

**Harper College
Survey of Career Graduates
Comparison of Multiple Years, FY04 to FY08**

*Prepared by the Office of Research
Teaming to meet research needs of the College
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The tables that follow track the results of the surveys of Career Graduates for FY04 through FY08. These tables will eventually show five-year trends when sufficient data is available. This version of the survey was first administered to FY04 graduates.

Table 1: Response Rates for Survey of Career Graduates, FY04 to FY07

	Total N	N Responding	Response Rate (%)
FY04	625	293	46.9%
FY05	665	366	55.0%
FY06	1,113	627	56.3%
FY07	1,300	772	59.4%
FY08	1,225	719	58.7%

Table 2: Responses to Survey of Career Graduates, FY04 to FY08

Question Text		FY04	FY05	FY06	FY07	FY08
1. What was your main objective in attending Harper College?						
Obtain skills needed for entry into new or different job	n	169	178	352	462	345
	%	57.7%	49.6%	56.7%	59.8%	48.1%
Improve skills needed in present job	n	49	59	73	132	101
	%	16.7%	16.4%	11.8%	17.1%	14.1%
Explore courses to decide on a career	n	19	34	51	39	25
	%	6.5%	9.5%	8.2%	5.1%	3.5%
Take coursework for transfer to another college	n	28	48	87	94	199
	%	9.6%	13.4%	14.0%	12.2%	27.7%
Personal interest or self-improvement	n	28	40	58	45	48
	%	9.6%	11.1%	9.3%	5.8%	6.7%
Number responding	N	293	359	621	772	718
2. What is your educational status?						
Have not been enrolled in a college/university since leaving Harper	n	202	239	438	520	477
	%	68.5%	66.6%	70.4%	67.6%	66.6%
Have been enrolled in another college/university since leaving this college but am not currently enrolled	n	21	23	30	23	22
	%	7.1%	6.4%	4.8%	3.0%	3.1%
Currently enrolled in field of study related to previous community college program	n	61	80	125	186	176
	%	20.7%	22.3%	20.1%	24.2%	24.6%
Currently enrolled in field of study unrelated to previous community college program	n	11	17	29	40	41
	%	3.7%	4.7%	4.7%	5.2%	5.7%
Number responding	N	295	359	622	769	716
3. What is your present employment status?						
Employed full-time – 30 hours or more per week	n	203	236	388	501	427
	%	69.0%	64.8%	62.1%	65.3%	59.8%
Employed part-time – less than 30 hours per week	n	51	74	145	148	165
	%	17.3%	20.3%	23.2%	19.3%	23.1%
Full-time military service	n	0	0	1	1	0
	%	0.0%	0.0%	0.2%	0.1%	0.0%
Unemployed, seeking employment	n	22	31	38	58	71
	%	7.5%	8.5%	6.1%	7.6%	9.9%
Unemployed, not seeking employment – mark reason below (%s are % of those not seeking work)	n	18	23	53	59	51
	%	6.1%	6.3%	8.5%	7.7%	7.1%
Full-time student	n	2	9	30	42	36
	%	11.1%	33.3%	50.8%	57.5%	45.6%
Full-time homemaker	n	5	4	14	11	14
	%	28.6%	14.8%	23.7%	15.1%	17.7%
Health disability	n	1	1	3	4	3
	%	5.6%	3.7%	5.1%	5.5%	3.8%
Family responsibilities	n	2	5	5	7	6
	%	11.1%	18.5%	8.5%	9.6%	7.6%
Other	n	7	8	7	9	20
	%	38.9%	29.6%	11.9%	12.3%	25.3%
Number responding	N	294	364	625	767	714

