

**Survey of 2004 Career Graduates Tabled Results  
For HLC Defined Programs of 30 (or more) Credits**

*Teaming to meet research needs of the College*

*Office of Research  
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The tables that follow provide results of the recently conducted surveys of 2004 Career Graduates for HLC programs. HLC programs are those programs offered by Harper College that require at least 30 credit hours to complete. To preserve respondent confidentiality, only programs with at least five respondents are included in the tables.

The Survey of 2004 Career Graduates closely follows the Occupational Follow-Up Survey developed and required for selected programs by the Illinois Community College Board. The Occupational Follow-Up Survey was mailed to selected program graduates during the Spring 2005 semester. Office of Research staff completed telephone surveys for graduates that did not return the mailed Occupational Follow-Up survey.

The Survey of 2004 Career Graduates was a telephone survey of 2004 graduates not included in the Occupational Follow-Up Survey. Comiskey Research was hired to conduct this telephone survey. Phoning was done during May and June, 2005. That is, it was used for graduates of career programs not under program review in FY 2006.

In July, data from the Occupational Follow-Up Survey and Survey of 2004 Career Graduates were combined for analysis. Counts of respondents and non-respondents were determined. HLC programs that did not have at least five respondents were identified and additional telephoning was completed by Office of Research staff.

Out of 625 career program graduates in 2004, 327 were identified as having earned a degree or certificate in an HLC program. Survey results were obtained for 158 for an overall response rate of 48%.

For HLC program tables, if a graduate earned a degree or certificate in more than one program, responses are included in each program. As a result, responses from 169 surveys are included in the tables that follow. Fifteen HLC programs had five or more respondents on the surveys. The table to the right provides overall response rates for

these 15 programs. Unduplicated results for all Harper graduates of HLC programs (N=158) are provided for comparison.

**Table 1: HLC Program Survey of 2004 Career Graduates  
Response Rates**

	Total N	N Responding	Response Rate
Cardiac Technology	15	6	40.0%
Criminal Justice	17	5	29.4%
Dental Hygiene	23	10	43.5%
Dietetic Technician	8	7	87.5%
Early Childhood Education	10	8	80.0%
Early Childhood Education: Teacher	8	5	62.5%
Fashion Design	10	6	60.0%
Financial Services Banking	5	5	100.0%
Health Insurance Coder	13	11	84.6%
Interior Design	13	11	84.6%
Landscape Design	8	5	62.5%
Licensed Practical Nurse	15	7	46.7%
Nursing	74	24	32.4%
Paralegal Studies	22	6	27.3%
Sign Language Interpreting	6	5	83.3%
Harper	327	158	48.3%

Number of students (N) responding to each question is reported in the tables that follow. A “na” means “not available” as there were a few items not included on the Occupational Follow-Up Survey that were on the Survey of Career Graduates.

**Table 2: Responses to Questions 1 and 2 from Survey of 2004 Career Graduates of 30 or More Credit Programs**

		Cardiac Technology	Criminal Justice	Dental Hygiene	Dietetic Technician	Early Childhood Education	Early Childhood Education: Teacher	Fashion Design	Financial Services Banking	Health Insurance Coder	Interior Design	Landscape Design	Licensed Practical Nurse	Nursing	Paralegal Studies	Sign Language Interpreting	Harper (30 or more credits)
<b>1. What was your main objective in attending Harper College?</b>																	
Obtain skills needed for entry into new or different job	n	4	0	9	4	2	1	4	3	10	7	3	7	19	4	5	98
	%	66.7%	0.0%	90.0%	57.1%	25.0%	25.0%	66.7%	60.0%	90.9%	63.6%	60.0%	100.0%	79.2%	66.7%	100.0%	62.8%
Improve skills needed in present job	n	1	0	1	0	2	1	0	1	0	0	2	0	2	1	0	14
	%	16.7%	0.0%	10.0%	0.0%	25.0%	25.0%	0.0%	20.0%	0.0%	0.0%	40.0%	0.0%	8.3%	16.7%	0.0%	9.0%
Explore courses to decide on a career	n	0	2	0	2	0	0	1	0	0	0	0	0	1	1	0	12
	%	0.0%	40.0%	0.0%	28.6%	0.0%	0.0%	16.7%	0.0%	0.0%	0.0%	0.0%	0.0%	4.2%	16.7%	0.0%	7.7%
Take coursework for transfer to another college	n	0	2	0	0	3	1	1	0	0	1	0	0	1	0	0	16
	%	0.0%	40.0%	0.0%	0.0%	37.5%	25.0%	16.7%	0.0%	0.0%	9.1%	0.0%	0.0%	4.2%	0.0%	0.0%	10.3%
Personal interest or self-improvement	n	1	1	0	1	1	1	0	1	1	3	0	0	1	0	0	16
	%	16.7%	20.0%	0.0%	14.3%	12.5%	25.0%	0.0%	20.0%	9.1%	27.3%	0.0%	0.0%	4.2%	0.0%	0.0%	10.3%
Number Responding	N	6	5	10	7	8	4	6	5	11	11	5	7	24	6	5	156
<b>2. What is your educational status?:</b>																	
Have not been enrolled in a college/university since leaving	n	6	3	9	5	5	2	3	3	7	9	4	4	20	2	4	107
	%	100.0%	60.0%	90.0%	71.4%	71.4%	40.0%	50.0%	60.0%	63.6%	81.8%	80.0%	57.1%	83.3%	33.3%	80.0%	68.2%
Have been enrolled in a college/university since leaving thi	n	0	0	1	1	0	0	1	1	0	0	0	1	3	0	0	11
	%	0.0%	0.0%	10.0%	14.3%	0.0%	0.0%	16.7%	20.0%	0.0%	0.0%	0.0%	14.3%	12.5%	0.0%	0.0%	7.0%
Currently enrolled in field of study related to previous com	n	0	2	0	0	1	3	1	1	3	2	1	2	0	4	0	30
	%	0.0%	40.0%	0.0%	0.0%	14.3%	60.0%	16.7%	20.0%	27.3%	18.2%	20.0%	28.6%	0.0%	66.7%	0.0%	19.1%
Currently enrolled in field of study unrelated to previous co	n	0	0	0	1	1		1	0	1	0	0	0	1	0	1	9
	%	0.0%	0.0%	0.0%	14.3%	14.3%		16.7%	0.0%	9.1%	0.0%	0.0%	0.0%	4.2%	0.0%	20.0%	5.7%
Number Responding	N	6	5	10	7	7	5	6	5	11	11	5	7	24	6	5	157

**Table 3: Responses to Question 3 from Survey of 2004 Career Graduates of 30 or More Credit Programs**

		Cardiac Technology	Criminal Justice	Dental Hygiene	Dietetic Technician	Early Childhood Education	Early Childhood Education: Teacher	Fashion Design	Financial Services Banking	Health Insurance Coder	Interior Design	Landscape Design	Licensed Practical Nurse	Nursing	Paralegal Studies	Sign Language Interpreting	Harper (30 or more credits)
<b>3. What is your present employment status?</b>																	
Employed full time - 30 hours or more per week	n	3	4	8	4	6	3	2	3	7	6	4	6	23	3	4	109
	%	50.0%	80.0%	80.0%	66.7%	75.0%	60.0%	40.0%	60.0%	63.6%	54.5%	80.0%	85.7%	95.8%	50.0%	80.0%	69.9%
Employed part time - less than 30 hours per week	n	3	1	2	1	2	2	3	1	2	3	1	1	0	2	1	30
	%	50.0%	20.0%	20.0%	16.7%	25.0%	40.0%	60.0%	20.0%	18.2%	27.3%	20.0%	14.3%	0.0%	33.3%	20.0%	19.2%
Unemployed, seeking employment	n	0	0	0	1	0	0	0	1	1	0	0	0	1	1	0	6
	%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%	0.0%	20.0%	9.1%	0.0%	0.0%	0.0%	4.2%	16.7%	0.0%	3.8%
Unemployed, not seeking employment	n	0	0	0	0	0	0	0	0	1	2	0	0	0	0	0	11
	%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	9.1%	18.2%	0.0%	0.0%	0.0%	0.0%	0.0%	7.1%
Number Responding	N	6	5	10	6	8	5	5	5	11	11	5	7	24	6	5	156
<b>Reason if unemployed and not seeking employment:</b>																	
Full-time student	n									0	0						2
	%									0.0%	0.0%						20.0%
Full-time homemaker	n									0	2						3
	%									0.0%	100.0%						30.0%
Health disability	n									0	0						1
	%									0.0%	0.0%						10.0%
Other	n									1	0						4
	%									100%	0.0%						40.0%
Number Responding	N	na	na	na	na	na	na	na	na	1	2	na	na	na	na	na	10

