Survey of 2006 Career Graduates Tabled Results For HLC Defined Programs

> Prepared by the Office of Research Teaming to meet research needs of the College June 11, 2007

The tables that follow provide results of the recently conducted surveys of 2006 Career Graduates for HLC programs. HLC programs are those programs offered by Harper College that require at least 30 credit hours to complete. To preserve respondent confidentiality, only programs with at least five respondents are included in the tables.

The Survey of 2006 Career Graduates closely follows the Occupational Follow-Up Survey developed and required for selected programs by the Illinois Community College Board. The Survey of 2006 Career Graduates was mailed to career program graduates during the Fall 2006 semester. Comiskey Research and the Office of Research staff completed telephone surveys during March and April 2007 for graduates that did not return the mailed survey.

In May, data from the Survey of 2006 Career Graduates was analyzed and counts of respondents and non-respondents were determined. For HLC programs with less than five respondents, data from the 2005 Career Graduate Survey was included only if the same program was not reported in the 2005 Career Graduate Survey Report.

Out of 1,113 career program graduates in 2006, 431 were identified as having earned a degree or certificate in an HLC program. Survey results were obtained for 267 of these graduates for an overall response rate of 62%.

Twenty HLC programs had five or more respondents on the surveys. HLC programs that included data from the 2005 Career Graduate Survey (in order to achieve five respondents) are denoted throughout the following tables. The table to the right provides overall response rates for these 20 programs.

Number of students (N) responding to each question is reported in the tables that follow.

	Total N	N Responding	Response Rate (%)
Administrative Technology/ Executive Assistant	7	5	71.4
Advanced Floral Design	6	5	83.3
Cardiac Technology	17	12	70.6
Computers in Business: NetPrep Network Technology <sup>a</sup>	8	7	87.5
Criminal Justice	16	9	56.3
Dental Hygiene	34	25	73.5
Diagnostic Medical Sonography	11	9	81.8
Early Childhood Education: Teacher <sup>a</sup>	9	8	88.9
Fashion Merchandising <sup>a</sup>	11	6	54.5
Fire Science Technology	25	15	60.0
Health Insurance Specialist	13	9	69.2
Hospitality Management: Food Service Operations Management <sup>a</sup>	11	6	54.5
Hospitality Management: Hotel Operations Management <sup>a</sup>	7	5	71.4
Interior Design	24	14	58.3
Licensed Practical Nursing	39	26	66.7
Management	16	10	62.5
Marketing	10	5	50.0
Medical Office Administration	9	6	66.7
Nursing	91	60	65.9
Paralegal Studies	20	11	55.0
Harper	431	267	61.9

<sup>a</sup> Data from 2005 Career Graduate Survey included for this program.

		Administrative Technology/ Executive Asst	Advanced Floral Design	Cardiac Technology	Comp in Bus: NetPrep Network Tech <sup>a</sup>	Criminal Justice	Dental Hygiene	Diagnostic Med Sonography	Early Childhood Ed: Teacher <sup>a</sup>	Fashion Merchandising <sup>a</sup>	Fire Science Technology	Health Insurance Specialist	Hosp Mgmt: Food Service Oper Mgmt <sup>a</sup>	Hosp Mgmt: Hotel Oper Management <sup>a</sup>	Interior Design	Licensed Practical Nursing	Harper Total (HLC Prog. Only)
1. What was your main objective in attending Harper College?																	
Obtain skills needed for entry into new or different job	n %	2 40.0%	3 60.0%	10 83.3%	5 71.4%	5 55.6%	19 76.0%	7 77.8%	3 37.5%	2 33.3%	9 60.0%	7 77.8%	0 0.0%	1 25.0%	7 50.0%	22 84.6%	179 67.0%
Improve skills needed in present job	n %	0 0.0%	1 20.0%	1 8.3%	1 14.3%	0 0.0%	0 0.0%	0 0.0%	3 37.5%	0 0.0%	1 6.7%	2 22.2%	2 40.0%	1 25.0%	1 7.1%	1 3.8%	20 7.5%
Explore courses to decide on a career	n %	1 20.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	5 20.0%	0 0.0%	1 12.5%	0 0.0%	2 13.3%	0 0.0%	0 0.0%	0 0.0%	2 14.3%	1 3.8%	19 7.1%
Take coursework for transfer to another college	n %	0 0.0%	0 0.0%	1 8.3%	1 14.3%	4 44.4%	1 4.0%	1 11.1%	0 0.0%	3 50.0%	2 13.3%	0 0.0%	3 60.0%	2 50.0%	3 21.4%	1 3.8%	31 11.6%
Personal interest or self- improvement	n %	2 40.0%	1 20.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	1 11.1%	1 12.5%	1 16.7%	1 6.7%	0 0.0%	0 0.0%	0 0.0%	1 7.1%	1 3.8%	18 6.7%
Number Responding	N	5	5	12	7	9	25	9	8	6	15	9	5	4	14	26	267
2. What is your educational status?																	
Have not been enrolled in a college/university since leaving Harper	n %	4 80.0%	5 100.0%	12 100.0%	7 100.0%	4 44.4%	25 100.0%	8 88.9%	6 75.0%	4 66.7%	12 80.0%	8 88.9%	2 33.3%	1 20.0%	10 71.4%	20 83.3%	214 80.8%
Have been enrolled in a college/university since leaving this college but am not currently enrolled	n %	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	1 12.5%	0 0.0%	0 0.0%	0 0.0%	1 16.7%	1 20.0%	1 7.1%	1 4.2%	10 3.8%
Currently enrolled in field of study related to previous community college program	n %	1 20.0%	0 0.0%	0 0.0%	0 0.0%	5 55.6%	0 0.0%	1 11.1%	1 12.5%	2 33.3%	2 13.3%	1 11.1%	3 50.0%	3 60.0%	2 14.3%	2 8.3%	31 11.7%
Currently enrolled in field of study unrelated to previous community college program	n %	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	1 6.7%	0 0.0%	0 0.0%	0 0.0%	1 7.1%	1 4.2%	10 3.8%
Number Responding	Ν	5	5	12	7	9	25	9	8	6	15	9	6	5	14	24	265

#### Table 2: Responses to Questions 1 and 2 from Survey of 2006 Career Graduates of 30 or More Credit Programs

		Management	Marketing	Medical Office Administration	Nursing	Paralegal Studies	Harper Total (HLC Prog. Only)
1. What was your main objective in attending Harper College?							
Obtain skills needed for entry into new or different job	n %	4 40.0%	1 20.0%	5 83.3%	55 91.7%	5 45.5%	179 67.0%
Improve skills needed in present job	n %	1 10.0%	1 20.0%	0 0.0%	0 0.0%	3 27.3%	20 7.5%
Explore courses to decide on a career	n %	2 20.0%	0 0.0%	0 0.0%	3 5.0%	1 9.1%	19 7.1%
Take coursework for transfer to another college	n %	1 10.0%	2 40.0%	0 0.0%	1 1.7%	2 18.2%	31 11.6%
Personal interest or self-improvement	n %	2 20.0%	1 20.0%	1 16.7%	1 1.7%	0 0.0%	18 6.7%
Number Responding	Ν	10	5	6	60	11	267
2. What is your educational status?							
Have not been enrolled in a college/university since leaving Harper	n %	7 70.0%	1 20.0%	6 100.0%	53 89.8%	9 81.8%	214 80.8%
Have been enrolled in a college/university since leaving this college but am not currently enrolled	n %	0 0.0%	2 40.0%	0 0.0%	1 1.7%	0 0.0%	10 3.8%
Currently enrolled in field of study related to previous community college program	n %	3 30.0%	2 40.0%	0 0.0%	5 8.5%	1 9.1%	31 11.7%
Currently enrolled in field of study unrelated to previous community college program	n %	0 0.0%	0 0.0%	0 0.0%	0 0.0%	1 9.1%	10 3.8%
Number Responding	Ν	10	5	6	59	11	265

		Administrative Technology/ Executive Asst	Advanced Floral Design	Cardiac Technology	Comp in Bus: NetPrep Network Tech <sup>a</sup>	Criminal Justice	Dental Hygiene	Diagnostic Med Sonography	Early Childhood Ed: Teacher <sup>a</sup>	Fashion Merchandising <sup>a</sup>	Fire Science Technology	Health Insurance Specialist	Hosp Mgmt: Food Service Oper Mgmt <sup>a</sup>	Hosp Mgmt: Hotel Oper Management <sup>a</sup>	Interior Design	Licensed Practical Nursing	Harper Total (HLC Prog. Only)
3. What is your present employment status?																	
Employed full time – 30 hours or	n	3	1	5	6	6	16	7	5	3	9	5	3	3	7	17	188
more per week	%	60.0%	20.0%	41.7% 7	85.7%	66.7%	64.0%	77.8%	62.5%	50.0%	60.0%	55.6%	50.0%	60.0%	50.0%	65.4%	70.4%
Employed part time – 30 hours or more per week	n %	0 0.0%	3 60.0%	7 58.3%	0 0.0%	2 22.2%	5 20.0%	2 22.2%	2 25.0%	2 33.3%	5 33.3%	2 22.2%	2 33.3%	20.0%	3 21.4%	9 34.6%	54 20.2%
	n	0.070	00.070	00.070	0.070	1	20.070	0	20.070	00.070	00.070	0	00.070	20.070	21.470	04.070	20.270
Full-time military service	%	0.0%	0.0%	0.0%	0.0%	11.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%
Unemployed, seeking employment	n %	0 0.0%	0 0.0%	0 0.0%	1 14.3%	0 0.0%	1 4.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	2 22.2%	1 16.7%	1 20.0%	2 14.3%	0 0.0%	10 3.7%
Unemployed, not seeking	n	2	1	0	0	0	3	0	1	1	1	0	0	0	2	0	14
employment	%	40.0%	20.0%	0.0%	0.0%	0.0%	12.0%	0.0%	12.5%	16.7%	6.7%	0.0%	0.0%	0.0%	14.3%	0.0%	5.2%
Number Responding	Ν	5	5	12	7	9	25	9	8	6	15	9	6	5	14	26	267
Unemployed and not seeking employment reason:																	
Full-time student	n %	0 0.0%	0 0.0%				0 0.0%		0 0.0%	1 100.0%	1 100.0%				1 50.0%	1 100.0%	5 33.3%
	/o n	0.0 %	0.0%				0.0 %		0.078	0	0.0%				50.0 %	0	55.5 <i>%</i> 6
Full-time homemaker	%	50.0%	0.0%				100.0%		0.0%	0.0%	0.0%				50.0%	0.0%	40.0%
	n	0	0				0		0	0	0			· · · · · · · · · · · · · · · · · · ·	0	0	1
Health disability	%	0.0%	0.0%				0.0%		0.0%	0.0%	0.0%				0.0%	0.0%	6.7%
Family responsibilities	n	0	0				0		1	0	0				0	0	1
· · · · · · · · · · · · · · · · · · ·	%	0.0%	0.0%				0.0%		100.0%	0.0%	0.0%				0.0%	0.0%	6.7%
Other	n %	1 50.0%	1 100.0%				0 0.0%		0 0.0%	0 0.0%	0 0.0%				0 0.0%	0 0.0%	2 13.3%
Number Responding	Ν	2	1	n/a	n/a	n/a	3	n/a	1	1	1	n/a	n/a	n/a	2	1	15

## Table 3: Responses to Question 3 from Survey of 2006 Career Graduates of 30 or More Credit Programs

		Management	Marketing	Medical Office Administration	Nursing	Paralegal Studies	Harper Total (HLC Prog. Only)
3. What is your present employment status?							
Employed full time – 30 hours or more per week Employed part time – 30 hours or more per week	n % n %	9 90.0% 1 10.0%	4 80.0% 0 0.0%	6 100.0% 0 0.0%	54 90.0% 5 8.3%	8 72.7% 2 18.2%	188 70.4% 54 20.2%
Full-time military service	n %	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	1 0.4%
Unemployed, seeking employment	n %	0 0.0%	1 20.0%	0 0.0%	1 1.7%	1 9.1%	10 3.7%
Unemployed, not seeking employment	n %	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	14 5.2%
Number Responding	Ν	10	5	6	60	11	267
Unemployed and not seeking employment reason:							
Full-time student	n %						5 33.3%
Full-time homemaker	n %						6 40.0%
Health disability	n %						1 6.7%
Family responsibilities	n %						1 6.7%
Other	n %						2 13.3%
Number Responding	Ν	n/a	n/a	n/a	n/a	n/a	15

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		Administrative Technology/ Executive Asst	Advanced Floral Design	Cardiac Technology	Comp in Bus: NetPrep Network Tech <sup>a</sup>	Criminal Justice	Dental Hygiene	Diagnostic Med Sonography	rly Childhood : Teacher <sup>a</sup>	Fashion Merchandising <sup>a</sup>	Fire Science Technology	Health Insurance Specialist	sp Mgmt: od Service er Mgmt <sup>a</sup>	Hosp Mgmt: Hotel Oper Management <sup>a</sup>	Interior Design	censed ractical Nursing	Harper Total (HLC Prog. Only)
		Ad Tec Exc	Ađ Flo	Cal	Net Net	Cri	Dei	Dia Sol	Early Ed: T	Fa: Me	Fir Tec	He: Spe	Hosp Food Oper I	Hosp Hotel Manaç	Inte	Licens Practi	Hal (HL
4. How closely is your present job related to your former community college program?																	
Related	n %	3 100.0%	3 75.0%	11 91.7%	5 83.3%	4 50.0%	21 100.0%	8 88.9%	6 85.7%	1 20.0%	9 64.3%	7 100.0%	3 60.0%	2 50.0%	5 50.0%	24 92.3%	205 84.4%
Not related	n %	0 0.0%	1 25.0%	1 8.3%	1 16.7%	4 50.0%	0 0.0%	1 11.1%	1 14.3%	4 80.0%	5 35.7%	0 50.0%	2 40.0%	2 50.0%	5 50.0%	2 7.7%	38 15.6%
Number Responding	Ν	3	4	12	6	8	21	9	7	5	14	7	5	4	10	26	243
If your present job is not related to your college program, what is the one best reason why?																	
Preferred to work in another field	n %		0 0.0%	0 0.0%	1 100.0%	1 25.0%		0 0.0%	1 100.0%	0 0.0%	1 20.0%		0 0.0%	0 0.0%	0 0.0%	0 0.0%	6 17.6%
Found better paying job in another field	n %		0 0.0%	0 0.0%	0 0.0%	0 0.0%		0 0.0%	0 0.0%	1 25.0%	0 0.0%		0 0.0%	0 0.0%	0 0.0%	0 0.0%	2 5.9%
Could not find a job in my field of preparation	n %		0 0.0%	1 100.0%	0 0.0%	0 0.0%		1 100.0%	0 0.0%	1 25.0%	2 40.0%		0 0.0%	0 0.0%	1 25.0%	0 0.0%	8 23.5%
Worked previously in my field of preparation, but changed	n %		0 0.0%	0	0 0.0%	0		0	0 0.0%	0	0		0 0.0%	0 0.0%	0 0.0%	0	1 2.9%
Temporary job while in transition	n %		1 100.0%	0 0.0%	0 0.0%	3 75.0%		0 0.0%	0 0.0%	2 50.0%	1 20.0%		2 100.0%	2 100.0%	1 25.0%	0 0.0%	10 29.4%
Took job in order to get preferred working hours	n %		0 0.0%	0 0.0%	0 0.0%	0		0 0.0%	0 0.0%	0 0.0%	0 0.0%		0 0.0%	0	1 25.0%	0 0.0%	1 2.9%
Did not complete program of pass licensing test to be eligible	n %		0 0.0%	0 0.0%	0 0.0%	0		0 0.0%	0 0.0%	0.0%	0 0.0%		0 0.0%	0 0.0%	0.0%	0	1 2.9%
Other	n %		0 0.0%	0 0.0%	0 0.0%	0		0 0.0%	0 0.0%	0 0.0%	1 20.0%		0 0.0%	0 0.0%	1 25.0%	1 100.0%	5 14.7%
Number Responding	N	n/a	1	1	1	4	n/a	1	1	4	5	n/a	2	2	4	1	34