Table 2: Responses to Survey of Career Graduates, FY04 to FY08, continued

Question Text		FY04	FY05	FY06	FY07	FY08
4. How closely is your present job related to your former community college program?						
Related	n	183	224	391	502	422
	%	71.8%	72.3%	72.5%	76.9%	71.0%
Not related (if not related, mark reason why)	n	72	86	148	151	172
	%	28.2%	27.7%	27.5%	23.1%	29.0%
Number responding	N	255	310	539	653	594
If not related, what is the one best reason why?						
Preferred to work in another field	n	16	10	28	30	12
	%	22.2%	12.0%	20.3%	23.4%	7.2%
Found better paying job in another field	n	7	10	8	11	12
	%	9.7%	12.0%	5.8%	8.6%	7.2%
Could not find a job in my field of preparation	n	24	23	29	23	43
	%	33.3%	27.7%	21.0%	18.0%	25.9%
Worked previously in my field of preparation, but changed	n	0	2	1	3	1
	%	0.0%	2.4%	0.7%	2.3%	0.6%
Preferred not to move to new locality	n	0	3	1	0	0
	%	0.0%	3.6%	0.7%	0.0%	0.0%
Temporary job while in transition – either in college, between jobs, or summer employment	n	9	19	37	28	63
	%	12.5%	22.9%	26.8%	21.9%	38.0%
Took job in order to get preferred working hours	n	2	2	6	3	3
	%	2.8%	2.4%	4.3%	2.3%	1.8%
Did not complete program or pass licensing test in order to be eligible to work in my field	n	3	2	8	2	4
	%	4.2%	2.4%	5.8%	1.6%	2.4%
Health problems prevented me from working in my field of preparation	n	0	0	0	1	0
	%	0.0%	0.0%	0.0%	0.8%	0.0%
Other	n	10	12	20	27	28
	%	13.9%	14.5%	14.5%	21.1%	16.9%
Number responding	N	72	83	138	128	166
5. On the average, how many hours do you work each week. Do not include overtime hours.						
Average hours per week		36.72	36.57	35.58	36.94	35.33
Standard deviation		9.17	10.10	10.14	10.90	10.12
Number responding	N	248	307	530	638	589
6. What is your present hourly salary before deductions, including commission but not overtime pay?						
Average hourly salary		\$18.29	\$19.65	\$19.33	\$19.39	\$19.22
Standard deviation		\$9.50	\$10.58	\$10.69	\$9.52	\$9.52
Number responding	N	184	233	411	411	355

Table 2: Responses to Survey of Career Graduates, FY04 to FY08, continued

Question Text		FY04	FY05	FY06	FY07	FY08
7. In general, how satisfied are you with your present job?						
Very satisfied	n	122	149	244	325	316
	%	48.2%	47.9%	45.7%	49.9%	53.5%
Somewhat satisfied	n	90	124	207	250	203
	%	35.6%	39.9%	33.0%	38.4%	34.3%
Somewhat dissatisfied	n	20	22	42	38	40
	%	7.9%	7.1%	7.9%	5.8%	6.8%
Very dissatisfied	n	21	16	41	38	32
	%	8.3%	5.1%	7.7%	5.8%	5.4%
Number responding	N	253	311	534	651	591
8. When did you begin working in your present job?						
Before entering in the college program	n	71	81	167	214	226
	%	28.9%	26.1%	31.3%	32.9%	38.1%
While enrolled in the college program	n	56	87	123	159	129
	%	22.8%	28.1%	23.1%	24.4%	21.8%
After leaving the college program	n	119	142	243	278	238
	%	48.4%	45.8%	45.6%	42.7%	40.1%
Number responding	N	246	310	533	651	593
9. Where is the location of your primary place of employment?						
Within Harper College district	n	128	151	313	377	329
	%	50.4%	48.6%	59.4%	58.2%	56.3%
Outside Harper College district, but in Illinois	n	120	147	202	256	236
	%	47.2%	47.3%	38.3%	39.5%	40.4%
Outside Illinois	n	6	13	12	15	19
	%	2.4%	4.2%	2.3%	2.3%	3.3%
Number responding	N	254	311	527	648	584
10. Rate your satisfaction with the following items as they pertain to skill courses in your major program of study:						
Content of courses in your program						
Very satisfied	n	181	215	428	499	439
	%	61.8%	59.6%	68.9%	65.3%	61.5%
Somewhat satisfied	n	98	127	157	235	236
	%	33.4%	35.2%	25.3%	30.8%	33.1%
Somewhat dissatisfied	n	12	13	22	22	34
	%	4.1%	3.6%	3.5%	2.9%	4.8%
Very dissatisfied	n	2	6	14	8	5
	%	0.7%	1.7%	2.3%	1.0%	0.7%
Number responding	N	293	361	621	764	714

