Personal Property Replacement Taxes	\$52,120,333 900,000	\$12,048,370	\$64,168,703 900,000
TOTAL LOCAL GOVERNMENT	53,020,333	12,048,370	65,068,703
State Government ICCB Base Operating Grants ICCB-Career & Technical Education	2,130,636 675,000		2,130,636 675,000
TOTAL STATE GOVERNMENT	2,805,636	<u> </u>	2,805,636
Federal Government Dept. of Education	20,000		20,000
TOTAL FEDERAL GOVERNMENT	20,000		20,000
Student Tuition & Fees Tuition Fees	40,523,001 6,807,000	1,957,448	40,523,001 8,764,448
TOTAL TUITION & FEES	47,330,001	1,957,448	49,287,449
Other Sources Sales and Service Fees Facilities Rental Investment Revenue Other Revenue	144,500 240,000 40,000	29,970 66,000	144,500 29,970 306,000 40,000
TOTAL OTHER SOURCES	424,500	95,970	520,470
TRANSFERS FROM OTHER FUNDS			
TOTAL FY 2022 REVENUE	103,600,470	14,101,788	117,702,258
Less Non-operating items*: Tuition Chargeback Revenue Instructional Service Contracts Revenue			
ADJUSTED REVENUE	\$103,600,470	\$14,101,788	\$117,702,258

\*Interdistrict revenues that do not generate related local college credit hours are subtracted to allow for statewide comparisons.

#### William Rainey Harper College SUMMARY OF FISCAL YEAR 2022 OPERATING BUDGETED EXPENDITURES

	Education Fund	Operations & Maintenance Fund	Total Operating Funds
BY PROGRAM			
Instruction Academic Support Student Services Public Service/ Continuing Education Operation & Maint. of Plant Institutional Support Scholarships, Student Grants and Waivers	\$41,571,562 10,897,885 14,366,409 112,336 23,731,199 6,896,380	\$15,123,051 2,743,755	\$41,571,562 10,897,885 14,366,409 112,336 15,123,051 26,474,954 6,896,380
TRANSFERS TO OTHER FUNDS	2,259,681		2,259,681
TOTAL 2022 BUDGETED EXPENDITURES	99,835,452	17,866,806	117,702,258
Less Non-operating items*: Tuition Chargeback Instructional Service Contracts			
ADJUSTED EXPENDITURES	\$99,835,452	\$17,866,806	\$117,702,258
BY OBJECT			
Salaries Employee Benefits Contractual Services General Materials & Supplies Conference & Meeting Expense Fixed Charges Utilities Capital Outlay Other Provision for Contingency	\$66,516,488 13,508,029 4,599,408 4,869,959 1,435,398 439,547 1,320 468,124 5,487,498 250,000	\$7,111,697 2,201,390 2,751,363 1,096,277 24,634 365,793 3,140,800 1,074,852 100,000	73,628,185 15,709,419 7,350,771 5,966,236 1,460,032 805,340 3,142,120 1,542,976 5,487,498 350,000
TRANSFERS TO OTHER FUNDS	2,259,681		2,259,681
TOTAL 2022 BUDGETED EXPENDITURES	99,835,452	17,866,806	117,702,258
Less Non-operating items*: Tuition Chargeback Instructional Service Contracts			
ADJUSTED EXPENDITURES	\$99,835,452	\$17,866,806	\$117,702,258

\*Interdistrict expenses that do not generate related local college credit hours are subtracted to allow for statewide comparisons.

EDUCATION FUND	Appropriations	Totals
INSTRUCTION Salaries Employee Benefits Contractual Services General Materials & Supplies Conference & Meeting Expense Fixed Charges Capital Outlay Other	\$34,886,410 4,072,365 789,883 1,502,892 53,709 3,890 251,323 11,090	\$41,571,562
ACADEMIC SUPPORT Salaries Employee Benefits Contractual Services General Materials & Supplies Conference & Meeting Expense Fixed Charges Capital Outlay Other	8,094,106 1,214,731 272,288 910,541 343,599 10,500 24,620 27,500	10,897,885
STUDENT SERVICES Salaries Employee Benefits Contractual Services General Materials & Supplies Conference & Meeting Expense Fixed Charges Utilities Capital Outlay Other	10,951,862 2,059,344 508,782 380,312 271,473 41,746 720 15,730 136,440	14,366,409
PUBLIC SERVICE/CONTINUING EDUCATION Salaries Employee Benefits	98,014 14,322	112,336
INSTITUTIONAL SUPPORT Salaries Employee Benefits Contractual Services General Materials & Supplies Conference & Meeting Expense Fixed Charges Utilities Capital Outlay Other Provision for Contingency	$\begin{array}{c} 12,408,984\\ 6,147,267\\ 3,002,455\\ 2,102,214\\ 766,617\\ 383,411\\ 600\\ 176,451\\ (1,506,800)\\ 250,000\\ \end{array}$	23,731,199
SCHOLARSHIPS, STUDENT GRANTS AND WAIVE Salaries Other	ERS 77,112 6,819,268	6,896,380
TRANSFERS		2,259,681
GRAND TOTAL		\$99,835,452

OPERATIONS AND MAINTENANCE FUND	Appropriations	Totals
OPERATION & MAINTENANCE OF PLANT		
Salaries	\$6,781,473	
Employee Benefits	1,894,885	
Contractual Services	1,930,908	
General Materials & Supplies	1,083,031	
Conference & Meeting Expense	24,634	
Fixed Charges	13,693	
Utilities	2,925,800	
Capital Outlay	468,627	\$15,123,051
INSTITUTIONAL SUPPORT		
Salaries	330,224	
Employee Benefits	306,505	
Contractual Services	820,455	
General Materials & Supplies	13,246	
Fixed Charges	352,100	
Utilities	215,000	
Capital Outlay	606,225	
Provision for Contingency	100,000	2,743,755
Transfers		
GRAND TOTAL		\$17,866,806

OPERATIONS AND MAINTENANCE (RESTRICTED) FUND	Revenues	Totals
Local Government Sources		\$45,000
State Government Other IL Government Sources (CDB)		21,862,589
Student Tuition & Fees Fees Other-Construction & Renovation		502,128
Other Sources Investment Revenue		28,350
Transfers		
GRAND TOTAL		\$22,438,067

OPERATIONS AND MAINTENANCE (RESTRICTED) FUND	Appropriations	Totals
INSTITUTIONAL SUPPORT		
Contractual Services	\$6,225,582	
General Materials & Supplies	1,000	
Capital Outlay	49,094,015	
Financial Charges and Adjustments		
Provision for Contingency	1,000,000	\$56,320,597
GRAND TOTAL		\$56,320,597

BOND AND INTEREST FUND	Revenues	Totals
Local Governmental Sources Current Taxes		\$22,677,416
Other Sources Investment Revenue		10,000
GRAND TOTAL		\$22,687,416

BOND AND INTEREST FUND	Appropriations	Totals
INSTITUTIONAL SUPPORT		
Bond Principal Retired	\$11,240,000	
Interest on Bonds	13,284,914	
Financial Charges and Adjustments	5,500	\$24,530,414
GRAND TOTAL		\$24,530,414

AUXILIARY ENTERPRISES FUND	Revenues	Totals
Student Tuition and Fees	\$3,006,915 2,076,360	
Facilities Revenue	565,265	
Investment Revenue Other Sources	9,000 254,000	\$5,911,540
Transfers		454,733
GRAND TOTAL		\$6,366,273

AUXILIARY ENTERPRISES FUND	Appropriations	Totals
INSTRUCTION		
Salaries	\$208,980	
Contractual Services	70,000	
General Materials & Supplies	305,971	
Conference & Meeting Expense	35,000	
Other	10,000	
Provision for Contingency	30,000	\$659,951
ACADEMIC SUPPORT		
Salaries	127,802	
Benefits	42,383	170,185
STUDENT SERVICES		
Salaries	472,519	
Employee Benefits	86,772	
Contractual Services	54,475	
General Materials & Supplies	82,032	
Conference & Meeting Expense	42,502	
Capital Outlay	17,195	
Other	64,933	820,428
PUBLIC SERVICE		
Salaries	1,427,638	
Employee Benefits	231,034	
Contractual Services	314,925	
General Materials & Supplies	329,226	
Conference & Meeting Expense	25,800	
Fixed Charges	21,000	
Capital Outlay	4,500	
Other	319,700	2,673,823

AUXILIARY SERVICES		
Salaries	508,623	
Employee Benefits	88,351	
Contractual Services	1,298,561	
General Materials & Supplies	176,029	
Conference & Meeting Expense	23,400	
Fixed Charges	31,665	
Utilities	130,000	
Capital Outlay	246,264	
Other	(77,250)	2,425,643
OPERATION & MAINTENANCE OF PLANT		
Contractual Services	2,500	
General Materials & Supplies	2,000	
Capital Outlay	8,000	12,500
INSTITUTIONAL SUPPORT		
Employee Benefits	60,000	
Contractual Services	212,988	
General Materials & Supplies	50,000	
Conference & Meeting Expense	25,000	
Other	·	347,988
SCHOLARSHIPS, STUDENT GRANTS AND WA		
Other	10,000	10,000
Guici	10,000	10,000
Transfers		42,500
GRAND TOTAL		\$7,163,018

RESTRICTED PURPOSES FUND	Revenues	Totals
State Governmental Sources	<b>*</b> 050 705	
ICCB Adult Ed	\$650,765	
Other ICCB Grants	140,000	
Dept Commerce and Economic Opportunity	280,000	
Illinois Student Assistance Commission	2,615,000	
Other IL Governmental Sources	53,233,051	\$56,918,816
Federal Governmental Sources		
Department of Education	44,270,280	
Department of Ed-ICCB Pass-Through	996,034	
Department of Labor	952,350	
Department of Health & Human Srvcs-Direct	··· ,···	
Department of Health & Human Srvcs-Pass-Through	350,000	
U. S. Department of Veterans Affairs	518,500	
Small Business Administration-DCEO Pass-Through	62,500	
Other Federal Governmental Sources	310,000	47,459,664
		,,
Other Sources		
Other Tuition and Fees	5,000	
Sales and Service Fees	0,000	
Nongovernmental Gifts, Grants & Bequests	350,000	355,000
rioligerenninental ente, erante a Dequeete		000,000
Transfers		1,847,448
GRAND TOTAL		\$106,580,928

RESTRICTED PURPOSES FUND	Appropriations	Totals
INSTRUCTION		
Salaries	\$1,133,455	
Employee Benefits	82,123	
Contractual Services	174,620	
General Materials & Supplies	122,241	
Conference & Meeting Expense	50,900	
Capital Outlay	53,734	
Other	48,829	\$1,665,902
ACADEMIC SUPPORT		
Salaries	127,000	
Employee Benefits	127,000	
Contractual Services	548,701	
General Materials & Supplies	14,500	
Conference & Meeting Expense	1,550	
Fixed Charges	60,000	
Utilities	14,185	
Capital Outlay	469,650	1,235,586
Capital Cullay		1,200,000
STUDENT SERVICES		
General Materials & Supplies	165,535	
Conference & Meeting Expense	3,300	
Other		168,835
PUBLIC SERVICE		
Salaries	1,872,324	
Employee Benefits	326,728	
Contractual Services	336,760	
General Materials & Supplies	190,628	
Conference & Meeting Expense	46,939	
Fixed Charges	230,700	
Utilities	16,760	
Capital Outlay	2,000	
Other	339,869	3,362,708
INSTITUTIONAL SUPPORT		
Salaries	206,800	
Employee Benefits	51,023,000	
Contractual Services	2,456,111	
General Materials & Supplies	916,276	
Conference & Meeting Expense	507,515	
Fixed Charges	120,000	
Utilities	22,389	
Capital Outlay	4,301,336	
Other	20,783,192	80,336,619
SCHOLARSHIPS, STUDENT GRANTS AND WAI	VERS	
Salaries	231,336	
Other	32,705,370	32,936,706
		02,000,700
Transfers		
GRAND TOTAL		\$119,706,356