**Table 4: Responses to Question 4 from Survey of 2004 Career Graduates of 30 or More Credit Programs**

		Cardiac Technology	Criminal Justice	Dental Hygiene	Dietetic Technician	Early Childhood Education	Early Childhood Education: Teacher	Fashion Design	Financial Services Banking	Health Insurance Coder	Interior Design	Landscape Design	Licensed Practical Nurse	Nursing	Paralegal Studies	Sign Language Interpreting	Harper (30 or more credits)
<b>4. How closely is your present job related to your former community college program?</b>		<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>11</b>	<b>12</b>	<b>13</b>	<b>12</b>	<b>15</b>	<b>100</b>
Related	n	5	1	10	1	7	5	3	4	6	8	5	7	23	4	3	110
	%	83.3%	20.0%	100.0%	20.0%	87.5%	100.0%	50.0%	100.0%	66.7%	88.9%	100.0%	100.0%	100.0%	80.0%	60.0%	78.6%
Not related	n	1	4	0	4	1	0	3	0	3	1	0	0	0	1	2	30
	%	16.7%	80.0%	0.0%	80.0%	12.5%	0.0%	50.0%	0.0%	33.3%	11.1%	0.0%	0.0%	0.0%	20.0%	40.0%	21.4%
Number Responding	N	6	5	10	5	8	5	6	4	9	9	5	7	23	5	5	140
<b>If your present job is not related to your college program, what is the one best reason why?</b>																	
Preferred to work in another field	n	0	0		1	0		0		0	0				0	1	5
	%	0.0%	0.0%		25.0%	0.0%		0.0%		0.0%	0.0%				0.0%	50.0%	17.2%
Found better paying job in another field	n	0	0		2	0		1		1	0				0	0	4
	%	0.0%	0.0%		50.0%	0.0%		33.3%		33.3%	0.0%				0.0%	0.0%	13.8%
Could not find a job in my field of preparation	n	1	1		1	0		1		2	1				1	0	11
	%	100.0%	25.0%		25.0%	0.0%		33.3%		66.7%	100.0%				100.0%	0.0%	37.9%
Temporary job while in transition - either in college, between jobs or summer employment	n	0	1		0	0		1		0	0				0	1	5
	%	0.0%	25.0%		0.0%	0.0%		33.3%		0.0%	0.0%				0.0%	50.0%	17.2%
Took job in order to get preferred working hours	n	0	1		0	1		0		0	0				0	0	2
	%	0.0%	25.0%		0.0%	100.0%		0.0%		0.0%	0.0%				0.0%	0.0%	6.9%
Other	n	0	1		0	0		0		0	0				0	0	2
	%	0.0%	25.0%		0.0%	0.0%		0.0%		0.0%	0.0%				0.0%	0.0%	6.9%
Number Responding	N	1	4	na	4	1	na	3	na	3	1	na	na	na	1	2	29

**Table 5: Responses to Questions 5 and 6 from Survey of 2004 Career Graduates of 30 or More Credit Programs**

	Cardiac Technology	Criminal Justice	Dental Hygiene	Dietetic Technician	Early Childhood Education	Early Childhood Education: Teacher	Fashion Design	Financial Services Banking	Health Insurance Coder	Interior Design	Landscape Design	Licensed Practical Nurse	Nursing	Paralegal Studies	Sign Language Interpreting	Harper (30 or more credits)
<b>5. On the average, how many hours do you work each week</b>																
Mean	34.17	38.00	31.70	38.60	34.50	40.75	30.00	36.50	37.50	34.11	35.20	34.86	37.87	33.20	32.40	36.28
Standard deviation	8.01	7.58	7.07	6.31	11.31	17.39	7.91	7.00	7.07	7.87	13.33	6.82	5.12	7.98	17.07	8.99
N responding	6	5	10	5	8	4	5	4	8	9	5	7	23	5	5	137
<b>6. What is your present salary before deductions, including commission but not overtime pay?</b>																
Mean	20.21	14.82	29.00	11.75	10.68	27.00	9.20	20.35	17.12	18.32	17.00	23.67	24.67	15.93	11.79	19.15
Standard deviation	7.79	3.35	8.94	1.06	1.65	32.05	3.98	13.82	7.03	13.03	9.90	2.87	6.86	7.98	8.96	10.40
N responding	5	5	8	2	N=8	4	4	3	7	5	2	6	19	5	4	106

**Table 6: Responses to Questions 7, 8, and 9 from Survey of 2004 Career Graduates of 30 or More Credit Programs**

		Cardiac Technology	Criminal Justice	Dental Hygiene	Dietetic Technician	Early Childhood Education	Early Childhood Education: Teacher	Fashion Design	Financial Services Banking	Health Insurance Coder	Interior Design	Landscape Design	Licensed Practical Nurse	Nursing	Paralegal Studies	Sign Language Interpreting	Harper (30 or more credits)
<b>7. In general, how satisfied are you with your present job?</b>																	
Very satisfied	n	0	1	1	0	1	1	1	1	1	0	1	1	0	0	1	11
	%	0.0%	20.0%	10.0%	0.0%	12.5%	20.0%	16.7%	25.0%	12.5%	0.0%	20.0%	14.3%	0.0%	0.0%	20.0%	7.9%
Somewhat satisfied	n	1	1	1	1	2	0	1	0	1	0	0	0	1	2	0	12
	%	16.7%	20.0%	10.0%	20.0%	25.0%	0.0%	16.7%	0.0%	12.5%	0.0%	0.0%	0.0%	4.3%	40.0%	0.0%	8.6%
Somewhat dissatisfied	n	1	2	0	1	3	3	3	0	4	4	0	3	4	1	2	43
	%	16.7%	40.0%	0.0%	20.0%	37.5%	60.0%	50.0%	0.0%	50.0%	44.4%	0.0%	42.9%	17.4%	20.0%	40.0%	30.9%
Very dissatisfied	n	4	1	8	3	2	1	1	3	2	5	4	3	18	2	2	73
	%	66.7%	20.0%	80.0%	60.0%	25.0%	20.0%	16.7%	75.0%	25.0%	55.6%	80.0%	42.9%	78.3%	40.0%	40.0%	52.5%
Number Responding	N	6	5	10	5	8	5	6	4	8	9	5	7	23	5	5	139
<b>8. When did you begin working in your present job?</b>																	
Before entering the college program	n	0	1	0	2	3	2	2	0	2	0	1	0	3	1	3	25
	%	0.0%	20.0%	0.0%	40.0%	60.0%	50.0%	33.3%	0.0%	25.0%	0.0%	20.0%	0.0%	13.0%	20.0%	75.0%	18.7%
While enrolled in the college program	n	1	2	0	0	0	1	2	2	3	1	2	1	0	3	0	29
	%	16.7%	40.0%	0.0%	0.0%	0.0%	25.0%	33.3%	50.0%	37.5%	11.1%	40.0%	14.3%	0.0%	60.0%	0.0%	21.6%
After leaving the college program	n	5	2	10	3	2	1	2	2	3	8	2	6	20	1	1	80
	%	83.3%	40.0%	100.0%	60.0%	40.0%	25.0%	33.3%	50.0%	37.5%	88.9%	40.0%	85.7%	87.0%	20.0%	25.0%	59.7%
Number responding	N	6	5	10	5	5	4	6	4	8	9	5	7	23	5	4	134
<b>9. Where is the location of your primary place of employment?</b>																	
Within Harper College district	n	2	2	5	2	4	1	4	3	5	5	4	4	15	1	0	70
	%	33.3%	40.0%	50.0%	40.0%	50.0%	25.0%	66.7%	75.0%	55.6%	55.6%	80.0%	57.1%	65.2%	20.0%	0.0%	50.4%
Outside Harper College district, but in Illinois		4	3	4	3	4	3	2	1	4	4	1	2	8	4	5	67
		66.7%	60.0%	40.0%	60.0%	50.0%	75.0%	33.3%	25.0%	44.4%	44.4%	20.0%	28.6%	34.8%	80.0%	100.0%	48.2%
Outside Illinois	n	0	0	1	0	0	0	0	0	0	0	0	1	0	0	0	2
	%	0.0%	0.0%	10.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	14.3%	0.0%	0.0%	0.0%	1.4%
Number Responding	N	6	5	10	5	8	4	6	4	9	9	5	7	23	5	5	139

**Table 7: Responses to Question10 from Survey of 2004 Career Graduates of 30 or More Credit Programs**

		Cardiac Technology	Criminal Justice	Dental Hygiene	Dietetic Technician	Early Childhood Education	Early Childhood Education: Teacher	Fashion Design	Financial Services Banking	Health Insurance Coder	Interior Design	Landscape Design	Licensed Practical Nurse	Nursing	Paralegal Studies	Sign Language Interpreting	Harper (30 or more credits)
<b>10. Rate your satisfaction with the following items as they pertain to skill courses <i>in your major program of study.</i></b>																	
<b>Content of courses in your program</b>																	
Very satisfied	n	5	5	6	4	6	2	4	4	7	7	0	3	12	4	3	98
	%	83.3%	100.0%	60.0%	57.1%	75.0%	50.0%	66.7%	80.0%	70.0%	63.6%	0.0%	42.9%	50.0%	66.7%	60.0%	62.8%
Somewhat satisfied	n	1	0	3	3	1	1	1	1	3	4	4	4	12	2	1	49
	%	16.7%	0.0%	30.0%	42.9%	12.5%	25.0%	16.7%	20.0%	30.0%	36.4%	80.0%	57.1%	50.0%	33.3%	20.0%	31.4%
Somewhat dissatisfied	n	0	0	1	0	1	0	0	0	0	0	1	0	0	0	1	7
	%	0.0%	0.0%	10.0%	0.0%	12.5%	0.0%	0.0%	0.0%	0.0%	0.0%	20.0%	0.0%	0.0%	0.0%	20.0%	4.5%
Very dissatisfied	n	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0	2
	%	0.0%	0.0%	0.0%	0.0%	0.0%	25.0%	16.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.3%
Number Responding	N	6	5	10	7	8	4	6	5	10	11	5	7	24	6	5	156
<b>Lectures, lab experiences and group and individual projects</b>																	
Very satisfied	n	3	2	6	6	5	1	3	4	7	5	1	4	10	3	1	79
	%	50.0%	40.0%	60.0%	85.7%	62.5%	25.0%	60.0%	80.0%	70.0%	45.5%	20.0%	57.1%	41.7%	50.0%	25.0%	51.6%
Somewhat satisfied	n	3	3	3	1	3	2	1	1	3	5	3	3	14	2	1	65
	%	50.0%	60.0%	30.0%	14.3%	37.5%	50.0%	20.0%	20.0%	30.0%	45.5%	60.0%	42.9%	58.3%	33.3%	25.0%	42.5%
Somewhat dissatisfied	n	0	0	1	0	0	0	0	0	0	1	1	0	0	1	1	5
	%	0.0%	0.0%	10.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	9.1%	20.0%	0.0%	0.0%	16.7%	25.0%	3.3%
Very dissatisfied	n	0	0	0	0	0	1	1	0	0	0	0	0	0	0	1	4
	%	0.0%	0.0%	0.0%	0.0%	0.0%	25.0%	20.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	25.0%	2.6%
Number Responding	N	6	5	10	7	8	4	5	5	10	11	5	7	24	6	4	153