Table 2: Responses to Survey of Career Graduates, FY04 to FY08, continued

Question Text		FY04	FY05	FY06	FY07	FY08
10. Rate your satisfaction with the following items as they pertain to skill courses in your major program of study:						
Lectures, lab experiences, and group and individual projects						
Very satisfied	n	158	194	376	447	412
	%	55.2%	54.3%	60.8%	58.9%	58.4%
Somewhat satisfied	n	111	137	196	258	239
	%	38.8%	38.4%	31.7%	34.0%	33.9%
Somewhat dissatisfied	n	12	19	29	43	46
	%	4.2%	5.3%	4.7%	5.7%	6.5%
Very dissatisfied	n	5	7	17	11	9
	%	1.7%	2.0%	2.8%	1.4%	1.3%
Number responding	N	286	357	618	759	706
Equipment, facilities, and materials						
Very satisfied	n	129	205	426	496	455
	%	44.3%	57.6%	68.9%	65.2%	64.4%
Somewhat satisfied	n	122	110	143	213	191
	%	41.9%	30.9%	23.1%	28.0%	27.1%
Somewhat dissatisfied	n	31	26	25	39	49
	%	10.7%	7.3%	4.0%	5.1%	6.9%
Very dissatisfied	n	9	15	24	13	11
	%	3.1%	4.2%	3.9%	1.7%	1.6%
Number responding	N	291	356	618	761	706
Job preparation						
Very satisfied	n	134	146	308	365	342
	%	48.0%	42.2%	51.0%	49.3%	52.7%
Somewhat satisfied	n	94	131	210	277	217
	%	33.7%	37.9%	34.8%	37.4%	33.4%
Somewhat dissatisfied	n	36	49	55	76	68
	%	12.9%	14.2%	9.1%	10.3%	10.5%
Very dissatisfied	n	15	20	31	23	22
	%	5.4%	5.8%	5.1%	3.1%	3.4%
Number responding	N	279	346	604	741	649
Preparation for further education						
Very satisfied	n	119	170	330	398	384
	%	43.8%	50.1%	55.6%	53.4%	58.5%
Somewhat satisfied	n	105	121	195	275	215
	%	38.6%	35.7%	32.9%	36.9%	32.8%
Somewhat dissatisfied	n	41	30	47	57	49
	%	15.1%	8.8%	7.9%	7.6%	7.5%
Very dissatisfied	n	7	18	21	16	8
	%	2.6%	5.3%	3.5%	2.1%	1.2%
Number responding	N	272	339	593	746	656