## Table 4: Responses to Question 4 from Survey of 2006 Career Graduates of 30 or More Credit Programs

		Management	Marketing	Medical Office Administration	Nursing	Paralegal Studies	Harper Total (HLC Prog. Only)
4. How closely is your present job related to your former community college program?							
Related	n %	9 90.0% 1	2 50.0% 2	6 100.0% 0	58 98.3% 1	10 100.0% 0	205 84.4% 38
Not related	n %	ı 10.0%	2 50.0%	0.0%	1.7%	0.0%	15.6%
Number Responding	Ν	10	4	6	59	10	243
If your present job is not related to your college program, what is the one best reason why?							
Preferred to work in another field	n %	1 100.0%	0 0.0%		1 100.0%		6 17.6%
Found better paying job in another field	n %	0 0.0%	0 0.0%		0 0.0%		2 5.9%
Could not find a job in my field of preparation	n %	0 0.0%	1 50.0%		0 0.0%		8 23.5%
Worked previously in my field of preparation, but changed	n %	0 0.0%	0 0.0%		0 0.0%		1 2.9%
Temporary job while in transition	n %	0 0.0%	0 0.0%		0 0.0%		10 29.4%
Took job in order to get preferred working hours	n %	0 0.0%	0 0.0%		0 0.0%		1 2.9%
Did not complete program of pass licensing test to be eligible	n %	0 0.0%	0 0.0%		0 0.0%		1 2.9%
Other	n %	0 0.0%	1 50.0%		0 0.0%		5 14.7%
Number Responding	N	1	2	n/a	1	n/a	34

	Administrative Technology/ Executive Asst	Advanced Floral Design	Cardiac Technology	Comp in Bus: NetPrep Network Tech <sup>a</sup>	Criminal Justice	Dental Hygiene	Diagnostic Med Sonography	Early Childhood Ed: Teacher <sup>a</sup>	Fashion Merchandising <sup>a</sup>	Fire Science Technology	Health Insurance Specialist	Hosp Mgmt: Food Service Oper Mgmt <sup>a</sup>	Hosp Mgmt: Hotel Oper Management <sup>a</sup>	Interior Design	Licensed Practical Nursing	Harper Total (HLC Prog. Only)
5. On the average, how many hours do you work each week?																
Mean	46.00	24.00	30.33	38.83	34.38	32.43	32.44	39.29	33.40	38.64	37.57	33.80	34.25	38.00	31.60	35.81
Standard deviation	12.17	11.58	9.68	3.19	8.42	6.01	9.36	6.07	13.61	15.07	6.16	8.04	7.23	14.18	8.64	9.07
N responding	5	5	12	7	9	25	9	8	6	15	9	6	5	14	26	267
6. What is your present salary before deductions, including commission but not overtime pay?																
Mean	24.67	14.00	23.56	15.81	14.52	35.14	27.87	10.43	13.25	15.50	14.89	13.75	13.94	13.89	22.52	22.88
Standard deviation	9.87	n/a	3.32	2.60	7.12	2.34	7.48	2.19	4.99	6.82	2.22	3.91	3.85	4.04	6.83	9.94
N responding	5	5	12	7	9	25	9	8	6	15	9	6	5	14	26	267

## Table 5: Responses to Questions 5 and 6 from Survey of 2006 Career Graduates of 30 or More Credit Programs

	Management	Marketing	Medical Office Administration	Nursing	Paralegal Studies	Harper Total (HLC Prog. Only)
5. On the average, how many hours do you work each week?						
Mean	40.50	41.20	35.83	37.09	38.10	35.81
Standard deviation	6.20	10.47	4.92	5.08	6.06	9.07
N responding	10	5	6	60	11	267
6. What is your present salary before deductions, including commission but not overtime pay?						
Mean	21.17	31.09	18.96	25.19	21.08	22.88
Standard deviation	7.79	26.58	12.79	2.35	11.71	9.94
N responding	10	5	6	60	11	267

		Administrative Technology/ Executive Asst	Advanced Floral Design	Cardiac Technology	Comp in Bus: NetPrep Network Tech <sup>a</sup>	Criminal Justice	Dental Hygiene	Diagnostic Med Sonography	Early Childhood Ed: Teacher <sup>a</sup>	Fashion Merchandising <sup>a</sup>	Fire Science Technology	Health Insurance Specialist	Hosp Mgmt: Food Service Oper Mgmt <sup>a</sup>	Hosp Mgmt: Hotel Oper Management <sup>a</sup>	Interior Design	Licensed Practical Nursing	Harper Total (HLC Prog. Only)
7. In general, how satisfied are you with your present job?																	
Very satisfied	n	0	3	7	2	3	15	7	3	0	6	4	1	1	3	15	135
	%	0.0%	75.0%	58.3%	33.3%	37.5%	71.4%	77.8%	42.9%	0.0%	42.9%	57.1%	20.0%	25.0%	30.0%	57.7%	55.6%
Somewhat satisfied	n	2	1	4	4	4	6	2	3	2	7	2	3	2	7	9	84
	%	66.7%	25.0%	33.3%	66.7%	50.0%	28.6%	22.2%	42.9%	40.0%	50.0%	28.6%	60.0%	50.0%	70.0%	34.6%	34.6%
Somewhat dissatisfied	n	0	0	0	0	0	0	0	1	2	1	1	0	0	0	0	10
	%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	14.3%	40.0%	7.1%	14.3%	0.0%	0.0%	0.0%	0.0%	4.1%
Very dissatisfied	n	1	0	1	0	1	0	0	0	1	0	0	1	1	0	2	14
	%	33.3	0.0%	8.3%	0.0%	12.5%	0.0%	0.0%	0.0%	20.0%	0.0%	0.0%	20.0%	25.0%	0.0%	7.7%	5.8%
Number Responding	Ν	3	4	12	6	8	21	9	7	5	14	7	5	4	10	26	243
8. When did you begin working in your present job?																	
Before entering the college program	n	0	0	0	1	1	0	2	3	0	3	1	3	2	2	5	40
	%	0.0%	0.0%	0.0%	16.7%	12.5%	0.0%	22.2%	42.9%	0.0%	21.4%	14.3%	60.0%	50.0%	20.0%	19.2%	16.5%
While enrolled in the college program	n	3	2	1	0	2	0	1	4	2	4	1	2	1	4	8	57
	%	100.0%	50.0%	8.3%	0.0%	25.0%	0.0%	11.1%	57.1%	40.0%	48.6%	14.3%	40.0%	25.0%	40.0%	30.8%	23.6%
After leaving the college program	n	0	2	11	5	5	21	6	0	3	7	5	0	1	4	13	145
	%	16.7%	50.0%	91.7%	83.3%	62.5%	100.0%	66.7%	0.0%	60.0%	50.0%	71.4%	0.0%	25.0%	40.0%	50.0%	59.9%
Number Responding	Ν	3	4	12	6	8	21	9	7	5	14	7	5	4	10	26	242
9. Where is the location of your primary place of employment?																	
Within Harper College district	n	2	3	1	4	4	4	2	5	2	12	5	2	2	5	16	134
	%	66.7%	75.0%	8.3%	66.7%	50.0%	20.0%	22.2%	71.4%	40.0%	85.7%	71.4%	40.0%	50.0%	50.0%	61.5%	56.1%
Outside College district, but in	n	1	0	10	2	4	16	7	2	3	2	2	3	2	5	9	99
Illinois	%	33.3%	0.0%	83.3%	33.3%	50.0%	80.0%	77.8%	28.6%	60.0%	14.3%	28.6%	60.0%	50.0%	50.0%	34.6%	41.4%
Outside Illinois	n	0	1	1	0	0	0	0	0	0	0	0	0	0	0	1	6
	%	0.0%	25.0%	8.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.8%	2.5%
Number Responding	Ν	3	4	12	6	8	20	9	6	5	14	7	5	4	10	26	239

## Table 6: Responses to Questions 7, 8, and 9 from Survey of 2006 Career Graduates of 30 or More Credit Programs

		Management	Marketing	Medical Office Administration	Nursing	Paralegal Studies	Harper Total (HLC Prog. Only)
7. In general, how satisfied are you with your present job?							
Very satisfied	n %	3 30.0%	2 40.0%	2 33.3%	40 67.8%	4 40.0%	135 55.6%
Somewhat satisfied	n %	5 50.0%	1 20.0%	3 50.0%	14 23.7%	4 40.0%	84 34.6%
Somewhat dissatisfied	n %	1 10.0%	0	0	2	1 10.0%	10 4.1%
Very dissatisfied	n %	10.0%	2 40.0%	16.7%	3 5.1%	10.0%	14 5.8%
Number Responding	N	10.070	5	6	59	10.070	243
8. When did you begin working in your present job?							
Before entering the college program	n %	7 70.0%	3 60.0%	1 16.7%	2 3.4%	2 20.0%	40 16.5%
While enrolled in the college program	n %	3 30.0%	1 20.0%	0	8 13.8%	5 50.0%	57 23.6%
After leaving the college program	n %	0	1 20.0%	5 83.3%	48 82.8%	3 30.0%	145 59.9%
Number Responding	N	10	5	6	58	10	242
9. Where is the location of your primary place of employment?							
Within Harper College district	n %	6 60.0%	3 60.0%	2 50.0%	37 62.7%	5 50.0%	134 56.1%
Outside College district, but in Illinois	n %	40.0%	2 40.0%	2 50.0%	21 35.6%	50.0%	99 41.4%
Outside Illinois	n %	0 0.0%	0 0.0%	0 0.0%	1 1.7%	0 0.0%	6 2.5%
Number Responding	N	10	5	4	59	10	239

10. Rate your satisfaction with the following items as they pertain to skill courses <i>in your major program of study</i> .		Administrative Technology/ Executive Asst	Advanced Floral Design	Cardiac Technology	Comp in Bus: NetPrep Network Tech <sup>a</sup>	Criminal Justice	Dental Hygiene	Diagnostic Med Sonography	Early Childhood Ed: Teacher <sup>a</sup>	Fashion Merchandising <sup>a</sup>	Fire Science Technology	Health Insurance Specialist	Hosp Mgmt: Food Service Oper Mgmt <sup>a</sup>	Hosp Mgmt: Hotel Oper Management <sup>a</sup>	Interior Design	Licensed Practical Nursing	Harper Total (HLC Prog. Only)
Content of courses in your program																	
Very satisfied	n	2	3	10	2	6	22	5	6	3	13	6	3	3	8	21	195
	%	40.0%	60.0%	83.3%	28.6%	66.7%	88.0%	55.6%	75.0%	50.0%	92.9%	66.7%	50.0%	60.0%	57.1%	80.8%	73.3%
Somewhat satisfied	n	3	1	2	4	3	2	3	2	2	1	3	3	2	5	1	55
	%	60.0%	20.0%	16.7%	57.1%	33.3%	8.0%	33.3%	25.0%	33.3%	7.1%	33.3%	50.0%	40.0%	35.7%	3.8%	20.7%
Somewhat dissatisfied	n	0	1	0	1	0	1	1	0	0	0	0	0	0	1	2	9
	%	0.0%	20.0%	0.0%	14.3%	0.0%	4.0%	11.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	7.1%	7.7%	3.4%
Very dissatisfied	n	0	0	0	0	0	0	0	0	1	0	0	0	0	0	2	7
	%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%	0.0%	0.0%	0.0%	7.7%	2.6%
Number Responding	N	5	5	12	7	9	25	9	8	6	14	9	6	5	14	26	266
Lectures, lab experiences, and group and individual projects																	
Very satisfied	n	1	5	9	3	4	18	3	5	2	10	5	4	4	8	16	163
	%	20.0%	100.0%	75.0%	42.9%	44.4%	72.0%	33.3%	62.5%	33.3%	71.4%	55.6%	66.7%	80.0%	57.1%	61.5%	61.3%
Somewhat satisfied	n	4	0	3	2	5	7	5	3	3	4	4	1	0	6	7	89
	%	80.0%	0.0%	25.0%	28.6%	55.6%	28.0%	55.6%	37.5%	50.0%	28.6%	44.4%	16.7%	0.0%	42.9%	26.9%	33.5%
Somewhat dissatisfied	n	0	0	0	1	0	0	1	0	1	0	0	1	1	0	2	8
	%	0.0%	0.0%	0.0%	14.3%	0.0%	0.0%	11.1%	0.0%	16.7%	0.0%	0.0%	16.7%	20.0%	0.0%	7.7%	3.0%
Very dissatisfied	n	0	0	0	1	0	0	0	0	0	0	0	0	0	0	1	6
	%	0.0%	0.0%	0.0%	14.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.8%	2.3%
Number Responding	Ν	5	5	12	7	9	25	9	8	6	14	9	6	5	14	26	266

## Table 7: Responses to Question10 from Survey of 2006 Career Graduates of 30 or More Credit Programs

10. Rate your satisfaction with the following items as they pertain to skill courses <i>in your major program of study</i> .		Management	Marketing	Medical Office Administration	Nursing	Paralegal Studies	Harper Total (HLC Prog. Only)
Content of courses in your program							
Very satisfied	n	6	4	4	50	8	195
	%	60.0%	80.0%	66.7%	83.3%	72.7%	73.3%
Somewhat satisfied	n	4	0	1	5	2	55
	%	40.0%	0.0%	16.7%	8.3%	18.2%	20.7%
Somewhat dissatisfied	n	0	0	1	1	0	9
	%	0.0%	0.0%	16.7%	1.7%	0.0%	3.4%
Very dissatisfied	n	0	1	0	4	1	7
	%	0.0%	20.0%	0.0%	6.7%	9.1%	2.6%
Number Responding	N	10	5	6	60	11	266
Lectures, lab experiences, and group and individual projects							
Very satisfied	n	5	1	3	45	7	163
	%	50.0%	20.0%	50.0%	75.0%	63.6%	61.3%
Somewhat satisfied	n	5	3	2	10	3	89
	%	50.0%	60.0%	33.3%	16.7%	27.3%	33.5%
Somewhat dissatisfied	n	0	0	0	3	0	8
	%	0.0%	0.0%	0.0%	5.0%	0.0%	3.0%
Very dissatisfied	n	0	1	1	2	1	6
	%	0.0%	20.0%	16.7%	3.3%	9.1%	2.3%
Number Responding	Ν	10	5	6	60	11	266