**Table 7 continued: Responses to Question10 from Survey of 2004 Career Graduates of 30 or More Credit Programs**

		Cardiac Technology	Criminal Justice	Dental Hygiene	Dietetic Technician	Early Childhood Education	Early Childhood Education: Teacher	Fashion Design	Financial Services Banking	Health Insurance Coder	Interior Design	Landscape Design	Licensed Practical Nurse	Nursing	Paralegal Studies	Sign Language Interpreting	Harper (30 or more credits)
<b>10. Rate your satisfaction with the following items as they pertain to skill courses in your major program of study.</b>																	
<b>Equipment, facilities, and materials</b>																	
Very satisfied	n	4	4	3	3	5	2	2	4	4	4	2	2	4	4	3	65
	%	66.7%	80.0%	30.0%	42.9%	62.5%	50.0%	33.3%	80.0%	40.0%	36.4%	40.0%	28.6%	16.7%	66.7%	60.0%	41.7%
Somewhat satisfied	n	1	1	4	3	2	1	3	1	4	3	1	3	15	2	2	64
	%	16.7%	20.0%	40.0%	42.9%	25.0%	25.0%	50.0%	20.0%	40.0%	27.3%	20.0%	42.9%	62.5%	33.3%	40.0%	41.0%
Somewhat dissatisfied	n	1	0	3	1	1	0	1	0	2	3	1	1	2	0	0	19
	%	16.7%	0.0%	30.0%	14.3%	12.5%	0.0%	16.7%	0.0%	20.0%	27.3%	20.0%	14.3%	8.3%	0.0%	0.0%	12.2%
Very dissatisfied	n	0	0	0	0	0	1	0	0	0	1	1	1	3	0	0	8
	%	0.0%	0.0%	0.0%	0.0%	0.0%	25.0%	0.0%	0.0%	0.0%	9.1%	20.0%	14.3%	12.5%	0.0%	0.0%	5.1%
Number Responding	N	6	5	10	7	8	4	6	5	10	11	5	7	24	6	5	156
<b>Job preparation</b>																	
Very satisfied	n	4	2	5	5	4	1	3	3	6	3	0	5	12	3	1	78
	%	66.7%	40.0%	50.0%	71.4%	50.0%	25.0%	50.0%	60.0%	60.0%	27.3%	0.0%	71.4%	50.0%	50.0%	20.0%	50.3%
Somewhat satisfied	n	1	1	3	1	3	2	1	1	2	5	4	1	10	1	1	49
	%	16.7%	20.0%	30.0%	14.3%	37.5%	50.0%	16.7%	20.0%	20.0%	45.5%	80.0%	14.3%	41.7%	16.7%	20.0%	31.6%
Somewhat dissatisfied	n	1	2	2	0	1	0	1	1	2	1	1	1	1	2	1	18
	%	16.7%	40.0%	20.0%	0.0%	12.5%	0.0%	16.7%	20.0%	20.0%	9.1%	20.0%	14.3%	4.2%	33.3%	20.0%	11.6%
Very dissatisfied	n	0	0	0	1	0	1	1	0	0	2	0	0	1	0	2	10
	%	0.0%	0.0%	0.0%	14.3%	0.0%	25.0%	16.7%	0.0%	0.0%	18.2%	0.0%	0.0%	4.2%	0.0%	40.0%	6.5%
Number Responding	N	6	5	10	7	8	4	6	5	10	11	5	7	24	6	5	155

**Table 7 continued: Responses to Question10 from Survey of 2004 Career Graduates of 30 or More Credit Programs**

		Cardiac Technology	Criminal Justice	Dental Hygiene	Dietetic Technician	Early Childhood Education	Early Childhood Education: Teacher	Fashion Design	Financial Services Banking	Health Insurance Coder	Interior Design	Landscape Design	Licensed Practical Nurse	Nursing	Paralegal Studies	Sign Language Interpreting	Harper (30 or more credits)
<b>10. Rate your satisfaction with the following items as they pertain to skill courses in your major program of study.</b>																	
<b>Preparation for further education</b>																	
Very satisfied	n	5	2	6	5	5	1	4	3	6	3	0	3	7	2	1	70
	%	83.3%	40.0%	60.0%	71.4%	62.5%	25.0%	66.7%	60.0%	60.0%	27.3%	0.0%	42.9%	29.2%	40.0%	33.3%	46.4%
Somewhat satisfied	n	0	3	2	1	2	2	1	1	3	4	4	4	14	2	1	60
	%	0.0%	60.0%	20.0%	14.3%	25.0%	50.0%	16.7%	20.0%	30.0%	36.4%	80.0%	57.1%	58.3%	40.0%	33.3%	39.7%
Somewhat dissatisfied	n	1	0	2	1	1	0	0	1	1	4	1	0	3	1	0	18
	%	16.7%	0.0%	20.0%	14.3%	12.5%	0.0%	0.0%	20.0%	10.0%	36.4%	20.0%	0.0%	12.5%	20.0%	0.0%	11.9%
Very dissatisfied	n	0	0	0	0	0	1	1	0	0	0	0	0	0	0	1	3
	%	0.0%	0.0%	0.0%	0.0%	0.0%	25.0%	16.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	33.3%	2.0%
Number Responding	N	6	5	10	7	8	4	6	5	10	11	5	7	24	5	3	151
<b>Information of current employment opportunities and trends</b>																	
Very satisfied	n	3	0	2	4	3	1	0	0	3	6	3	1	8	1	1	51
	%	50.0%	0.0%	20.0%	57.1%	37.5%	25.0%	0.0%	0.0%	30.0%	54.5%	60.0%	14.3%	33.3%	16.7%	20.0%	34.2%
Somewhat satisfied	n	1	4	1	2	4	2	2	1	5	2	1	4	9	4	1	50
	%	16.7%	80.0%	10.0%	28.6%	50.0%	50.0%	33.3%	33.3%	50.0%	18.2%	20.0%	57.1%	37.5%	66.7%	20.0%	33.6%
Somewhat dissatisfied	n	0	1	4	1	1	0	3	1	1	1	1	1	4	0	1	28
	%	0.0%	20.0%	40.0%	14.3%	12.5%	0.0%	50.0%	33.3%	10.0%	9.1%	20.0%	14.3%	16.7%	0.0%	20.0%	18.8%
Very dissatisfied	n	2	0	3	0	0	1	1	1	1	2	0	1	3	1	2	20
	%	33.3%	0.0%	30.0%	0.0%	0.0%	25.0%	16.7%	33.3%	10.0%	18.2%	0.0%	14.3%	12.5%	16.7%	40.0%	13.4%
Number Responding	N	6	5	10	7	8	4	6	3	10	11	5	7	24	6	5	149

**Table 7 continued: Responses to Question10 from Survey of 2004 Career Graduates of 30 or More Credit Programs**

10. Rate your satisfaction with the following items as they pertain to skill courses <i>in your major program of study</i> .		Cardiac Technology	Criminal Justice	Dental Hygiene	Dietetic Technician	Early Childhood Education	Early Childhood Education: Teacher	Fashion Design	Financial Services Banking	Health Insurance Coder	Interior Design	Landscape Design	Licensed Practical Nurse	Nursing	Paralegal Studies	Sign Language Interpreting	Harper (30 or more credits)
Overall how satisfied are you that your program provided you with the skills required for your job? <sup>a</sup>																	
Very satisfied	n	3	2	3	4			3	3		4	2	4	16	4		68
	%	50.0%	40.0%	30.0%	57.1%			60.0%	60.0%		36.4%	40.0%	57.1%	66.7%	66.7%		55.3%
Somewhat satisfied	n	3	3	5	2			0	1		6	1	3	7	2		45
	%	50.0%	60.0%	50.0%	28.6%			0.0%	20.0%		54.5%	20.0%	42.9%	29.2%	33.3%		36.6%
Somewhat dissatisfied	n	0	0	2	0			1	1		1	2	0	0	0		7
	%	0.0%	0.0%	20.0%	0.0%			20.0%	20.0%		9.1%	40.0%	0.0%	0.0%	0.0%		5.7%
Very dissatisfied	n	0	0	0	1			1	0		0	0	0	1	0		3
	%	0.0%	0.0%	0.0%	14.3%			20.0%	0.0%		0.0%	0.0%	0.0%	4.2%	0.0%		2.4%
Number Responding	N	6	5	10	7	na	na	5	5	na	11	5	7	24	6	na	123

<sup>a</sup> Programs with no responses were surveyed with the ICCB Occupational Follow-Up Survey and were not asked the question.