AUDIT FUND	Revenues	Totals
Local Governmental Sources Current Taxes		\$18,154
GRAND TOTAL		\$18,154

AUDIT FUND	Appropriations	Totals
INSTITUTIONAL SUPPORT Audit Services		\$18,154
GRAND TOTAL		\$18,154

LIABILITY, PROTECTION AND SETTLEMENT FUND	Revenues	Totals
Local Governmental Sources Current Taxes		\$18,154
GRAND TOTAL		\$18,154
FISCAL YEAR 2022 BUDGETEI	D EXPENDITURES	
LIABILITY, PROTECTION AND SETTLEMENT FUND	Appropriations	Totals

LIABILITY, PROTECTION AND SETTLEMENT FUND	Appropriations	lotals
INSTITUTIONAL SUPPORT		
Employee Benefits		\$18,154
GRAND TOTAL		\$18,154

WORKING CASH FUND	Revenues	Totals
Other Sources Investment Revenue		\$20,000
GRAND TOTAL		\$20,000

As of 7/1/21												1
	ADMINIST As of June, 30 2019 As of June, 30 2020							f June, 30 2	021	Budgeted FY 22		
	F/T	P/T	Total	F/T	P/T	Total	F/T	P/T	Total	F/T	P/T	Total
PRESIDENT												
PRESIDENT'S OFFICE	1	-	1	1	-	1	1	-	1	1	-	1
CHIEF OF STAFF TOTAL PRESIDENT	2		2	2		2	2		2	2	-	2
TOTALTRESIDENT	2	-	2	2	-	2	2	-	2	2	-	2
PROVOST												
PROVOST	1	-	1	1	-	1	1	-	1	1	-	1
BUSINESS & SOCIAL SCIENCE/CHILD CENTER/FAST TRA		-	1	1	-	1	1	-	1	1	-	1
CAREER & TECH PROGRAMS/AEE (combined FY19) ACADEMY for TEACHING EXCELLENCE	2		2 1	2		2	2		2	2	-	2
HEALTH CAREERS	2	-	2	2	-	2	2	-	2	2	-	2
INTRDISCPLNRY PRGRMS	2	-	2	2	-	2	2	-	2	2	-	2
LIBERAL ARTS	1	-	1	1	-	1	1	-	1	1	-	1
MATH & SCIENCE	1	-	1	1	-	1	1	-	1	1	-	1
RESOURCES FOR LEARNING/ACADEMIC SUPPORT CNTRS	1	-	1	1	-	1	1	-	1	1	-	1
ENROLLMENT SERVICES	1	-	1	1	-	1	1	-	1	1	-	1
REGISTRAR'S OFFICE	-	-	-	-	-	-	-	-	-	-	-	-
ADMISSIONS PROC & ASSESSMENT CNTR	-	-	-	-	-	-	-	-	-	-	-	-
ADMISSIONS OUTREACH	1	-	1	1	-	1	1	-	1	1	-	1
OFFICE OF STUDENT FINANCIAL ASSISTANCE ONE-STOP CENTER		-	1	1	-	1	1	-	1	1	-	1
STUDENT AFFAIRS	1	-	-	-	-	-	- 1	-	-	-	-	-
EVENTS MANAGEMENT	-	-	-	-	-	-	-	-	-	-	-	-
STUDENT ENGAGEMENT/INVOLVEMENT	2	-	2	2	-	2	2	-	2	2	-	2
STUDENT DEVELOPMENT	1	-	1	1	-	1	1	-	1	1	-	1
ADVISING SERVICES	1	-	1	1	-	1	1	-	1	1	-	1
ACCESS & DISABILITY SVCS	-	-	-	-	-	-	-	-	-	-	-	-
CNSO/WOMEN'S PROG TOTAL PROVOST	- 20	-	- 20	- 20	-	- 20	- 20	-	20	- 20	-	- 20
10 ME FROVODI	20	-	20	20	-	20	20	-	20	20	-	20
EVP FINANCE & ADMINISTRATIVE SERVICES												
EVP OFFICE	1	-	1	1	-	1	1	-	1	1	-	1
ACCOUNTING SVCS/BUSINESS OFFICE	1	-	1	1	-	1	1	-	1	1	-	1
PURCHASING	-	-	-	-	-	-	-	-	-	-	-	-
CONFERENCE SERVICES	-	-	-	- 2	-	- 2	- 2	-	- 2	- 2	-	- 2
FACILITIES MGMT HARPER POLICE	2		2	2		2	2		2	2	-	2
CHIEF INFORMATION OFFICER	1	-	1	1	-	1	1	-	1	1	-	1
CLIENT SYSTEMS	1	-	1	1	-	1	1	-	1	1	-	1
INFRASTRUCTURE SERVICES	-	-	-	-	-	-	-	-	-	-	-	-
HUMAN RESOURCES	1	-	1	1	-	1	1	-	1	1	-	1
TOTAL EVP FINANCE & ADMIN SERVICES	7	-	7	7	-	7	8	-	8	8	-	8
PLANNING & INSTITUTIONAL EFFECTIVENESS												
STRATEGIC PLANNING & INST. EFFECTIVENESS	1	-	1	1	-	1	1	-	1	1	-	1
INSTITUTIONAL RESEARCH	1	-	1	1	-	1	1	-	1	1	-	1
TOTAL INSTITUTIONAL EFFECTIVENESS	2	-	2	2	-	2	2	-	2	2	-	2
MKTG, COMM, ADVCMT & COMM RLTNS												
MARKETING SVCS CENTER ENGAGEMT, COMMUN & LEGISLTV AFFRS	1	-	1	-	-	1	1	-	1	1 -	-	1
ADVANCEMENT/FOUNDATION	2		2	2		2	2		2	2	-	2
TOTAL MKTG, COMM, ADVCMT & COMM RLTNS	3	-	3	3	-	3	3	-	3	3	-	3
DIVERSITY, EQUITY AND INCLUSION												
DIVERSITY EQUITY AND INCLUSION TOTAL DIVERSITY, EQUITY AND INCLUSION	-	-	-	1	-	1	1	-	1	1	-	1
TOTAL DIVERSITT, EQUIT AND INCLUSION		-	-	1	-	1	1	-	1	· ·	-	1
WORKFORCE SOLUTIONS												
WKFC SOLUTIONS	1	-	1	1	-	1	1	-	1	1	-	1
CONTINUING EDUCATION	1	-	1	1	-	1	-	-	-	-	-	-
FAST TRACK (moved to BUS/SS)	-	-	-	-	-	-	-	-	-	-	-	-
HARPER BUSINESS SOLUTIONS	-	-	-	-	-	-	-	-	-		-	-
WORKFORCE AND ECONOMIC DEVELMT/JPRC TOTAL WORKFORCE AND STRATEGIC ALL	2	-	2	2	-	2	2	-	2	1	-	2
TO THE WORKLOKCE AND DIRATEOR ALL		-	4	7	-	7	Ĺ	-	2	2		2
STRATEGIC ALLIANCES AND INNOVATION												
STRATEGIC ALLIANCES AND INNOVATION							1	-	1	1	-	1
TOTAL STRATEGIC ALLIANCES AND INNOVATION	-	-	-	-	-	-	1	-	1	1	-	1
	├											
GRAND TOTAL	38	-	38	39	-	39	39	-	39	39	-	39

As of 7/1/21	I											1
	As of	June, 30 2	019	As o	f June, 30 2	FACU 020		f June, 30 2	021	Budg	eted FY 22	2
DECIDENT	F/T	P/T	Total	F/T	P/T	Total	F/T	P/T	Total	F/T	P/T	Total
PRESIDENT PRESIDENT'S OFFICE	-	-	-	-	-	-	-	-	-	-	-	-
CHIEF OF STAFF	-	-	-	-	-	-	-	-	-	-	-	-
TOTAL PRESIDENT	-	-	-	-	-	-	-	-	-	-	-	-
PROVOST												
PROVOST	1	-	1	1	-	1	20	-	-	2	-	2
BUSINESS & SOCIAL SCIENCE/CHILD CENTER/FAST TRAC CAREER & TECH PROGRAMS/AEE (combined FY19)	28 26	-	28 26	28 27	-	28 27	29 26	-	29 26	28 27	-	28 27
ACADEMY for TEACHING EXCELLENCE	-	-	-	-	-	-	-	-	-	-	-	-
HEALTH CAREERS INTRDISCPLNRY PRGRMS	33	-	33	33	-	33	33	-	33	31	-	31
LIBERAL ARTS	61	-	61	62	-	62	63	-	63	62	-	62
MATH & SCIENCE RESOURCES FOR LEARNING/ACADEMIC SUPPORT	58	-	58	57	-	57	57	-	57	59	-	59
CNTRS	5	-	5	5	-	5	5	-	5	6	-	6
ENROLLMENT SERVICES	-	-	-	-	-	-	-	-	-	-	-	-
REGISTRAR'S OFFICE ADMISSIONS PROC & ASSESSMENT CNTR	-	-	-	-	-	-	-	-	-	-	-	-
ADMISSIONS OUTREACH	-	-	-	-	-	-	-	-	-	-	-	-
OFFICE OF STUDENT FINANCIAL ASSISTANCE	-	-	-	-	-	-	-	-	-	-	-	-
ONE-STOP CENTER STUDENT AFFAIRS	-	-	-	-	-	-	-	-	-	-	-	-
EVENTS MANAGEMENT	-	-	-	-	-	-	-	-	-	-	-	-
STUDENT ENGAGEMENT/INVOLVEMENT	-	-	- 9	- 8	-	-	-	-	- 8	-	-	- 7
STUDENT DEVELOPMENT ADVISING SERVICES	-	-	-	8 -	-	8	- 8	-	8 -	-	-	-
ACCESS & DISABILITY SVCS	1	-	1	1	-	1	1	-	1	-	-	-
CNSO/WOMEN'S PROG TOTAL PROVOST	- 222	-	- 222	- 222	-	- 222	- 222	-	- 222	- 222	-	- 222
IOTAL PROVOSI	222	-	222	222	-	222	222	-	222	LLL	-	222
EVP FINANCE & ADMINISTRATIVE SERVICES												
EVP OFFICE ACCOUNTING SVCS/BUSINESS OFFICE												
PURCHASING												
CONFERENCE SERVICES												
FACILITIES MGMT												
HARPER POLICE CHIEF INFORMATION OFFICER												
CLIENT SYSTEMS												
INFRASTRUCTURE SERVICES												
HUMAN RESOURCES TOTAL EVP FINANCE & ADMIN SERVICES												
PLANNING & INSTITUTIONAL EFFECTIVENESS												
STRATEGIC PLANNING & INST. EFFECTIVENESS INSTITUTIONAL RESEARCH												
TOTAL INSTITUTIONAL EFFECTIVENESS												
METC COMM ADVENT & COMM DI TNS												
MKTG, COMM, ADVCMT & COMM RLTNS MARKETING SVCS CENTER												
ENGAGEMT, COMMUN & LEGISLTV AFFRS												
ADVANCEMENT/FOUNDATION TOTAL MKTG, COMM, ADVCMT & COMM RLTNS												
DIVERSITY, EQUITY AND INCLUSION	,		,									
DIVERSITY EQUITY AND INCLUSION TOTAL DIVERSITY, EQUITY AND INCLUSION	1	-	1	-	-	-	-	-	-	-	-	-
WORKFORCE SOLUTIONS WKFC SOLUTIONS												
CONTINUING EDUCATION												
FAST TRACK (moved to BUS/SS)												
HARPER BUSINESS SOLUTIONS												
WORKFORCE AND ECONOMIC DEVELMT/JPRC TOTAL WORKFORCE AND STRATEGIC ALL												
STRATEGIC ALLIANCES AND INNOVATION												
STRATEGIC ALLIANCES AND INNOVATION TOTAL STRATEGIC ALLIANCES AND INNOVATION	-	-	-	-	-	-	-	-	-	-	-	-
GRAND TOTAL	223	-	223	222	-	222	222	-	222	222	-	222

