Personal Assessment of the College Environment (PACE)

November 2016 Deployment

Presentation Overview

>PACE Model

- ➤ Survey Composition and Response Rates
- ➤ Harper College Results
- **Conclusions**

PACE Model

Climate Factors **Institutional Structure** Driver Outcome Supervisory Relationships Leadership Student Success Teamwork Student Focus

Organizational Systems

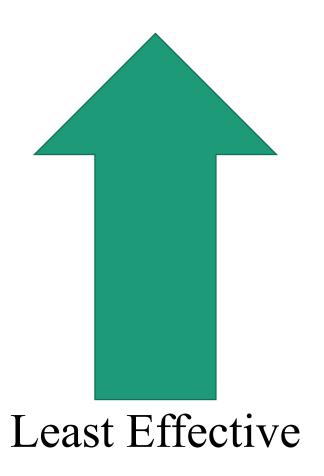
Collaborative

Consultative

Competitive

Coercive

Most Effective



Survey

- >46 items grouped under the 4 climate factors
 - > Institutional Structure
 - ➤ Supervisory Relationships
 - > Teamwork
 - > Student Focus
- ≥ 14 Custom items
- Respondents rate all items on a 5-point scale (1 = Very Dissatisfied . . . 5 = Very Satisfied)

2016 Response Rates

Personnel Classification	# of Responses	% of Invitees
Administrator	38	88.37%
Managerial/Supervisory	61	70.11%
Professional Technical	109	66.06%
Full-time Faculty	138	60.79%
Classified	113	58.25%
Adjunct Faculty	141	30.13%
Campus Operations*	25	24.75%

^{*}Campus Operations classification includes physical plant employees & campus police.

.

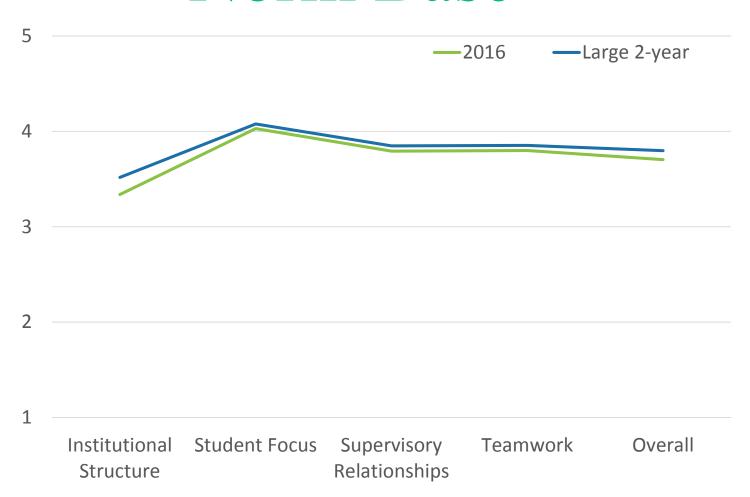
Overall Climate Ratings

Factor	2016	2013	2011
Institutional Structure	3.34	3.44	3.53
Student Focus	4.03	4.10	4.18
Supervisory Relationships	3.79	3.88	3.92
Teamwork	3.80	3.85	3.95
Overall	3.70	3.78	3.86

Collaboration = ratings in the 4.0-5.0 range.

Consultative = ratings in the 3.00-3.99 range

Harper College Climate Compared with the PACE Norm Base



Overall Climate Rating by Employee Group

Personnel Classification	2016	2013	2011
Adjunct	3.61	3.69	3.97
Administrator	3.84		3.48
Classified	3.35	3.24	3.40
Faculty	3.10	3.28	3.19
Professional/Technical	3.35	3.39	3.33
Supervisory/Managerial	3.16	3.29	3.39
Harper College	3.70	3.78	3.86

Items with the Highest Mean

The extent to which	Mean
My job is relevant to this institution's mission	4.33*+
Harper promotes partnerships with school districts	4.32*
Harper inspires individuals to seek education beyond high school	4.30*+
Students receive an excellent education at this institution	4.25*+
My supervisor expresses confidence in my work	4.19*+

^{*}In top five in 2013

Items with the Lowest Mean

The extent to which	2016
I am able to appropriately influence the direction of this institution	2.89*+
I have the opportunity for advancement within this institution	3.02*+
Decisions are made at the appropriate level at this institution	3.07*+
Information is shared within the institution	3.08*+
A spirit of cooperation exists at this institution	3.13

^{*}In top five in 2013

Conclusions

> Overall

- ➤ Overall Climate Rating: High Consultative range (3.70)
- ➤ Similar to the PACE norm base for Large 2-year Schools

> Factors

- > Student Focus factor consistently highest mean rating
- Mean ratings for all factors declining over time

> Items

- ➤ Highest item ratings all in Collaborative range (over 4.0)
- Lowest item ratings largely in low Consultative Range (under 3.25)

Questions???



NATIONAL INITIATIVE FOR LEADERSHIP & INSTITUTIONAL EFFECTIVENESS

NORTH CAROLINA STATE UNIVERSITY • COLLEGE OF EDUCATION • 310 POE HALL BOX 7801 • RALEIGH, NC 27695-7801