10. Rate your satisfaction with the following items as they pertain to skill courses <i>in your major program of study</i> .		Administrative Technology/ Executive Asst	Advanced Floral Design	Cardiac Technology	Comp in Bus: NetPrep Network Tech <sup>a</sup>	Criminal Justice	Dental Hygiene	Diagnostic Med Sonography	Early Childhood Ed: Teacher <sup>a</sup>	Fashion Merchandising <sup>a</sup>	Fire Science Technology	Health Insurance Specialist	Hosp Mgmt: Food Service Oper Mgmt <sup>a</sup>	Hosp Mgmt: Hotel Oper Management <sup>a</sup>	Interior Design	Licensed Practical Nursing	Harper Total (HLC Prog. Only)
Equipment, facilities, and materials																	
Very satisfied	n	3	4	9	3	5	23	7	5	2	10	8	2	2	5	21	189
	%	60.0%	80.0%	75.0%	42.9%	55.6%	92.0%	77.8%	62.5%	40.0%	71.4%	88.9%	33.3%	40.0%	35.7%	80.8%	71.3%
Somewhat satisfied	n	2	0	3	3	4	2	2	3	3	4	1	1	0	7	3	59
	%	40.0%	0.0%	25.0%	42.9%	44.4%	8.0%	22.2%	37.5%	60.0%	28.6%	11.1%	16.7%	0.0%	50.0%	11.5%	22.3%
Somewhat dissatisfied	n	0	1	0	0	0	0	0	0	0	0	0	3	2	1	0	5
	%	0.0%	20.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	50.0%	40.0%	7.1%	0.0%	1.9%
Very dissatisfied	n	0	0	0	1	0	0	0	0	0	0	0	0	1	1	2	12
	%	0.0%	0.0%	0.0%	14.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	20.0%	7.1%	7.7%	4.5%
Number Responding	N	5	5	12	7	9	25	9	8	5	14	9	6	5	14	26	265
Job preparation																	
Very satisfied	n	1	4	5	2	5	16	1	7	1	9	4	2	2	8	17	134
	%	20.0%	80.0%	41.7%	28.6%	55.6%	66.7%	11.1%	87.5%	16.7%	64.3%	44.4%	40.0%	50.0%	61.5%	65.4%	51.3%
Somewhat satisfied	n	2	0	5	4	3	7	5	1	3	5	4	2	2	3	6	91
	%	40.0%	0.0%	41.7%	57.1%	33.3%	29.2%	55.6%	12.5%	50.0%	35.7%	44.4%	40.0%	50.0%	23.1%	23.1%	34.9%
Somewhat dissatisfied	n	2	1	1	0	1	1	2	0	1	0	1	1	0	1	2	21
	%	40.0%	20.0%	8.3%	0.0%	11.1%	4.2%	22.2%	0.0%	16.7%	0.0%	11.1%	20.0%	0.0%	7.7%	7.7%	8.0%
Very dissatisfied	n	0	0	1	1	0	0	1	0	1	0	0	0	0	1	1	15
	%	0.0%	0.0%	8.3%	14.3%	0.0%	0.0%	11.1%	0.0%	16.7%	0.0%	0.0%	0.0%	0.0%	7.7%	3.8%	5.7%
Number Responding	Ν	5	5	12	7	9	24	9	8	6	14	9	5	4	13	26	261

10. Rate your satisfaction with the following items as they pertain to skill courses <i>in your major program of study</i> .		Management	Marketing	Medical Office Administration	Nursing	Paralegal Studies	Harper Total (HLC Prog. Only)
Equipment, facilities, and materials							
Very satisfied	n	4	3	3	53	7	189
	%	40.0%	60.0%	50.0%	88.3%	63.6%	71.3%
Somewhat satisfied	n	6	1	2	3	3	59
	%	60.0%	20.0%	33.3%	5.0%	27.3%	22.3%
Somewhat dissatisfied	N	0	0	0	0	0	5
	%	0.0%	0.0%	0.0%	0.0%	0.0%	1.9%
Very dissatisfied	n	0	1	1	4	1	12
	%	0.0%	20.0%	16.7%	6.7%	9.1%	4.5%
Number Responding	Ν	10	5	6	60	11	265
Job preparation							
Very satisfied	n	3	2	3	35	7	134
	%	30.0%	40.0%	50.0%	58.3%	63.6%	51.3%
Somewhat satisfied	n	7	2	1	19	2	91
	%	70.0%	40.0%	16.7%	31.7%	18.2%	34.9%
Somewhat dissatisfied	n	0	0	0	2	1	21
	%	0.0%	0.0%	0.0%	3.3%	9.1%	8.0%
Very dissatisfied	n	0	1	2	4	1	15
	%	0.0%	20.0%	33.3%	6.7%	9.1%	5.7%
Number Responding	Ν	10	5	6	60	11	261

10. Rate your satisfaction with the following items as they pertain to skill courses <i>in your major program of study</i> .		Administrative Technology/ Executive Asst	Advanced Floral Design	Cardiac Technology	Comp in Bus: NetPrep Network Tech <sup>a</sup>	Criminal Justice	Dental Hygiene	Diagnostic Med Sonography	Early Childhood Ed: Teacher <sup>a</sup>	Fashion Merchandising <sup>a</sup>	Fire Science Technology	Health Insurance Specialist	Hosp Mgmt: Food Service Oper Mgmt <sup>a</sup>	Hosp Mgmt: Hotel Oper Management <sup>a</sup>	Interior Design	Licensed Practical Nursing	Harper Total (HLC Prog. Only)
Preparation for further education																	
Very satisfied	n	1	5	6	2	5	12	2	6	2	10	5	3	3	9	19	142
	%	25.0%	100.0%	54.5%	33.3%	62.5%	48.0%	25.0%	85.7%	40.0%	71.4%	55.6%	50.0%	60.0%	75.0%	73.1%	56.8%
Somewhat satisfied	n	3	0	4	2	3	9	3	1	1	3	2	3	2	1	4	79
	%	75.0%	0.0%	36.4%	33.3%	37.5%	36.0%	37.5%	14.3%	20.0%	21.4%	22.2%	50.0%	40.0%	8.3%	15.4%	31.6%
Somewhat dissatisfied	n	0	0	0	1	0	4	2	0	2	1	2	0	0	1	0	19
	%	0.0%	0.0%	0.0%	16.7%	0.0%	16.0%	25.0%	0.0%	40.0%	7.1%	22.2%	0.0%	0.0%	8.3%	0.0%	7.6%
Very dissatisfied	n	0	0	1	1	0	0	1	0	0	0	0	0	0	1	3	10
	%	0.0%	0.0%	9.1%	16.7%	0.0%	0.0%	12.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	8.3%	11.5%	4.0%
Number Responding	Ν	4	5	11	6	8	25	8	7	5	14	9	6	5	12	26	250
Information on current employment opportunities and trends																	
Very satisfied	n	2	4	5	3	5	11	1	4	1	10	3	3	3	8	13	113
	%	40.0%	80.0%	41.7%	42.9%	55.6%	45.8%	11.1%	50.0%	16.7%	71.4%	33.3%	50.0%	60.0%	57.1%	50.0%	44.0%
Somewhat satisfied	n	2	0	4	2	3	9	2	3	0	4	6	1	1	3	9	90
	%	40.0%	0.0%	33.3%	28.6%	33.3%	37.5%	22.2%	37.5%	0.0%	28.6%	66.7%	16.7%	20.0%	21.4%	34.6%	35.0%
Somewhat dissatisfied	n	1	1	2	0	1	3	4	1	2	0	0	2	1	2	2	35
	%	20.0%	20.0%	16.7%	0.0%	11.1%	12.5%	44.4%	12.5%	33.3%	0.0%	0.0%	33.3%	20.0%	14.3%	7.7%	13.6%
Very dissatisfied	n	0	0	1	2	0	1	2	0	3	0	0	0	0	1	2	19
	%	0.0%	0.0%	8.3%	28.6%	0.0%	4.2%	22.2%	0.0%	50.0%	0.0%	0.0%	0.0%	0.0%	7.1%	7.7%	7.4%
Number Responding	Ν	5	5	12	7	9	24	9	8	6	14	9	6	5	14	26	257

10. Rate your satisfaction with the following items as they pertain to skill courses <i>in your major program of study</i> .		Management	Marketing	Medical Office Administration	Nursing	Paralegal Studies	Harper Total (HLC Prog. Only)
Preparation for further education							
Very satisfied	n	4	2	4	38	8	142
	%	40.0%	40.0%	80.0%	65.5%	72.7%	56.8%
Somewhat satisfied	n	4	2	0	15	2	79
	%	40.0%	40.0%	0.0%	25.9%	18.2%	31.6%
Somewhat dissatisfied	n	2	0	0	2	0	19
	%	20.0%	0.0%	0.0%	3.4%	0.0%	7.6%
Very dissatisfied	n	0	1	1	3	1	10
	%	0.0%	20.0%	20.0%	5.2%	9.1%	4.0%
Number Responding	Ν	10	5	5	58	11	250
Information on current employment opportunities and trends							
Very satisfied	n	3	1	2	28	3	113
	%	30.0%	20.0%	33.3%	50.0%	30.0%	44.0%
Somewhat satisfied	n	2	2	2	21	4	90
	%	20.0%	40.0%	33.3%	37.5%	40.0%	35.0%
Somewhat dissatisfied	n	3	1	1	3	3	35
	%	30.0%	20.0%	16.7%	5.4%	30.0%	13.6%
Very dissatisfied	n	2	1	1	4	0	19
	%	20.0%	20.0%	16.7%	7.1%	0.0%	7.4%
Number Responding	Ν	10	5	6	56	10	257

# Prepared by the Office of Research

10. Rate your satisfaction with the following items as they pertain to skill courses <i>in your major program of study</i> .		Administrative Technology/ Executive Asst	Advanced Floral Design	Cardiac Technology	Comp in Bus: NetPrep Network Tech <sup>a</sup>	Criminal Justice	Dental Hygiene	Diagnostic Med Sonography	Early Childhood Ed: Teacher <sup>a</sup>	Fashion Merchandising <sup>a</sup>	Fire Science Technology	Health Insurance Specialist	Hosp Mgmt: Food Service Oper Mgmt <sup>a</sup>	Hosp Mgmt: Hotel Oper Management <sup>a</sup>	Interior Design	Licensed Practical Nursing	Harper Total (HLC Prog. Only)
Overall, how satisfied are you that your program provided you with the skills required for your job?																	
Very satisfied	n	3	4	6	3	6	19	1	8	1	9	4	5	3	9	18	160
	%	60.0%	80.0%	54.5%	42.9%	66.7%	76.0%	12.5%	100.0%	16.7%	64.3%	50.0%	100.0%	75.0%	69.2%	72.0%	61.3%
Somewhat satisfied	n	2	1	5	3	3	6	6	0	3	5	3	0	1	3	5	84
	%	40.0%	20.0%	45.5%	42.9%	33.3%	24.0%	75.0%	0.0%	50.0%	35.7%	37.5%	0.0%	25.0%	23.1%	20.0%	32.2%
Somewhat dissatisfied	n	0	0	0	0	0	0	1	0	1	0	1	0	0	0	0	6
	%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	12.5%	0.0%	16.7%	0.0%	12.5%	0.0%	0.0%	0.0%	0.0%	2.3%
Very dissatisfied	n	0	0	0	1	0	0	0	0	1	0	0	0	0	1	2	11
	%	0.0%	0.0%	0.0%	14.3%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%	0.0%	0.0%	7.7%	8.0%	4.2%
Number Responding	Ν	5	5	11	7	9	25	8	8	6	14	8	5	4	13	25	261

10. Rate your satisfaction with the following items as they pertain to skill courses <i>in your major program of study</i> .		Management	Marketing	Medical Office Administration	Nursing	Paralegal Studies	Harper Total (HLC Prog. Only)
Overall, how satisfied are you that your program provided you with the skills required for your job?							
Very satisfied	n	3	3	3	42	7	160
	%	30.0%	60.0%	50.0%	71.2%	63.6%	61.3%
Somewhat satisfied	n	7	1	1	13	3	84
	%	70.0%	20.0%	16.7%	22.0%	27.3%	32.2%
Somewhat dissatisfied	n	0	0	1	0	0	6
	%	0.0%	0.0%	16.7%	0.0%	0.0%	2.3%
Very dissatisfied	n	0	1	1	4	1	11
	%	0.0%	20.0%	16.7%	6.8%	9.1%	4.2%
Number Responding	Ν	10	5	6	59	11	261

11. Rate your satisfaction with the following items as they pertain to general education or other courses <i>outside your major</i> <i>program of study</i> .		Administrative Technology/ Executive Asst	Advanced Floral Design	Cardiac Technology	Comp in Bus: NetPrep Network Tech <sup>a</sup>	Criminal Justice	Dental Hygiene	Diagnostic Med Sonography	Early Childhood Ed: Teacher <sup>a</sup>	Fashion Merchandising <sup>a</sup>	Fire Science Technology	Health Insurance Specialist	Hosp Mgmt: Food Service Oper Mgmt <sup>a</sup>	Hosp Mgmt: Hotel Oper Management <sup>a</sup>	Interior Design	Licensed Practical Nursing	Harper Total (HLC Prog. Only)
Content of courses outside your program																	
Very satisfied	n %	2 66.7%		6 66.7%	1 33.3%	4 57.1%	7 53.8%	4 50.0%	2 66.7%	3 75.0%	4 50.0%	2 66.7%	3 60.0%	2 50.0%	3 37.5%	10 52.6%	74 48.1%
Somewhat satisfied	n %	0 0.0%		3 33.3%	2 66.7%	3 42.9%	6 46.2%	4 50.0%	0 0.0%	1 25.0%	4 50.0%	1 33.3%	2 40.0%	2 50.0%	4 50.0%	6 31.6%	69 44.8%
Somewhat dissatisfied	n %	1 33.3%		0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	1 33.3%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	1 12.5%	1 5.3%	6 3.9%
Very dissatisfied	n %	0 0.0%		0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	2 10.5%	5 3.2%
Number Responding	Ν	3	n/a	9	3	7	13	8	3	4	8	3	5	4	8	19	154
Lectures, lab experiences, and group and individual projects																	
Very satisfied	n %	1 33.3%		6 66.7%	1 33.3%	4 57.1%	6 46.2%	3 37.5%	2 66.7%	2 50.0%	4 50.0%	2 66.7%	3 60.0%	2 50.0%	3 37.5%	11 57.9%	69 44.8%
Somewhat satisfied	n %	1 33.3%		3 33.3%	2 66.7%	2 28.6%	6 46.2%	5 62.5%	0 0.0%	2 50.0%	4 50.0%	1 33.3%	1 20.0%	1 25.0%	4 50.0%	6 31.6%	74 48.1%
Somewhat dissatisfied	n %	1 33.3%		0 0.0%	0 0.0%	1 14.3%	1 7.7%	0 0.0%	1 33.3%	0 0.0%	0 0.0%	0 0.0%	1 20.0%	1 25.0%	1 12.5%	0 0.0%	8 5.2%
Very dissatisfied	n %	0 0.0%		0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	2 10.5%	3 1.9%
Number Responding	Ν	3	n/a	9	3	7	13	8	3	4	8	3	5	4	8	19	154