As of 7/1/21												
	As of June, 30 2019		As of	PROFI June, 30 20	1	L/TECHNI As of	CAL June, 30 20	021	Bu	lgeted FY 2	2	
	F/T	P/T	Total	F/T	P/T	Total	F/T	P/T	Total	F/T	P/T	Total
PRESIDENT												
PRESIDENT'S OFFICE	-	-	-	-	-	-	-	-	-	-	-	-
CHIEF OF STAFF	-	-	-	-	-	-	-	-	-	-	-	-
TOTAL PRESIDENT			-			-			-	-	-	-
PROVOST												
PROVOST	-	-	-	-	-	-	-	-	-	-	-	-
BUSINESS & SOCIAL SCIENCE/CHILD CENTER/FAST TRAC	-	-	-	-	1	1	-	1	1	-	1	1
CAREER & TECH PROGRAMS/AEE (combined FY19) ACADEMY for TEACHING EXCELLENCE	8 5	4	12 5	10 6	7	17 6	11 6	7	18 6	15 6	7	22 6
HEALTH CAREERS	6	-	6	6	-	6	7	-	7	6	-	6
INTRDISCPLNRY PRGRMS	2	-	2	1	-	1	1	1	2	2	1	3
LIBERAL ARTS	1	-	1	1	-	1	1	-	1	1	-	1
MATH & SCIENCE RESOLUCES FOR LEARNING (ACADEMIC SUPPORT	5	1	6	5	1	6	5	1	6	5	1	6
RESOURCES FOR LEARNING/ACADEMIC SUPPORT CNTRS	2	1	3	2	1	3	2	1	3	2	1	3
ENROLLMENT SERVICES	1	-	1	1	-	1	2	-	2	3	-	3
REGISTRAR'S OFFICE	3	1	4	3	1	4	2	1	3	2	1	3
ADMISSIONS PROC & ASSESSMENT CNTR	1	-	1	1	-	1	1	-	1	1	-	1
ADMISSIONS OUTREACH	7	-	7	7	-	7	8	-	8	8	-	8
OFFICE OF STUDENT FINANCIAL ASSISTANCE ONE-STOP CENTER	1	- 2	1 8	6	- 2	1 8	1	- 2	9	1	- 2	1
STUDENT AFFAIRS	1	-	1	1	-	1	1	-	1	1	-	1
EVENTS MANAGEMENT	4	-	4	4	-	4	4	-	4	4	-	4
STUDENT ENGAGEMENT/INVOLVEMENT	1	-	1	2	-	2	2	-	2	2	-	2
STUDENT DEVELOPMENT	-	-	-	-	-	-	-	-	-	1	-	1
ADVISING SERVICES	21	-	21	22	-	22	24	-	24	24	-	24
ACCESS & DISABILITY SVCS CNSO/WOMEN'S PROG	4	6	10 13	4 16	6	10 16	4 14	6	10 14	5 13	5	10 13
TOTAL PROVOST	92	15	107	99	19	118	103	20	123	109	19	128
EVP FINANCE & ADMINISTRATIVE SERVICES												
EVP OFFICE	-	-	-	-	-	-	-	-	-	-	-	-
ACCOUNTING SVCS/BUSINESS OFFICE	-	-	-	-	-	-	-	-	-	-	-	-
PURCHASING CONFERENCE SERVICES	- 1		-	1		1	1	-	1	2	-	2
FACILITIES MGMT	-	-	-	-	_	-	-	-	-	-	_	-
HARPER POLICE	-	-	-	-	-	-	-	-	-	-	-	-
CHIEF INFORMATION OFFICER	-	-	-	-	-	-	-	-	-	-	-	-
CLIENT SYSTEMS	27	5	32	28	5	33	28	5	33	29	5	34
INFRASTRUCTURE SERVICES HUMAN RESOURCES	19	-	19	18	-	18	17	-	17	17	-	17
TOTAL EVP FINANCE & ADMIN SERVICES	47	- 5	- 52	48	- 5	53	47	- 5	- 52	50	- 5	55
			-						-			
PLANNING & INSTITUTIONAL EFFECTIVENESS												
STRATEGIC PLANNING & INST. EFFECTIVENESS	1	-	1	1	-	1	1	-	1	1	-	1
INSTITUTIONAL RESEARCH TOTAL INSTITUTIONAL EFFECTIVENESS	4	-	4	4	-	4	4	-	4	4	-	4
IOTAL INSTITUTIONAL EFFECTIVENESS	5	-	5	5	-	5	5	-	5	3	-	5
MKTG, COMM, ADVCMT & COMM RLTNS												
MARKETING SVCS CENTER	7	3	10	7	3	10	9	3	12	9	3	12
ENGAGEMT, COMMUN & LEGISLTV AFFRS	-	-	-	-	-	-	-	-	-	-	-	-
ADVANCEMENT/FOUNDATION	- 7	- 3	- 10	2	-	2 12	- 9	- 3	- 12	- 9	- 3	- 12
TOTAL MKTG, COMM, ADVCMT & COMM RLTNS	/	3	10	9	3	12	9	3	12	9	3	12
DIVERSITY, EQUITY AND INCLUSION												
DIVERSITY EQUITY AND INCLUSION	-	-	-	-	-	-	-	-	-	-	-	-
TOTAL DIVERSITY, EQUITY AND INCLUSION	-	-	-	-	-	-	-	-	-	-	-	-
WORKEODOE COLUTIONS												
WORKFORCE SOLUTIONS WKFC SOLUTIONS												
CONTINUING EDUCATION	10	5	15	- 8	3	11	- 7	3	10	- 7	3	10
FAST TRACK (moved to BUS/SS)	-	-	-	-	-	-	-	-	-	-	-	-
HARPER BUSINESS SOLUTIONS	3	-	3	3	-	3	3		3	3	-	3
WORKFORCE AND ECONOMIC DEVELMT/JPRC	3	-	3	3	-	3	3		3	3	-	3
TOTAL WORKFORCE AND STRATEGIC ALL	16	5	21	14	3	17	13	3	16	13	3	16
STRATEGIC ALLIANCES AND INNOVATION												
STRATEGIC ALLIANCES AND INNOVATION				-	-	-	2	-	2	2	-	2
TOTAL STRATEGIC ALLIANCES AND INNOVATION	-	-	-	-	-	-	2	-	2	2	-	2
GRAND TOTAL	167	28	195	175	30	205	179	31	210	188	30	218

As of 7/1/21	1											
	As of June, 30 2019		As of	SUPER June, 30 2		MANAGE As o	MENT f June, 30 2	2021	Bud	geted FY 2	2	
	F/T	P/T	Total	F/T	P/T	Total	F/T	P/T	Total	F/T	P/T	Total
PRESIDENT												
PRESIDENT'S OFFICE	1	-	1	1	-	1	1	-	1	1	-	1
CHIEF OF STAFF TOTAL PRESIDENT	2		2	2		2	2	-	2	2		2
	-		-	2		-	2		2	-		-
PROVOST												
PROVOST BUSINESS & SOCIAL SCIENCE/CHILD CENTER/FAST TRAC	1	-	1	1	-	1	1	-	1	1	-	1
CAREER & TECH PROGRAMS/AEE (combined FY19)	1	-	5	4	-	4	4	-	4	4	-	4
ACADEMY for TEACHING EXCELLENCE	1	-	1	1	-	1	1	-	1	1	-	1
HEALTH CAREERS	1	-	1	1	-	1	1	-	1	1	-	1
INTRDISCPLNRY PRGRMS	1	-	1	- 2	-	-	- 2	-	- 2	- 2	-	-
LIBERAL ARTS MATH & SCIENCE	1	-	2	1	-	2	1	-	1	1	-	2
RESOURCES FOR LEARNING/ACADEMIC SUPPORT	-		-	-		-	-		-	-		-
CNTRS	3	1	4	3	1	4	3	1	4	3	1	4
ENROLLMENT SERVICES REGISTRAR'S OFFICE	-	-	-	-	-	-	-	-	-	-	-	-
ADMISSIONS PROC & ASSESSMENT CNTR	2	-	2	2	-	2	2	-	2	2	-	2
ADMISSIONS OUTREACH	1	-	1	1	-	1	1	-	1	1	-	1
OFFICE OF STUDENT FINANCIAL ASSISTANCE	2	-	2	2	-	2	2	-	2	2	-	2
ONE-STOP CENTER	1	-	1	1	-	1	1	-	1	1	-	1
STUDENT AFFAIRS EVENTS MANAGEMENT	1	-	1	1	-	1	1	-	1 2	1	-	1
STUDENT ENGAGEMENT/INVOLVEMENT	4	-	4	4	_	4	4	-	4	4	-	4
STUDENT DEVELOPMENT	2	-	2	2	-	2	1	-	1	1	-	1
ADVISING SERVICES	1	-	1	1	-	1	2	-	2	2	-	2
ACCESS & DISABILITY SVCS	2	-	2	2	-	2	2	-	2	2	-	2
CNSO/WOMEN'S PROG TOTAL PROVOST	1 34	- 1	1 35	36	- 1	1 37	36	- 1	37	1 36	- 1	37
	51	1	55	50	1	51	50	1	57	50	1	51
EVP FINANCE & ADMINISTRATIVE SERVICES												
EVP OFFICE	-	-	-	-	-	-	-	-	-	-	-	-
ACCOUNTING SVCS/BUSINESS OFFICE PURCHASING	8	-	8 1	8	-	8	8	-	8	8	-	8
CONFERENCE SERVICES	1	-	1	1	-	1	1	-	1	1	-	1
FACILITIES MGMT	13	-	13	13	-	13	13	-	13	14	-	14
HARPER POLICE	3	-	3	3	-	3	2	-	2	2	-	2
CHIEF INFORMATION OFFICER CLIENT SYSTEMS	- 9	-	-	- 11	- 1	-	- 11	-	-	-	- 1	-
INFRASTRUCTURE SERVICES	8	-	10 8	7	-	12 7	7	-	12 7	11	-	12 7
HUMAN RESOURCES	4	-	4	5	-	5	5	-	5	5	-	5
TOTAL EVP FINANCE & ADMIN SERVICES	47	1	48	49	1	50	48	1	49	49	1	50
PLANNING & INSTITUTIONAL EFFECTIVENESS												
STRATEGIC PLANNING & INST. EFFECTIVENESS	1	-	1	1	-	1	1	-	1	1	-	1
INSTITUTIONAL RESEARCH	-	-	-	-	-	-	-	-	-	-	-	-
TOTAL INSTITUTIONAL EFFECTIVENESS	1	-	1	1	-	1	1	-	1	1	-	1
MKTG, COMM, ADVCMT & COMM RLTNS												
MARKETING SVCS CENTER	5	-	5	5	-	5	5	-	5	5	-	5
ENGAGEMT, COMMUN & LEGISLTV AFFRS	5 5	-	5 5	5 5	-	5 5	5 4	-	5 4	5 4	-	5 4
ADVANCEMENT/FOUNDATION TOTAL MKTG, COMM, ADVCMT & COMM RLTNS	15	-	5	15	-	15	14	-	14	14		4
	-		-	-								
DIVERSITY, EQUITY AND INCLUSION												
DIVERSITY EQUITY AND INCLUSION TOTAL DIVERSITY, EQUITY AND INCLUSION	-	-	-	-	-	-	1	-	1	1	-	1
TOTAL DIVERSITT, EQUIT AND INCLUSION	-	-	-	-	-	-	1	-	1	1	-	1
WORKFORCE SOLUTIONS												
WKFC SOLUTIONS	2	-	2	2	-	2	2	-	2	2	-	2
CONTINUING EDUCATION	6 1	-	6 1	5	-	5	5	-	5	5	-	5
FAST TRACK (moved to BUS/SS) HARPER BUSINESS SOLUTIONS	1	-	1	- 1	-	-	- 1	-	-	-	-	-
WORKFORCE AND ECONOMIC DEVELMT/JPRC	2	-	2	2	-	2	2	-	2	2	-	2
TOTAL WORKFORCE AND STRATEGIC ALL	12	-	12	10	-	10	10	-	10	10	-	10
STRATEGIC ALLIANCES AND INNOVATION												
STRATEGIC ALLIANCES AND INNOVATION							2	-	2	2	-	2
TOTAL STRATEGIC ALLIANCES AND INNOVATION	-	-	-	-	-	-	2	-	2	2	-	2
GRAND TOTAL	111	2	113	113	2	115	114	2	116	115	2	117