Table 2: Responses to Survey of Career Graduates, FY04 to FY08, continued

Question Text		FY04	FY05	FY06	FY07	FY08
10. Rate your satisfaction with the following items as they pertain to skill courses in your major program of study:						
Information on current employment opportunities and trends						
Very satisfied	n	78	122	227	236	241
	%	28.8%	35.5%	38.5%	32.6%	39.7%
Somewhat satisfied	n	98	124	224	286	190
	%	36.2%	36.0%	38.0%	39.4%	31.3%
Somewhat dissatisfied	n	56	63	90	149	119
	%	20.7%	18.3%	15.3%	20.6%	19.6%
Very dissatisfied	n	39	35	48	54	57
	%	14.4%	10.2%	8.1%	7.4%	9.4%
Number responding	N	271	344	589	725	607
Overall, how satisfied are you that your program provided you with the skills required for your job?						
Very satisfied	n	123	185	359	439	361
	%	52.1%	53.2%	59.6%	59.7%	57.3%
Somewhat satisfied	n	91	128	196	238	219
	%	38.6%	36.8%	32.6%	32.4%	34.8%
Somewhat dissatisfied	n	15	28	27	42	37
	%	6.4%	8.0%	4.5%	5.7%	5.9%
Very dissatisfied	n	7	7	20	16	13
	%	3.0%	2.0%	3.3%	2.2%	2.1%
Number responding	N	236	348	602	735	630
11. Rate your satisfaction with the following items as they pertain to general education or other courses outside your major program of study:						
Content of courses in your program						
Very satisfied	n	50	95	144	143	192
	%	57.5%	44.2%	47.2%	45.0%	59.6%
Somewhat satisfied	n	33	99	141	151	113
	%	37.9%	46.0%	46.2%	47.5%	35.1%
Somewhat dissatisfied	n	3	13	11	17	13
	%	3.4%	6.0%	3.6%	5.3%	4.0%
Very dissatisfied	n	1	8	9	7	4
	%	1.1%	3.7%	3.0%	2.2%	1.2%
Number responding	N	87	215	305	318	322
Lectures, lab experiences, and group and individual projects						
Very satisfied	n	41	92	140	143	187
	%	48.8%	42.8%	46.2%	44.8%	58.8%
Somewhat satisfied	n	36	104	136	152	115
	%	42.9%	48.4%	44.9%	47.6%	36.2%
Somewhat dissatisfied	n	6	12	17	17	14
	%	7.1%	5.6%	5.6%	5.3%	4.4%
Very dissatisfied	n	1	7	10	7	2
	%	1.2%	3.3%	3.3%	2.2%	0.6%
Number responding	N	84	215	303	319	318

Table 2: Responses to Survey of Career Graduates, FY04 to FY08, continued

Question Text		FY04	FY05	FY06	FY07	FY08
11. Rate your satisfaction with the following items as they pertain to general education or other courses outside your major program of study:						
Equipment, facilities, and materials						
Very satisfied	n	45	102	168	158	195
	%	51.7%	47.4%	55.4%	50.0%	60.7%
Somewhat satisfied	n	32	91	111	134	110
	%	36.8%	42.3%	36.6%	42.4%	34.3%
Somewhat dissatisfied	n	8	15	13	19	14
	%	9.2%	7.0%	4.3%	6.0%	4.4%
Very dissatisfied	n	2	7	11	5	2
	%	2.3%	3.3%	3.6%	1.6%	0.6%
Number responding	N	87	215	303	316	321
Job preparation						
Very satisfied	n	26	66	119	114	131
	%	33.8%	31.6%	40.6%	36.9%	52.4%
Somewhat satisfied	n	38	94	125	143	86
	%	49.4%	45.0%	42.7%	46.3%	34.4%
Somewhat dissatisfied	n	7	29	33	37	23
	%	9.1%	13.9%	11.3%	12.0%	9.2%
Very dissatisfied	n	6	20	16	15	10
	%	7.8%	9.6%	5.5%	4.9%	4.0%
Number responding	N	77	209	293	309	250
Preparation for further education						
Very satisfied	n	39	82	150	135	179
	%	47.0%	39.0%	50.5%	42.7%	59.3%
Somewhat satisfied	n	31	104	110	148	105
	%	41.0%	49.5%	37.0%	46.8%	34.8%
Somewhat dissatisfied	n	7	17	27	25	13
	%	8.4%	8.1%	9.1%	7.9%	4.3%
Very dissatisfied	n	3	7	10	8	5
	%	3.6%	3.3%	1.6%	2.5%	1.7%
Number responding	N	83	210	297	316	302
12. Please rate the instruction at Harper College in each of the following:						
Class size						
Excellent	n	89	169	363	483	410
	%	37.7%	47.7%	58.9%	63.0%	57.7%
Good	n	119	135	194	227	236
	%	49.8%	38.1%	31.5%	29.6%	33.2%
Average	n	29	43	51	56	60
	%	12.1%	12.1%	8.3%	7.3%	8.5%
Poor	n	2	7	8	1	4
	%	0.8%	2.0%	1.3%	0.1%	0.6%
Number responding	N	239	354	616	767	710