## Table 8: Responses to Question 11 from Survey of 2006 Career Graduates of 30 or More Credit Programs

11. Rate your satisfaction with the following items as they pertain to general education or other courses outside your major program of study.		Management	Marketing	Medical Office Administration	Nursing	Paralegal Studies	Harper Total (HLC Prog. Only)
Content of courses outside your program							
Very satisfied	n	1	2	2	16	1	74
	%	25.0%	50.0%	50.0%	42.1%	25.0%	48.1%
Somewhat satisfied	n	2	1	1	19	2	69
	%	50.0%	25.0%	25.0%	50.0%	50.0%	44.8%
Somewhat dissatisfied	n	1	0	1	1	0	6
	%	25.0%	0.0%	25.0%	2.6%	0.0%	3.9%
Very dissatisfied	n	0	1	0	2	1	5
	%	0.0%	25.0%	0.0%	5.3%	25.0%	3.2%
Number Responding	Ν	4	4	4	38	4	154
Lectures, lab experiences, and group and individual projects							
Very satisfied	n	1	2	2	15	1	69
	%	25.0%	50.0%	50.0%	39.5%	25.0%	44.8%
Somewhat satisfied	n	2	1	1	20	2	74
	%	50.0%	25.0%	25.0%	52.6%	50.0%	48.1%
Somewhat dissatisfied	n	1	0	1	1	1	8
	%	25.0%	0.0%	25.0%	2.6%	25.0%	5.2%
Very dissatisfied	n	0	1	0	2	0	3
	%	0.0%	25.0%	0.0%	5.3%	0.0%	1.9%
Number Responding	Ν	4	4	4	38	4	154

11. Rate your satisfaction with the following items as they pertain to general education or other courses <i>outside your major</i> <i>program of study</i> .		Administrative Technology/ Executive Asst	Advanced Floral Design	Cardiac Technology	Comp in Bus: NetPrep Network Tech <sup>a</sup>	Criminal Justice	Dental Hygiene	Diagnostic Med Sonography	Early Childhood Ed: Teacher <sup>a</sup>	Fashion Merchandising <sup>a</sup>	Fire Science Technology	Health Insurance Specialist	Hosp Mgmt: Food Service Oper Mgmt <sup>a</sup>	Hosp Mgmt: Hotel Oper Management <sup>a</sup>	Interior Design	Licensed Practical Nursing	Harper Total (HLC Prog. Only)
Equipment, facilities, and materials																	
Very satisfied	n %	2 66.7%		6 66.7%	3 100.0%	5 71.4%	9 69.2%	5 62.5%	2 66.7%	2 50.0%	4 50.0%	2 66.7%	2 40.0%	1 25.0%	0 0.0%	12 63.2%	83 54.2%
Somewhat satisfied	n %	1 33.3%		3 33.3%	0 0.0%	1 14.3%	3 23.1%	3 37.5%	0 0.0%	2 50.0%	4 50.0%	1 33.3%	2 40.0%	2 50.0%	6 85.7%	5 26.3%	59 38.6%
Somewhat dissatisfied	n %	0 0.0%		0 0.0%	0 0.0%	1 14.3%	1 7.7%	0 0.0%	1 33.3%	0 0.0%	0 0.0%	0 0.0%	1 20.0%	1 25.0%	0 0.0%	0 0.0%	6 3.9%
Very dissatisfied	n %	0 0.0%		0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	1 14.3%	2 10.5%	5 3.3%
Number Responding	Ν	3	n/a	9	3	7	13	8	3	4	8	3	5	4	7	19	153
Job preparation																	
Very satisfied	n %	1 33.3%		7 77.8%	1 33.3%	5 71.4%	5 38.5%	3 42.9%	2 66.7%	1 25.0%	4 57.1%	2 66.7%	2 40.0%	1 25.0%	1 14.3%	10 55.6%	61 41.2%
Somewhat satisfied	n %	1 33.3%		2 22.2%	0 0.0%	0 0.0%	6 46.2%	3 42.9%	0 0.0%	1 25.0%	3 42.9%	1 33.3%	1 20.0%	2 50.0%	5 71.4%	4 22.2%	64 43.2%
Somewhat dissatisfied	n %	1 33.3%		0 0.0%	2 66.7%	2 28.6%	2 15.4%	0 0.0%	0 0.0%	1 25.0%	0 0.0%	0 0.0%	2 40.0%	1 25.0%	0 0.0%	2 11.1%	17 11.5%
Very dissatisfied	n %	0 0.0%		0 0.0%	0 0.0%	0 0.0%	0 0.0%	1 14.3%	1 33.3%	1 25.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	1 14.3%	2 11.1%	6 4.1%
Number Responding	Ν	3	n/a	9	3	7	13	7	3	4	7	3	5	4	7	18	148

11. Rate your satisfaction with the following items as they pertain to general education or other courses outside your major program of study.		Management	Marketing	Medical Office Administration	Nursing	Paralegal Studies	Harper Total (HLC Prog. Only)
Equipment, facilities, and materials							
Very satisfied	n	1	1	2	18	2	83
	%	25.0%	25.0%	50.0%	47.4%	50.0%	54.2%
Somewhat satisfied	n	2	2	1	16	1	59
	%	50.0%	50.0%	25.0%	42.1%	25.0%	38.6%
Somewhat dissatisfied	n	1	0	1	2	0	6
	%	25.0%	0.0%	25.0%	5.3%	0.0%	3.9%
Very dissatisfied	n	0	1	0	2	1	5
	%	0.0%	25.0%	0.0%	5.3%	25.0%	3.3%
Number Responding	Ν	4	4	4	38	4	153
Job preparation							
Very satisfied	n	0	1	3	10	2	61
	%	0.0%	25.0%	75.0%	27.0%	66.7%	41.2%
Somewhat satisfied	n	3	1	0	21	1	64
	%	75.0%	25.0%	0.0%	56.8%	33.3%	43.2%
Somewhat dissatisfied	n	1	1	1	4	0	17
	%	25.0%	25.0%	25.0%	10.8%	0.0%	11.5%
Very dissatisfied	n	0	1	0	2	0	6
	%	0.0%	25.0%	0.0%	5.4%	0.0%	4.1%
Number Responding	Ν	4	4	4	37	3	148

11. Rate your satisfaction with the following items as they pertain to general education or other courses outside your major program of study.		Administrative Technology/ Executive Asst	Advanced Floral Design	Cardiac Technology	Comp in Bus: NetPrep Network Tech <sup>a</sup>	Criminal Justice	Dental Hygiene	Diagnostic Med Sonography	Early Childhood Ed: Teacher <sup>a</sup>	Fashion Merchandising <sup>a</sup>	Fire Science Technology	Health Insurance Specialist	Hosp Mgmt: Food Service Oper Mgmt <sup>a</sup>	Hosp Mgmt: Hotel Oper Management <sup>a</sup>	Interior Design	Licensed Practical Nursing	Harper Total (HLC Prog. Only)
Preparation for further education																	
Very satisfied	n %	1 33.3%		8 88.9%	1 50.0%	5 71.4%	7 53.8%	3 42.9%	2 66.7%	2 50.0%	5 62.5%	2 66.7%	4 80.0%	2 50.0%	3 42.9%	11 61.1%	76 51.4%
Somewhat satisfied	n %	1 33.3%		1 11.1%	0 0.0%	1 14.3%	3 23.1%	4 57.1%	0 0.0%	1 25.0%	3 37.5%	1 33.3%	1 20.0%	2 50.0%	3 42.9%	5 27.8%	57 38.5%
Somewhat dissatisfied	n %	1 33.3%		0 0.0%	1 50.0%	1 14.3%	3 23.1%	0 0.0%	1 33.3%	1 25.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	11 7.4%
Very dissatisfied	n %	0 0.0%		0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	1 14.3%	2 11.1%	4 2.7%
Number Responding	Ν	3	n/a	9	2	7	13	7	3	4	8	3	5	4	7	18	148

11. Rate your satisfaction with the following items as they pertain to general education or other courses outside your major program of study.		Management	Marketing	Medical Office Administration	Nursing	Paralegal Studies	Harper Total (HLC Prog. Only)
Preparation for further education							
Very satisfied	n	1	1	3	16	2	76
	%	25.0%	25.0%	75.0%	43.2%	66.7%	51.4%
Somewhat satisfied	n	2	2	0	17	1	57
	%	50.0%	50.0%	0.0%	45.9%	33.3%	38.5%
Somewhat dissatisfied	n	1	0	1	2	0	11
	%	25.0%	0.0%	25.0%	5.4%	0.0%	7.4%
Very dissatisfied	n	0	1	0	2	0	4
	%	0.0%	25.0%	0.0%	5.4%	0.0%	2.7%
Number Responding	Ν	4	4	4	37	3	148

12. Rate the instruction at Harper College		Administrative Technology/ Executive Asst	Advanced Floral Design	Cardiac Technology	Comp in Bus: NetPrep Network Tech <sup>a</sup>	Criminal Justice	Dental Hygiene	Diagnostic Med Sonography	Early Childhood Ed: Teacher <sup>a</sup>	Fashion Merchandising <sup>a</sup>	Fire Science Technology	Health Insurance Specialist	Hosp Mgmt: Food Service Oper Mgmt <sup>a</sup>	Hosp Mgmt: Hotel Oper Management <sup>a</sup>	Interior Design	Licensed Practical Nursing	Harper Total (HLC Prog. Only)
Class Size																	
Excellent	n	2	3	7	3	3	18	5	3	3	7	4	2	1	6	21	155
	%	40.0%	60.0%	63.6%	42.9%	33.3%	75.0%	55.6%	37.5%	50.0%	46.7%	44.4%	33.3%	20.0%	42.9%	80.0%	58.5%
Good	n	2	2	4	2	5	5	4	3	3	7	5	4	4	7	5	93
	%	40.0%	40.0%	36.4%	28.6%	55.6%	20.8%	44.4%	37.5%	50.0%	46.7%	55.6%	66.7%	80.0%	50.0%	19.2%	35.1%
Average	n	1	0	0	2	0	1	0	2	0	0	0	0	0	1	0	13
	%	20.0%	0.0%	0.0%	28.6%	0.0%	4.2%	0.0%	25.0%	0.0%	0.0%	0.0%	0.0%	0.0%	7.1%	0.0%	4.9%
Poor	n	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
	%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%
Not applicable	n	0	0	0	0	1	0	0	0	0	1	0	0	0	0	0	3
	%	0.0%	0.0%	0.0%	0.0%	11.1%	0.0%	0.0%	0.0%	0.0%	6.7%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%
Number Responding	Ν	5	5	11	7	9	24	9	8	6	15	9	6	5	14	26	265
Quality of instruction																	
Excellent	n	2	3	5	2	3	12	3	2	3	10	3	1	1	8	20	134
	%	40.0%	60.0%	41.7%	28.6%	33.3%	50.0%	33.3%	25.0%	50.0%	66.7%	33.3%	16.7%	20.0%	57.1%	76.9%	51.0%
Good	n	3	1	7	3	4	8	4	4	1	5	6	4	3	4	6	109
	%	60.0%	20.0%	58.3%	42.9%	44.4%	33.3%	44.4%	50.0%	16.7%	33.3%	66.7%	66.7%	60.0%	28.6%	23.1%	41.4%
Average	n	0	1	0	1	1	2	2	2	2	0	0	1	1	2	0	15
	%	0.0%	20.0%	0.0%	14.3%	11.1%	8.3%	22.2%	25.0%	33.3%	0.0%	0.0%	16.7%	20.0%	14.3%	0.0%	5.7%
Poor	n	0	0	0	1	0	2	0	0	0	0	0	0	0	0	0	3
	%	0.0%	0.0%	0.0%	14.3%	0.0%	8.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%
Not applicable	n	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	2
	%	0.0%	0.0%	0.0%	0.0%	11.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.8%
Number Responding	N	5	5	12	7	9	24	9	8	6	15	9	6	5	14	26	263

#### Table 9: Responses to Question 12 from Survey of 2006 Career Graduates of 30 or More Credit Programs

12. Rate the instruction at Harper College		Management	Marketing	Medical Office Administration	Nursing	Paralegal Studies	Harper Total (HLC Prog. Only)
Class Size							
Excellent Good	n % n %	3 30.0% 6 60.0%	4 80.0% 0 0.0%	5 83.3% 1 16.7%	38 63.3% 17 28.3%	7 63.6% 3 27.3%	155 58.5% 93 35.1%
Average	% N %	10.0%	0.0% 1 20.0%	0.0%	28.3% 4 6.7%	0 0.0%	13 4.9%
Poor	n	0	0	0	0	1	1
	%	0.0%	0.0%	0.0%	0.0%	9.1%	0.4%
Not applicable	n	0	0	0	1	0	3
	%	0.0%	0.0%	0.0%	1.7%	0.0%	1.1%
Number Responding	Ν	10	5	6	60	11	265
Quality of instruction							
Excellent	n	1	3	4	36	7	134
	%	10.0%	60.0%	80.0%	60.0%	70.0%	51.0%
Good	n	8	2	1	22	3	109
	%	80.0%	40.0%	20.0%	36.7%	30.0%	41.4%
Average	n	1	0	0	1	0	15
	%	10.0%	0.0%	0.0%	1.7%	0.0%	5.7%
Poor	n	0	0	0	0	0	3
	%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%
Not applicable	n	0	0	0	1	0	2
	%	0.0%	0.0%	0.0%	1.7%	0.0%	0.8%
Number Responding	Ν	10	5	5	60	10	263