As of 7/1/21												
	As of June, 30 2019		As of	C June, 30 2		ED STAFF As of	June, 30 2	021	Bud	geted FY 22	2	
	F/T	P/T	Total	F/T	P/T	Total	F/T	P/T	Total	F/T	P/T	Total
PRESIDENT PRESIDENTS OFFICE		,	,								1	1
PRESIDENT'S OFFICE CHIEF OF STAFF	-	1	1	-	1	1	-	1	1	-	1	1
TOTAL PRESIDENT	-	1	2	-	1	1	-	1	1	-	1	1
PROVOST												
PROVOST BUSINESS & SOCIAL SCIENCE/CHILD CENTER/FAST TRAC	- 4	- 4	- 8	- 5	-	- 9	- 5	-	- 9	- 5	- 4	- 9
CAREER & TECH PROGRAMS/AEE (combined FY19)	4	5	9	5	5	10	6	5	11	6	5	11
ACADEMY for TEACHING EXCELLENCE	2	-	2	2	-	2	2	-	2	2	-	2
HEALTH CAREERS	4	2	6	5	1	6	5	1	6	5	1	6
INTRDISCPLNRY PRGRMS LIBERAL ARTS	4	2 1	6 5	4	-	4	4	-	4 5	4	-	4 5
MATH & SCIENCE	2	1	3	2	-	2	2	-	2	2	-	2
RESOURCES FOR LEARNING/ACADEMIC SUPPORT												
CNTRS ENROLLMENT SERVICES	12	10	22 1	13 1	8	21 1	13	8	21 1	13	8	21
REGISTRAR'S OFFICE	5	2	7	5	2	7	5	2	7	5	2	7
ADMISSIONS PROC & ASSESSMENT CNTR	7	7	14	7	7	14	7	7	14	7	7	14
ADMISSIONS OUTREACH	-	1	1	-	1	1	-	1	1	-	1	1
OFFICE OF STUDENT FINANCIAL ASSISTANCE	7	2	9	7	2	9	7	2	9	7	2	9
ONE-STOP CENTER STUDENT AFFAIRS	-	-	-	-	-	-	-	-	-	-	-	-
EVENTS MANAGEMENT	-	2	2	-	2	2	-	2	2	-	2	2
STUDENT ENGAGEMENT/INVOLVEMENT	6	1	7	5	2	7	5	2	7	5	2	7
STUDENT DEVELOPMENT	3	3	6	4	3	7	4	3	7	3	1	4
ADVISING SERVICES	1	2	3	-	-	-	-	-	-	1	2	3
ACCESS & DISABILITY SVCS CNSO/WOMEN'S PROG	1 2	3 3	4 5	2 2	2 3	4 5	2 2	2 3	4 5	2 2	1 3	3 5
TOTAL PROVOST	69	52	121	74	43	117	75	43	118	75	42	117
EVP FINANCE & ADMINISTRATIVE SERVICES												
EVP OFFICE	1 10	- 4	1 14	1 10	-	1 14	1 10	- 4	1 14	1	- 3	1 14
ACCOUNTING SVCS/BUSINESS OFFICE PURCHASING	2	-	2	10	-	14	10	-	14	1	-	14
CONFERENCE SERVICES	1	-	- 1	1	-	1	1	-	1	1	-	1
FACILITIES MGMT	4	1	5	4	1	5	4	1	5	4	1	5
HARPER POLICE	-	-	-	-	-	-	1	-	1	1	-	1
CHIEF INFORMATION OFFICER CLIENT SYSTEMS	1	-	1 7	1	-	1 6	1	-	1 6	1	-	1
INFRASTRUCTURE SERVICES	1	4	2	2	1	3	2	4	3	2	4	3
HUMAN RESOURCES	5	-	5	5	-	5	5	-	5	5	-	5
TOTAL EVP FINANCE & ADMIN SERVICES	28	10	38	27	10	37	28	10	38	29	9	38
PLANNING & INSTITUTIONAL EFFECTIVENESS												
STRATEGIC PLANNING & INST. EFFECTIVENESS	1	2	3	1	2	3	1	2	3	1	2	3
INSTITUTIONAL RESEARCH	1	-	1	1	-	1	1	-	1	1	-	1
TOTAL INSTITUTIONAL EFFECTIVENESS	2	2	4	2	2	4	2	2	4	2	2	4
MKTG, COMM, ADVCMT & COMM RLTNS												
MARKETING SVCS CENTER	6	1	7	6	1	7	6	1	7	6	1	7
ENGAGEMT, COMMUN & LEGISLTV AFFRS	1	-	1	1	-	1	-	-	-	-	-	-
ADVANCEMENT/FOUNDATION	1	-	1	1	-	1	1	-	1	1	1	2
TOTAL MKTG, COMM, ADVCMT & COMM RLTNS	8	1	9	8	1	9	7	1	8	7	2	9
DIVERSITY, EQUITY AND INCLUSION												
DIVERSITY EQUITY AND INCLUSION	-	-	-	-	-	-	-	-	-	1	-	1
TOTAL DIVERSITY, EQUITY AND INCLUSION	-	-	-	-	-	-	-	-	-	1	-	1
WORKFORCE SOLUTIONS												
WKFC SOLUTIONS	-	-	-	-	-	-	-	-	-	-	-	-
CONTINUING EDUCATION	9	4	13	8	2	10	8	1	9	8	1	9
FAST TRACK (moved to BUS/SS)	1	-	1	-	-	-	-	-	-	-	-	-
HARPER BUSINESS SOLUTIONS	1	-	1	1	-	1	1	-	1	1	1	2
WORKFORCE AND ECONOMIC DEVELMT/JPRC TOTAL WORKFORCE AND STRATEGIC ALL	4	2	6 21	4	1	5	4	- 1	4	3	- 2	3
TOTAL WORKLOKE AND STRATEOUCALL	15	U	∠1	15	3	10	15	1	14	12	2	14
STRATEGIC ALLIANCES AND INNOVATION												
STRATEGIC ALLIANCES AND INNOVATION				-	-	-	-		-	-	-	-
TOTAL STRATEGIC ALLIANCES AND INNOVATION	-	-	-	-	-	-	-	-	-	-	-	-
GRAND TOTAL	122	72	195	124	60	184	125	58	183	126	58	184
GRAND IOTAL	122	12	193	124	00	184	123	38	183	120	38	184

As of 7/1/21	I					~~~~						
	As of June, 30 2019			SECU As of June, 30 2020			As of June, 30 2021			Budgeted FY 22		
	F/T	P/T	Total	F/T	P/T	Total	F/T	P/T	Total	F/T	P/T	Total
<u>PRESIDENT</u> PRESIDENT'S OFFICE												
CHIEF OF STAFF												
TOTAL PRESIDENT												
PROVOST												
PROVOST BUSINESS & SOCIAL SCIENCE/CHILD CENTER/FAST TRAC												
CAREER & TECH PROGRAMS/AEE (combined FY19)												
ACADEMY for TEACHING EXCELLENCE												
HEALTH CAREERS												
INTRDISCPLNRY PRGRMS												
LIBERAL ARTS MATH & SCIENCE												
RESOURCES FOR LEARNING/ACADEMIC SUPPORT												
CNTRS												
ENROLLMENT SERVICES												
REGISTRAR'S OFFICE ADMISSIONS PROC & ASSESSMENT CNTR												
ADMISSIONS OUTREACH												
OFFICE OF STUDENT FINANCIAL ASSISTANCE												
ONE-STOP CENTER												
STUDENT AFFAIRS EVENTS MANAGEMENT												
EVEN IS MANAGEMEN I STUDENT ENGAGEMENT/INVOLVEMENT												
STUDENT DEVELOPMENT												
ADVISING SERVICES												
ACCESS & DISABILITY SVCS												
CNSO/WOMEN'S PROG TOTAL PROVOST												
101AL1R0V031												
EVP FINANCE & ADMINISTRATIVE SERVICES												
EVP OFFICE												
ACCOUNTING SVCS/BUSINESS OFFICE PURCHASING												
CONFERENCE SERVICES												
FACILITIES MGMT												
HARPER POLICE	17	15	32	17	15	32	17	15	32	20	5	25
CHIEF INFORMATION OFFICER												
CLIENT SYSTEMS INFRASTRUCTURE SERVICES												
HUMAN RESOURCES												
TOTAL EVP FINANCE & ADMIN SERVICES	17	15	32	17	15	32	17	15	32	20	5	25
PLANNING & INSTITUTIONAL EFFECTIVENESS												
STRATEGIC PLANNING & INST. EFFECTIVENESS												
INSTITUTIONAL RESEARCH												
TOTAL INSTITUTIONAL EFFECTIVENESS												
MUTO COMPLANNONT & COMPLEXITS												
MKTG, COMM, ADVCMT & COMM RLTNS MARKETING SVCS CENTER												
ENGAGEMT, COMMUN & LEGISLTV AFFRS												
ADVANCEMENT/FOUNDATION												
TOTAL MKTG, COMM, ADVCMT & COMM RLTNS												
DIVERSITY, EQUITY AND INCLUSION												
DIVERSITY EQUITY AND INCLUSION												
TOTAL DIVERSITY, EQUITY AND INCLUSION	-	-	-	-	-	-	-	-	-	-	-	-
WORKFORCE SOLUTIONS WKFC SOLUTIONS												
CONTINUING EDUCATION												
FAST TRACK (moved to BUS/SS)												
HARPER BUSINESS SOLUTIONS												
WORKFORCE AND ECONOMIC DEVELMT/JPRC												
TOTAL WORKFORCE AND STRATEGIC ALL												
STRATEGIC ALLIANCES AND INNOVATION												
STRATEGIC ALLIANCES AND INNOVATION												
TOTAL STRATEGIC ALLIANCES AND INNOVATION	-	-	-	-	-	-	-	-	-	-	-	-
GRAND TOTAL	17	15	32	17	15	32	17	15	32	20	5	25
GRAND IOTAL	1/	13	54	1/	1.J	34	1/	1.J	34	20	5	25