Table 2: Responses to Survey of Career Graduates, FY04 to FY08, continued

Question Text		FY04	FY05	FY06	FY07	FY08
12. Please rate the instruction at Harper College in each of the following:						
Quality of instruction						
Excellent	n	101	165	315	438	377
	%	42.1%	46.2%	50.8%	57.1%	52.8%
Good	n	108	143	246	258	259
	%	45.0%	40.1%	39.7%	33.6%	36.3%
Average	n	27	43	48	64	73
	%	11.3%	12.0%	7.7%	8.3%	10.2%
Poor	n	4	6	11	7	5
	%	1.7%	1.7%	1.8%	0.9%	0.7%
Number responding	N	240	357	620	767	714
Course content						
Excellent	n	90	156	322	416	370
	%	37.7%	43.6%	51.7%	54.3%	51.8%
Good	n	127	165	242	293	299
	%	53.1%	46.1%	38.8%	38.3%	41.9%
Average	n	21	32	50	55	41
	%	8.8%	8.9%	8.0%	7.2%	5.7%
Poor	n	2	5	9	2	4
	%	0.8%	1.4%	1.4%	0.3%	0.6%
Number responding	N	239	358	623	766	714
Fairness of grading						
Excellent	n	101	172	329	459	401
	%	42.1%	48.5%	53.2%	59.9%	56.5%
Good	n	108	124	214	236	250
	%	45.0%	34.9%	34.6%	30.8%	35.2%
Average	n	25	48	68	61	50
	%	10.4%	13.5%	11.0%	8.0%	7.0%
Poor	n	6	11	8	10	9
	%	2.5%	3.1%	1.3%	1.3%	1.3%
Number responding	N	240	355	619	766	710
Faculty teaching ability						
Excellent	n	113	168	341	451	390
	%	47.5%	47.3%	54.9%	59.0%	54.8%
Good	n	99	136	221	237	242
	%	41.6%	38.3%	35.6%	31.0%	34.0%
Average	n	20	44	49	66	71
	%	8.4%	12.4%	7.9%	8.6%	10.0%
Poor	n	6	7	10	10	9
	%	2.5%	2.0%	1.6%	1.3%	1.3%
Number responding	N	238	355	621	764	712

Table 2: Responses to Survey of Career Graduates, FY04 to FY08, continued

Question Text		FY04	FY05	FY06	FY07	FY08
12. Please rate the instruction at Harper College in each of the following:						
Faculty concern for students						
Excellent	n	104	157	337	435	377
	%	44.4%	44.7%	54.5%	57.0%	53.1%
Good	n	94	129	195	226	236
	%	40.2%	36.8%	31.6%	29.6%	33.2%
Average	n	29	55	58	81	77
	%	12.4%	15.7%	9.4%	10.6%	10.8%
Poor	n	7	10	28	21	20
	%	3.0%	2.8%	4.5%	2.8%	2.8%
Number responding	N	234	351	618	763	710
Faculty availability						
Excellent	n	108	165	342	436	394
	%	45.8%	46.6%	55.2%	57.4%	55.6%
Good	n	91	130	193	232	232
	%	38.6%	36.7%	31.1%	30.6%	32.8%
Average	n	29	51	71	75	66
	%	12.3%	14.4%	11.5%	9.9%	9.3%
Poor	n	8	8	14	16	16
	%	3.4%	2.3%	2.3%	2.1%	2.3%
Number responding	N	236	354	620	759	708
13. Please rate the location of the courses taken in terms of convenience:						
Harper main campus in Palatine						
Very convenient	n	127	234	423	574	554
	%	52.9%	65.4%	68.6%	77.7%	80.9%
Convenient	n	92	99	163	137	111
	%	38.3%	27.7%	26.4%	18.5%	16.2%
Not convenient	n	21	25	31	28	20
	%	8.8%	7.0%	5.0%	3.8%	2.9%
Number responding	N	240	358	617	739	685
Northeast Center in Wheeling						
Very convenient	n	10	28	45	43	55
	%	24.4%	37.8%	43.3%	37.7%	59.1%
Convenient	n	13	20	37	36	16
	%	31.7%	27.0%	35.6%	31.6%	17.2%
Not convenient	n	18	26	22	35	22
	%	43.9%	35.1%	21.2%	30.7%	23.7%
Number responding	N	41	74	104	114	93