12. Rate the instruction at Harper College		Administrative Technology/ Executive Asst	Advanced Floral Design	Cardiac Technology	Comp in Bus: NetPrep Network Tech <sup>a</sup>	Criminal Justice	Dental Hygiene	Diagnostic Med Sonography	Early Childhood Ed: Teacher <sup>a</sup>	Fashion Merchandising <sup>a</sup>	Fire Science Technology	Health Insurance Specialist	Hosp Mgmt: Food Service Oper Mgmt <sup>a</sup>	Hosp Mgmt: Hotel Oper Management <sup>a</sup>	Interior Design	Licensed Practical Nursing	Harper Total (HLC Prog. Only)
Course content																	
Excellent	n %	1 20.0%	3 60.0%	6 50.0%	2 28.6%	4 44.4%	14 58.3%	4 44.4%	3 37.5%	2 33.3%	9 60.0%	2 22.2%	0 0.0%	0 0.0%	6 42.9%	19 73.1%	134 50.4%
Good	n %	4 80.0%	2 40.0%	5 41.7%	3 42.9%	4 44.4%	8 33.3%	4 44.4%	3 37.5%	3 50.0%	6 40.0%	55.6%	5 83.3%	4 80.0%	5 35.7%	7 26.9%	110 41.4%
Average	n %	0	0.0%	1 8.3%	2 28.6%	0.0%	2 8.3%	1 11.1%	2 25.0%	0	0.0%	2 22.2%	1 16.7%	1 20.0%	3 21.4%	0	18 6.8%
Poor	n %	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1 16.7%	0.0%	0	0.0%	0	0	0.0%	0.070 2 0.8%
Not applicable	n %	0.0%	0.0%	0.0%	0.0%	1 11.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.8%
Number Responding	N	5	5	12	7	9	24	9	8	6	15	9	6	5	14	26	266
Fairness of grading																	
Excellent	n %	3 60.0%	3 60.0%	7 58.3%	3 42.9%	4 44.4%	5 20.8%	4 44.4%	1 12.5%	6 100.0%	11 73.3%	3 33.3%	1 16.7%	1 20.0%	7 50.0%	14 53.8%	123 46.2%
Good	n %	2 40.0%	1 20.0%	4 33.3%	2 28.6%	4 44.4%	10 41.7%	4 44.4%	5 62.5%	0	4 26.7%	5 55.6%	4 66.7%	3 60.0%	5 35.7%	7 26.9%	104 39.1%
Average	n %	0	1 20.0%	1 8.3%	14.3%	0	8 33.3%	11.1%	2 25.0%	0.0%	0	0	1 16.7%	1 20.0%	2 14.3%	4 15.4%	32 12.0%
Poor	n	0	0	0	1	0	1	0	0	0	0	1	0	0	0	1	5
Not applicable	% n	0.0% 0	0.0% 0	0.0%	14.3% 0	0.0%	4.2% 0	0.0% 0	0.0% 0	0.0%	0.0%	11.1% 0	0.0%	0.0% 0	0.0% 0	3.8% 0	1.9% 2
Number Responding	% N	0.0% 5	0.0% 5	0.0% 12	0.0% 7	11.1% 9	0.0% 24	0.0% 9	0.0% 8	0.0% 6	0.0% 15	0.0% 9	0.0% 6	0.0% 5	0.0% 14	0.0% 26	0.8% 266

12. Rate the instruction at Harper College		Management	Marketing	Medical Office Administration	Nursing	Paralegal Studies	Harper Total (HLC Prog. Only)
Course content							
Excellent	n	1	4	3	32	8	134
	%	10.0%	80.0%	50.0%	53.3%	72.7%	50.4%
	n	7	1	3	24	3	110
Average	%	70.0%	20.0%	50.0%	40.0%	27.3%	41.4%
	n	2	0	0	3	0	18
	%	20.0%	0.0%	0.0%	5.0%	0.0%	6.8%
Poor	n	0	0	0	0	0	2
	%	0.0%	0.0%	0.0%	0.0%	0.0%	0.8%
Not applicable	n	0	0	0	1	0	2
	%	0.0%	0.0%	0.0%	1.7%	0.0%	0.8%
Number Responding	Ν	10	5	6	60	11	266
Fairness of grading							
Excellent	n	3	4	2	19	8	123
	%	30.0%	80.0%	33.3%	31.7%	72.7%	46.2%
Good	n	5	1	2	27	3	104
	%	50.0%	20.0%	33.3%	45.0%	27.3%	39.1%
Average	n	2	0	2	11	0	32
	%	20.0%	0.0%	33.3%	18.3%	0.0%	12.0%
Poor	n	0	0	0	2	0	5
	%	0.0%	0.0%	0.0%	3.3%	0.0%	1.9%
Not applicable	n	0	0	0	1	0	2
	%	0.0%	0.0%	0.0%	1.7%	0.0%	0.8%
Number Responding	Ν	10	5	6	60	11	266

12. Rate the instruction at Harper College		Administrative Technology/ Executive Asst	Advanced Floral Design	Cardiac Technology	Comp in Bus: NetPrep Network Tech <sup>a</sup>	Criminal Justice	Dental Hygiene	Diagnostic Med Sonography	Early Childhood Ed: Teacher <sup>a</sup>	Fashion Merchandising <sup>a</sup>	Fire Science Technology	Health Insurance Specialist	Hosp Mgmt: Food Service Oper Mgmt <sup>a</sup>	Hosp Mgmt: Hotel Oper Management <sup>a</sup>	Interior Design	Licensed Practical Nursing	Harper Total (HLC Prog. Only)
Faculty teaching ability																	
Excellent	n %	3 60.0%	4 80.0%	6 50.0%	3 42.9%	4 44.4%	9 37.5%	1 11.1%	2 25.0%	2 33.3%	13 86.7%	4 44.4%	2 33.3%	2 40.0%	8 57.1%	19 73.1%	142 53.8%
Good	n %	2 40.0%	0.0%	6 50.0%	3 42.9%	3 33.3%	11 45.8%	6 66.7%	4 50.0%	2 33.3%	2 13.3%	55.6%	3 50.0%	2 40.0%	4 28.6%	7 26.9%	96 36.4%
Average	n %	0.0%	1 20.0%	0.0%		1 11.1%	-3.0% 3 12.5%	2 22.2%	2 25.0%	2 33.3%	0.0%	0 0.0%	1 16.7%	1 20.0%	20.0% 2 14.3%	0.0%	22 8.3%
Poor	n %	0.0%	0.0%	0.0%	1 14.3%	0.0%	12.3% 1 4.2%	0	0.0%	0.0%	0.0% 0.0%	0.0%	0.0%	0.0%	0.0%	0.0% 0.0%	0.8%
Not applicable	n %	0.0%	0.0%	0.0%	0.0%	0.0 <i>%</i> 1 11.1%	4.2 % 0 0.0%	0.0% 0.0%	0.0% 0 0.0%	0.0%	0.0% 0.0%	0.0%	0.0%	0.0%	0.0% 0 0.0%	0.0%	0.8%
Number Responding	N	5	5	12	0.070	9	24	9	8	6	15	9	6	5	14	26	264
Faculty concern for students																	
Excellent	n %	4 80.0%	3 60.0%	7 58.3%	2 28.6%	3 33.3%	6 25.0%	2 22.2%	2 25.0%	3 50.0%	11 73.3%	5 55.6%	1 16.7%	2 40.0%	5 35.7%	14 53.8%	134 50.6%
Good	n %	1 20.0%	0.0%	2 16.7%	20.0 <i>%</i> 3 42.9%	44.4%	12 50.0%	33.3%	4 50.0%	2 33.3%	4 26.7%	2 22.2%	5 83.3%	3 60.0%	6 42.9%	7 26.9%	89 33.6%
Average	n	0	2	3	1	0	2	4	1	0	0	2	0	0	2	2	26
Poor	% n	0.0% 0	40.0% 0	25.0% 0	14.3% 1	0.0% 1	8.3% 4	44.4% 0	12.5% 1	0.0% 1	0.0% 0	22.2% 0	0.0% 0	0.0% 0	14.3% 1	7.7% 3	9.8% 13
	% n	0.0% 0	0.0% 0	0.0% 0	14.3% 0	11.1% 1	16.7% 0	0.0% 0	12.5% 0	16.7% 0	0.0% 0	0.0% 0	0.0% 0	0.0% 0	7.1% 0	11.5% 0	4.9% 3
Not applicable	%	0.0%	0.0%	0.0%	0.0%	11.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%
Number Responding	Ν	5	5	12	7	9	24	9	8	6	15	9	6	5	14	26	265

12. Rate the instruction at Harper College		Management	Marketing	Medical Office Administration	Nursing	Paralegal Studies	Harper Total (HLC Prog. Only)
Faculty teaching ability							
Excellent	n %	2 20.0%	5 100.0%	1 20.0%	35 58.3%	8 72.7%	142 53.8%
Good	n %	40.0%	0	4 80.0%	21 35.0%	3 27.3%	96 36.4%
Average	n %	4 40.0%	0 0.0%	0 0.0%	3 5.0%	0 0.0%	22 8.3%
Poor	n %	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	2 0.8%
Not applicable	n %	0	0 0.0%	0	1 1.7%	0	2 0.8%
Number Responding	N	10	5	5	60	11	264
Faculty concern for students							
Excellent	n %	5 50.0%	5 100.0%	1 20.0%	30 50.0%	7 63.6%	134 50.6%
Good	n %	2 20.0%	0 0.0%	4 80.0%	21 35.0%	3 27.3%	89 33.6%
Average	n %	1 10.0%	0 0.0%	0 0.0%	6 10.0%	1 9.1%	26 9.8%
Poor	n %	1 10.0%	0 0.0%	0 0.0%	2 3.3%	0 0.0%	13 4.9%
Not applicable	n %	1 10.0%	0 0.0%	0	1 1.7%	0 0.0%	3 1.1%
Number Responding	N	10	5	5	60	11	265

12. Rate the instruction at Harper College		Administrative Technology/ Executive Asst	Advanced Floral Design	Cardiac Technology	Comp in Bus: NetPrep Network Tech <sup>a</sup>	Criminal Justice	Dental Hygiene	Diagnostic Med Sonography	Early Childhood Ed: Teacher <sup>a</sup>	Fashion Merchandising <sup>a</sup>	Fire Science Technology	Health Insurance Specialist	Hosp Mgmt: Food Service Oper Mgmt <sup>a</sup>	Hosp Mgmt: Hotel Oper Management <sup>a</sup>	Interior Design	Licensed Practical Nursing	Harper Total (HLC Prog. Only)
Faculty availability																	
Excellent	n	4	3	5	2	4	11	2	5	4	12	6	1	1	7	17	146
	%	80.0%	60.0%	41.7%	28.6%	44.4%	45.8%	22.2%	62.5%	66.7%	80.0%	66.7%	16.7%	20.0%	50.0%	65.4%	55.1%
Good	n	1	0	7	5	4	7	4	2	2	3	2	5	4	3	5	85
	%	20.0%	0.0%	58.3%	71.4%	44.4%	29.2%	44.4%	25.0%	33.3%	20.0%	22.2%	83.3%	80.0%	21.4%	19.2%	32.1%
Average	n	0	2	0	0	0	4	3	1	0	0	1	0	0	4	3	26
	%	0.0%	40.0%	0.0%	0.0%	0.0%	16.7%	33.3%	12.5%	0.0%	0.0%	11.1%	0.0%	0.0%	28.6%	11.5%	9.8%
Poor	n	0	0	0	0	0	2	0	0	0	0	0	0	0	0	1	5
	%	0.0%	0.0%	0.0%	0.0%	0.0%	8.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.8%	1.9%
Not applicable	n	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	3
	%	0.0%	0.0%	0.0%	0.0%	11.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%
Number Responding	Ν	5	5	12	7	9	24	9	8	6	15	9	6	5	14	26	265

12. Rate the instruction at Harper College		Management	Marketing	Medical Office Administration	Nursing	Paralegal Studies	Harper Total (HLC Prog. Only)
Faculty availability							
Excellent	n	4	3	3	35	9	146
	%	40.0%	60.0%	60.0%	58.3%	81.8%	55.1%
Good	n	4	2	2	18	2	85
	%	40.0%	40.0%	40.0%	30.0%	18.2%	32.1%
Average	n	0	0	0	6	0	26
	%	0.0%	0.0%	0.0%	10.0%	0.0%	9.8%
Poor	n	1	0	0	0	0	5
	%	10.0%	0.0%	0.0%	0.0%	0.0%	1.9%
Not applicable	n	1	0	0	1	0	3
	%	10.0%	0.0%	0.0%	1.7%	0.0%	1.1%
Number Responding	Ν	10	5	5	60	11	265

13. Rate the convenience of the courses in terms of their location		Administrative Technology/ Executive Asst	Advanced Floral Design	Cardiac Technology	Comp in Bus: NetPrep Network Tech <sup>a</sup>	Criminal Justice	Dental Hygiene	Diagnostic Med Sonography	Early Childhood Ed: Teacher <sup>a</sup>	Fashion Merchandising <sup>a</sup>	Fire Science Technology	Health Insurance Specialist	Hosp Mgmt: Food Service Oper Mgmt <sup>a</sup>	Hosp Mgmt: Hotel Oper Management <sup>a</sup>	Interior Design	Licensed Practical Nursing	Harper Total (HLC Prog. Only)
Harper main campus (Palatine)																	
Very convenient	n	3	4	8	6	4	13	6	6	3	12	5	5	3	9	16	177
	%	60.0%	80.0%	66.7%	85.7%	44.4%	52.0%	66.7%	75.0%	50.0%	80.0%	55.6%	83.3%	60.0%	64.3%	61.5%	66.3%
Convenient	n	1	1	3	1	4	10	2	1	3	2	4	1	2	3	8	69
	%	20.0%	20.0%	25.0%	14.3%	44.4%	40.0%	22.2%	12.5%	50.0%	13.3%	44.4%	16.7%	40.0%	21.4%	30.8%	25.8%
Not convenient	n	1	0	1	0	1	1	1	1	0	0	0	0	0	2	2	17
	%	20.0%	0.0%	8.3%	0.0%	11.1%	4.0%	11.1%	12.5%	0.0%	0.0%	0.0%	0.0%	0.0%	14.3%	7.7%	6.4%
Not applicable	n	0	0	0	0	0	1	0	0	0	1	0	0	0	0	0	4
	%	0.0%	0.0%	0.0%	0.0%	0.0%	4.0%	0.0%	0.0%	0.0%	6.7%	0.0%	0.0%	0.0%	0.0%	0.0%	1.5%
Number Responding	N	5	5	12	7	9	25	9	8	6	15	9	6	5	14	26	267
Northeast Center (Wheeling)																	
Very convenient	n	0	0	0	0	3	0	1	2	1	1	0	1	0	0	1	20
	%	0.0%	0.0%	0.0%	0.0%	33.3%	0.0%	11.1%	33.3%	16.7%	6.7%	0.0%	16.7%	0.0%	0.0%	4.3%	8.1%
Convenient	n	0	0	0	0	0	4	0	0	0	3	2	1	1	1	1	15
	%	0.0%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%	0.0%	20.0%	25.0%	16.7%	20.0%	7.1%	4.3%	6.1%
Not convenient	n	0	0	0	0	1	0	0	0	0	1	0	1	1	0	0	7
	%	0.0%	0.0%	0.0%	0.0%	11.1%	0.0%	0.0%	0.0%	0.0%	6.7%	0.0%	16.7%	20.0%	0.0%	0.0%	2.8%
Not applicable	n	5	5	10	7	5	20	8	4	5	10	6	3	3	13	21	204
	%	100.0%	100.0%	100.0%	100.0%	55.6%	83.3%	88.9%	66.7%	83.3%	66.7%	75.0%	50.0%	60.0%	92.9%	91.3%	82.9%
Number Responding	Ν	5	5	10	7	9	24	9	6	6	15	8	6	5	14	23	246