#### PERSONNEL HEADCOUNT-THREE YEAR HISTORY AND CURRENT YEAR PROJECTED

#### As of 7/1/21

As of 7/1/21					CUST		IAINTENA	NCE				
		June, 30	2019		June, 30 2		As o	f June, 30	2021	1	idgeted FY	22
PRESIDENT	F/T	P/T	Total	F/T	P/T	Total	F/T	P/T	Total	F/T	P/T	Total
PRESIDENT'S OFFICE												
CHIEF OF STAFF												
TOTAL PRESIDENT												
PROVOST												
PROVOST												
BUSINESS & SOCIAL SCIENCE/CHILD CENTER/FAST TRAC CAREER & TECH PROGRAMS/AEE (combined FY19)												
ACADEMY for TEACHING EXCELLENCE												
HEALTH CAREERS INTRDISCPLNRY PRGRMS												
LIBERAL ARTS												
MATH & SCIENCE RESOURCES FOR LEARNING/ACADEMIC SUPPORT CNTRS												
ENROLLMENT SERVICES												
REGISTRAR'S OFFICE												
ADMISSIONS PROC & ASSESSMENT CNTR ADMISSIONS OUTREACH												
OFFICE OF STUDENT FINANCIAL ASSISTANCE												
ONE-STOP CENTER												
STUDENT AFFAIRS EVENTS MANAGEMENT												
STUDENT ENGAGEMENT/INVOLVEMENT												
STUDENT DEVELOPMENT												
ADVISING SERVICES ACCESS & DISABILITY SVCS												
CNSO/WOMEN'S PROG												
TOTAL PROVOST												
EVP FINANCE & ADMINISTRATIVE SERVICES												
EVP OFFICE												
ACCOUNTING SVCS/BUSINESS OFFICE PURCHASING												
CONFERENCE SERVICES												
FACILITIES MGMT HARPER POLICE	84	4	88	86	4	90	86	4	90	86	4	90
CHIEF INFORMATION OFFICER												
CLIENT SYSTEMS												
INFRASTRUCTURE SERVICES HUMAN RESOURCES												
TOTAL EVP FINANCE & ADMIN SERVICES	84	4	88	86	4	90	86	4	90	86	4	90
PLANNING & INSTITUTIONAL EFFECTIVENESS												
STRATEGIC PLANNING & INST. EFFECTIVENESS												
INSTITUTIONAL RESEARCH TOTAL INSTITUTIONAL EFFECTIVENESS												
MKTG, COMM, ADVCMT & COMM RLTNS MARKETING SVCS CENTER												
ENGAGEMT, COMMUN & LEGISLTV AFFRS												
ADVANCEMENT/FOUNDATION TOTAL MKTG, COMM, ADVCMT & COMM RLTNS												
TOTAL MIKTO, COMIN, AD VEMT & COMIN RETIS												
DIVERSITY, EQUITY AND INCLUSION												
DIVERSITY EQUITY AND INCLUSION TOTAL DIVERSITY, EQUITY AND INCLUSION	-	-	-	-	-	-	-	-		-	-	-
WORKFORCE SOLUTIONS WKFC SOLUTIONS												
CONTINUING EDUCATION												
FAST TRACK (moved to BUS/SS)												
HARPER BUSINESS SOLUTIONS WORKFORCE AND ECONOMIC DEVELMT/JPRC												
TOTAL WORKFORCE AND STRATEGIC ALL												
STRATEGIC ALLIANCES AND INNOVATION												
STRATEGIC ALLIANCES AND INNOVATION STRATEGIC ALLIANCES AND INNOVATION												
TOTAL STRATEGIC ALLIANCES AND INNOVATION	-	-	-	-	-	-	-	-	-	-	-	-
GRAND TOTAL	84	4	88	86	4	90	86	4	90	86	4	90
GRAND IOTAL	04	4	00	00	4	90	00	4	90	00	4	90

### PERSONNEL HEADCOUNT-THREE YEAR HISTORY AND CURRENT YEAR PROJECTED

#### As of 7/1/21

As of 7/1/21												
	As of	June, 30 20	19		TOTALS June, 30 20	020	As of	June, 30 2	021	Bud	geted FY 2	2
	F/T	P/T	Total	F/T	P/T	Total	F/T	P/T	Total	F/T	P/T	Total
PRESIDENT	2	1	2	2	1	2	2	1	2	2	1	2
PRESIDENT'S OFFICE CHIEF OF STAFF	2 2	1	3 2	2	1	3 2	2 2	1	3 2	2 2	1	3
TOTAL PRESIDENT	4	1	5	4	1	5	4	1	5	4	1	5
PROVOST	2		2	2		2	2		2			
PROVOST BUSINESS & SOCIAL SCIENCE/CHILD CENTER/FAST TRAC	3 36	- 4	3 40	3 38	- 5	3 43	2 39	- 5	2 44	4 38	- 5	4 43
CAREER & TECH PROGRAMS/AEE (combined FY19)	41	9	50	47	12	59	48	12	60	53	12	65
ACADEMY for TEACHING EXCELLENCE	9	-	9	10	-	10	10	-	10	10	-	10
HEALTH CAREERS	46	2	48	47	1	48	48	1	49	45	1	46 9
INTRDISCPLNRY PRGRMS LIBERAL ARTS	9 69	2 1	11 70	7 70	-	7 71	7 71	1	8 72	8 70	1	9 71
MATH & SCIENCE	67	2	69	66	1	67	66	1	67	68	1	69
RESOURCES FOR LEARNING/ACADEMIC SUPPORT												
CNTRS	23	12	35	24	10	34	24	10	34	25	10	35
ENROLLMENT SERVICES REGISTRAR'S OFFICE	3	- 3	3 12	3 9	- 3	3 12	4	- 3	4 11	5 8	- 3	5 11
ADMISSIONS PROC & ASSESSMENT CNTR	10	7	12	10	7	12	10	7	17	10	7	17
ADMISSIONS OUTREACH	9	1	10	9	1	10	10	1	11	10	1	11
OFFICE OF STUDENT FINANCIAL ASSISTANCE	11	2	13	11	2	13	11	2	13	11	2	13
ONE-STOP CENTER	7	2	9	7	2	9	8	2	10	8	2	10
STUDENT AFFAIRS EVENTS MANAGEMENT	3	1 2	4	4	- 2	4 8	4	- 2	4	4	-2	4
EVENTS MANAGEMENT STUDENT ENGAGEMENT/INVOLVEMENT	13	2	8 14	13	2	8 15	13	2	8 15	13	2	8 15
STUDENT DEVELOPMENT	15	3	18	15	3	18	14	3	17	13	1	14
ADVISING SERVICES	24	2	26	24	-	24	27	-	27	28	2	30
ACCESS & DISABILITY SVCS	8	9	17	9	8	17	9	8	17	9	6	15
CNSO/WOMEN'S PROG TOTAL PROVOST	16 437	3 68	19 505	19 451	63	22 514	456	64	20 520	16 462	<u>3</u> 62	19 524
IOTALTROVOST	-57	08	505	451	05	514	450	04	520	402	02	524
EVP FINANCE & ADMINISTRATIVE SERVICES												
EVP OFFICE	2	-	2	2	-	2	2	-	2	2	-	2
ACCOUNTING SVCS/BUSINESS OFFICE	19	4	23	19	4	23	19	4	23	20	3	23
PURCHASING CONFERENCE SERVICES	3	-	3 3	3 3	-	3	3	-	3	4	-	4
FACILITIES MGMT	103	5	108	105	5	110	105	5	110	106	5	111
HARPER POLICE	20	15	35	20	15	35	21	15	36	24	5	29
CHIEF INFORMATION OFFICER	2	-	2	2	-	2	2	-	2	2	-	2
CLIENT SYSTEMS	40	10	50	42	10	52	42	10	52	43	10	53
INFRASTRUCTURE SERVICES HUMAN RESOURCES	28 10	1	29 10	27 11	1	28 11	26 11	1	27 11	26 12	1	27 12
TOTAL EVP FINANCE & ADMIN SERVICES	230	35	265	234	35	269	234	35	269	242	24	266
<u>PLANNING &amp; INSTITUTIONAL EFFECTIVENESS</u> STRATEGIC PLANNING & INST. EFFECTIVENESS	4	2	6	4	2	6	4	2	6	4	2	6
INSTITUTIONAL RESEARCH	4	-	6	4	-	6	4	-	6 6	4	-	6
TOTAL INSTITUTIONAL EFFECTIVENESS	10	2	12	10	2	12	10	2	12	10	2	12
MKTG, COMM, ADVCMT & COMM RLTNS MARKETING SVCS CENTER	10	4	22	10		22	21	4	25	21		25
MARKETING SVCS CENTER ENGAGEMT, COMMUN & LEGISLTV AFFRS	19 6	4	23 6	19 6	4	23 6	21 5	4	25 5	21 5	4	25 5
ADVANCEMENT/FOUNDATION	8	-	8	10	-	10	7	-	7	7	1	8
TOTAL MKTG, COMM, ADVCMT & COMM RLTNS	33	4	37	35	4	39	33	4	37	33	5	38
DIVERSITY, EQUITY AND INCLUSION												
DIVERSITY EQUITY AND INCLUSION	1	-	1	1	-	1	2	-	2	3	-	3
TOTAL DIVERSITY, EQUITY AND INCLUSION	1	-	1	1	-	1	2	-	2	3	-	3
WORKFORCE SOLUTIONS WKFC SOLUTIONS	3		3	3		3	3		3	3		3
CONTINUING EDUCATION	26	- 9	35	22	5	27	20	- 4	24	20	- 4	24
FAST TRACK (moved to BUS/SS)	2	-	2	-	-	-	-	-	-	-	-	-
HARPER BUSINESS SOLUTIONS	5	-	5	5	-	5	5	-	5	5	1	6
WORKFORCE AND ECONOMIC DEVELMT/JPRC	11	2	13	11	1	12	10	-	10	9	-	9
TOTAL WORKFORCE AND STRATEGIC ALL	47	11	58	41	6	47	38	4	42	37	5	42
STRATEGIC ALLIANCES AND INNOVATION												
STRATEGIC ALLIANCES AND INNOVATION	-	-	-	-	-	-	5	-	5	5	-	5
TOTAL STRATEGIC ALLIANCES AND INNOVATION	-	-	-	-	-	-	5	-	5	5	-	5
GRAND TOTAL	762	121	883	776	111	887	782	110	892	796	99	895
GRAND IOTAL	102	121	003	//0	111	00/	102	110	092	790	77	075