**Table 8: Responses to Question 11 from Survey of 2004 Career Graduates of 30 or More Credit Programs**

11. Rate your satisfaction with the following items as they pertain to general education or other courses <i>outside your major program of study</i>		Cardiac Technology	Criminal Justice	Dental Hygiene	Dietetic Technician	Early Childhood Education	Early Childhood Education: Teacher	Fashion Design	Financial Services Banking	Health Insurance Coder	Interior Design	Landscape Design	Licensed Practical Nurse	Nursing	Paralegal Studies	Sign Language Interpreting	Harper (30 or more credits)
<b>Contents of courses outside your program</b>																	
Very satisfied	n	1	1	4	2	4	2	4	1	1	3	1	1	3	2		37
	%	100.0%	25.0%	80.0%	100.0%	57.1%	50.0%	80.0%	100.0%	20.0%	75.0%	100.0%	100.0%	50.0%	50.0%		57.8%
Somewhat satisfied	n	0	3	1	0	3	1	1	0	4	1	0	0	2	2		24
	%	0.0%	75.0%	20.0%	0.0%	42.9%	25.0%	20.0%	0.0%	80.0%	25.0%	0.0%	0.0%	33.3%	50.0%		37.5%
Somewhat dissatisfied	n	0	0	0	0	0	0	0	0	0	0	0	0	1	0		2
	%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%		3.1%
Very dissatisfied	n	0	0	0	0	0	1	0	0	0	0	0	0	0	0		1
	%	0.0%	0.0%	0.0%	0.0%	0.0%	25.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		1.6%
Number responding	N	1	4	5	2	7	4	5	1	5	4	1	1	6	4	na	64
<b>Lectures, lab experiences and group and individual projects</b>																	
Very satisfied	n	1	1	3	2	2	0	3	1	2	2	1	1	4	1		30
	%	100.0%	25.0%	60.0%	100.0%	28.6%	0.0%	75.0%	100.0%	40.0%	50.0%	100.0%	100.0%	66.7%	33.3%		48.4%
Somewhat satisfied	n	0	2	2	0	5	3	1	0	3	2	0	0	1	2		28
	%	0.0%	50.0%	40.0%	0.0%	71.4%	75.0%	25.0%	0.0%	60.0%	50.0%	0.0%	0.0%	16.7%	66.7%		45.2%
Somewhat dissatisfied	n	0	1	0	0	0	0	0	0	0	0	0	0	1	0		3
	%	0.0%	25.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%		4.8%
Very dissatisfied	n	0	0	0	0	0	1	0	0	0	0	0	0	0	0		1
	%	0.0%	0.0%	0.0%	0.0%	0.0%	25.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		1.6%
Number Responding	N	1	4	5	2	7	4	4	1	5	4	1	1	6	3	na	62

**Table 8 continued: Responses to Question 11 from Survey of 2004 Career Graduates of 30 or More Credit Programs**

		Cardiac Technology	Criminal Justice	Dental Hygiene	Dietetic Technician	Early Childhood Education	Early Childhood Education: Teacher	Fashion Design	Financial Services Banking	Health Insurance Coder	Interior Design	Landscape Design	Licensed Practical Nurse	Nursing	Paralegal Studies	Sign Language Interpreting	Harper (30 or more credits)
<b>11. Rate your satisfaction with the following items as they pertain to general education or other courses <i>outside your major program of study</i></b>																	
<b>Equipment, facilities, and materials</b>																	
Very satisfied	n	1	1	3	2	4	1	4	1	1	3	1	0	3	2		34
	%	100.0%	25.0%	60.0%	100.0%	57.1%	25.0%	80.0%	100.0%	16.7%	75.0%	100.0%	0.0%	50.0%	50.0%		52.3%
Somewhat satisfied	n	0	3	2	0	2	2	1	0	4	1	0	0	1	2		23
	%	0.0%	75.0%	40.0%	0.0%	28.6%	50.0%	20.0%	0.0%	66.7%	25.0%	0.0%	0.0%	16.7%	50.0%		35.4%
Somewhat dissatisfied	n	0	0	0	0	1	0	0	0	0	0	0	1	2	0		6
	%	0.0%	0.0%	0.0%	0.0%	14.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	33.3%	0.0%		9.2%
Very dissatisfied	n	0	0	0	0	0	1	0	0	1	0	0	0	0	0		2
	%	0.0%	0.0%	0.0%	0.0%	0.0%	25.0%	0.0%	0.0%	16.7%	0.0%	0.0%	0.0%	0.0%	0.0%		3.1%
Number responding	N	1	4	5	2	7	4	5	1	6	4	1	1	6	4	na	65
<b>Job preparation</b>																	
Very satisfied	n		0	2	2	2	0	1		1	1	0	0	2	1		17
	%		0.0%	50.0%	100.0%	28.6%	0.0%	33.3%		20.0%	25.0%	0.0%	0.0%	40.0%	25.0%		29.8%
Somewhat satisfied	n		3	2	0	5	3	1		3	3	1	0	1	3		29
	%		75.0%	50.0%	0.0%	71.4%	75.0%	33.3%		60.0%	75.0%	100.0%	0.0%	20.0%	75.0%		50.9%
Somewhat dissatisfied	n		1	0	0	0	0	1		0	0	0	1	2	0		7
	%		25.0%	0.0%	0.0%	0.0%	0.0%	33.3%		0.0%	0.0%	0.0%	100.0%	40.0%	0.0%		12.3%
Very dissatisfied	n		0	0	0	0	1	0		1	0	0	0	0	0		4
	%		0.0%	0.0%	0.0%	0.0%	25.0%	0.0%		20.0%	0.0%	0.0%	0.0%	0.0%	0.0%		7.0%
Number Responding	N	na	4	4	2	7	4	3	na	5	4	1	1	5	4	na	57

**Table 8 continued: Responses to Question 11 from Survey of 2004 Career Graduates of 30 or More Credit Programs**

		Cardiac Technology	Criminal Justice	Dental Hygiene	Dietetic Technician	Early Childhood Education	Early Childhood Education: Teacher	Fashion Design	Financial Services Banking	Health Insurance Coder	Interior Design	Landscape Design	Licensed Practical Nurse	Nursing	Paralegal Studies	Sign Language Interpreting	Harper (30 or more credits)
<b>11. Rate your satisfaction with the following items as they pertain to general education or other courses outside your major program of study</b>																	
<b>Preparation for further education</b>																	
Very satisfied	n	1	0	2	2	3	1	3	1	1	1	1	0	3	2		29
	%	100.0%	0.0%	50.0%	100.0%	42.9%	25.0%	75.0%	50.0%	20.0%	25.0%	100.0%	0.0%	50.0%	50.0%		46.8%
Somewhat satisfied	n	0	2	2	0	4	2	1	1	3	3	0	1	2	2		26
	%	0.0%	50.0%	50.0%	0.0%	57.1%	50.0%	25.0%	50.0%	60.0%	75.0%	0.0%	100.0%	33.3%	50.0%		41.9%
Somewhat dissatisfied	n	0	2	0	0	0	0	0	0	1	0	0	0	1	0		5
	%	0.0%	50.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	20.0%	0.0%	0.0%	0.0%	16.7%	0.0%		8.1%
Very dissatisfied	n	0	0	0	0	0	1	0	0	0	0	0	0	0	0		2
	%	0.0%	0.0%	0.0%	0.0%	0.0%	25.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		3.2%
Number Responding	N	1	4	4	2	7	4	4	2	5	4	1	1	6	4	na	62

**Table 9: Responses to Question 12 from Survey of 2004 Career Graduates of 30 or More Credit Programs**

		Cardiac Technology	Criminal Justice	Dental Hygiene	Dietetic Technician	Early Childhood Education	Early Childhood Education: Teacher	Fashion Design	Financial Services Banking	Health Insurance Coder	Interior Design	Landscape Design	Licensed Practical Nurse	Nursing	Paralegal Studies	Sign Language Interpreting	Harper (30 or more credits)
<b>12. Rate the instruction at Harper College</b>																	
<b>Class Size</b>																	
Excellent	n	3	3	4	3			1	2		3	3	2	10	2		44
	%	50.0%	60.0%	40.0%	42.9%			16.7%	40.0%		27.3%	60.0%	28.6%	41.7%	33.3%		34.9%
Good	n	3	2	3	3			2	2		7	2	3	8	3		58
	%	50.0%	40.0%	30.0%	42.9%			33.3%	40.0%		63.6%	40.0%	42.9%	33.3%	50.0%		46.0%
Average	n	0	0	3	1			3	1		1	0	1	5	1		20
	%	0.0%	0.0%	30.0%	14.3%			50.0%	20.0%		9.1%	0.0%	14.3%	20.8%	16.7%		15.9%
Poor	n	0	0	0	0			0	0		0	0	1	1	0		2
	%	0.0%	0.0%	0.0%	0.0%			0.0%	0.0%		0.0%	0.0%	14.3%	4.2%	0.0%		1.6%
Not applicable	n	0	0	0	0			0	0		0	0	0	0	0		2
	%	0.0%	0.0%	0.0%	0.0%			0.0%	0.0%		0.0%	0.0%	0.0%	0.0%	0.0%		1.6%
Number Responding	N	6	5	10	7	na	na	6	5	na	11	5	7	24	6	na	126
<b>Quality of instruction</b>																	
Excellent	n	4	2	3	5			3	3		4	2	2	11	4		56
	%	66.7%	40.0%	30.0%	71.4%			50.0%	60.0%		36.4%	40.0%	28.6%	45.8%	66.7%		44.4%
Good	n	2	3	5	1			2	1		5	3	2	10	1		53
	%	33.3%	60.0%	50.0%	14.3%			33.3%	20.0%		45.5%	60.0%	28.6%	41.7%	16.7%		42.1%
Average	n	0	0	1	1			1	1		1	0	3	3	1		15
	%	0.0%	0.0%	10.0%	14.3%			16.7%	20.0%		9.1%	0.0%	42.9%	12.5%	16.7%		11.9%
Poor	n	0	0	1	0			0	0		1	0	0	0	0		2
	%	0.0%	0.0%	10.0%	0.0%			0.0%	0.0%		9.1%	0.0%	0.0%	0.0%	0.0%		1.6%
Not applicable	n	0	0	0	0			0	0		0	0	0	0	0		0
	%	0.0%	0.0%	0.0%	0.0%			0.0%	0.0%		0.0%	0.0%	0.0%	0.0%	0.0%		0.0%
Number Responding	N	6	5	10	7	na	na	6	5	na	11	5	7	24	6	na	126