Table 2: Responses to Survey of Career Graduates, FY04 to FY08, continued

Question Text		FY04	FY05	FY06	FY07	FY08
13. Please rate the location of the courses taken in terms of convenience:						
WEB or Internet based from home or office						
Very convenient	n	26	67	165	208	204
	%	49.1%	72.0%	68.8%	74.8%	72.3%
Convenient	n	22	20	65	52	62
	%	41.5%	21.5%	27.1%	18.7%	22.0%
Not convenient	n	5	6	10	18	16
	%	9.4%	6.5%	4.2%	6.5%	5.7%
Number responding	N	53	93	240	278	282
Harper Professional Center in Schaumburg						
Very convenient	n	6	17	43	42	43
	%	37.5%	37.0%	56.6%	60.0%	60.6%
Convenient	n	9	19	27	17	18
	%	56.3%	41.3%	35.5%	24.3%	25.4%
Not convenient	n	1	10	6	11	10
	%	6.3%	21.7%	7.9%	15.7%	14.1%
Number responding	N	16	46	76	70	71
Other						
Very convenient	n	9	11	8	13	20
	%	69.2%	44.0%	38.1%	59.1%	69.0%
Convenient	n	1	9	8	6	8
	%	7.7%	36.0%	38.1%	27.3%	27.6%
Not convenient	n	3	5	5	3	1
	%	23.1%	20.0%	23.8%	13.6%	3.4%
Number responding	N	13	25	21	22	29
14. Please rate your satisfaction with each office or service listed:						
Financial Aid services						
Very satisfied	n	36	49	92	121	116
	%	57.1%	51.6%	53.8%	56.5%	59.5%
Somewhat satisfied	n	18	30	38	63	47
	%	28.6%	31.6%	22.2%	29.4%	24.1%
Somewhat dissatisfied	n	7	7	24	19	19
	%	11.1%	7.4%	14.0%	8.9%	9.7%
Very dissatisfied	n	2	9	17	11	13
	%	3.2%	9.5%	9.9%	5.1%	6.7%
Did not use	n	232	261	450	553	518
Number responding	N	63	95	171	214	195