FY 2018-2	020 Operational Analysis Cost	Comparis	son										
	Department												
	·		2018	2019	2020	2018	2019	2020	2018		2019	2020	Variance
					2020	2018	2019	2020					variance
Division	Dant	D+#	Total	Total					Dept Sur		Dept Surplus	Dept Surplus	
Division	Dept	Dept #	FTE	FTE	Total FTE		Cost per FTE		or (Defi	,	or (Deficit)	or (Deficit)	
BUS/SS	Accounting	111	277	276		\$2,515	\$2,486	\$2,487		2,939	\$742,590	. ,	
CTP	Adult Ed Development	611	429	445		4,398	4,438	5,137		,803)	(1,091,072)	(1,004,001)	
BUS/SS	Anthropology	151	56	44		5,250	4,871	5,048		,958)	1,424	6,888	
LIB ARTS	Art	218	234	249		4,859	4,884	4,888		5,820	64,160	104,611	
MS	Biology	311	723	695		3,247	3,392	3,175	,	1,459	1,275,347	1,678,918	
CTP	Building Design & Technology	524	38	48		10,102	8,625	8,198		,045)	(126,744)	(112,506)	
HC	Cert Nursing Assistant	351	157	145		2,669	2,563	2,131		1,847	662,454	759,518	
MS	Chemistry	516	335	319		5,536	5,467	5,989	(150		(72,610)	(141,435)	
LIB ARTS	Communication Arts	212	424	421		3,096	3,033	3,174	689	9,852	812,448		
MS	Community Health Worker	327	1	1	_	2,190	10,326	-		63	(5,297)	8,317	
CTP	Computer Info Systems	116	185	202		5,793	5,183	5,094	(59	,705)	72,680		
MS	Computer Science	520	62	53		2,507	3,747	4,133		1,004	83,211	91,816	
HC	Dental Hygiene	315	53	49		20,312	22,310	24,108	(455	,262)	(460,943)	(402,105)	
BUS/SS	Early Childhood Education	322	72	75	78	2,850	3,212	3,024		7,326	156,492	188,544	
BUS/SS	Economics	114	217	208	187	2,392	2,473	2,799	528	3,998	525,264	474,477	
BUS/SS	Education	152	44	46	58	4,585	3,684	3,485	7	7,828	42,219	109,983	
CTP	Electronics	518	55	60		4,996	4,525	3,922		2,899	88,002		
CTP	Emergency Management	360	7	11		4,399	3,624	5,935		9,197	25,537	1,750	
HC	Emergency Medical Services	320	61	66		4,731	3.681	4,487		).918	96,910	47.692	
MS	Engineering	519	29	24		7,897	9,680	8,955		,371)	(103,108)	(100,132)	
LIB ARTS	English/Literature	211	819	775		4,399	4,515	4,347		5,437	339,288	651,476	
LIB ARTS	English/Second Lang	612	263	242		4,843	5,305	5,969		4,102	(84,995)	(186,070)	
CTP	Fashion Design	221	41	39		7,356	8,231	7,920		.953)	(81,957)	(69,851)	
CTP	Fire Science	517	57	59		5,437	4,955	4,135		2,625	86,746	102,361	
STU DEV	First Year Experience	653	31	20		1,759	1,825	1,653		3,908	62,210		
BUS/SS	Geography	153	121	130		3,300	3,182	3,384		1,386	263,218		
CTP	Graphic Art Tech	509	93	108		6,460	5,819	5,509		,552)	37,168		
HC	Health Information Technology	325	39	36		5,481	5,495	10,352		,426)	18.058	(91,590)	
HC HC	Health Science Core	325	110	125		2,289	2,495	2,567		,420) 3,272	437,839	461,284	
BUS/SS	Health Science Core History	154	137	125		3,234	3,717	4,524		9.633	437,839	401,204 81,920	
CTP	History Hospitality Management	154	75	65						3,633 3,666	58,589	92.846	
LIB ARTS	Hospitality Management Humanities	214	199	198		4,733	5,219 2,652	4,908 2,915		3,000 3,426	460,381	92,846 458,265	
LIB ARTS MS	Kinesiology & Health Ed		93	88		2,615				3,420 1,755	71,603	,	
MS CTP		411 316	93 139	88 149		4,158	4,410 2,525	4,213				115,958	
	Law Enforcement & Justice		139	149	156	2,508		2,819		6,244	410,378		
LIB ARTS	Learning Skills	679				5,290	6,985	7,984	· · · · · · · · · · · · · · · · · · ·	,060)	(25,318)	(28,963)	
CTP	Maintenance Technology	521	16	9		4,688	2,584	7,323		7,887	34,590		
BUS/SS	Management	112	232	216		2,613	2,734	3,170		),954	555,684	565,021	
CTP	Manufacturing Technology	527	85	108		4,627	3,588	2,802		9,084	214,512		
HC	Massage Therapy	329	14	20		7,813	9,823	7,635		,691)	(38,800)	5,968	
MS	Mathematics & Dev Math	512	1,100	1,062		2,618	2,642	2,566	,	1,821	2,502,372		
HC	Medical Office Assistant	324	22	25	21	7,167	6,044	7,028		,013)	11,572		
LIB ARTS	Music	219	82	78		10,060	11,409	13,210		,449)	(464,208)	(485,825)	
HC	Nursing	312	157	158		12,848	14,605	15,853		,008)	(608,180)	(748,268)	
HC	Nutrition	318	53	48		3,164	3,455	3,570		7,318	86,202	107,081	
CTP	Paralegal Studies	155	50	32	30	4,936	7,768	7,747	27	7,671	(65,243)	(44,371)	

FY 2018-2	020 Operational Analysis Cost C	Comparie	son									
Sorted by I	Department											
			2018	2019	2020	2018	2019	2020	2018	2019	2020	Variance
			Total	Total	2020	2010	2010	2020	Dept Surplus	Dept Surplus	Dept Surplus	, and the
Division	Dept	Dept #	FTE	FTE	Total FTE	Cost per FTE	Cost per FTE	Cost per FTE	or (Deficit)	or (Deficit)	or (Deficit)	
LIB ARTS	Philosophy	215	290	271	301	3,081	2,878	2,619	503,063	554,016	791,402	
HC	Phlebotomy	357	16	18		7,750	7,706	7,236	(8,948)	(1,711)	743	
MS	Physical Sciences	508	226	215	215	5,880	6,159	6,563	(170,213)	(172,428)	(195,625)	
HC	Physical Therapy Assistant	330			15			15,537			(66,083)	
BUS/SS	Political Science	156	53	58		3,719	3,591	4,277	59,948	87,595	37,866	
HC	Practical Nursing	326	29	27		5,910	6,708	5,080	115,141	125,111	177,665	
BUS/SS	Psychology	157	428	432		2,623	2,490	2,890	939,535	1,127,348	926,655	
HC	Radiologic Tech	358	41	44		10,310	10,257	10,501	5,352	17,876	18,674	
CTP	Refrig/Air Cond	522	37	28		10,329	14,438	12,169	(183,960)	(211,490)	(174,761)	
BUS/SS	Sociology	158	217	210		2,253	2,569	2,719	547,387	513,443	472,875	
HC	Sonography	412	41	41		7,791	12,680	10,211	78,414	(88,523)	30,908	
STU DEV	Student Career Development	651	11	10		2,410	2,153	3,187	31,087	30,392		
STU DEV	Student Development Diversity	655	23	20	17	1,606	1,645	1,762	76,352		67,057	
STU DEV	Student Psych Humanistic Develop		8	9	-	1,794	2,387	1,425	24,356		33,242	
CTP	Supply Chain Management	119	45	41	-	3,978	4,072	4,282	77,997	71,073		
HC	Surgical Tech	328	2	10		36,727	14,800	9,592	(57,328)	(41,007)	16,394	
CTP	Welding	528	66	57		5,987	7,070	8,755	48,816	· · · · · /	(100,022)	
LIB ARTS	World Languages	216	235	240	242	2,620	2,535	2,627	515,974	594,235	637,034	
	Grand Totals		9,275	9,085	9,073	Avg \$4,078	\$4,208	\$4,304	\$9,423,491	\$9,881,469	\$11,517,921	\$1,636,452
	Percentage Change		-2.70%	-2.04%	-0.13%	4.79%			-7.71%	4.86%	16.56%	, , , -
BUS/SS	TOTALS		1,854	1,807	1,750	Avg \$2,791	\$2,812	\$3,086	\$3,833,976	\$4,146,680	\$3,952,700	(\$193,980)
CTP	TOTALS		1,418	1,461	1,450	Avg 5,103	5,019	5,134	(545,932)	(495,783)	(23,514)	\$472,269
HC	TOTALS		795	812	814	Avg 7,311	7,957	8,215	295,586	216,858	310,543	\$93,685
LIB ARTS	TOTALS		2,566	2,489	2,487	Avg 4,009	4,091	4,109	2,145,165	2,250,007	2,763,333	\$513,326
MS	TOTALS		2,569	2,457	2,508	Avg 3,575	3,687	3,661	3,468,993	3,579,090	4,281,111	\$702,021
STU DEV	TOTALS		73	59		Avg 1,810	1,881	1,794	225,703		233,748	\$49,131
	Grand Totals		9,275	9,085	9,073	Avg \$4,078	\$4,208	\$4,304	\$9,423,491	\$9,881,469	\$11,517,921	\$1,636,452

	Art, Design & Performing Art	s (AOIA)
Interest	Degree	Certificate
Art and Design	Associate in Fine Arts with Art Emphasis <b>AFAA</b>	
	Art and Design <b>AA</b>	
Architectural Studies	Architectural Studies <b>AA</b>	Architectural CAD Certificate A2CC
	Fashion Design AAS <b>FASH</b>	Apparel Construction FASA
Fashion Design	Fashion Entrepreneurship AAS FASE	Fashion Design Certificate FASC
		Textiles Certificate FAST
Fashion Merchandising	Fashion Merchandising AAS FASM	
Graphic Arts Design and Technology	Graphic Design AAS <b>GRAD</b>	Fashion Graphic Arts <b>GAFC</b>
	Package Design AAS <b>GRAK</b>	Graphic Arts <b>GRAC</b>
	Print Graphics/Production AAS GRAP	Graphic Arts Design GADC
	Web Design AAS <b>GRAW</b>	Graphic Arts Desktop Publishing GADP
		Graphic Arts Digital Photography GDPC
		Graphic Arts Interactive Technology GAIT
		Graphic Arts Package Design GAPD
		Graphic Arts Variable Data GVDC
		Graphic Arts Web Design GAWD
Interior Design	Interior Design AAS IND	Architectural CAD A2CC
		Interior Design Assistant INDA
		Kitchen and Bath Specialty <b>KBSC</b>
		Perspective and Rendering INDP
Music	Associate in Fine Arts-Music <b>AFAM</b>	
Theatre Arts	Theatre AA	
Web Design and Development	Web Development AAS WBDV	Web Development Certificate WDVC
	Web Design and Interactive Media AAS <b>WDIM</b>	Web Design and Interactive Media Certificate WDMC