## Table 10: Responses to Question 13 from Survey of 2006 Career Graduates of 30 or More Credit Programs

13. Rate the convenience of the courses in terms of their location		Management	Marketing	Medical Office Administration	Nursing	Paralegal Studies	Harper Total (HLC Prog. Only)
Harper main campus (Palatine)							
Very convenient	n	4	3	5	44	7	177
	%	40.0%	60.0%	83.3%	73.3%	63.6%	66.3%
Convenient	n	5	2	1	11	2	69
	%	50.0%	40.0%	16.7%	18.3%	18.2%	25.8%
Not convenient	n	0	0	0	5	2	17
	%	0.0%	0.0%	0.0%	8.3%	18.2%	6.4%
Not applicable	n	1	0	0	0	0	4
	%	10.0%	0.0%	0.0%	0.0%	0.0%	1.5%
Number Responding	Ν	10	5	6	60	11	267
Northeast Center (Wheeling)							
Very convenient	n	1	1	2	1	1	20
	%	10.0%	33.3%	33.3%	1.8%	10.0%	8.1%
Convenient	n	0	0	0	4	0	15
	%	0.0%	0.0%	0.0%	7.1%	0.0%	6.1%
Not convenient	n	1	0	0	0	1	7
	%	10.0%	0.0%	0.0%	0.0%	10.0%	2.8%
Not applicable	n	8	2	4	51	8	204
	%	80.0%	66.7%	66.7%	91.1%	80.0%	82.9%
Number Responding	Ν	10	3	6	56	10	246

13. Rate the convenience of the courses in terms of their location		Administrative Technology/ Executive Asst	Advanced Floral Design	Cardiac Technology	Comp in Bus: NetPrep Network Tech <sup>a</sup>	Criminal Justice	Dental Hygiene	Diagnostic Med Sonography	Early Childhood Ed: Teacher <sup>a</sup>	Fashion Merchandising <sup>a</sup>	Fire Science Technology	Health Insurance Specialist	Hosp Mgmt: Food Service Oper Mgmt <sup>a</sup>	Hosp Mgmt: Hotel Oper Management <sup>a</sup>	Interior Design	Licensed Practical Nursing	Harper Total (HLC Prog. Only)
WEB or Internet based (from home or office)																	
Very convenient	n	2	1	1	4	0	4	2	2	3	5	2	1	1	6	9	73
	%	40.0%	20.0%	10.0%	57.1%	0.0%	16.7%	22.2%	33.3%	50.0%	35.7%	25.0%	16.7%	20.0%	42.9%	39.1%	30.0%
Convenient	n	0	0	0	1	0	6	1	0	1	2	1	0	0	3	1	34
	%	0.0%	0.0%	0.0%	14.3%	0.0%	25.0%	11.1%	0.0%	16.7%	14.3%	12.5%	0.0%	0.0%	21.4%	4.3%	14.0%
Not convenient	n	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	2
	%	0.0%	0.0%	0.0%	14.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.8%
Not applicable	n	3	4	9	1	7	14	6	4	2	7	5	5	4	5	13	134
	%	60.0%	80.0%	90.0%	14.3%	100.0%	58.3%	66.7%	66.7%	33.3%	50.0%	62.5%	83.3%	80.0%	35.7%	56.5%	55.1%
Number Responding	Ν	5	5	10	7	7	24	9	6	6	14	8	6	5	14	23	243
Harper Professional Center (Schaumburg)																	
Very convenient	n	2	0	0	0	0	0	1	1	0	1	0	1	0	0	0	19
	%	40.0%	0.0%	0.0%	0.0%	0.0%	0.0%	11.1%	16.7%	0.0%	7.1%	0.0%	16.7%	0.0%	0.0%	0.0%	7.8%
Convenient	n	0	0	0	1	0	0	0	0	1	0	1	0	0	0	0	8
	%	0.0%	0.0%	0.0%	14.3%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	12.5%	0.0%	0.0%	0.0%	0.0%	3.3%
Not convenient	n	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not applicable	n	3	5	10	6	7	24	8	5	5	13	7	5	5	14	23	216
	%	60.0%	100.0%	100.0%	85.7%	100.0%	100.0%	88.9%	83.3%	83.3%	92.9%	87.5%	83.3%	100.0%	100.0%	100.0%	88.9%
Number Responding	Ν	5	5	10	7	7	24	9	6	6	14	8	6	5	14	23	243

13. Rate the convenience of the courses in terms of their location		Management	Marketing	Medical Office Administration	Nursing	Paralegal Studies	Harper Total (HLC Prog. Only)
WEB or Internet based (from home or office)							
Very convenient	n	5	0	1	19	2	73
	%	50.0%	0.0%	16.7%	33.9%	20.0%	30.0%
Convenient	n	1	1	2	9	3	34
	%	10.0%	33.3%	33.3%	16.1%	30.0%	14.0%
Not convenient	n	0	0	0	0	0	2
	%	0.0%	0.0%	0.0%	0.0%	0.0%	0.8%
Not applicable	n	4	2	3	28	5	134
	%	40.0%	66.7%	50.0%	50.0%	50.0%	55.1%
Number Responding	N	10	3	6	56	10	243
Harper Professional Center (Schaumburg)							
Very convenient	n	5	3	0	2	1	19
	%	50.0%	75.0%	0.0%	3.6%	10.0%	7.8%
Convenient	n	2	0	2	0	0	8
	%	20.0%	0.0%	33.3%	0.0%	0.0%	3.3%
Not convenient	n	0	0	0	0	0	0
	%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not applicable	n	3	1	4	53	9	216
	%	30.0%	25.0%	66.7%	96.4%	90.0%	88.9%
Number Responding	Ν	10	4	6	55	10	243

13. Rate the convenience of the courses in terms of their location		Administrative Technology/ Executive Asst	Advanced Floral Design	Cardiac Technology	Comp in Bus: NetPrep Network Tech <sup>a</sup>	Criminal Justice	Dental Hygiene	Diagnostic Med Sonography	Early Childhood Ed: Teacher <sup>a</sup>	Fashion Merchandising <sup>a</sup>	Fire Science Technology	Health Insurance Specialist	Hosp Mgmt: Food Service Oper Mgmt <sup>a</sup>	Hosp Mgmt: Hotel Oper Management <sup>a</sup>	Interior Design	Licensed Practical Nursing	Harper Total (HLC Prog. Only)
Other																	
Very convenient	n	0	1	0	0	0	0	0	0	0	0	0	0	0	0	1	3
	%	0.0%	20.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	5.3%	1.4%
Convenient	n	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	4
	%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	12.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.8%
Not convenient	n	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
	%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.9%
Not applicable	n	4	4	9	4	7	23	7	4	6	14	7	4	3	14	18	213
	%	100.0%	80.0%	100.0%	100.0%	100.0%	100.0%	87.5%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	94.7%	95.9%
Number Responding	Ν	4	5	9	4	7	23	8	4	6	14	7	4	3	14	19	222

13. Rate the convenience of the courses in terms of their location		Management	Marketing	Medical Office Administration	Nursing	Paralegal Studies	Harper Total (HLC Prog. Only)
Other							
Very convenient	n	1	0	0	0	0	3
	%	11.1%	0.0%	0.0%	0.0%	0.0%	1.4%
Convenient	n	1	0	0	1	0	4
	%	11.1%	0.0%	0.0%	2.1%	0.0%	1.8%
Not convenient	n	0	0	0	1	0	2
	%	0.0%	0.0%	0.0%	2.1%	0.0%	0.9%
Not applicable	n	7	3	5	46	10	213
	%	77.8%	100.0%	100.0%	95.8%	100.0%	95.9%
Number Responding	Ν	9	3	5	48	10	222

14. Rate your satisfaction with each office or service listed below.		Administrative Technology/ Executive Asst	Advanced Floral Design	Cardiac Technology	Comp in Bus: NetPrep Network Tech <sup>a</sup>	Criminal Justice	Dental Hygiene	Diagnostic Med Sonography	Early Childhood Ed: Teacher <sup>a</sup>	Fashion Merchandising <sup>a</sup>	Fire Science Technology	Health Insurance Specialist	Hosp Mgmt: Food Service Oper Mgmt <sup>a</sup>	Hosp Mgmt: Hotel Oper Management <sup>a</sup>	Interior Design	Licensed Practical Nursing	Harper Total (HLC Prog. Only)
Financial Aid services																	
Very satisfied Somewhat satisfied	n % n	0 0.0% 0	0 0.0% 0	0 0.0% 0	1 14.3% 1	0 0.0% 0	3 12.0% 4	2 22.2% 4	1 16.7% 0	2 33.3% 0	0 0.0% 2	2 22.2% 1	1 16.7% 0	1 20.0% 0	1 7.1% 0	4 16.0% 1	37 14.0% 24
Somewhat dissatisfied	% n %	0.0% 0 0.0% 0	0.0% 0 0.0% 0	0.0% 0 0.0% 0	14.3% 0 0.0% 0	0.0% 0 0.0% 0	16.0% 1 4.0%	44.4% 1 11.1% 0	0.0% 0 0.0% 0	0.0% 1 16.7% 0	13.3% 0 0.0% 0	11.1% 0 0.0% 0	0.0% 0 0.0% 0	0.0% 0 0.0%	0.0% 1 7.1% 1	4.0% 0 0.0%	9.1% 9 3.4% 8
Very dissatisfied	n %	0.0%	0.0%	0.0%	0.0%	0.0%	2 8.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0 0.0%	7.1%	4.0%	3.0%
Did not use	n %	5 100.0%	5 100.0%	2 100.0%	5 71.4%	9 100.0%	15 60.0%	2 22.2%	5 83.3%	3 50.0%	13 86.7%	6 66.7%	5 83.3%	4 80.0%	11 78.6%	19 76.0%	186 70.5%
Number Responding	Ν	5	5	12	7	9	25	9	6	6	15	9	6	5	14	25	264
Academic advising																	
Very satisfied	n %	1 20.0%	0 0.0%	2 16.7%	2 28.6%	5 55.6%	3 12.0%	2 25.0%	1 12.5%	2 33.3%	7 46.7%	2 22.2%	3 50.0%	2 40.0%	6 42.9%	3 12.0%	71 26.9%
Somewhat satisfied	n %	1 20.0%	0 0.0%	0 0.0%	3 42.9%	1 11.1%	3 12.0%	2 25.0%	3 37.5%	2 33.3%	2 13.3%	3 33.3%	0 0.0%	1 20.0%	2 14.3%	6 24.0%	56 21.2%
Somewhat dissatisfied	n %	1 20.0%	1 20.0%	0 0.0%	0 0.0%	2 22.2%	2 8.0%	0 0.0%	2 25.0%	1 16.7%	1 6.7%	1 11.1%	1 16.7%	0 0.0%	2 14.3%	0 0.0%	21 8.0%
Very dissatisfied	n %	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	2 8.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	1 11.1%	0 0.0%	0 0.0%	1 7.1%	0 0.0%	9 3.4%
Did not use	n %	2 40.0%	4 80.0%	10 83.3%	2 28.6%	1 11.1%	15 60.0%	4 50.0%	2 25.0%	1 16.7%	5 33.3%	2 22.2%	2 33.3%	2 40.0%	3 21.4%	14 56.0%	107 40.5%
Number Responding	N	5	5	12	7	9	25	8	8	6	15	9	6	5	14	23	264

## Table 11: Responses to Question 14 from Survey of 2006 Career Graduates of 30 or More Credit Programs

14. Rate your satisfaction with each office or service listed below.		Management	Marketing	Medical Office Administration	Nursing	Paralegal Studies	Harper Total (HLC Prog. Only)
Financial Aid services							
Very satisfied	n	1	0	1	12	2	37
	%	10.0%	0.0%	16.7%	20.3%	18.2%	14.0%
	n	0	0	0	8	0	24
Somewhat satisfied	%	0.0%	0.0%	0.0%	13.6%	0.0%	9.1%
Somewhat dissatisfied	n	2	0	0	2	0	9
	%	20.0%	0.0%	0.0%	3.4%	0.0%	3.4%
Very dissatisfied	n	0	1	1	3	0	8
	%	0.0%	20.0%	16.7%	5.1%	0.0%	3.0%
Did not use	n	7	4	4	34	9	186
	%	70.0%	80.0%	66.7%	57.6%	81.8%	70.5%
Number Responding	Ν	10	5	6	59	11	264
Academic advising							
Very satisfied	n	1	3	2	17	3	71
	%	10.0%	60.0%	33.3%	28.8%	27.3%	26.9%
Somewhat satisfied	n	3	0	2	11	5	56
	%	30.0%	0.0%	33.3%	18.6%	45.5%	21.2%
Somewhat dissatisfied	n	4	1	0	1	0	21
	%	40.0%	20.0%	0.0%	1.7%	0.0%	8.0%
Very dissatisfied	n	0	0	1	1	2	9
	%	0.0%	0.0%	16.7%	1.7%	18.2%	3.4%
Did not use	n	2	1	1	29	1	107
	%	20.0%	20.0%	16.7%	49.2%	9.1%	40.5%
Number Responding	Ν	10	5	6	59	11	264

14. Rate your satisfaction with each office or service listed below.		Administrative Technology/ Executive Asst	Advanced Floral Design	Cardiac Technology	Comp in Bus: NetPrep Network Tech <sup>a</sup>	Criminal Justice	Dental Hygiene	Diagnostic Med Sonography	Early Childhood Ed: Teacher <sup>a</sup>	Fashion Merchandising <sup>a</sup>	Fire Science Technology	Health Insurance Specialist	Hosp Mgmt: Food Service Oper Mgmt <sup>a</sup>	Hosp Mgmt: Hotel Oper Management <sup>a</sup>	Interior Design	Licensed Practical Nursing	Harper Total (HLC Prog. Only)
Career planning																	
Very satisfied	n	0	0	3	0	4	2	2	1	1	4	1	2	1	6	4	53
	%	0.0%	0.0%	25.0%	0.0%	44.4%	8.0%	25.0%	12.5%	20.0%	26.7%	11.1%	33.3%	20.0%	42.9%	16.0%	20.2%
	n	1	0	0	1	2	2	2	0	2	2	4	0	0	3	1	38
Somewhat satisfied Somewhat dissatisfied	% n %	20.0% 1 20.0%	0.0% 0 0.0%	0.0% 0 0.0%	14.3% 1 14.3%	22.2% 0 0.0%	8.0% 3 12.0%	25.0% 0 0.0%	0.0% 2 25.0%	40.0% 0 0.0%	13.3% 0 0.0%	44.4% 0 0.0%	0.0% 0 0.0%	0.0% 0 0.0%	21.4% 0 0.0%	4.0% 0 0.0%	14.4% 9 3.4%
Very dissatisfied	n	0	0	0	0	0	1	0	0	0	0	1	0	0	1	1	7
	%	0.0%	0.0%	0.0%	0.0%	0.0%	4.0%	0.0%	0.0%	0.0%	0.0%	11.1%	0.0%	0.0%	7.1%	4.0%	2.7%
Did not use	n	3	5	9	5	3	17	4	5	2	9	3	4	4	4	19	156
	%	60.0%	100.0%	75.0%	71.4%	33.3%	68.0%	50.0%	62.5%	40.0%	60.0%	33.3%	66.7%	66.7%	28.6%	76.0%	59.3%
Number Responding	Ν	5	5	12	7	9	25	8	8	5	15	9	6	5	14	25	263
College transfer planning																	
Very satisfied	n	0	0	0	0	3	0	1	0	2	2	0	2	1	2	2	29
	%	0.0%	0.0%	0.0%	0.0%	33.3%	0.0%	12.5%	0.0%	40.0%	13.3%	0.0%	33.3%	20.0%	14.3%	8.0%	11.0%
Somewhat satisfied	n	0	0	0	0	0	2	0	0	2	2	0	0	0	1	1	21
	%	0.0%	0.0%	0.0%	0.0%	0.0%	8.0%	0.0%	0.0%	40.0%	13.3%	0.0%	0.0%	0.0%	7.1%	4.0%	8.0%
Somewhat dissatisfied	n	1	0	0	0	0	1	1	1	0	1	0	0	0	1	0	12
	%	20.0%	0.0%	0.0%	0.0%	0.0%	4.0%	12.5%	12.5%	0.0%	6.7%	0.0%	0.0%	0.0%	7.1%	0.0%	4.6%
Very dissatisfied	n	0	0	0	0	0	1	0	0	0	0	0	0	0	0	1	6
	%	0.0%	0.0%	0.0%	0.0%	0.0%	4.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.0%	2.3%
Did not use	n	4	5	12	7	6	21	6	7	1	10	9	4	4	10	21	195
	%	80.0%	100.0%	100.0%	100.0%	66.7%	84.0%	75.0%	87.5%	20.0%	66.7%	100.0%	66.7%	80.0%	71.4%	84.0%	74.1%
Number Responding	N	5	5	12	7	9	25	8	8	5	15	9	6	5	14	25	263