**Table 9 continued: Responses to Question 12 from Survey of 2004 Career Graduates of 30 or More Credit Programs**

12. Rate the instruction at Harper College		Cardiac Technology	Criminal Justice	Dental Hygiene	Dietetic Technician	Early Childhood Education	Early Childhood Education: Teacher	Fashion Design	Financial Services Banking	Health Insurance Coder	Interior Design	Landscape Design	Licensed Practical Nurse	Nursing	Paralegal Studies	Sign Language Interpreting	Harper (30 or more credits)
<b>Course content</b>																	
Excellent	n	3	2	6	3			3	3		2	1	1	9	4		51
	%	50.0%	40.0%	60.0%	42.9%			50.0%	60.0%		18.2%	20.0%	14.3%	37.5%	66.7%		40.5%
Good	n	3	3	4	4			2	2		8	2	3	12	1		61
	%	50.0%	60.0%	40.0%	57.1%			33.3%	40.0%		72.7%	40.0%	42.9%	50.0%	16.7%		48.4%
Average	n	0	0	0	0			1	0		1	2	3	2	1		13
	%	0.0%	0.0%	0.0%	0.0%			16.7%	0.0%		9.1%	40.0%	42.9%	8.3%	16.7%		10.3%
Poor	n	0	0	0	0			0	0		0	0	0	1	0		1
	%	0.0%	0.0%	0.0%	0.0%			0.0%	0.0%		0.0%	0.0%	0.0%	4.2%	0.0%		.8%
Not applicable	n	0	0	0	0			0	0		0	0	0	0	0		0
	%	0.0%	0.0%	0.0%	0.0%			0.0%	0.0%		0.0%	0.0%	0.0%	0.0%	0.0%		0.0%
Number Responding	N	6	5	10	7	na	na	6	5	na	11	5	7	24	6	na	126
<b>Fairness of grading</b>																	
Excellent	n	3	3	0	5			2	3		4	3	2	11	4		54
	%	50.0%	60.0%	0.0%	71.4%			33.3%	60.0%		36.4%	60.0%	28.6%	45.8%	66.7%		42.9%
Good	n	2	2	6	2			3	1		6	2	1	8	0		47
	%	33.3%	40.0%	60.0%	28.6%			50.0%	20.0%		54.5%	40.0%	14.3%	33.3%	0.0%		37.3%
Average	n	0	0	3	0			1	1		1	0	3	3	0		19
	%	0.0%	0.0%	30.0%	0.0%			16.7%	20.0%		9.1%	0.0%	42.9%	12.5%	0.0%		15.1%
Poor	n	1	0	1	0			0	0		0	0	1	2	1		5
	%	16.7%	0.0%	10.0%	0.0%			0.0%	0.0%		0.0%	0.0%	14.3%	8.3%	16.7%		4.0%
Not applicable	n	0	0	0	0			0	0		0	0	0	0	1		1
	%	0.0%	0.0%	0.0%	0.0%			0.0%	0.0%		0.0%	0.0%	0.0%	0.0%	16.7%		.8%
Number Responding	N	6	5	10	7	na	na	6	5	na	11	5	7	24	6	na	126



**Table 9 continued: Responses to Question 12 from Survey of 2004 Career Graduates of 30 or More Credit Programs**

12. Rate the instruction at Harper College		Cardiac Technology	Criminal Justice	Dental Hygiene	Dietetic Technician	Early Childhood Education	Early Childhood Education: Teacher	Fashion Design	Financial Services Banking	Health Insurance Coder	Interior Design	Landscape Design	Licensed Practical Nurse	Nursing	Paralegal Studies	Sign Language Interpreting	Harper (30 or more credits)
<b>Faculty teaching ability</b>																	
Excellent	n	4	4	2	4			3	3		3	1	1	11	4		57
	%	66.7%	80.0%	20.0%	57.1%			50.0%	60.0%		27.3%	20.0%	14.3%	45.8%	66.7%		45.2%
Good	n	1	1	4	3			2	2		6	4	4	10	1		52
	%	16.7%	20.0%	40.0%	42.9%			33.3%	40.0%		54.5%	80.0%	57.1%	41.7%	16.7%		41.3%
Average	n	1	0	3	0			1	0		2	0	2	3	0		14
	%	16.7%	0.0%	30.0%	0.0%			16.7%	0.0%		18.2%	0.0%	28.6%	12.5%	0.0%		11.1%
Poor	n	0	0	1	0			0	0		0	0	0	0	0		1
	%	0.0%	0.0%	10.0%	0.0%			0.0%	0.0%		0.0%	0.0%	0.0%	0.0%	0.0%		.8%
Not applicable	n	0	0	0	0			0	0		0	0	0	0	1		2
	%	0.0%	0.0%	0.0%	0.0%			0.0%	0.0%		0.0%	0.0%	0.0%	0.0%	16.7%		1.6%
Number Responding	N	6	5	10	7	na	na	6	5	na	11	5	7	24	6	na	126
<b>Faculty concern for students</b>																	
Excellent	n	3	1	1	5			3	3		2	2	1	13	4		55
	%	50.0%	20.0%	10.0%	71.4%			50.0%	60.0%		18.2%	40.0%	16.7%	54.2%	66.7%		44.0%
Good	n	2	3	4	2			2	1		8	1	3	6	0		43
	%	33.3%	60.0%	40.0%	28.6%			33.3%	20.0%		72.7%	20.0%	50.0%	25.0%	0.0%		34.4%
Average	n	1	1	3	0			1	0		0	2	2	5	0		19
	%	16.7%	20.0%	30.0%	0.0%			16.7%	0.0%		0.0%	40.0%	33.3%	20.8%	0.0%		15.2%
Poor	n	0	0	2	0			0	1		1	0	0	0	0		5
	%	0.0%	0.0%	20.0%	0.0%			0.0%	20.0%		9.1%	0.0%	0.0%	0.0%	0.0%		4.0%
Not applicable	n	0	0	0	0			0	0		0	0	0	0	2		3
	%	0.0%	0.0%	0.0%	0.0%			0.0%	0.0%		0.0%	0.0%	0.0%	0.0%	33.3%		2.4%
Number Responding	N	6	5	10	7	na	na	6	5	na	11	5	6	24	6	na	125

**Table 9 continued: Responses to Question 12 from Survey of 2004 Career Graduates of 30 or More Credit Programs**

12. Rate the instruction at Harper College		Cardiac Technology	Criminal Justice	Dental Hygiene	Dietetic Technician	Early Childhood Education	Early Childhood Education: Teacher	Fashion Design	Financial Services Banking	Health Insurance Coder	Interior Design	Landscape Design	Licensed Practical Nurse	Nursing	Paralegal Studies	Sign Language Interpreting	Harper (30 or more credits)
<b>Faculty availability</b>																	
Excellent	n	4	2	2	6			3	2		4	3	1	14	4		59
	%	66.7%	40.0%	20.0%	85.7%			50.0%	40.0%		36.4%	60.0%	16.7%	58.3%	66.7%		47.2%
Good	n	2	2	4	1			2	2		6	0	3	6	1		44
	%	33.3%	40.0%	40.0%	14.3%			33.3%	40.0%		54.5%	0.0%	50.0%	25.0%	16.7%		35.2%
Average	n	0	1	2	0			1	1		1	2	2	4	0		19
	%	0.0%	20.0%	20.0%	0.0%			16.7%	20.0%		9.1%	40.0%	33.3%	16.7%	0.0%		15.2%
Poor	n	0	0	2	0			0	0		0	0	0	0	0		2
	%	0.0%	0.0%	20.0%	0.0%			0.0%	0.0%		0.0%	0.0%	0.0%	0.0%	0.0%		1.6%
Not applicable	n	0	0	0	0			0	0		0	0	0	0	1		1
	%	0.0%	0.0%	0.0%	0.0%			0.0%	0.0%		0.0%	0.0%	0.0%	0.0%	16.7%		.8%
Number Responding	N	6	5	10	7	na	na	6	5	na	11	5	6	24	6	na	125