Interest	Degree	Certificate
Accounting	Accounting Associate AAS ACAS	Accounting Assistant Certificate ACCA
	Accounting AA	Accounting Bookkeeper/Clerk Certificate ACCC
		Advanced Accounting Bookkeeper/Clerk Certificate AABC
		Professional Accounting (CPA) Preparation Certifica CPA2
		Tax Accounting Assistant Certificate TAAC
usiness Administration	Entrepreneurship AAS <b>BAEN</b>	Business Management Certificate BMGT
	Financial Management AAS BAFM	Entrepreneurial Maker Certificate ENTM
	Human Resource Management AAS BAHR	Entrepreneurship Certificate ENTC
	Insurance AAS BAIN	Financial Management Certificate FNMC
	Management AAS BAMG	Human Resource Management Certificate <b>HRM</b>
	Social Commerce and Sales AAS BASS	Insurance Certificate INSC
	Social Media Specialist AAS BASM	Retail Merchandising Certificate <b>RMER</b>
	Business Administration <b>AA</b>	Social Commerce and Sales Certificate SCSC
		Social Media Specialist Certificate SMSC
ospitality Management	Food Service Operations Management AAS <b>HOSF</b>	Bread and Pastry Arts Certificate <b>BRPA</b>
	Hotel Operations Management AAS HOSH	Culinary Arts Certificate CUL2
		Food Service Management Certificate <b>FS</b>
		Hotel Management Certificate <b>HOTM</b>
formation Technology	Information Systems AAS ISD	Software Development Certificate CSDC
	IT Computer Support AAS ITCS	IT Computer Support Technician Certificate CSTC
	IT Network Administration AAS ITNA	IT Support Technician Certificate ISTC
		IT Network Administration Certificate CNAC
		IT Network Support Technician Certificate NSTC
		Administrative Assistant Certificate ADMA
		Office Assistant Certificate OFCA
upply Chain Management	Supply Chain Management AAS SCM	Inventory/Production Control Certificate IPC
	Manufacturing Technology AAS/ Supply Chain/Logistics	Logistics Certificate LOGC
	Emphasis MFTS	Procurement Certificate <b>PROC</b>
		Supply Chain Management Certificate SCMC
/eb Development	Web Development AAS <b>WBDV</b>	Web Development Certificate <b>WDVC</b>
	Web Design and Interactive Media AAS WDIM	Web Design and Interactive Media Certificate WDN

	Education (AOI	C)
Interest	Degree	Certificate
Early Childhood Education	Early Childhood Director AAS ECED	Assistant Teacher Certificate EAST
	Early Childhood Teacher AAS ECET	Family Child Care I Certificate EFC1
	Early Childhood Teacher AA	Family Child Care II Certificate EFC2
		Teacher Certificate ECHT
		Infant/Toddler Teacher EITT
		Infant/Toddler Teacher Assistant <b>EITA</b>
Elementary Education	Elementary Education <b>AA</b>	
Health and Physical Education	Health and Physical Education <b>AA</b>	
	Health and Physical Education <b>AS</b>	
Linguistics		Teaching English to Speakers of Other Languages Certificate <b>TESO</b>
		Endorsement Certificate ESLE
Middle School Education	Middle School Education AA	
	Middle School Education AS	
Paraprofessional Educator	Paraprofessional Educator AAS EDUP	Paraprofessional Educator Certificate EDPC
Secondary Education	Secondary Education <b>AA</b>	
Special Education	Special Education AA	

Engineering, Math and Computer Science (AOID)					
Interest	Degree	Certificate			
Computer Science	Computer Science <b>AS</b>				
Engineering	Associate in Engineering Science <b>AES</b>				
Mathematics	Mathematics AS				

	Health Science (AOIE)	
Interest	Degree	Certificate
Cannabis Science and Therapeutics		Cannabis Science and Therapeutics Certificate <b>CNBC</b> <i>Pending ICCB Approval</i>
Community Health Worker		Community Health Worker Certificate CHWC
Dental Hygiene	Dental Hygiene AAS DHY	
Diagnostic Cardiac Sonography	Diagnostic Cardiac Sonography AAS DCS	
Diagnostic Medical Sonography	Diagnostic Medical Sonography AAS SON	
Emergency Medical Services	Emergency Medical Services AAS EMS	Emergency Medical Technician Certificate EMTC Paramedic Certificate PMDC
Health/Physical Education	Health Education AA Health Education AS	
Health Information Technology	Health Information Technology AAS <b>HITD</b>	
Kinesiology/Personal Training	Kinesiology <b>AA</b>	
Massage Therapy		Massage Therapy Certificate MTPC
Medical Office Admin/Medical Assisting	Health Care Office Manager AAS <b>HCOM</b>	Medical Assistant Certificate <b>MOAC</b>
Nursing	Registered Nursing AAS NUR	Certified Nursing Assistant Certificate CNA
		Practical Nursing Certificate PNC
Nutrition	Nutrition AS	Dietetic Internship Certificate <b>DITI</b> Pending ICCB Approval
Phlebotomy		Phlebotomy Certificate PHLB
Physical Therapist Assistant	Physical Therapist Assistant AAS <b>PTA</b>	
Radiologic Technology	Radiologic Technology AAS RAD	Computed Tomography Certificate CTOM
		Magnetic Resonance Imaging Certificate MRIC Mammography Certificate MAM
Surgical Technology	Surgical Technology AAS <b>SUR</b>	Sterile Processing and Distribution Certificate

Liberal Arts, Language and Communication (AOIF)					
Interest	Degree	Certificate			
General Studies	Associate Degree in General Studies AGS				
English	English <b>AA</b>				
Humanities	Humanities <b>AA</b>				
Linguistics	Linguistics AA	Teaching English to Speakers of Other Languages Certificate <b>TESO</b> ESL Endorsement <b>ESLE</b>			
Mass Communication	Mass Communication <b>AA</b>				
Philosophy	Philosophy AA				
Speech Communication	Speech Communication <b>AA</b>				
World Languages	World Languages <b>AA</b>				

Manufacturing and Construction (AOIG)					
Interest	Degree	Certificate			
Electronics Engineering	Electronics Engineering Technology AAS ELT	Electrical Maintenance Certificate ELM			
Technology		Electronics Certificate ELTC			
		Industrial Electronics Maintenance Certificate IEM			
		Mechatronics Certificate ELTM			
Heating, Ventilation, A/C & Refrigeration	Refrigeration and Air Conditioning Technology AAS RAC	Air Conditioning and Refrigeration Service Certificate ACRS			
		Heating Service Certificate <b>HTGS</b>			
		Refrigeration Service Certificate RACR			
		Residential Comfort Systems Certificate RCS			
		Residential Heating, Air Conditioning and Refrigeration Certificate <b>RHAR</b>			
Maintenance Technology	Maintenance Technology AAS MNT	Maintenance Mechanic I Certificate MMC1			
		Maintenance Mechanic II Certificate MMC2			
Manufacturing Technology	Mechatronics/Automation AAS MFTM	Computer Numerical Control (CNC) Operator I Certificate <b>CNC1</b>			
	Metal Fabrication AAS <b>MFTF</b>	Computer Numerical Control (CNC) Operator II Certificate <b>CNC2</b>			
	Precision Machining AAS MFTP	Manufacturing Basic Certificate <b>MFTB</b>			
	Manufacturing Technology AAS/ Supply Chain/Logistics Emphasis <b>MFTS</b>	Manufacturing Production Certificate <b>MFTC</b>			

Supply Chain Management	Supply Chain Management AAS SCM	Inventory/Production Control Certificate IPC
		Logistics Certificate LOGC
		Procurement Certificate PROC
		Supply Chain Management Certificate SCMC
Welding Technology	Welding Technology AAS WLDD	Advanced Welding Certificate WLDA
		Basic Pipe Welding Certificate WLDP
		Basic Welding Certificate WLDB
		Welding Fabrication Certificate WLDF

Physical and Life Science (AOIH)		
Interest	Degree	Certificate
Biological Science	Biological Science AS	
Chemistry	Chemistry <b>AS</b>	
Earth Science	Earth Science <b>AS</b>	
Kinesiology	Kinesiology AA	Personal Training Certificate PTC
Nutrition	Nutrition AS	
Physics & Astronomy	Physics & Astronomy AS	

Public Service (AOII)		
Interest	Degree	Certificate
Emergency and Disaster Management	Emergency and Disaster Management AAS EDMD	Emergency and Disaster Management Certificate EDMC Public Safety Dispatcher Certificate PSDC
Emergency Medical Services	Emergency Medical Services AAS EMS	Emergency Medical Technician Certificate EMTC Paramedic Certificate PMDC
Fire Science Technology	Fire Science Technology AAS FIS	
Forensic Science	Forensic Science AAS <b>FSD</b>	Forensic Science Technician FST2
Law Enforcement and Justice Administration	Law Enforcement and Justice Administration AAS LEJ	Private Security Certificate PSC
		Public Safety Dispatcher Certificate <b>PSDC</b> Forensic Science Technician Certificate <b>FST2</b>
Paralegal Studies	Paralegal Studies AAS <b>PLS</b>	Paralegal Studies Certificate <b>PLSC</b>
Public Health	Public Health <b>AA</b>	Community Health Worker CHWC

Social Science (AOIJ)		
Interest	Degree	Certificate
Anthropology	Anthropology AA	
Economics	Economics AA	
Geography/Geographic Information Systems	Geography/Geographic Information Systems <b>AS</b>	Drone Technology and Applications Certificate DTAC Pending ICCB Approval
		Geographic Information Systems Certificate GISC
History	History <b>AA</b>	
Political Science	Political Science AA	
Psychology	Psychology AA	
Sociology	Sociology AA	

Academic/Career Exploration (AOIK)		
Interest	Degree	Certificate
Undecided	Undecided UND	Undeclared UNX

# **Glossary of Terms**

### Abatement

A complete or partial cancellation of a tax levy imposed by a government.

### Academic Support (see Program)

### **Accrual Basis of Accounting**

An accounting system that records revenues when earned and expenditures when a liability is created, regardless of the accounting period in which cash payment is actually made. An encumbrance system can be used in conjunction with an accrual basis accounting system.

### **Assessed Valuation**

The valuation set upon real estate and certain personal property by the Assessor as a basis for levying property taxes.

### Auxiliary Services (see Program)

### Bond

A long-term I.O.U. or promise to pay. It is a promise to repay a specified amount of money (the face amount of the bond) on a particular date (the maturity date), along with periodic interest payments at a rate specified in the bond. Bonds are primarily used to finance capital projects. In the budget document, the payments are listed on the Schedule of Debt Maturities located in the Appendix.

**General Obligation (G.O.) Bond** – This type of bond is backed by the full faith, credit and taxing power of the government.

**Revenue Bond** – This type of bond is backed only by the revenues from a specific enterprise or project.

**Limited Tax Bond** – This type of bond is a form of non-referendum bonding authority granted by Illinois PA 89-385 allowing the College to issue additional debt for projects initiated after October 1, 1991. Limited Tax Bonds can be issued to the extent that the total debt service requirements of any new debt, when combined with existing debt service, do not exceed the debt service extension base established by the Act.

### Budget

A plan of financial activity for a specified period of time indicating all planned revenues and expenditures for the budget period.

### **Budget Calendar**

A schedule of key dates which a government follows in the preparation and adoption of the budget.

### Capital Outlay (see Object)

## **Capital Project**

Major construction, acquisition, or renovation activities which add value to a government's physical assets or significantly increase their useful life. Also called capital improvements.

### Chargeback

Resident students desiring to pursue a certificate or degree program not available through the College may apply for chargeback tuition if they attend another public community college in Illinois which offers that program. Students approved for chargeback will pay the resident tuition of the receiving institution; the College will reimburse the receiving institution for the remainder of the non-district tuition cost.

### **Consumer Price Index (CPI)**

A statistical description of price levels provided by the U.S. Department of Labor. The index is used as a measure of the increase in the cost of living (i.e., economic inflation).

### Contractual Services (see Object)

### **Cost Center**

A fiscal and accounting entity which is segregated for the purpose of carrying on specific activities or attaining certain objectives in accordance with special regulations, restrictions or limitations.

### **Credit Hour**

One contact hour (50 minutes) per week based on a 16-week term or a total of 800 minutes per semester.

### **Debt Service**

The cost of paying principal and interest on borrowed money according to a predetermined payment schedule.

### **Distinguished Budget Presentation Awards Program**

A voluntary awards program administered by the Government Finance Officers Association to encourage governments to prepare effective budget documents.

