

ZAN LIPPMAN
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OBJECTIVE

Seeking position in **Database Management**

EDUCATION

Harper College, Palatine, IL
Associate in Applied Science, Computers in Business,
Specialized Study Area – Database Management
Database Management Certificate
Anticipated Graduation May 20xx
December 20xx

TECHNICAL SKILLS

Databases: Oracle, MS-SQL, MySQL, DB2, Filestream
Operating Systems: Windows, UNIX
Applications: SQL-Loader, SQL Navigator, Forte for Java

EXPERIENCE

Best Buy, Schaumburg, IL

Geek Squad Cadet

20xx to Present

- Travel to client's home and perform delivery and basic installation of home theaters, computers and satellite and multi-room audio systems
- Provide technical advice and assistance in operating of new products
- Order, receive and transport parts for product diagnosis and parts installation
- Utilize strong customer service skills and act as Best Buy representative and consultant
- Complete all administrative paperwork in timely manner

Harper College, Palatine, IL

Information Technology Student Aide

20xx to Present

- Assist Harper students, faculty and staff with questions and problems related to the use of computer equipment and software applications
- Manage front desk, enforce computer lab rules and maintain appropriate environment
- Report all hardware and software problems to service desk

ACTIVITIES AND HONORS

Phi Theta Kappa – Member
Harper College Environmental Club