Table 2: Responses to Survey of Career Graduates, FY04 to FY08, continued

Question Text		FY04	FY05	FY06	FY07	FY08
14. Please rate your satisfaction with each office or service listed:						
Academic advising						
Very satisfied	n	69	103	162	193	208
	%	43.9%	45.2%	48.5%	46.1%	54.9%
Somewhat satisfied	n	66	80	107	156	112
	%	42.0%	35.1%	32.0%	37.2%	29.6%
Somewhat dissatisfied	n	15	31	39	49	42
	%	9.6%	13.6%	11.7%	11.7%	11.1%
Very dissatisfied	n	7	14	26	21	17
	%	4.5%	6.1%	7.8%	5.0%	4.5%
Did not use	n	138	128	287	346	335
Number responding	N	157	228	334	419	379
Career planning						
Very satisfied	n	41	56	114	111	95
	%	37.6%	36.1%	47.3%	40.2%	44.4%
Somewhat satisfied	n	45	60	85	110	72
	%	41.2%	38.7%	35.3%	39.9%	33.6%
Somewhat dissatisfied	n	17	28	21	42	30
	%	15.6%	18.1%	8.7%	15.2%	14.0%
Very dissatisfied	n	6	11	21	13	17
	%	5.5%	7.1%	8.7%	4.7%	7.9%
Did not use	n	186	198	380	490	497
Number responding	N	109	155	241	276	214
College transfer planning						
Very satisfied	n	26	38	77	77	69
	%	37.7%	37.6%	48.1%	42.8%	45.1%
Somewhat satisfied	n	25	44	52	74	53
	%	36.2%	43.6%	32.5%	41.1%	34.6%
Somewhat dissatisfied	n	12	10	18	20	19
	%	17.4%	9.9%	11.3%	11.1%	12.4%
Very dissatisfied	n	6	9	13	9	12
	%	8.7%	8.9%	8.1%	5.0%	7.8%
Did not use	n	226	254	458	584	556
Number responding	N	69	101	160	180	153
Counseling						
Very satisfied	n	40	57	109	138	111
	%	43.0%	39.9%	48.9%	49.5%	50.2%
Somewhat satisfied	n	43	56	73	108	69
	%	46.2%	39.2%	32.7%	38.7%	31.2%
Somewhat dissatisfied	n	9	26	24	28	28
	%	9.7%	18.2%	10.8%	10.0%	12.7%
Very dissatisfied	n	1	4	17	5	13
	%	1.1%	2.8%	7.6%	1.8%	5.9%
Did not use	n	202	214	398	486	488
Number responding	N	93	143	223	279	221

Table 2: Responses to Survey of Career Graduates, FY04 to FY08, continued

Question Text		FY04	FY05	FY06	FY07	FY08
14. Please rate your satisfaction with each office or service listed:						
Tutoring						
Very satisfied	n	36	42	118	123	114
	%	49.3%	39.6%	60.8%	55.9%	56.7%
Somewhat satisfied	n	29	45	52	72	61
	%	39.7%	42.5%	26.8%	32.7%	30.3%
Somewhat dissatisfied	n	5	15	13	20	18
	%	6.8%	14.2%	6.7%	9.1%	9.0%
Very dissatisfied	n	3	4	11	5	8
	%	4.1%	3.8%	5.7%	2.3%	4.0%
Did not use	n	220	250	423	540	509
Number responding	N	73	106	194	220	201
Library/audio visual services						
Very satisfied	n	129	157	282	332	331
	%	59.7%	57.9%	64.5%	61.7%	71.0%
Somewhat satisfied	n	70	96	131	178	110
	%	32.4%	35.4%	30.0%	33.1%	23.6%
Somewhat dissatisfied	n	10	17	17	22	17
	%	4.6%	6.3%	3.9%	4.1%	3.6%
Very dissatisfied	n	7	1	7	6	8
	%	3.2%	0.4%	1.6%	1.1%	1.7%
Did not use	n	78	85	180	225	248
Number responding	N	216	271	437	538	466
Student activities						
Very satisfied	n	23	42	74	79	85
	%	34.8%	40.4%	46.3%	45.9%	54.8%
Somewhat satisfied	n	34	48	68	76	54
	%	51.5%	46.2%	42.5%	44.2%	34.8%
Somewhat dissatisfied	n	6	11	11	12	12
	%	9.1%	10.6%	6.9%	7.0%	7.7%
Very dissatisfied	n	3	3	7	5	4
	%	4.5%	2.9%	4.4%	2.9%	2.6%
Did not use	n	227	249	456	587	557
Number responding	N	66	104	160	172	155
Registration procedures						
Very satisfied	n	120	185	345	407	444
	%	50.8%	54.3%	57.6%	55.5%	64.7%
Somewhat satisfied	n	96	124	199	267	178
	%	40.7%	36.4%	33.2%	36.4%	25.9%
Somewhat dissatisfied	n	11	27	32	43	44
	%	4.7%	7.9%	5.3%	5.9%	6.4%
Very dissatisfied	n	9	5	23	16	20
	%	3.8%	1.5%	3.8%	2.2%	2.9%
Did not use	n	3	13	18	27	28
Number responding	N	236	341	599	733	686

