

ZAN LIPPMAN

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OBJECTIVE

Seeking position in **Database Management**

EDUCATION

Harper College, Palatine, IL

Associate in Applied Science: Information Systems Degree
Database Management Certificate
Phi Theta Kappa

Anticipated Graduation May 20xx
December 20xx

TECHNICAL SKILLS

Databases: Oracle, MS-SQL, MySQL, DB2, Filestream

Operating Systems: Windows, UNIX

Applications: SQL-Loader, SQL Navigator, Forte for Java

EXPERIENCE

Best Buy, Schaumburg, IL

Geek Squad Cadet

20xx to Present

- Travel to client's home and perform delivery and basic installation of home theaters, computers and satellite and multi-room audio systems
- Provide technical advice and assistance in operating of new products
- Order, receive and transport parts for product diagnosis and parts installation
- Utilize strong customer service skills and act as Best Buy representative and consultant
- Complete all administrative paperwork in timely manner

Harper College, Palatine, IL

Information Technology Student Aide

20xx to Present

- Assist Harper students, faculty and staff with questions and problems related to the use of computer equipment and software applications
- Manage front desk, enforce computer lab rules and maintain appropriate environment
- Report all hardware and software problems to service desk

ACTIVITIES

Harper College, Palatine, IL

Environmental Club

August 20xx to Present

VOLUNTEER EXPERIENCE

Bridge Youth and Family Services, Des Plaines, IL

Technology Volunteer

April 20xx to Present

- Assist organization with social media updates and website construction
- Teach clients basic computer skills and Microsoft Office