**Table 10: Responses to Question 13 from Survey of 2004 Career Graduates of 30 or More Credit Programs**

13. Rate the convenience of the courses taken in terms of their location		Cardiac Technology	Criminal Justice	Dental Hygiene	Dietetic Technician	Early Childhood Education	Early Childhood Education: Teacher	Fashion Design	Financial Services Banking	Health Insurance Coder	Interior Design	Landscape Design	Licensed Practical Nurse	Nursing	Paralegal Studies	Sign Language Interpreting	Harper (30 or more credits)
<b>Harper main campus (Palatine)</b>																	
Very convenient	n	3	3	6	5			3	2		4	1	3	11	3		67
	%	50.0%	60.0%	60.0%	71.4%			50.0%	40.0%		36.4%	20.0%	42.9%	45.8%	50.0%		53.2%
Convenient	n	3	2	3	1			3	2		6	3	4	8	0		44
	%	50.0%	40.0%	30.0%	14.3%			50.0%	40.0%		54.5%	60.0%	57.1%	33.3%	0.0%		34.9%
Not convenient	n	0	0	1	1			0	1		1	1	0	5	3		14
	%	0.0%	0.0%	10.0%	14.3%			0.0%	20.0%		9.1%	20.0%	0.0%	20.8%	50.0%		11.1%
Not applicable	n	0	0	0	0			0	0		0	0	0	0	0		1
	%	0.0%	0.0%	0.0%	0.0%			0.0%	0.0%		0.0%	0.0%	0.0%	0.0%	0.0%		.8%
Number Responding	N	6	5	10	7	na	na	6	5	na	11	5	7	24	6	na	126
<b>Northeast Center (Wheeling)</b>																	
Very convenient	n	0	1	0	1			0	0		0	0	0	1	0		6
	%	0.0%	20.0%	0.0%	14.3%			0.0%	0.0%		0.0%	0.0%	0.0%	4.2%	0.0%		4.8%
Convenient	n	0	0	0	1			1	0		1	0	0	0	0		6
	%	0.0%	0.0%	0.0%	14.3%			16.7%	0.0%		9.1%	0.0%	0.0%	0.0%	0.0%		4.8%
Not convenient	n	0	0	3	3			0	0		1	0	0	1	0		10
	%	0.0%	0.0%	30.0%	42.9%			0.0%	0.0%		9.1%	0.0%	0.0%	4.2%	0.0%		7.9%
Not applicable	n	6	4	7	2			5	5		9	5	7	22	6		104
	%	100.0%	80.0%	70.0%	28.6%			83.3%	100.0%		81.8%	100.0%	100.0%	91.7%	100.0%		82.5%
Number Responding	N	6	5	10	7	na	na	6	5	na	11	5	7	24	6	na	126

**Table 10 continued: Responses to Question 13 from Survey of 2004 Career Graduates of 30 or More Credit Programs**

		Cardiac Technology	Criminal Justice	Dental Hygiene	Dietetic Technician	Early Childhood Education	Early Childhood Education: Teacher	Fashion Design	Financial Services Banking	Health Insurance Coder	Interior Design	Landscape Design	Licensed Practical Nurse	Nursing	Paralegal Studies	Sign Language Interpreting	Harper (30 or more credits)
<b>13. Rate the convenience of the courses taken in terms of their location</b>																	
<b>WEB or Internet based (from home or office)</b>																	
Very convenient	n	0	0	0	2			0	0		1	0	0	2	0		16
	%	0.0%	0.0%	0.0%	28.6%			0.0%	0.0%		9.1%	0.0%	0.0%	8.3%	0.0%		12.7%
Convenient	n	0	0	2	1			0	1		4	0	0	1	1		13
	%	0.0%	0.0%	20.0%	14.3%			0.0%	20.0%		36.4%	0.0%	0.0%	4.2%	16.7%		10.3%
Not convenient	n	0	0	0	0			1	0		0	0	0	0	0		3
	%	0.0%	0.0%	0.0%	0.0%			16.7%	0.0%		0.0%	0.0%	0.0%	0.0%	0.0%		2.4%
Not applicable	n	6	5	8	4			5	4		6	5	7	21	5		94
	%	100.0%	100.0%	80.0%	57.1%			83.3%	80.0%		54.5%	100.0%	100.0%	87.5%	83.3%		74.6%
Number Responding	N	6	5	10	7	na	na	6	5	na	11	5	7	24	6	na	126
<b>Harper Professional Center (Schaumburg)</b>																	
Very convenient	n	0	0	0	0			1	0		0	0	0	0	0		3
	%	0.0%	0.0%	0.0%	0.0%			16.7%	0.0%		0.0%	0.0%	0.0%	0.0%	0.0%		2.4%
Convenient	n	0	0	0	0			0	1		1	0	0	1	0		5
	%	0.0%	0.0%	0.0%	0.0%			0.0%	20.0%		9.1%	0.0%	0.0%	4.2%	0.0%		4.0%
Not convenient	n	0	0	0	0			0	0		0	0	0	0	0		0
	%	0.0%	0.0%	0.0%	0.0%			0.0%	0.0%		0.0%	0.0%	0.0%	0.0%	0.0%		0.0%
Not applicable	n	6	5	10	7			5	4		10	5	7	23	6		118
	%	100.0%	100.0%	100.0%	100.0%			83.3%	80.0%		90.9%	100.0%	100.0%	95.8%	100.0%		93.7%
Number Responding	N	6	5	10	7	na	na	6	5	na	11	5	7	24	6	na	126

**Table 10 continued: Responses to Question 13 from Survey of 2004 Career Graduates of 30 or More Credit Programs**

		Cardiac Technology	Criminal Justice	Dental Hygiene	Dietetic Technician	Early Childhood Education	Early Childhood Education: Teacher	Fashion Design	Financial Services Banking	Health Insurance Coder	Interior Design	Landscape Design	Licensed Practical Nurse	Nursing	Paralegal Studies	Sign Language Interpreting	Harper (30 or more credits)
<b>13. Rate the convenience of the courses taken in terms of their location</b>																	
<b>Other</b>																	
Very convenient	n	0	0	0	1			0	2		0	0	0	0	0		5
	%	0.0%	0.0%	0.0%	16.7%			0.0%	50.0%		0.0%	0.0%	0.0%	0.0%	0.0%		5.0%
Convenient	n	0	0	0	2			0	0		0	0	0	0	0		2
	%	0.0%	0.0%	0.0%	33.3%			0.0%	0.0%		0.0%	0.0%	0.0%	0.0%	0.0%		2.0%
Not convenient	n	0	0	0	0			0	0		0	0	0	0	0		0
	%	0.0%	0.0%	0.0%	0.0%			0.0%	0.0%		0.0%	0.0%	0.0%	0.0%	0.0%		0.0%
Not applicable	n	6	4	8	3			3	2		8	4	5	21	6		94
	%	100.0%	100.0%	100.0%	50.0%			100.0%	50.0%		100.0%	100.0%	100.0%	100.0%	100.0%		93.1%
Number Responding	N	6	4	8	6	na	na	3	4	na	8	4	5	21	6	na	101

**Table 11: Responses to Question 14 from Survey of 2004 Career Graduates of 30 or More Credit Programs**

		Cardiac Technology	Criminal Justice	Dental Hygiene	Dietetic Technician	Early Childhood Education	Early Childhood Education: Teacher	Fashion Design	Financial Services Banking	Health Insurance Coder	Interior Design	Landscape Design	Licensed Practical Nurse	Nursing	Paralegal Studies	Sign Language Interpreting	Harper (30 or more credits)
<b>14. Rate your satisfaction with each office or service listed below.</b>																	
<b>Financial Aid services</b>																	
Very satisfied	n	0	0	5	2	0	0	1	0	3	1	0	3	6	2	0	26
	%	0.0%	0.0%	50.0%	28.6%	0.0%	0.0%	16.7%	0.0%	27.3%	9.1%	0.0%	42.9%	25.0%	33.3%	0.0%	16.5%
Somewhat satisfied	n	1	0	1	0	1	0	0	1	2	0	1	0	1	0	0	11
	%	16.7%	0.0%	10.0%	0.0%	12.5%	0.0%	0.0%	20.0%	18.2%	0.0%	20.0%	0.0%	4.2%	0.0%	0.0%	7.0%
Somewhat dissatisfied	n	0	0	1	0	0	0	1	0	0	0	1	0	0	1	0	5
	%	0.0%	0.0%	10.0%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%	0.0%	20.0%	0.0%	0.0%	16.7%	0.0%	3.2%
Very dissatisfied	n	0	0	0	0	0	0	0	0	0		0	0	0	0	0	0
	%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Did not use	n	5	5	3	5	7	5	4	4	6	10	3	4	17	3	5	116
	%	83.3%	100.0%	30.0%	71.4%	87.5%	100.0%	66.7%	80.0%	54.5%	90.9%	60.0%	57.1%	70.8%	50.0%	100.0%	73.4%
Number Responding	N	6	5	10	7	8	5	6	5	11	11	5	7	24	6	5	158
<b>Academic advising</b>																	
Very satisfied	n	1	2	3	1	5	1	1	2	3	3		1	2	2	0	40
	%	16.7%	40.0%	30.0%	14.3%	62.5%	20.0%	16.7%	40.0%	27.3%	27.3%		14.3%	8.3%	33.3%	0.0%	25.3%
Somewhat satisfied	n	2	1	2	1	1	1	2	2	2	2	3	1	6	1	0	41
	%	33.3%	20.0%	20.0%	14.3%	12.5%	20.0%	33.3%	40.0%	18.2%	18.2%	60.0%	14.3%	25.0%	16.7%	0.0%	25.9%
Somewhat dissatisfied	n	0	0	0	1	1	2	1	0	0	1	0	0	1	0	0	8
	%	0.0%	0.0%	0.0%	14.3%	12.5%	40.0%	16.7%	0.0%	0.0%	9.1%	0.0%	0.0%	4.2%	0.0%	0.0%	5.1%
Very dissatisfied	n	0	0	1	0	0	0	0	0	2		0	1	0	0	0	5
	%	0.0%	0.0%	10.0%	0.0%	0.0%	0.0%	0.0%	0.0%	18.2%		0.0%	14.3%	0.0%	0.0%	0.0%	3.2%
Did not use	n	3	2	4	4	1	1	2	1	4	5	2	4	15	3	5	64
	%	50.0%	40.0%	40.0%	57.1%	12.5%	20.0%	33.3%	20.0%	36.4%	45.5%	40.0%	57.1%	62.5%	50.0%	100.0%	40.5%
Number Responding	N	6	5	10	7	8	5	6	5	11	11	5	7	24	6	5	158