### Employee Benefits (See Object)

### Expenditure

The outflow of cash, a promise to pay, or other financial resources in return for goods and services that have been received.

### Federal Government (see Revenues)

### **Fiscal Year**

A twelve-month period designated as the operating year for accounting and budgeting purposes in an organization. The fiscal year at William Rainey Harper College is July 1 to June 30.

### Foundation

The William Rainey Harper College Educational Foundation is a nonprofit, tax-exempt educational corporation organized under Illinois law to receive gifts, grants, loans, bequests and scholarships on behalf of the students, staff or the institution. Gifts received through the Foundation are tax deductible for the donor.

# Full Time Equivalent (FTE)

Number of credit hours generated in a semester divided by 15.

### Fund

A fiscal and accounting entity with revenues and expenses which are segregated for the purpose of carrying out a specific purpose or activity.

### **Fund Balance**

That which is left in a fund at the end of a fiscal year that may be expressed with a negative or a positive figure.

### General Materials and Supplies (see Object)

### Gifts

Money received by the College generally from private and/or corporate sources. Used primarily for student financial aid and/or special programs and equipment.

### Grant

Money awarded to the College in response to a proposal for specific purposes. Money is generally from state or federal sources.

Institutional Support (see Program)

**Instruction** (see Program)

### **Investment Income**

Income to the College derived from the investment of current funds.

Levy

To impose taxes for the support of government activities.

### Local Government (see Revenues)

### Object

A term used in connection with the classification of expenditures. The materials purchased or the service obtained, rather than the purpose for which the materials or service was purchased or obtained.

### **Capital Outlay**

Capital outlay includes all expenses associated with site acquisition or improvement, construction of new facilities, major repairs or renovations to existing facilities, and fixed and moveable equipment.

### **Contractual Services**

Charges for services rendered by firms or individuals not employed by the College.

#### **Employee Benefits**

The College's cost to provide comprehensive benefits to full-time employees which currently include: health insurance, short and long term disability insurance, dental, life insurance, earned vacation days, earned sick and personal leave, bereavement or emergency leaves and professional development monies. The specific fringes depend upon the employee group and union contract.

#### **Fixed Charges**

Charges include rentals of facilities and equipment, debt principal and interest, and general insurance.

#### **General Materials and Supplies**

Expendable materials and operating supplies necessary to conduct College operations, including office and instructional supplies, printing, and maintenance supplies.

#### **Other Expenditures**

Includes expenditures unrelated to any other category. Examples include student grants and scholarships, tuition chargebacks, and financial charges and adjustments.

#### **Provision for Contingency**

A budgetary reserve set aside for emergencies or unforeseen expenditures not otherwise budgeted.

#### **Salaries**

Salaries and wages paid to an employee, before any deductions, for personal services rendered to the College.

#### Transfers

Amounts transferred from one fund to another to assist in financing the services for the recipient fund.

### **Travel and Meeting**

Includes expenses associated with conference registration fees, costs for hosting or attending meetings, and travel costs related to College business/activities.

### Utilities

Includes all utility costs necessary to operate the physical plant and other ongoing services, including gas, electricity, water, telephone, and refuse disposal.

#### **Operation and Maintenance** (see Program)

**Other Revenue Sources** (see Revenues)

### Program

A level in the program classification structure hierarchy representing the collection of program elements serving a common set of objectives that reflect the major institutional missions and related support objectives. This structure, established by the ICCB, is a means of grouping related activities performed by the College for the purpose of accomplishing a function for which the College is responsible.

#### **Academic Support**

Academic support includes the operation of the library, instructional materials center, and communication systems used in the learning process. It also includes all equipment, materials, supplies and costs that are necessary to support this function.

#### **Auxiliary Services**

Provides for the operation of the cafeteria, bookstore, student organizations, athletics, and other related activities. It also includes all equipment, materials, supplies, and costs that are necessary to support this function.

### **Institutional Support**

Institutional support consists of those costs that benefit the entire College and are not readily assignable to a particular cost center. Appropriate cost allocations will be made at the end of the fiscal year. The President's Office, Business Office, Information Systems and Personnel Services are included in this function. It also includes all equipment, materials, supplies and costs that are necessary to support this function.

### Instruction

Instruction consists of those activities dealing directly with or aiding in the teaching of students. It includes the activities of the faculty in the baccalaureate-oriented transfer-occupational technical careers, general studies, and remedial and ABEIASE programs (associate degree credit and certificate credit). It also includes all equipment, materials, supplies, and costs that are necessary to implement the instructional.

### **Operation & Maintenance of Plant**

Consists of housekeeping activities necessary in order to keep the physical facilities open and ready to use. Maintenance of plant consists of those activities necessary to keep the grounds, buildings, and equipment operating efficiently. This function also provides for campus security and plant utilities as well as equipment, materials, supplies, and costs that are necessary to support this function.

### **Public Service**

The public service function includes the services provided to the general community, governmental agencies, and business and industry for non-credit community education and community service activities. Community education focuses on the individual participant and, thus, requires an individual registration and class completion record-keeping procedure. Community education includes non-credit short courses, professional review classes, workshops, and seminars that provide an educational service to the residents of the community. Community service is a structured activity that provides a beneficial service to the public. Community service focuses on group participation and, thus, does not require an individual

registration and completion record-keeping procedure. Community service includes college-sponsored seminars, workshops, forums, lecture series, cultural exhibits and events and consulting services provided through college-operated institutes and centers. (See ICCB Rule 1501.301.)

#### Scholarships, Student Grants, and Waivers

This category includes activities in the form of grants to students, prizes and awards, chargebacks, and aid to students in the form of state-mandated and institutional tuition and fee waivers. Employees/family tuition waivers are not included in this category.

### **Student Services**

The student services function provides assistance in the areas of financial aid, admissions and records, health, placement, testing, counseling, and student activities. It includes all equipment, materials, supplies and costs that are necessary to support this function.

### **Professional Development**

Monies budgeted and set aside to promote the professional development of individual staff and faculty members. Included within the scope of this allowance are travel, professional dues, course work, conferences, seminars, developmental materials and equipment.

### **Property Tax**

Compulsory charges levied on real property by the College district for the purpose of funding College operation.

Provision for Contingency (see Object)

Public Service (see Program)

### Revenues

Sources of income financing the operations of the College.

**Federal Government** – Revenues from all agencies of the federal government and pass-through agencies including Department of Education grants and certain grants administered by ISBE and IDHS as a pass-through agencies.

**Local Government** – Revenues from district taxes (property taxes), chargebacks, and from all governmental agencies below the state level.

**Other Sources** – Revenues include sales and services fees from cafeteria, bookstore, customized training; investment revenue; facilities revenue, and miscellaneous.

**State Government** – Revenues from all state governmental agencies, including ICCB operating and other restricted grants, ISBE grants, Department of Veterans Affairs, and Illinois Student Assistance Commission.

**Transfers** - Amounts transferred from one fund to another to assist in financing the services for the recipient fund.

**Tuition and Fees** - Revenues to the College assessed against students for educational and general purposes. Tuition may be charged on a per course or per credit hour basis. Fees include those costs not covered by tuition, such as activity fees, application fees, registration fees, and laboratory fees.

Salaries (see Object)

#### State Appropriations (include supplemental appropriations)

Revenue to the College derived from a formula established by the State of Illinois.

**State Government** (see Revenues)

Student Services (see Program)

#### Target budget

Desirable expenditure levels provided to departments in developing the coming year's budget.

### **Tax Increment Financing (TIF) Illinois**

A governmental body established by the State of Illinois to receive and disburse tax dollars generated as a result of the increase in valuation caused by property improvement and rehabilitation within the College district.

Transfers (see Object)

Travel and Meeting (see Object)

Tuition and Fees (see Revenue)

Utilities (see Object)

#### Acronyms

i tei ong mb	
AA	Associate in Arts
AACC	American Association of Community Colleges
AAS	Associate in Applied Science
ACA	Affordable Care Act
ACE	American Council on Education
ACT	American College Testing
ADA	Americans with Disabilities Act
ADS	Access and Disability Services
AED	Adult Education Development
AEE	Adult Education and Engagement
AES	Associate in Engineering Science
AFA	Associate in Fine Arts
AGS	Associate in General Studies
AS	Associate in Science
ATD	Achieving the Dream
CCSS	Common Core State Standards
CCSSE	Community College Survey of Student Engagement

CDD	
CDB	Capital Development Board
CE	Continuing Education
CPE	Continuing Professional Education
CPI	Consumer Price Index
CPI-U	Consumer Price Index - Urban
CPL	Credit for Prior Learning
CPPRT	Corporate Personal Property Replacement Tax
CRM	Customer Relationship Management
CTE	Career & Technical Education
CUSD	Community Unit School District
CVA	Cultural Values Assessment
DCEO	Department of Commerce and Economic Opportunity
DEI	Diversity, Equity, and Inclusion
DoE	Department of Education
DOL	Department of Labor
EAV	Equalized Assessed Value
EOP	Emergency Operations Plan
ERP	Enterprise Resource Planning
ESL	English as a Second Language
EVP	Executive Vice President
FAFSA	Free Application for Federal Student Aid
FERPA	Family Educational Rights and Privacy Act
FTE	Full Time Equivalent
FTIC	First Time in College
FY	Fiscal Year
GASB	Government Accounting Standards Board
GDP	Gross Domestic Product
GED	General Educational Development
GFOA	Government Finance Officers Association
GPA	Grade Point Average
HEAT	Harper Early Alert Team
HEERF	Higher Education Emergency Relief Fund
HCPD	Harper College Police Department
HIP	Harper Intranet Portal
HLC	Higher Learning Commission
HPC	Harper Professional Center
LCC	Harper Learning and Career Center
HSD	High School District
HSGP	Homeland Security Grant Program
IBHE	Illinois Board of Higher Education
ICCB	0
ICCB	Illinois Community College Board Illinois Council of Community College Administrators
ICOPS	Illinois Council of Police
IDES	Illinois Department of Employment Security
IDHS	Illinois Department of Human Services
IDOT	Illinois Department of Transportation
IEA/NEA	Illinois Education Association
IEM	Institutional Effectiveness Measures
ILEA	Illinois Equity in Attainment Initiative
IPEDS	Integrated Postsecondary Education Data System

ISAC	Illinois Student Assistance Commission
ISBE	Illinois State Board of Education
IT	Information Technology
LQ	Location Quotient
MAP	Monetary Award Program
MFA	Multi-Factor Authentication
MSA	Metropolitan Statistical Area
NACADA	National Academic Advising Association
NCRC	National Career Readiness Certification
NCCBP	National Community College Benchmark Project
NECSS	Northwest Educational Council for Student Success
NJCAA	National Junior College Athletics Association
NSF	National Science Foundation
OER	Open Educational Resource
OSHA	Occupational Safety & Health Administration
OMD	One Million Degrees
PACE	Personal Assessment of the College Environment
PLA	President's Learning Academy
PSAE	Prairie State Achievement Exam
PTAB	Property Tax Appeal Board
PTELL	Property Tax Extension Limitation Law
RAMP	Resource Allocation Management Program
REACH	Retention Efforts for Academic Completion at Harper
RFL	Resources for Learning
RFP	Request for Proposal
RVS	Reimbursable Vocational Services
SEO	Search Engine Optimization
SIS	Student Information System
SPA	Strategic Planning and Accountability
SURS	State University Retirement System
SWOT	Strengths, Weaknesses, Opportunities, Threats