14. Rate your satisfaction with each office or service listed below.		Management	Marketing	Medical Office Administration	Nursing	Paralegal Studies	Harper Total (HLC Prog. Only)
Career planning							
Very satisfied	n	0	1	2	13	3	53
	%	0.0%	20.0%	33.3%	22.0%	27.3%	20.2%
Somewhat satisfied	n	3	1	2	8	3	38
	%	30.0%	20.0%	33.3%	13.6%	27.3%	14.4%
Somewhat dissatisfied	n	1	0	0	0	2	9
	%	10.0%	0.0%	0.0%	0.0%	18.2%	3.4%
Very dissatisfied	n	1	0	1	0	0	7
	%	10.0%	0.0%	16.7%	0.0%	0.0%	2.7%
Did not use	n	5	3	1	38	3	156
	%	50.0%	60.0%	16.7%	64.4%	27.3%	59.3%
Number Responding	Ν	10	5	6	59	11	263
College transfer planning							
Very satisfied	n	2	0	1	7	1	29
	%	20.0%	0.0%	16.7%	11.9%	9.1%	11.0%
Somewhat satisfied	n	1	0	0	7	2	21
	%	10.0%	0.0%	0.0%	11.9%	18.2%	8.0%
Somewhat dissatisfied	n	2	1	0	0	0	12
	%	20.0%	20.0%	0.0%	0.0%	0.0%	4.6%
Very dissatisfied	n	3	1	0	0	0	6
	%	30.0%	20.0%	0.0%	0.0%	0.0%	2.3%
Did not use	n	2	3	5	45	8	195
	%	20.0%	60.0%	83.3%	76.3%	72.7%	74.1%
Number Responding	Ν	10	5	6	59	11	263

14. Rate your satisfaction with each office or service listed below.		Administrative Technology/ Executive Asst	Advanced Floral Design	Cardiac Technology	Comp in Bus: NetPrep Network Tech <sup>a</sup>	Criminal Justice	Dental Hygiene	Diagnostic Med Sonography	Early Childhood Ed: Teacher <sup>a</sup>	Fashion Merchandising <sup>a</sup>	Fire Science Technology	Health Insurance Specialist	Hosp Mgmt: Food Service Oper Mgmt <sup>a</sup>	Hosp Mgmt: Hotel Oper Management <sup>a</sup>	Interior Design	Licensed Practical Nursing	Harper Total (HLC Prog. Only)
Counseling																	
Very satisfied	n	2	0	1	0	1	2	1	2	2	6	0	2	1	3	4	48
	%	40.0%	0.0%	8.3%	0.0%	11.1%	8.0%	12.5%	25.0%	40.0%	40.0%	0.0%	33.3%	20.0%	21.4%	16.0%	18.3%
Somewhat satisfied	n	0	0	0	0	0	2	3	1	2	2	4	1	1	1	3	32
	%	0.0%	0.0%	0.0%	0.0%	0.0%	8.0%	37.5%	12.5%	40.0%	13.3%	44.4%	16.7%	20.0%	7.1%	12.0%	12.2%
Somewhat dissatisfied	n	1	1	0	0	1	2	0	1	1	0	0	0	0	3	0	15
	%	20.0%	20.0%	0.0%	0.0%	11.1%	8.0%	0.0%	12.5%	20.0%	0.0%	0.0%	0.0%	0.0%	21.4%	0.0%	5.7%
Very dissatisfied	n	0	0	0	0	0	0	0	0	0	0	1	0	0	1	1	6
	%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	11.1%	0.0%	0.0%	7.1%	4.0%	2.3%
Did not use	n	2	4	11	7	7	19	4	4	0	7	4	3	3	6	17	161
	%	40.0%	80.0%	91.7%	100.0%	77.8%	76.0%	50.0%	50.0%	0.0%	46.7%	44.4%	50.0%	60.0%	42.9%	68.0%	61.5%
Number Responding	Ν	5	5	12	7	9	25	8	8	5	15	9	6	5	14	25	262
Tutoring																	
Very satisfied	n	1	0	2	0	2	2	2	3	1	2	0	0	0	4	4	48
	%	20.0%	0.0%	16.7%	0.0%	22.2%	8.0%	25.0%	37.5%	20.0%	13.3%	0.0%	0.0%	0.0%	28.6%	16.0%	18.5%
Somewhat satisfied	n	1	0	0	1	0	3	0	1	0	3	1	1	0	0	1	21
	%	20.0%	0.0%	0.0%	14.3%	0.0%	12.0%	0.0%	12.5%	0.0%	20.0%	12.5%	16.7%	0.0%	0.0%	4.0%	8.1%
Somewhat dissatisfied	n	1	1	0	1	0	1	0	0	1	0	0	0	0	0	1	6
	%	20.0%	20.0%	0.0%	14.3%	0.0%	4.0%	0.0%	0.0%	20.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.0%	2.3%
Very dissatisfied	n	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	4
	%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	12.5%	0.0%	0.0%	0.0%	0.0%	1.5%
Did not use	n	2	4	10	5	7	19	6	4	3	10	6	5	5	10	19	181
	%	40.0%	80.0%	83.3%	71.4%	77.8%	76.0%	75.0%	50.0%	60.0%	66.7%	75.0%	83.3%	100.0%	71.4%	76.0%	69.6%
Number Responding	Ν	5	5	12	7	9	25	8	8	5	15	8	6	5	14	25	260

14. Rate your satisfaction with each office or service listed below.		Management	Marketing	Medical Office Administration	Nursing	Paralegal Studies	Harper Total (HLC Prog. Only)
Counseling							
Very satisfied	n	1	1	1	12	2	48
	%	10.0%	20.0%	16.7%	20.7%	18.2%	18.3%
Somewhat satisfied	n	2	1	1	8	2	32
	%	20.0%	20.0%	16.7%	13.8%	18.2%	12.2%
Somewhat dissatisfied	n	1	0	0	0	0	15
	%	10.0%	0.0%	0.0%	0.0%	0.0%	5.7%
Very dissatisfied	n %	3 30.0%	0 0.0%	0.0%	0.0%	0	6 2.3%
Did not use	n	3	3	4	38	7	161
	%	30.0%	60.0%	66.7%	65.5%	63.6%	61.5%
Number Responding	Ν	10	5	6	58	11	262
Tutoring							
Very satisfied	n	2	4	1	6	4	48
	%	22.2%	80.0%	16.7%	10.3%	36.4%	18.5%
Somewhat satisfied	n	2	0	0	5	3	21
	%	22.2%	0.0%	0.0%	8.6%	27.3%	8.1%
Somewhat dissatisfied	n	1	0	0	2	0	6
	%	11.1%	0.0%	0.0%	3.4%	0.0%	2.3%
Very dissatisfied	n	1	0	0	0	0	4
	%	11.1%	0.0%	0.0%	0.0%	0.0%	1.5%
Did not use	n	3	1	4	45	4	181
	%	33.3%	20.0%	66.7%	77.6%	36.4%	69.6%
Number Responding	Ν	9	5	5	58	11	260

14. Rate your satisfaction with each office or service listed below.		Administrative Technology/ Executive Asst	Advanced Floral Design	Cardiac Technology	Comp in Bus: NetPrep Network Tech <sup>a</sup>	Criminal Justice	Dental Hygiene	Diagnostic Med Sonography	Early Childhood Ed: Teacher <sup>a</sup>	Fashion Merchandising <sup>a</sup>	Fire Science Technology	Health Insurance Specialist	Hosp Mgmt: Food Service Oper Mgmt <sup>a</sup>	Hosp Mgmt: Hotel Oper Management <sup>a</sup>	Interior Design	Licensed Practical Nursing	Harper Total (HLC Prog. Only)
Library/audio visual services																	
Very satisfied Somewhat satisfied	n % n	2 40.0% 0	0 0.0% 1	7 58.3% 1	2 28.6% 1	2 25.0% 2	8 32.0% 11	4 50.0% 0	5 71.4% 0	3 60.0% 1	4 28.6% 3	6 66.7% 2	2 33.3% 4	2 40.0% 3	9 64.3% 3	18 72.0% 3	129 49.6% 63
Somewhat dissatisfied	%	0.0%	20.0%	8.3%	14.3%	25.0%	44.0%	0.0%	0.0%	20.0%	21.4%	22.2%	66.7%	60.0%	21.4%	12.0%	24.2%
	n	1	0	0	0	0	0	3	1	0	0	0	0	0	0	1	10
	%	20.0%	0.0%	0.0%	0.0%	0.0%	0.0%	37.5%	14.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.0%	3.8%
Very dissatisfied	n	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	4
	%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.0%	1.5%
Did not use	n	2	4	4	4	4	6	1	1	1	7	1	0	0	2	2	54
	%	40.0%	80.0%	33.3%	57.1%	50.0%	24.0%	12.5%	14.3%	20.0%	50.0%	11.1%	0.0%	0.0%	14.3%	8.0%	20.8%
Number Responding	Ν	5	5	12	7	8	25	8	7	5	14	9	6	5	14	25	260
Student activities																	
Very satisfied	n	0	0	0	1	3	4	1	2	2	3	2	2	1	5	2	36
	%	0.0%	0.0%	0.0%	14.3%	33.3%	16.7%	12.5%	25.0%	40.0%	20.0%	22.2%	33.3%	20.0%	35.7%	8.0%	13.8%
Somewhat satisfied	n	0	0	0	0	3	3	1	2	1	1	1	2	2	1	1	31
	%	0.0%	0.0%	0.0%	0.0%	33.3%	12.5%	12.5%	25.0%	20.0%	6.7%	11.1%	33.3%	40.0%	7.1%	4.0%	11.9%
Somewhat dissatisfied	n	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	6
	%	20.0%	0.0%	0.0%	0.0%	11.1%	4.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.3%
Very dissatisfied	n	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	4
	%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.0%	1.5%
Did not use	n	4	5	12	6	2	16	6	4	2	11	6	2	2	8	21	184
	%	80.0%	100.0%	100.0%	85.7%	22.2%	66.7%	75.0%	50.0%	40.0%	73.3%	66.7%	33.3%	40.0%	57.1%	84.0%	70.5%
Number Responding	Ν	5	5	12	7	9	24	8	8	5	15	9	6	5	14	25	261

14. Rate your satisfaction with each office or service listed below.		Management	Marketing	Medical Office Administration	Nursing	Paralegal Studies	Harper Total (HLC Prog. Only)
Library/audio visual services							
Very satisfied	n	2	3	5	35	7	129
	%	20.0%	60.0%	83.3%	59.3%	63.6%	49.6%
	n	5	0	0	18	2	63
Somewhat satisfied	%	50.0%	0.0%	0.0%	30.5%	18.2%	24.2%
Somewhat dissatisfied	n	1	0	0	1	1	10
	%	10.0%	0.0%	0.0%	1.7%	9.1%	3.8%
Very dissatisfied	n	1	0	0	2	1	4
	%	10.0%	0.0%	0.0%	3.4%	9.1%	1.5%
Did not use	n	1	2	1	3	0	54
	%	10.0%	40.0%	16.7%	5.1%	0.0%	20.8%
Number Responding	Ν	10	5	6	59	11	260
Student activities							
Very satisfied	n	0	0	4	2	2	36
	%	0.0%	0.0%	66.7%	3.4%	18.2%	13.8%
Somewhat satisfied	n	1	0	1	12	2	31
	%	10.0%	0.0%	16.7%	20.3%	18.2%	11.9%
Somewhat dissatisfied	n	2	0	0	1	0	6
	%	20.0%	0.0%	0.0%	1.7%	0.0%	2.3%
Very dissatisfied	n	1	0	1	2	0	4
	%	10.0%	0.0%	16.7%	3.4%	0.0%	1.5%
Did not use	n	6	5	0	42	7	184
	%	60.0%	100.0%	0.0%	71.2%	63.6%	70.5%
Number Responding	Ν	10	5	6	59	11	261

14. Rate your satisfaction with each office or service listed below.		Administrative Technology/ Executive Asst	Advanced Floral Design	Cardiac Technology	Comp in Bus: NetPrep Network Tech <sup>a</sup>	Criminal Justice	Dental Hygiene	Diagnostic Med Sonography	Early Childhood Ed: Teacher <sup>a</sup>	Fashion Merchandising <sup>a</sup>	Fire Science Technology	Health Insurance Specialist	Hosp Mgmt: Food Service Oper Mgmt <sup>a</sup>	Hosp Mgmt: Hotel Oper Management <sup>a</sup>	Interior Design	Licensed Practical Nursing	Harper Total (HLC Prog. Only)
Registration procedures																	
Very satisfied	n	3	4	8	3	4	12	3	6	5	10	5	2	2	10	13	139
	%	60.0%	80.0%	66.7%	42.9%	44.4%	48.0%	37.5%	75.0%	100.0%	66.7%	55.6%	33.3%	40.0%	71.4%	52.0%	53.1%
	n	0	1	4	3	5	10	3	1	0	4	2	4	3	4	9	93
Somewhat satisfied Somewhat dissatisfied	" % n %	0.0% 1 20.0%	20.0% 0 0.0%	33.3% 0 0.0%	42.9% 0 0.0%	55.6% 0 0.0%	40.0% 1 4.0%	37.5% 1 12.5%	12.5% 0 0.0%	0.0% 0 0.0%	26.7% 0 0.0%	22.2% 1 11.1%	66.7% 0 0.0%	60.0% 0 0.0%	28.6% 0 0.0%	36.0% 2 8.0%	35.5% 13 5.0%
Very dissatisfied	n %	1 20.0%	0 0.0%	0 0.0%	1 14.3%	0 0.0%	1 4.0%	1 12.5%	0 0.0%	0 0.0%	0 0.0%	0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	11 4.2%
Did not use	n	0	0	0	0	0	1	0	1	0	1	1	0	0	0	1	6
	%	0.0%	0.0%	0.0%	0.0%	0.0%	4.0%	0.0%	12.5%	0.0%	6.7%	11.1%	0.0%	0.0%	0.0%	4.0%	2.3%
Number Responding	Ν	5	5	12	7	9	25	8	8	5	15	9	6	5	14	25	262
Access for disabled on campus																	
Very satisfied	n	1	2	1	0	0	3	1	2	1	3	2	0	0	4	4	36
	%	20.0%	40.0%	8.3%	0.0%	0.0%	12.0%	12.5%	25.0%	20.0%	20.0%	25.0%	0.0%	0.0%	28.6%	16.0%	13.7%
Somewhat satisfied	n	0	0	0	0	1	2	0	0	0	1	0	2	0	0	1	15
	%	0.0%	0.0%	0.0%	0.0%	11.1%	8.0%	0.0%	0.0%	0.0%	6.7%	0.0%	33.3%	0.0%	0.0%	4.0%	5.7%
Somewhat dissatisfied	n	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	4
	%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	12.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.5%
Very dissatisfied	n	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Did not use	n	4	3	11	7	8	20	6	6	4	11	6	4	5	10	20	207
	%	80.0%	60.0%	91.7%	100.0%	88.9%	80.0%	75.0%	75.0%	80.0%	73.3%	75.0%	66.7%	100.0%	71.4%	80.0%	79.0%
Number Responding	Ν	5	5	12	7	9	25	8	8	5	15	8	6	2	14	25	262