**Table 11 continued: Responses to Question 14 from Survey of 2004 Career Graduates of 30 or More Credit Programs**

		Cardiac Technology	Criminal Justice	Dental Hygiene	Dietetic Technician	Early Childhood Education	Early Childhood Education: Teacher	Fashion Design	Financial Services Banking	Health Insurance Coder	Interior Design	Landscape Design	Licensed Practical Nurse	Nursing	Paralegal Studies	Sign Language Interpreting	Harper (30 or more credits)
<b>14. Rate your satisfaction with each office or service listed below.</b>																	
<b>Career planning</b>																	
Very satisfied	n	1	1	3	2	2	0	0	0	2	1	1	0	1	2	0	25
	%	16.7%	20.0%	30.0%	28.6%	25.0%	0.0%	0.0%	0.0%	18.2%	9.1%	20.0%	0.0%	4.2%	33.3%	0.0%	15.8%
Somewhat satisfied	n	0	1	2	0	2	1	1	2	2	3	2	1	3	0	0	25
	%	0.0%	20.0%	20.0%	0.0%	25.0%	20.0%	16.7%	40.0%	18.2%	27.3%	40.0%	14.3%	12.5%	0.0%	0.0%	15.8%
Somewhat dissatisfied	n	0	0	0	0	0	0	1	0	0	1	0	0	1	0	0	7
	%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%	9.1%	0.0%	0.0%	4.2%	0.0%	0.0%	4.4%
Very dissatisfied	n	0	0	1	0	0	0	0	0	1	0	0	0	0	0	1	4
	%	0.0%	0.0%	10.0%	0.0%	0.0%	0.0%	0.0%	0.0%	9.1%	0.0%	0.0%	0.0%	0.0%	0.0%	20.0%	2.5%
Did not use	n	5	3	4	5	4	4	4	3	6	6	2	6	19	4	4	97
	%	83.3%	60.0%	40.0%	71.4%	50.0%	80.0%	66.7%	60.0%	54.5%	54.5%	40.0%	85.7%	79.2%	66.7%	80.0%	61.4%
Number Responding	N	6	5	10	7	8	5	6	5	11	11	5	7	24	6	5	158
<b>College transfer planning</b>																	
Very satisfied	n	0	2	2	0	1	0	1	0	0	0	0	0	2	1	0	16
	%	0.0%	40.0%	20.0%	0.0%	12.5%	0.0%	16.7%	0.0%	0.0%	0.0%	0.0%	0.0%	8.3%	16.7%	0.0%	10.1%
Somewhat satisfied	n	1	0	1	0	0	0	1	3	1	0	1	1	1	1	0	19
	%	16.7%	0.0%	10.0%	0.0%	0.0%	0.0%	16.7%	60.0%	9.1%	0.0%	20.0%	14.3%	4.2%	16.7%	0.0%	12.0%
Somewhat dissatisfied	n	0	1	0	0	1	1	1	0	0	0	0	0	0	1	0	7
	%	0.0%	20.0%	0.0%	0.0%	12.5%	20.0%	16.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	4.4%
Very dissatisfied	n	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	4
	%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	20.0%	0.0%	0.0%	0.0%	0.0%	2.5%
Did not use	n	5	2	7	7	6	4	3	2	10	11	3	6	21	3	5	112
	%	83.3%	40.0%	70.0%	100.0%	75.0%	80.0%	50.0%	40.0%	90.9%	100.0%	60.0%	85.7%	87.5%	50.0%	100.0%	70.9%
Number Responding	N	6	5	10	7	8	5	6	5	11	11	5	7	24	6	5	158

**Table 11 continued: Responses to Question 14 from Survey of 2004 Career Graduates of 30 or More Credit Programs**

		Cardiac Technology	Criminal Justice	Dental Hygiene	Dietetic Technician	Early Childhood Education	Early Childhood Education: Teacher	Fashion Design	Financial Services Banking	Health Insurance Coder	Interior Design	Landscape Design	Licensed Practical Nurse	Nursing	Paralegal Studies	Sign Language Interpreting	Harper (30 or more credits)
<b>14. Rate your satisfaction with each office or service listed below.</b>																	
<b>Counseling</b>																	
Very satisfied	n	1	2	2	1	2	0	0	1	0	3	0	1	1	1	0	23
	%	16.7%	40.0%	20.0%	14.3%	25.0%	0.0%	0.0%	20.0%	0.0%	27.3%	0.0%	14.3%	4.2%	16.7%	0.0%	14.6%
Somewhat satisfied	n	0	1	2	0	1	2	3	3	1	1	1	0	1	0	0	26
	%	0.0%	20.0%	20.0%	0.0%	12.5%	40.0%	50.0%	60.0%	9.1%	9.1%	20.0%	0.0%	4.2%	0.0%	0.0%	16.5%
Somewhat dissatisfied	n	0	0	0	0	0	0	0	0	0	0	0	0	4	0	0	5
	%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%	3.2%
Very dissatisfied	n	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
	%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	.6%
Did not use	n	5	2	6	6	5	3	3	1	10	7	4	6	18	5	5	103
	%	83.3%	40.0%	60.0%	85.7%	62.5%	60.0%	50.0%	20.0%	90.9%	63.6%	80.0%	85.7%	75.0%	83.3%	100.0%	65.2%
Number Responding	N	6	5	10	7	8	5	6	5	11	11	5	7	24	6	5	158
<b>Tutoring</b>																	
Very satisfied	n	2	1	0	1	2	0	1	1	1	1	0	1	1	0	0	17
	%	33.3%	20.0%	0.0%	14.3%	25.0%	0.0%	16.7%	20.0%	10.0%	9.1%	0.0%	16.7%	4.3%	0.0%	0.0%	10.9%
Somewhat satisfied	n	0	0	2	0	1	1	1	2	2	1	0	0	0	0	0	19
	%	0.0%	0.0%	20.0%	0.0%	12.5%	20.0%	16.7%	40.0%	20.0%	9.1%	0.0%	0.0%	0.0%	0.0%	0.0%	12.2%
Somewhat dissatisfied	n	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	3
	%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	10.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.9%
Very dissatisfied	n	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	3
	%	0.0%	20.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.9%
Did not use	n	4	3	8	6	5	4	4	2	6	9	5	5	22	6	5	114
	%	66.7%	60.0%	80.0%	85.7%	62.5%	80.0%	66.7%	40.0%	60.0%	81.8%	100.0%	83.3%	95.7%	100.0%	100.0%	73.1%
Number Responding	N	6	5	10	7	8	5	6	5	10	11	5	6	23	6	5	156



**Table 11 continued: Responses to Question 14 from Survey of 2004 Career Graduates of 30 or More Credit Programs**

		Cardiac Technology	Criminal Justice	Dental Hygiene	Dietetic Technician	Early Childhood Education	Early Childhood Education: Teacher	Fashion Design	Financial Services Banking	Health Insurance Coder	Interior Design	Landscape Design	Licensed Practical Nurse	Nursing	Paralegal Studies	Sign Language Interpreting	Harper (30 or more credits)
<b>14. Rate your satisfaction with each office or service listed below.</b>																	
<b>Library/ audio visual services</b>																	
Very satisfied	n	4	3	7	5	2	0	3	3	7	7	2	3	12	3	3	81
	%	66.7%	60.0%	70.0%	71.4%	25.0%	0.0%	50.0%	60.0%	63.6%	63.6%	40.0%	50.0%	52.2%	50.0%	60.0%	51.6%
Somewhat satisfied	n	0	1	1	0	1	0	2	1	2	2	1	2	8	2	2	37
	%	0.0%	20.0%	10.0%	0.0%	12.5%	0.0%	33.3%	20.0%	18.2%	18.2%	20.0%	33.3%	34.8%	33.3%	40.0%	23.6%
Somewhat dissatisfied	n	0	0	0	1	1	1	1	0	1	0	0	1	0	0	0	8
	%	0.0%	0.0%	0.0%	14.3%	12.5%	20.0%	16.7%	0.0%	9.1%	0.0%	0.0%	16.7%	0.0%	0.0%	0.0%	5.1%
Very dissatisfied	n	0	0	0	0	0	1	0	0	0	1	0	0	0	1	0	4
	%	0.0%	0.0%	0.0%	0.0%	0.0%	20.0%	0.0%	0.0%	0.0%	9.1%	0.0%	0.0%	0.0%	16.7%	0.0%	2.5%
Did not use	n	2	1	2	1	4	3	0	1	1	1	2	0	3	0	0	27
	%	33.3%	20.0%	20.0%	14.3%	50.0%	60.0%	0.0%	20.0%	9.1%	9.1%	40.0%	0.0%	13.0%	0.0%	0.0%	17.2%
Number Responding	N	6	5	10	7	8	5	6	5	11	11	5	6	23	6	5	157
<b>Student activities</b>																	
Very satisfied	n	0	0	1	1	1	0		0	1	1	0	0	2	0	2	11
	%	0.0%	0.0%	10.0%	14.3%	12.5%	0.0%		0.0%	9.1%	9.1%	0.0%	0.0%	8.3%	0.0%	40.0%	7.0%
Somewhat satisfied	n	1	0	4	0	0	0	1	0	2	1	1	2	2	0	0	21
	%	16.7%	0.0%	40.0%	0.0%	0.0%	0.0%	16.7%	0.0%	18.2%	9.1%	20.0%	28.6%	8.3%	0.0%	0.0%	13.4%
Somewhat dissatisfied	n	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	4
	%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.5%
Very dissatisfied	n	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	3
	%	0.0%	0.0%	0.0%	0.0%	0.0%	20.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	1.9%
Did not use	n	5	5	5	6	7	4	4	5	8	9	4	5	20	5	3	118
	%	83.3%	100.0%	50.0%	85.7%	87.5%	80.0%	66.7%	100.0%	72.7%	81.8%	80.0%	71.4%	83.3%	83.3%	60.0%	75.2%
Number Responding	N	6	5	10	7	8	5	6	5	11	11	5	7	24	6	5	157