Table 2: Responses to Survey of Career Graduates, FY04 to FY08, continued

Question Text		FY04	FY05	FY06	FY07	FY08
14. Please rate your satisfaction with each office or service listed:						
Access for disabled on campus						
Very satisfied	n	35	44	93	75	63
	%	55.6%	62.9%	69.9%	59.1%	67.7%
Somewhat satisfied	n	21	19	32	48	22
	%	33.3%	27.1%	24.1%	37.8%	23.7%
Somewhat dissatisfied	n	4	5	6	3	6
	%	6.3%	7.1%	4.5%	2.4%	6.5%
Very dissatisfied	n	3	2	2	1	2
	%	4.8%	2.9%	1.5%	0.8%	2.2%
Did not use	n	174	280	485	636	617
Number responding	N	63	70	133	127	93
Availability of computers for out-of-class use						
Very satisfied	n	107	148	287	342	363
	%	58.8%	61.2%	68.2%	67.6%	73.8%
Somewhat satisfied	n	63	66	99	131	110
	%	34.6%	27.3%	23.5%	25.9%	22.4%
Somewhat dissatisfied	n	8	24	26	26	14
	%	4.4%	9.9%	6.2%	5.1%	2.8%
Very dissatisfied	n	4	4	9	7	5
	%	2.2%	1.7%	2.1%	1.4%	1.0%
Did not use	n	59	110	196	257	221
Number responding	N	182	242	421	506	492
Career Center						
Very satisfied	n	45	66	122	132	133
	%	46.4%	46.8%	56.0%	54.8%	62.4%
Somewhat satisfied	n	43	57	68	90	57
	%	44.3%	40.4%	31.2%	37.3%	26.8%
Somewhat dissatisfied	n	6	10	19	13	16
	%	6.2%	7.1%	8.7%	5.4%	7.5%
Very dissatisfied	n	3	8	9	6	7
	%	3.1%	5.7%	4.1%	2.5%	3.3%
Did not use	n	144	208	398	517	498
Number responding	N	97	141	218	241	213
15. As a result of my experiences at Harper, I have a better appreciation for diversity and different cultures and values.^a						
Definitely yes	n	n/a	n/a	189	215	154
	%			30.6%	28.6%	21.9%
Yes	n	n/a	n/a	286	402	419
	%			46.3%	53.5%	59.6%
No	n	n/a	n/a	133	127	115
	%			21.5%	16.9%	16.4%
Definitely no	n	n/a	n/a	10	8	15
	%			1.6%	1.1%	2.1%
Number responding	N	n/a	n/a	625	752	703

^a This question was added to the survey beginning with FY06 graduates.

Table 2: Responses to Survey of Career Graduates, FY04 to FY08, continued

Question Text		FY04	FY05	FY06	FY07	FY08
16. Would you recommend Harper to your friends and family?						
Definitely yes	n	197	282	433	479	394
	%	82.1%	77.7%	69.3%	62.5%	55.3%
Yes	n	38	75	177	270	300
	%	15.8%	20.7%	28.3%	35.2%	42.1%
No	n	3	6	10	11	11
	%	1.3%	1.7%	1.6%	1.4%	1.5%
Definitely no	n	2	0	5	6	8
	%	0.8%	0.0%	0.8%	0.8%	1.1%
Number responding	N	240	363	625	766	713
17. Would you return to Harper for educational enrichment courses in the near future?						
Definitely yes	n	165	243	384	335	301
	%	68.5%	67.1%	61.6%	43.8%	42.2%
Yes	n	54	92	196	342	353
	%	22.4%	25.4%	31.5%	44.7%	49.5%
No	n	14	2	32	70	45
	%	5.8%	0.3%	5.1%	9.2%	6.3%
Definitely no	n	8	0	11	18	14
	%	3.3%	0.0%	1.8%	2.4%	2.0%
Number responding	N	241	362	623	765	713014 6