14. Rate your satisfaction with each office or service listed below.		Management	Marketing	Medical Office Administration	Nursing	Paralegal Studies	Harper Total (HLC Prog. Only)
Registration procedures							
Very satisfied Somewhat satisfied	n % n	6 60.0% 1	3 60.0% 2	2 33.3% 2	27 46.6% 23	6 54.5% 3	139 53.1% 93
Somewhat dissatisfied	%	10.0%	40.0%	33.3%	39.7%	27.3%	35.5%
	n	1	0	1	4	0	13
	%	10.0%	0.0%	16.7%	6.9%	0.0%	5.0%
Very dissatisfied	n	2	0	1	2	2	11
	%	20.0%	0.0%	16.7%	3.4%	18.2%	4.2%
	n	0	0	0	2	0	6
Did not use	%	0.0%	0.0%	0.0%	3.4%	0.0%	2.3%
Number Responding	N	10	5	6	58	11	262
Access for disabled on campus							
Very satisfied	n	1	1	3	4	1	36
	%	10.0%	20.0%	50.0%	6.8%	9.1%	13.7%
Somewhat satisfied	n	1	0	1	3	2	15
	%	10.0%	0.0%	16.7%	5.1%	18.2%	5.7%
Somewhat dissatisfied	n	0	0	0	2	1	4
	%	0.0%	0.0%	0.0%	3.4%	9.1%	1.5%
Very dissatisfied	n	0	0	0	0	0	0
	%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Did not use	n	8	4	2	50	7	207
	%	80.0%	80.0%	33.3%	84.7%	63.6%	79.0%
Number Responding	Ν	10	5	6	59	11	262

# Prepared by the Office of Research

14. Rate your satisfaction with each office or service listed below.		Administrative Technology/ Executive Asst	Advanced Floral Design	Cardiac Technology	Comp in Bus: NetPrep Network Tech <sup>a</sup>	Criminal Justice	Dental Hygiene	Diagnostic Med Sonography	Early Childhood Ed: Teacher <sup>a</sup>	Fashion Merchandising <sup>a</sup>	Fire Science Technology	Health Insurance Specialist	Hosp Mgmt: Food Service Oper Mgmt <sup>a</sup>	Hosp Mgmt: Hotel Oper Management <sup>a</sup>	Interior Design	Licensed Practical Nursing	Harper Total (HLC Prog. Only)
Availability of computers for out- of-class use																	
Very satisfied	n	3	0	3	3	3	16	4	5	4	7	6	2	1	5	15	134
	%	60.0%	0.0%	25.0%	42.9%	33.3%	64.0%	50.0%	62.5%	80.0%	50.0%	66.7%	33.3%	20.0%	35.7%	60.0%	51.1%
Somewhat satisfied	n	1	0	2	0	2	4	0	1	1	1	1	1	1	5	4	45
	%	20.0%	0.0%	16.7%	0.0%	22.2%	16.0%	0.0%	12.5%	20.0%	7.1%	11.1%	16.7%	20.0%	35.7%	16.0%	17.2%
Somewhat dissatisfied	n	1	0	0	0	0	0	0	0	0	1	0	1	0	0	0	13
	%	20.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	7.1%	0.0%	16.7%	0.0%	0.0%	0.0%	5.0%
Very dissatisfied	n	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	4
	%	0.0%	0.0%	0.0%	14.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.5%
Did not use	n	0	5	7	3	4	5	4	2	0	5	2	3	3	4	6	66
	%	0.0%	100.0%	58.3%	42.9%	44.4%	20.0%	50.0%	25.0%	0.0%	35.7%	22.2%	33.3%	60.0%	28.6%	24.0%	25.2%
Number Responding	Ν	5	5	12	7	9	25	8	8	5	14	9	7	5	14	25	262
Career Center																	
Very satisfied	n	1	0	3	2	2	2	1	2	2	2	1	2	2	5	2	46
	%	20.0%	0.0%	25.0%	28.6%	22.2%	8.0%	12.5%	25.0%	40.0%	14.3%	11.1%	33.3%	40.0%	35.7%	8.0%	17.6%
Somewhat satisfied	n	1	0	1	1	3	5	1	0	0	1	2	3	1	1	2	31
	%	20.0%	0.0%	8.3%	14.3%	33.3%	20.0%	12.5%	0.0%	0.0%	7.1%	22.2%	50.0%	20.0%	7.1%	8.0%	11.9%
Somewhat dissatisfied	n	1	0	1	0	0	0	0	0	0	0	1	0	0	0	0	5
	%	20.0%	0.0%	8.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	11.1%	0.0%	0.0%	0.0%	0.0%	1.9%
Very dissatisfied	n	0	0	0	1	0	0	0	0	0	0	0	0	0	1	0	5
	%	0.0%	0.0%	0.0%	14.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	7.1%	0.0%	1.9%
Did not use	n	2	4	7	3	4	18	6	6	3	11	5	1	2	7	21	174
	%	40.0%	100.0%	58.3%	42.9%	44.4%	72.0%	75.0%	75.0%	60.0%	78.6%	55.6%	16.7%	40.0%	50.0%	84.0%	66.7%
Number Responding	Ν	5	4	12	7	9	25	8	8	5	14	9	6	5	14	25	261

14. Rate your satisfaction with each office or service listed below.		Management	Marketing	Medical Office Administration	Nursing	Paralegal Studies	Harper Total (HLC Prog. Only)
Availability of computers for out- of-class use							
Very satisfied	n	2	2	4	38	5	134
	%	20.0%	40.0%	66.7%	64.4%	45.5%	51.1%
Somewhat satisfied	n	2	0	0	10	2	45
	%	20.0%	0.0%	0.0%	16.9%	18.2%	17.2%
Somewhat dissatisfied	n	1	0	1	4	1	13
	%	10.0%	0.0%	16.7%	6.8%	9.1%	5.0%
Very dissatisfied	n	0	0	1	1	1	4
	%	0.0%	0.0%	16.7%	1.7%	9.1%	1.5%
Did not use	n	5	3	0	6	2	66
	%	50.0%	60.0%	0.0%	10.2%	18.2%	25.2%
Number Responding	Ν	10	5	6	59	11	262
Career Center							
Very satisfied	n	0	0	4	9	3	46
	%	0.0%	0.0%	66.7%	15.3%	27.3%	17.6%
Somewhat satisfied	n	2	0	0	3	3	31
	%	20.0%	0.0%	0.0%	5.1%	27.3%	11.9%
Somewhat dissatisfied	n	0	0	0	2	0	5
	%	0.0%	0.0%	0.0%	3.4%	0.0%	1.9%
Very dissatisfied	n	1	0	1	0	0	5
	%	10.0%	0.0%	16.7%	0.0%	0.0%	1.9%
Did not use	n	7	5	1	45	5	174
	%	70.0%	100.0%	16.7%	76.3%	45.5%	66.7%
Number Responding	Ν	10	5	6	59	11	261

		Administrative Technology/ Executive Asst	Advanced Floral Design	Cardiac Technology	Comp in Bus: NetPrep Network Tech <sup>a</sup>	Criminal Justice	Dental Hygiene	Diagnostic Med Sonography	Early Childhood Ed: Teacher <sup>a</sup>	Fashion Merchandising <sup>a</sup>	Fire Science Technology	Health Insurance Specialist	Hosp Mgmt: Food Service Oper Mgmt <sup>a</sup>	Hosp Mgmt: Hotel Oper Management <sup>a</sup>	Interior Design	Licensed Practical Nursing	Harper Total (HLC Prog. Only)
15. As a result of my experiences at Harper, I have a better appreciation for diversity and different cultures and values.																	
Definitely yes	n	1	0	6	0	1	4	1	2	0	4	4	0	0	5	8	70
	%	20.0%	0.0%	54.5%	0.0%	11.1%	16.7%	11.1%	50.0%	0.0%	26.7%	44.4%	0.0%	0.0%	35.7%	30.8%	26.8%
Yes	n	3	2	3	2	7	16	5	2	0	10	4	2	2	3	10	137
	%	60.0%	40.0%	27.3%	66.7%	77.8%	66.7%	55.6%	50.0%	0.0%	66.7%	44.4%	100.0%	100.0%	21.4%	38.5%	52.5%
No	n	0	3	2	1	1	4	3	0	1	1	1	0	0	5	7	51
	%	0.0%	60.0%	18.2%	33.3%	11.1%	16.7%	33.3%	0.0%	100.0%	6.7%	11.1%	0.0%	0.0%	35.7%	26.9%	19.5%
Definitely no	n	1	0	0	0	0	0	0	0	0	0	0	0	0	1	1	3
	%	20.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	7.1%	3.8%	1.1%
Number Responding	Ν	5	5	11	3	9	24	9	4	1	15	9	2	2	14	26	261
16. Would you recommend Harper College to your friends and family?																	
Definitely yes	n	4	1	9	5	8	12	6	6	4	9	5	3	2	10	19	178
	%	80.0%	20.0%	75.0%	71.4%	88.9%	48.0%	66.7%	75.0%	80.0%	60.0%	55.6%	50.0%	40.0%	71.4%	73.1%	66.9%
Yes	n	1	4	3	2	1	12	2	2	1	6	3	3	3	3	6	81
	%	20.0%	80.0%	25.0%	28.6%	11.1%	48.0%	22.2%	25.0%	20.0%	40.0%	33.3%	50.0%	60.0%	21.4%	23.1%	30.5%
No	n	0	0	0	0	0	0	1	0	0	0	1	0	0	0	1	4
	%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	11.1%	0.0%	0.0%	0.0%	11.1%	0.0%	0.0%	0.0%	3.8%	1.5%
Definitely no	n	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	3
	%	0.0%	0.0%	0.0%	0.0%	0.0%	4.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	7.1%	0.0%	1.1%
Number Responding	Ν	5	5	12	7	9	25	9	8	5	15	9	6	5	14	26	266

## Table 12: Responses to Questions 15 and 16 from Survey of 2006 Career Graduates of 30 or More Credit Programs

		Management	Marketing	Medical Office Administration	Nursing	Paralegal Studies	Harper Total (HLC Prog. Only)
15. As a result of my experiences at Harper, I have a better appreciation for diversity and different cultures and values.							
Definitely yes	n	1	2	2	17	2	70
	%	10.0%	40.0%	33.3%	28.8%	18.2%	26.8%
Yes	n	7	2	4	35	5	137
	%	70.0%	40.0%	66.7%	59.3%	45.5%	52.5%
No	n	2	1	0	6	4	51
	%	20.0%	20.0%	0.0%	10.2%	36.4%	19.5%
Definitely no	n	0	0	0	1	0	3
	%	0.0%	0.0%	0.0%	1.7%	0.0%	1.1%
Number Responding	Ν	10	5	6	59	11	261
16. Would you recommend Harper College to your friends and family?							
Definitely yes	n	7	5	4	40	10	178
	%	70.0%	100.0%	66.7%	66.7%	90.9%	66.9%
Yes	n	3	0	1	19	1	81
	%	30.0%	0.0%	16.7%	31.7%	9.1%	30.5%
No	n	0	0	0	1	0	4
	%	0.0%	0.0%	0.0%	1.7%	0.0%	1.5%
Definitely no	n	0	0	1	0	0	3
	%	0.0%	0.0%	16.7%	0.0%	0.0%	1.1%
Number Responding	Ν	10	5	6	60	11	266

		Administrative Technology/ Executive Asst	Advanced Floral Design	Cardiac Technology	Comp in Bus: NetPrep Network Tech <sup>a</sup>	Criminal Justice	Dental Hygiene	Diagnostic Med Sonography	Early Childhood Ed: Teacher <sup>a</sup>	Fashion Merchandising <sup>a</sup>	Fire Science Technology	Health Insurance Specialist	Hosp Mgmt: Food Service Oper Mgmt <sup>a</sup>	Hosp Mgmt: Hotel Oper Management <sup>a</sup>	Interior Design	Licensed Practical Nursing	Harper Total (HLC Prog. Only)
17. Would you return to Harper for educational or personal enrichment courses in the near future?																	
Definitely yes	n	3	1	7	5	4	10	4	6	3	7	4	3	2	9	19	143
	%	60.0%	20.0%	63.6%	71.4%	44.4%	40.0%	44.4%	75.0%	60.0%	46.7%	44.4%	50.0%	40.0%	64.3%	73.1%	54.0%
Yes	n	2	4	4	2	4	7	3	1	2	8	4	2	2	4	6	96
	%	40.0%	80.0%	36.4%	28.6%	44.4%	28.0%	33.3%	12.5%	40.0%	53.3%	44.4%	33.3%	40.0%	28.6%	23.1%	36.2%
No	n	0	0	0	0	1	6	2	1	0	0	1	1	1	1	1	21
	%	0.0%	0.0%	0.0%	0.0%	11.1%	24.0%	22.2%	12.5%	0.0%	0.0%	11.1%	16.7%	20.0%	7.1%	3.8%	7.9%
Definitely no	n	0	0	0	0	0	2	0	0	0	0	0	0	0	0	0	5
	%	0.0%	0.0%	0.0%	0.0%	0.0%	8.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.9%
Number Responding	Ν	5	5	11	7	9	25	9	8	5	15	9	6	5	14	26	265

#### Table 13: Responses to Question 17 from Survey of 2006 Career Graduates of 30 or More Credit Programs

		Management	Marketing	Medical Office Administration	Nursing	Paralegal Studies	Harper Total (HLC Prog. Only)
17. Would you return to Harper for educational or personal enrichment courses in the near future?							
Definitely yes	n	4	4	4	30	7	143
	%	40.0%	80.0%	66.7%	50.0%	63.6%	54.0%
Yes	n	6	1	2	22	3	96
	%	60.0%	20.0%	33.3%	36.7%	27.3%	36.2%
No	n	0	0	0	6	1	21
	%	0.0%	0.0%	0.0%	10.0%	9.1%	7.9%
Definitely no	n	0	0	0	2	0	5
	%	0.0%	0.0%	0.0%	3.3%	0.0%	1.9%
Number Responding	Ν	10	5	6	60	11	265