**Table 11 continued: Responses to Question 14 from Survey of 2004 Career Graduates of 30 or More Credit Programs**

		Cardiac Technology	Criminal Justice	Dental Hygiene	Dietetic Technician	Early Childhood Education	Early Childhood Education: Teacher	Fashion Design	Financial Services Banking	Health Insurance Coder	Interior Design	Landscape Design	Licensed Practical Nurse	Nursing	Paralegal Studies	Sign Language Interpreting	Harper (30 or more credits)
<b>14. Rate your satisfaction with each office or service listed below.</b>																	
<b>Registration procedures</b>																	
Very satisfied	n	5	3	6	5			3	1		8	1	4	8	4		69
	%	83.3%	60.0%	60.0%	71.4%			50.0%	20.0%		72.7%	20.0%	57.1%	33.3%	66.7%		54.8%
Somewhat satisfied	n	0	2	3	1			2	4		3	3	3	12	2		48
	%	0.0%	40.0%	30.0%	14.3%			33.3%	80.0%		27.3%	60.0%	42.9%	50.0%	33.3%		38.1%
Somewhat dissatisfied	n	1	0	0	0			1	0		0	0	0	2	0		4
	%	16.7%	0.0%	0.0%	0.0%			16.7%	0.0%		0.0%	0.0%	0.0%	8.3%	0.0%		3.2%
Very dissatisfied	n	0	0	1	1			0	0		0	1	0	2	0		5
	%	0.0%	0.0%	10.0%	14.3%			0.0%	0.0%		0.0%	20.0%	0.0%	8.3%	0.0%		4.0%
Number Responding	N	6	5	10	7	na	na	6	5	na	11	5	7	24	6	na	126
<b>Access for disabled on campus</b>																	
Very satisfied	n	2	0	3	2			1	0		1	0	1	2	0		18
	%	33.3%	0.0%	30.0%	28.6%			16.7%	0.0%		11.1%	0.0%	14.3%	8.3%	0.0%		14.8%
Somewhat satisfied	n	0	1	1	0			1	0		1	0	1	2	1		10
	%	0.0%	20.0%	10.0%	0.0%			16.7%	0.0%		11.1%	0.0%	14.3%	8.3%	16.7%		8.2%
Somewhat dissatisfied	n	0	0	0	0			1	0		1	0	0	0	0		3
	%	0.0%	0.0%	0.0%	0.0%			16.7%	0.0%		11.1%	0.0%	0.0%	0.0%	0.0%		2.5%
Very dissatisfied	n	0	0	0	0			1	0		0	0	0	0	1		2
	%	0.0%	0.0%	0.0%	0.0%			16.7%	0.0%		0.0%	0.0%	0.0%	0.0%	16.7%		1.6%
Did not use	n	4	4	6	5			2	5		6	5	5	20	4		89
	%	66.7%	80.0%	60.0%	71.4%			33.3%	100.0%		66.7%	100.0%	71.4%	83.3%	66.7%		73.0%
Number Responding	N	6	5	10	7	na	na	6	5	na	9	5	7	24	6	na	122

**Table 11 continued: Responses to Question 14 from Survey of 2004 Career Graduates of 30 or More Credit Programs**

		Cardiac Technology	Criminal Justice	Dental Hygiene	Dietetic Technician	Early Childhood Education	Early Childhood Education: Teacher	Fashion Design	Financial Services Banking	Health Insurance Coder	Interior Design	Landscape Design	Licensed Practical Nurse	Nursing	Paralegal Studies	Sign Language Interpreting	Harper (30 or more credits)
<b>14. Rate your satisfaction with each office or service listed below.</b>																	
<b>Availability of computers for out-Of-class use</b>																	
Very satisfied	n	5	2	5	6			0	4		4	2	4	12	2		64
	%	83.3%	40.0%	50.0%	85.7%			0.0%	80.0%		36.4%	40.0%	57.1%	50.0%	33.3%		50.8%
Somewhat satisfied	n	1	0	3	1			3	1		4	1	2	8	1		34
	%	16.7%	0.0%	30.0%	14.3%			50.0%	20.0%		36.4%	20.0%	28.6%	33.3%	16.7%		27.0%
Somewhat dissatisfied	n	0	0	1	0			1	0		1	0	0	2	0		5
	%	0.0%	0.0%	10.0%	0.0%			16.7%	0.0%		9.1%	0.0%	0.0%	8.3%	0.0%		4.0%
Very dissatisfied	n	0	1	0	0			0	0		0	0	0	0	0		2
	%	0.0%	20.0%	0.0%	0.0%			0.0%	0.0%		0.0%	0.0%	0.0%	0.0%	0.0%		1.6%
Did not use	n	0	2	1	0			2	0		2	2	1	2	3		21
	%	0.0%	40.0%	10.0%	0.0%			33.3%	0.0%		18.2%	40.0%	14.3%	8.3%	50.0%		16.7%
Number Responding	N	6	5	10	7	na	na	6	5	na	11	5	7	24	6	na	126
<b>Career Center</b>																	
Very satisfied	n	3	1	2	3			1	1		2	2	1	2	1		26
	%	50.0%	20.0%	20.0%	42.9%			16.7%	20.0%		18.2%	40.0%	14.3%	8.3%	16.7%		20.6%
Somewhat satisfied	n	1		1	0			2	2		2	2	1	4	0		23
	%	16.7%		10.0%	0.0%			33.3%	40.0%		18.2%	40.0%	14.3%	16.7%	0.0%		18.3%
Somewhat dissatisfied	n	0	0	0	0			0	0		0	0	0	0	0		1
	%	0.0%	0.0%	0.0%	0.0%			0.0%	0.0%		0.0%	0.0%	0.0%	0.0%	0.0%		.8%
Very dissatisfied	n	0	0	1	0			0	0		0	0	0	0	0		1
	%	0.0%	0.0%	10.0%	0.0%			0.0%	0.0%		0.0%	0.0%	0.0%	0.0%	0.0%		.8%
Did not use	n	2	4	6	4			3	2		7	1	5	18	5		75
	%	33.3%	80.0%	60.0%	57.1%			50.0%	40.0%		63.6%	20.0%	71.4%	75.0%	83.3%		59.5%
Number Responding	N	6	5	10	7	na	na	6	5	na	11	5	7	24	6	na	126

**Table 12: Responses to Questions 15 and 16 from Survey of 2004 Career Graduates of 30 or More Credit Programs**

		Cardiac Technology	Criminal Justice	Dental Hygiene	Dietetic Technician	Early Childhood Education	Early Childhood Education: Teacher	Fashion Design	Financial Services Banking	Health Insurance Coder	Interior Design	Landscape Design	Licensed Practical Nurse	Nursing	Paralegal Studies	Sign Language Interpreting	Harper (30 or more credits)
<b>14. Rate your satisfaction with each office or service listed below.</b>																	
<b>15. Would you recommend Harper College to your friends and family?</b>																	
Definitely yes	n	5	4	6	7			5	5		10	3	4	19	5		101
	%	83.3%	80.0%	60.0%	100.0%			83.3%	100.0%		90.9%	60.0%	57.1%	79.2%	100.0%		80.8%
Yes	n	1	1	3	0			1	0		1	2	3	5	0		23
	%	16.7%	20.0%	30.0%	0.0%			16.7%	0.0%		9.1%	40.0%	42.9%	20.8%	0.0%		18.4%
No	n	0	0	1	0			0	0		0	0	0	0	0		1
	%	0.0%	0.0%	10.0%	0.0%			0.0%	0.0%		0.0%	0.0%	0.0%	0.0%	0.0%		.8%
Definitely no	n	0	0	0	0			0	0		0	0	0	0	0		0
	%	0.0%	0.0%	0.0%	0.0%			0.0%	0.0%		0.0%	0.0%	0.0%	0.0%	0.0%		0.0%
Number Responding	N	6	5	10	7	na	na	6	5	na	11	5	7	24	5	na	125
<b>16. Would you return to Harper for educational or personal enrichment courses in the near future?</b>																	
Definitely yes	n	3	5	4	7			5	2		9	3	4	13	5		85
	%	50.0%	100.0%	40.0%	100.0%			83.3%	40.0%		81.8%	60.0%	57.1%	54.2%	83.3%		67.5%
Yes	n	3	0	5	0			0	1		1	2	3	9	0		31
	%	50.0%	0.0%	50.0%	0.0%			0.0%	20.0%		9.1%	40.0%	42.9%	37.5%	0.0%		24.6%
No	n	0	0	1	0			1	2		1	0	0	1	0		8
	%	0.0%	0.0%	10.0%	0.0%			16.7%	40.0%		9.1%	0.0%	0.0%	4.2%	0.0%		6.3%
Definitely no	n	0	0	0	0			0	0		0	0	0	1	1		2
	%	0.0%	0.0%	0.0%	0.0%			0.0%	0.0%		0.0%	0.0%	0.0%	4.2%	16.7%		1.6%
Number Responding	N	6	5	10	7	na	na	6	5	na	11	5	7	24	6	na	126